



WEST VIRGINIA DEPARTMENT OF TRANSPORTATION

Division of Motor Vehicles

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M E M O R A N D U M

To: All WVOLV Call Participants

From: Deborah L. Fields, Manager

Date: September 26, 2012

Subject: WVOLV Update

ALL AGENT MAILINGS HAVE BEEN COMPLETED, THE PACKET INCLUDED 14 PAGES OF VARIOUS INFORMATION ON INSURANCE, NEW INSURANCE BROCHURES AND NEW BROCHURES ON REAL ID.

DMV JUST COMPLETED THE TRAINING FOR THE 55 COUNTY SHERIFF'S OFFICES. THESE OFFICES PROCESS REGISTRATION RENEWALS OUT IN THE FIELD AND COLLECT THE INSURANCE ID CARD FOR DMV. WE NOT ONLY PROVIDED THEM WITH A CLEAR UNDERSTANDING OF THE NEW INSURANCE PROGRAM AND HOW TO ADVISE THEIR CUSTOMERS BUT ALSO USED THIS FOR DISTRIBUTION OF BROCHURES IN THEIR OFFICES.

OUR CODE CHANGES HAVE BEEN COMPLETED FOR:

- ELIMINATING THE NOTICE OF CANCELLATION REQUIREMENT (17D-2A-5)
- ELIMINATING THE OWNER'S SELF-CERTIFICATION OF INSURANCE FOR REGISTRATION TRANSACTIONS AND REQUIRE THE INSURANCE ID CARD (17A-3-3)
- ELIMINATING THE ADMINISTRATION SUSPENSION REQUIREMENT AGAINST A DRIVER THAT IS NOT THE OWNER OF AN UNINSURED VEHICLE AND PLACE CONVICTION ONLY ON THE DRIVER RECORD (17D-2A-7)
- ELIMINATE THE PROCESSING OF CITATIONS FOR NO INSURANCE RECEIVED MORE THAN ONE YR FROM THE DATE OF OFFENSE
- CODE CLEANUP FOR SUSPENSION ENHANCEMENT FOR NO INSURANCE (17D-2A-7), AND TO ADD COMMERCIAL VEHICLES (17D-2A-2)

PROFILE FORMS- ON YOUR FORMS PLEASE INDICATE THE NAIC NUMBER OR NUMBERS YOU WOULD WANT USED FOR QUERIES. I KNOW YOU INCLUDE ALL THE NAIC NUMBERS ALREADY BUT IT WOULD BE HELPFUL TO INDICATE ON THE FORM WHICH NAIC YOU WOULD HAVE US USE.

FOR ANY **QUERIES** YOUR COMPANIES RECEIVE FOR VEHICLES COVERED UNDER A **COMMERCIAL POLICY**, PLEASE MAKE INSURE-RITE AWARE OF THIS SO THE VEHICLE RECORD CAN BE FLAGGED ACCORDINGLY WITHIN OUR VEHICLE RECORDS. WE CURRENTLY DO NOT HAVE A WAY TO CAPTURE THIS IN OUR MAINFRAME.

COMMERICAL POLICIES ? IS THERE ANY WAY TO ALWAYS IDENTIFY THEM? IE: COMPANY NAMES WITH LLC?

CONGRADULATIONS TO BILL AT WESTFIELD, FIRST OF ALL ON YOUR MOVE. I JUST WANTED TO THANK YOU AGAIN FOR YOUR COMPANIES PARTICIPATION AND YOUR WILLINGNESS TO JUMP IN FROM THE BEGINNING WITH JOHN, MOHAN, SANDY, LOREN AND OTHERS TO HELP KICK OFF THE PILOT PHASE.

LASTLY, I WANT TO AGAIN **THANK** EACH COMPANY THAT IS VOLUNTARILY PROVIDING THEIR **INITIAL LOAD** TO DEVELOP **ACCURATE RECORDS** FOR YOUR INSUREDS, **ENHANCE THE PROGRAM** AND HOPEFULLY AVOID ANY **USELESS NOTIFICATIONS** MAILED TO YOUR CLIENTS.

ASK IF ANY RESPECTIVE **COMPANIES** ARE WILLING TO PROVIDE AN **IL** OR EVEN POSSIBLY LOOK AT DOING SO WITHIN 2013,