



**Region VI
Coordinated Public Transit-Human Services
Transportation Plan Update**

Final Report

June 2015



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INTRODUCTION

The Region VI Coordinated Public Transit-Human Services Transportation Plan (HSTP) Update has been developed in response to requirements set forth by Moving Ahead for Progress in the 21st Century (MAP-21). Map-21 is a Federal transportation law that became effective on October 1, 2012, as a reauthorization of surface transportation programs. MAP-21 requires the establishment of a locally developed coordinated public transit-human services transportation plan for all Federal Transit Administration programs in underserved populations. This plan updates the 2011 Region VI Coordinated HSTP. It identifies and addresses transportation needs of individuals with disabilities, older adults, individuals with low incomes, and the general public. The plan also provides an overview of local transportation service providers and goals and strategies to address the identified unmet needs and gaps in services, in each geographic area.

Purpose

The purpose of this plan is to update the 2011 plan and to promote adequate utilization of Federally funded resources to promote mobility of older adults, individuals with disabilities, people with low incomes, and the general public. The coordinated planning effort is intended to result in the elimination of unnecessary service duplications, improved use of local, State, and Federal transportation dollars, and an overall improvement in transportation services provided within the study area.

Methodology

Local stakeholder and public participation measures were important to the development of the plan. The planning process involved public meetings, a public survey, demographic analysis, and an inventory of available transportation services. All public meetings and the survey were advertised in local newspapers. Invitations were also mailed to community stakeholders. Mailed invitations included flyers to be posted in public places to assist with the outreach and notification process. Transportation stakeholder organizations that were unable to attend the meetings were offered an opportunity to participate in an interview to discuss transportation resources and needs.

Unmet transportation needs and gaps in services were identified through input gathered from public outreach efforts, demographic analysis, and stakeholder inventory. Based on those needs and gaps in services, a series of goals, objectives, and strategies were developed. Local transportation stakeholders prioritized goals and strategies during the second public meeting.

ACRONYMS

ADA: Americans with Disabilities Act

FTA: Federal Transit Administration

HSTP: Coordinated Public Transit-Human Services Transportation Plan/Update

MAP-21: Moving Ahead for Progress in the 21st Century

Mobility Management (MM): Mobility management is a strategic approach to service coordination and customer service which enhances the ease of use and accessibility of transportation networks. Mobility management starts with the creation of partnerships among transportation providers in a particular region, so as to expand the range of viable options that communities have for transportation. When implemented, mobility management will move transit agencies toward collaboration with other transportation providers.

LIFE: Legislative Initiative for the Elderly (LIFE) Programs

NEMT: Non-emergency Medical Transportation

Title III-B: Title III-B of the Older Americans Act. The Older Americans Act is created by the U.S. Department of Aging, and it authorizes grants to States for community planning and services programs.

WV DOT/DPT: West Virginia Department of Transportation/Division of Public Transit

Funding

POTENTIAL COORDINATED TRANSPORTATION FUNDING PROGRAMS

Federal Section 5310 – Enhanced Mobility of Seniors and Individuals with Disabilities: Section 5310 is a formula grant program administered by the West Virginia Department of Transportation/Division of Public Transit. The program is intended to enhance the mobility for seniors and persons with disabilities by providing funds for programs to serve the special needs of transit-dependent populations beyond traditional public transportation services and Americans with Disabilities Act (ADA) complementary paratransit services. Capital grants require a 20% local match. Local match may be derived from any non-U.S. Department of Transportation Federal program, State programs, or local contributions or grants. Mobility Management and purchase of capital equipment is eligible for 80% funding through the Section 5310 program.

Eligible Recipients:

- ◆ States (for all areas under 200,000 in population) and designated recipients.
- ◆ Subrecipients: States or local government authorities, private non-profit organizations, or operators of public transportation that receive a grant indirectly through a recipient.

Federal Section 5311 – Rural Area Program: Section 5311 is a formula grant program administered by the West Virginia Department of Transportation/Division of Public Transit. Section 5311 funds may be used for eligible planning, capital, and operating expenses needed to provide efficient and coordinated public transportation service in non-urbanized areas. Job Access and Reverse Commute projects are also eligible under the program. Projects must provide for the maximum feasible coordination of public transportation resources assisted under this section with transportation services assisted by other Federal sources, and must provide the maximum feasible participation of private operators. Capital grants require a 20% local match. Operating grants require a 50% local match. Local match may be derived from any non-U.S. Department of Transportation Federal program, State programs, or local contributions or grants. Mobility Management and purchase of capital equipment is eligible for 80% funding through the Section 5311 program.

Eligible Recipients:

- ◆ Designated State agencies and Indian Tribes may apply directly to the Federal Transit Administration (FTA) for grants.
- ◆ Eligible subrecipients may include State agencies, local public bodies and agencies thereof, nonprofit organizations, Indian Tribes, and operators of public transportation services, including intercity bus service, in rural and small urban areas.

Demographics

DEMOGRAPHIC ANALYSIS

OVERVIEW

West Virginia's Region VI is comprised of Doddridge, Harrison, Marion, Monongalia, Preston, and Taylor Counties. Monongalia County and Morgantown are geographically in the same area but planning responsibility lies with the Morgantown Monongalia Metropolitan Planning Organization (MPO). Morgantown has an estimated population of 29,838 and is the largest city in the area. The Region VI Planning and Development Council (PDC) and the Morgantown Monongalia MPO are the planning organizations that oversee transportation planning and development within the region. The map in Exhibit II.1 provides a depiction of the area included in this study.

The demographics of an area are a strong indicator of demand for transportation service. Relevant demographic data was collected and is summarized in this section.

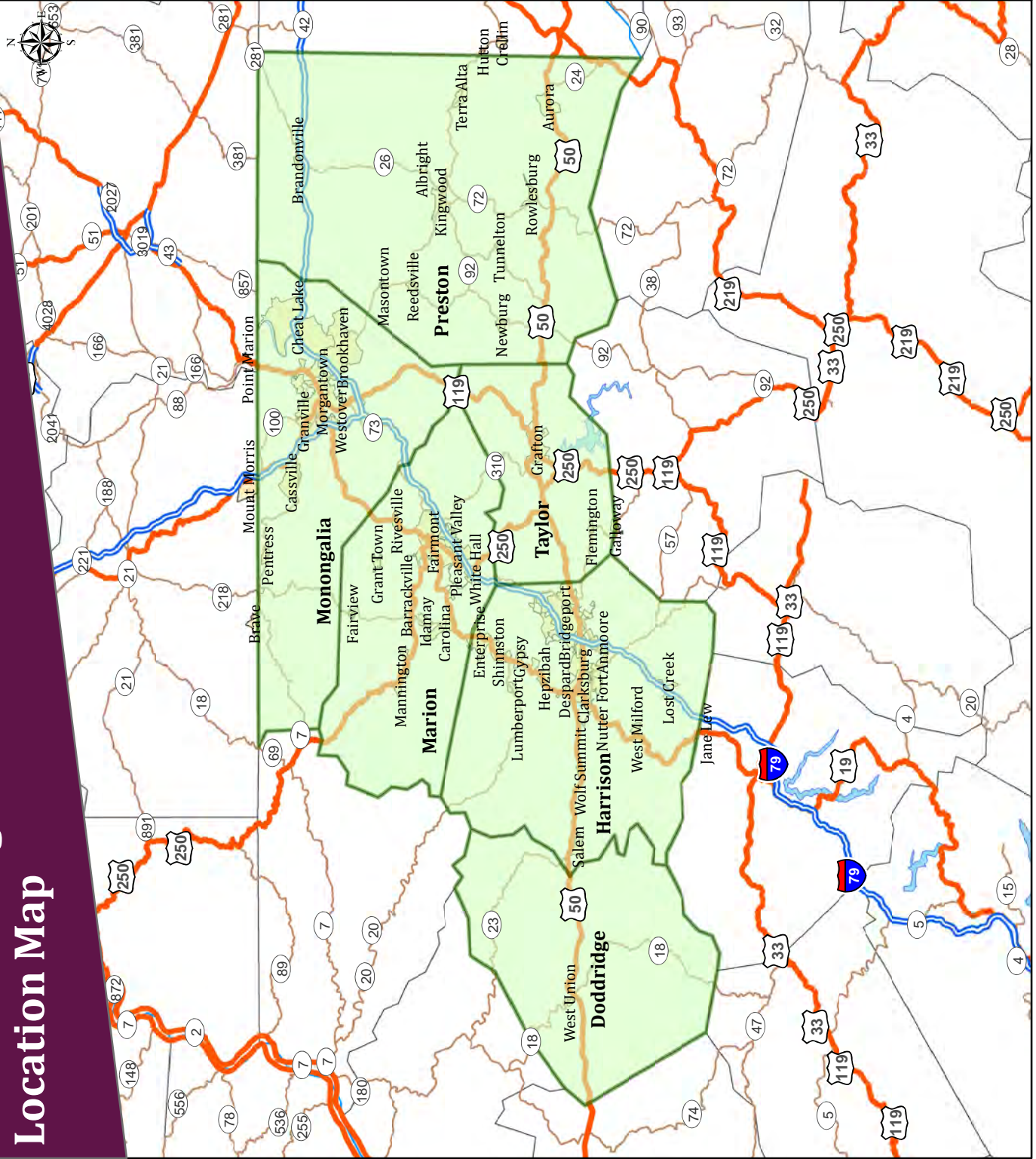
The data provided in the following section has been gathered from multiple sources including the U.S. Census Bureau's 2013 American Community Survey (ACS) Five-Year Estimates and the State of West Virginia. These sources are used to ensure that the most current and accurate information is presented. It is important to note that the ACS Five-Year Estimates have been used to supplement census data that is not available through the 2010 Census. As a five-year estimate, the data represent a percentage based on a national sample and does not represent a direct population count.

Exhibit II.1: Region VI Location Map

Coordinated Public Transit Human Service Transportation Plan Region VI

Legend

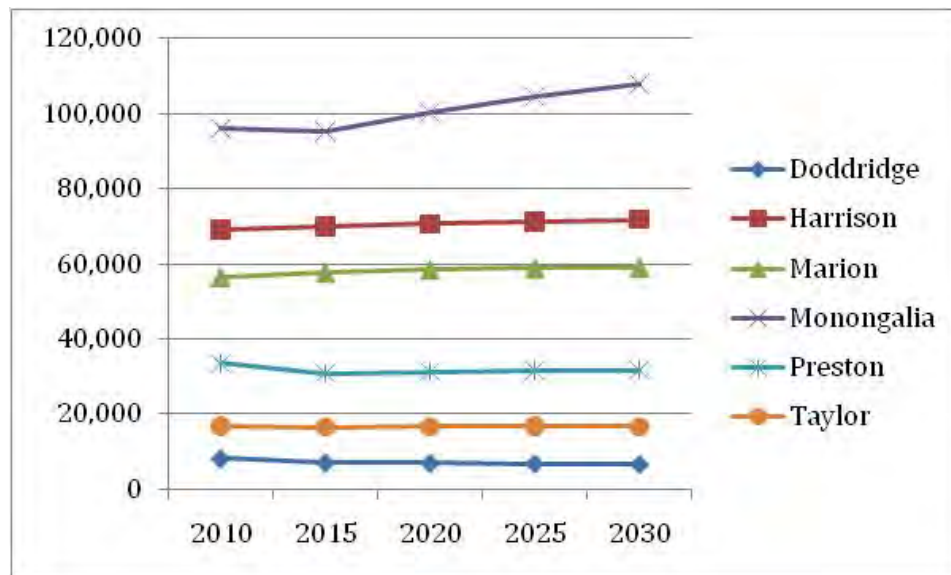
- Region VI
- Interstate
- Highway
- Major Road
- Cities/Towns
- Rivers
- Lakes



POPULATION PROJECTIONS

The West Virginia University (WVU) Regional Research Institute projects the region's population will fall slightly to 277,348 by 2015, a one percent decrease from the year 2010 population. The Institute projects a 4.8 percent increase for the region for the next 20 years. The most significant increase in population will occur in Monongalia County. The projected population of the area in 2030 is 293,856. Exhibit II.2 shows population trends between 2010 and 2030 for each county.

Exhibit II.2
Projected Population Trends, 2010-2030



Source: WVU Regional Research Institute

POPULATION DENSITY

Exhibit II.3 on the following page illustrates the population density per square mile for the region. As illustrated, population is concentrated around Morgantown, Fairmont, and Clarksburg. The Morgantown area has the highest population density. Portions of Fairmont and Clarksburg have block groups of moderate population densities ranging from 7,026 to 14,800 people per square mile. The remaining portions in the region have population densities ranging from low (2,068 to 7,025) to very low (0 to 2,067).

OLDER ADULT POPULATION

Older adults are most likely to use transportation services when they are unable to drive themselves or choose not to drive. Older adults also tend to be on a limited retirement income and, therefore, transportation services are a more economical option to owning a vehicle. For these reasons, the population of older adults in an area is an indicator of potential transit demand.

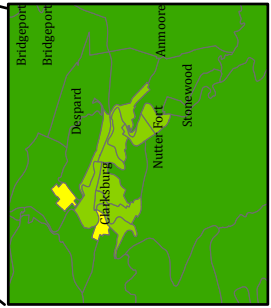
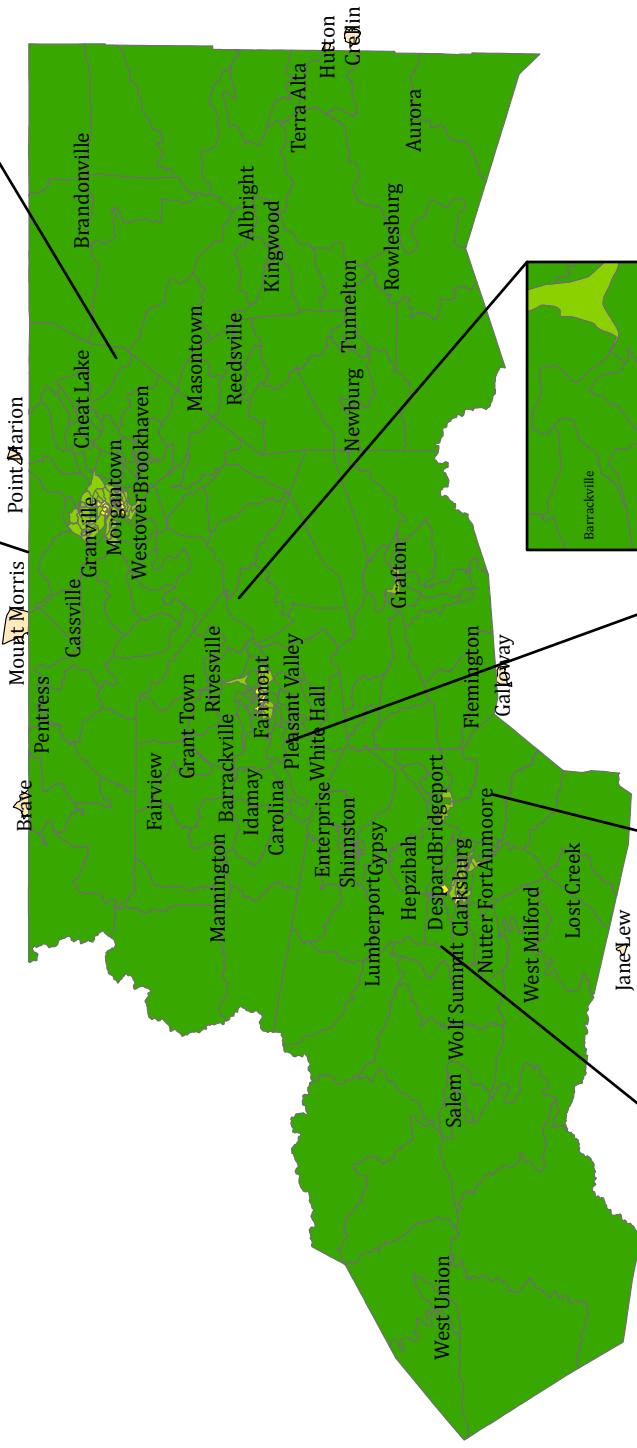
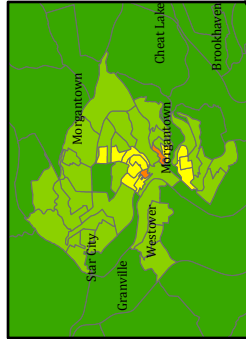
There is a trend occurring in the United States relating to the aging of the population. The two age cohorts with the largest percentage of growth over the last decade were the 50-54 year old cohort and the 45-49 year old cohort. People in these two age groups were primarily born during the post-WWII “baby boom,” era defined by the Census Bureau as persons born from 1946 through 1964. These baby boomers are now reaching the age of 65 and are becoming more likely to use transportation services if they are available.

Further, the Administration on Aging (U.S. Department of Health and Human Services) reports that, based on a comprehensive survey of older adults, longevity is increasing and younger seniors are healthier than in all previously measured time in our history. Quality of life issues and an individual’s desire to live independently will put increasing pressure on existing transit services to provide mobility to this population. As older adults live longer and remain independent, the potential need to provide public transit is greatly increased.

Exhibit II.4 illustrates the population density of persons over 65 years of age by block group. The concentrations of this age group mimic the densities of the overall population. Morgantown, Fairmont, and Clarksburg had the highest densities of older adults. These block groups with individuals 65 and over have densities higher than 893 people per square mile. Unlike the density of the overall population, individuals 65 and over are more widely spread out in Morgantown, Fairmont, and Clarksburg.

Exhibit II.3: Region VI Population Density

Coordinated Public Transit- Human Service Transportation Plan Region VI



Legend

- Region VI Blockgroups**
- 0.000 - 2067
 - 2068 - 7025
 - 7026 - 14800
 - 14810 - 35240
 - 35250 - 121600
 - Cities/Towns

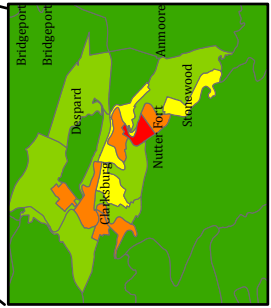
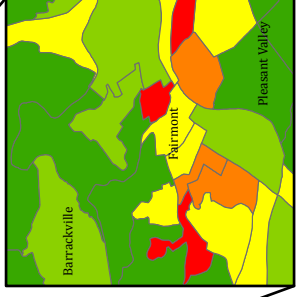
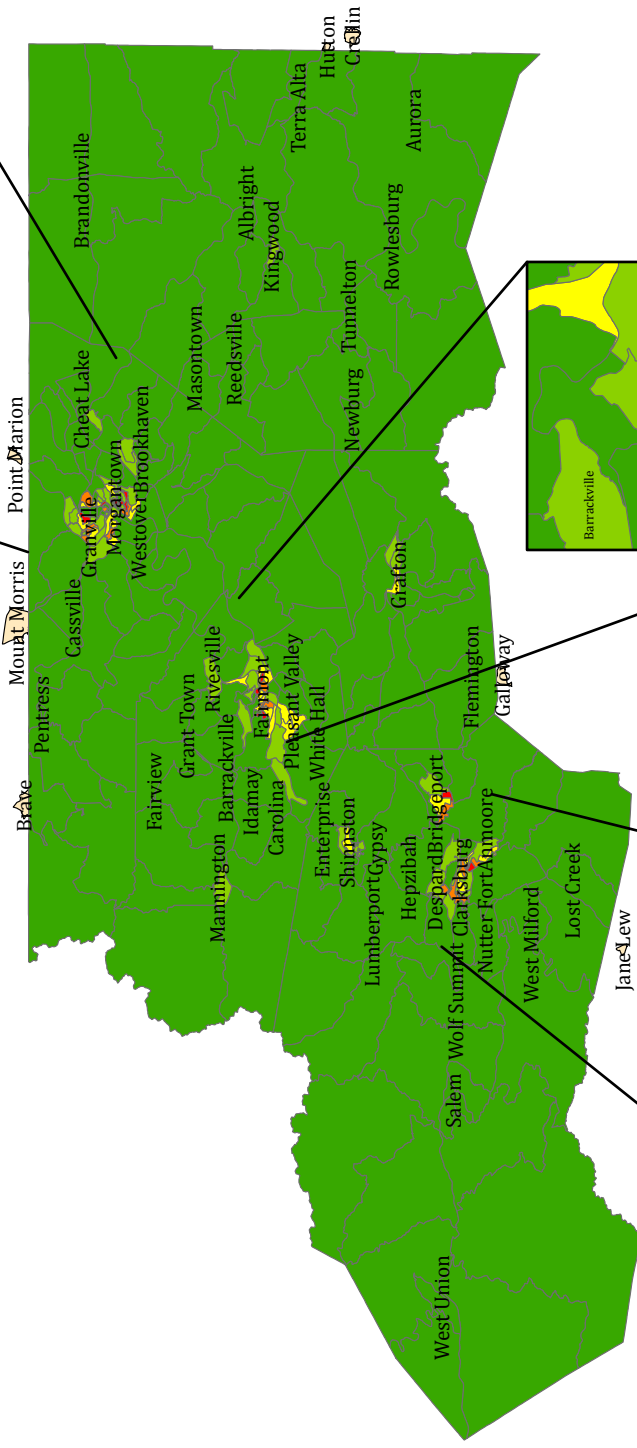
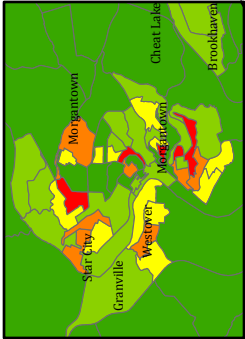
Source: 2013 ACS
Five-Year Estimates

Population Per
Square Mile



Exhibit II.4: Region VI Older Adult Population Density

Coordinated Public Transit- Human Service Transportation Plan Region VI



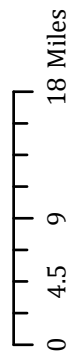
Legend

Region VI Blockgroups

- 0.000 - 113.7
- 113.8 - 305.0
- 305.1 - 549.9
- 550.0 - 893.0
- 893.1 - 1820
- Cities/Towns

Source: 2013 ACS
Five-Year Estimates

Population Per
Square Mile



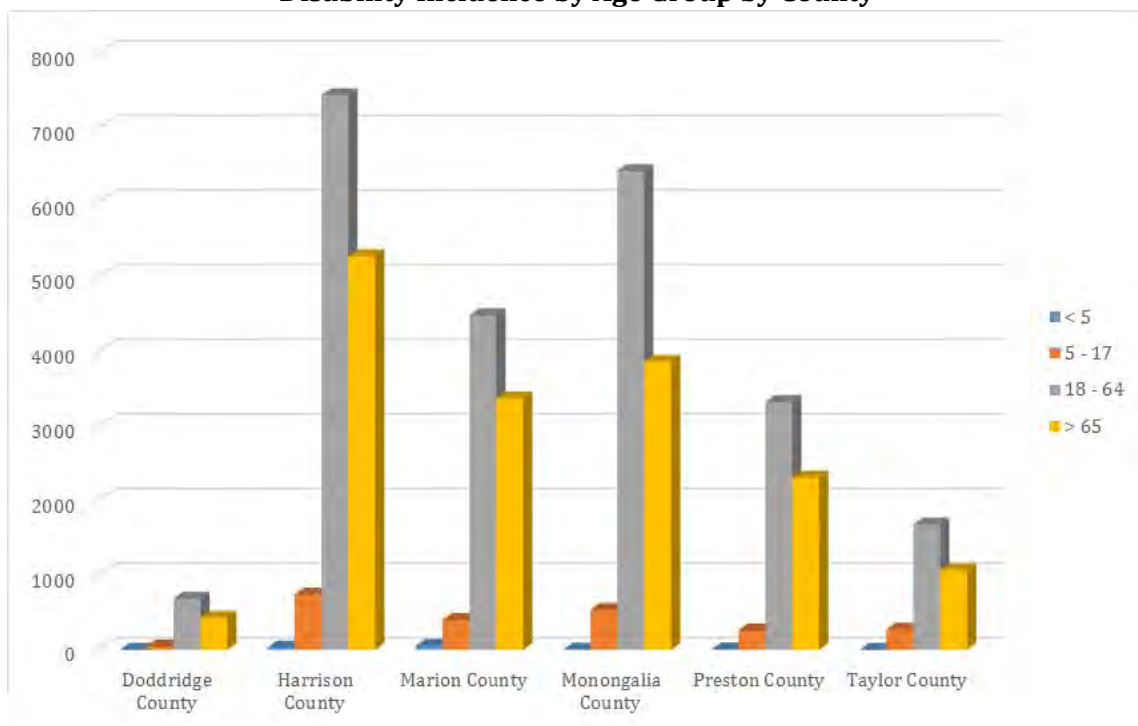
INDIVIDUALS WITH DISABILITIES

Enumeration of the population with disabilities in any community presents challenges. First, there is a complex and lengthy definition of a person with a disability in the Americans with Disabilities Act implementing regulations, which is found in 49 CFR Part 37.3. This definition, when applied to transportation services applications, is designed to permit a functional approach to disability determination rather than a strict categorical definition. In a functional approach, the mere presence of a condition that is typically thought to be disabling gives way to consideration of an individual's abilities to perform various life functions. In short, an individual's capabilities, rather than the mere presence of a medical condition, determine transportation disability.

The U.S. Census offers no method of identifying individuals as having a transportation related disability. The best available data for Region VI is available through the 2013 ACS Five-Year Estimates of individuals with a disability. Exhibit II.5 is intended to provide a comparison of the disabled population in each county within the region.

The chart identifies the highest population of individuals with a disability reside in Harrison and Monongalia Counties. The total disabled population estimate for Harrison and Monongalia Counties is 13,486 and 10,826 respectively. Marion County has an estimated 8,313 disabled people while Preston County has 5,906. Taylor and Doddridge Counties have less than 3,000 people with a disability.

Exhibit II.5
Disability Incidence by Age Group by County

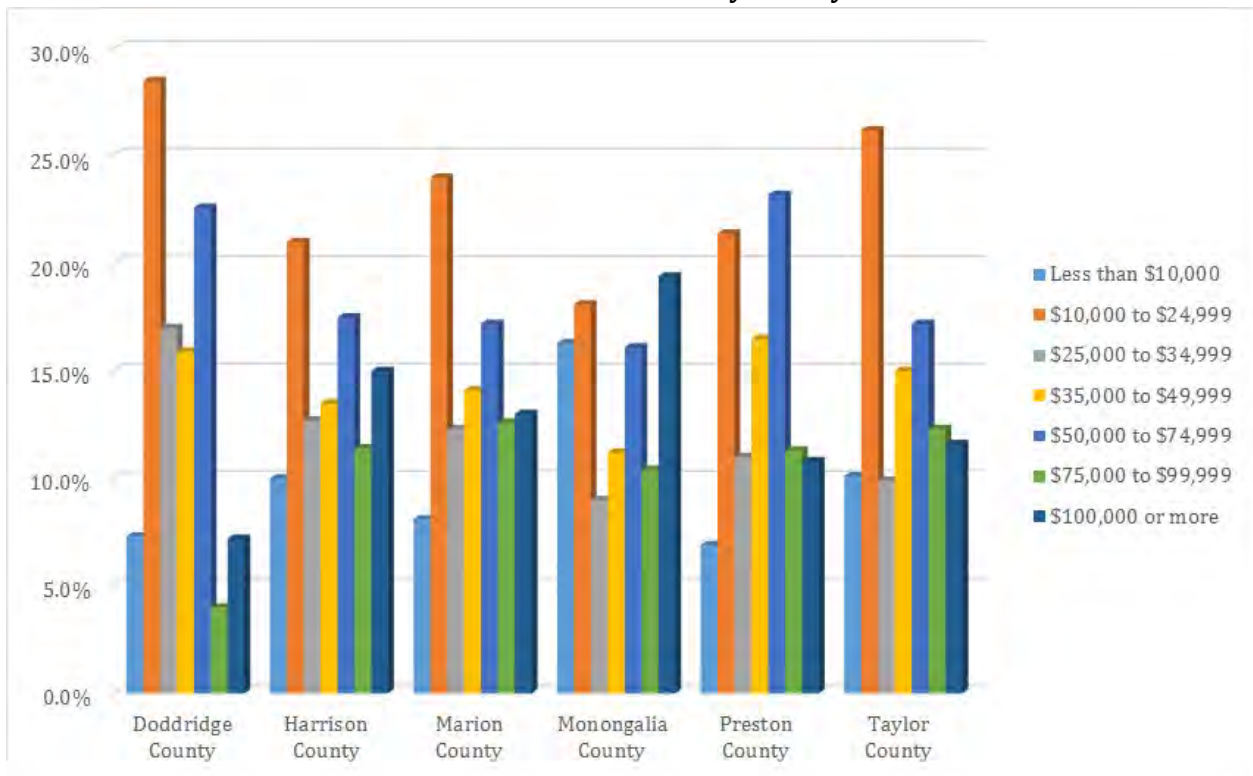


Source: 2013 ACS Five-Year Estimates

HOUSEHOLD INCOME

Exhibit II.6 illustrates the household incomes for the study area according to the 2013 ACS Five-Year Estimates. According to the survey, there are a total of 108,994 households in Region VI. Of those households, about 46 percent earn less than \$35,000 annually. Of the households earning less than \$35,000, some 12 percent earned between \$25,000 and \$34,999. Another 23 percent earned between \$10,000 and \$24,999 and about 12 percent earned less than \$10,000 per year. The median household income for each area is shown in Exhibit II.7.

Exhibit II.6
Household Income by County



Source: 2013 ACS Five-Year Estimates

**Exhibit II.7
Median Household Income**

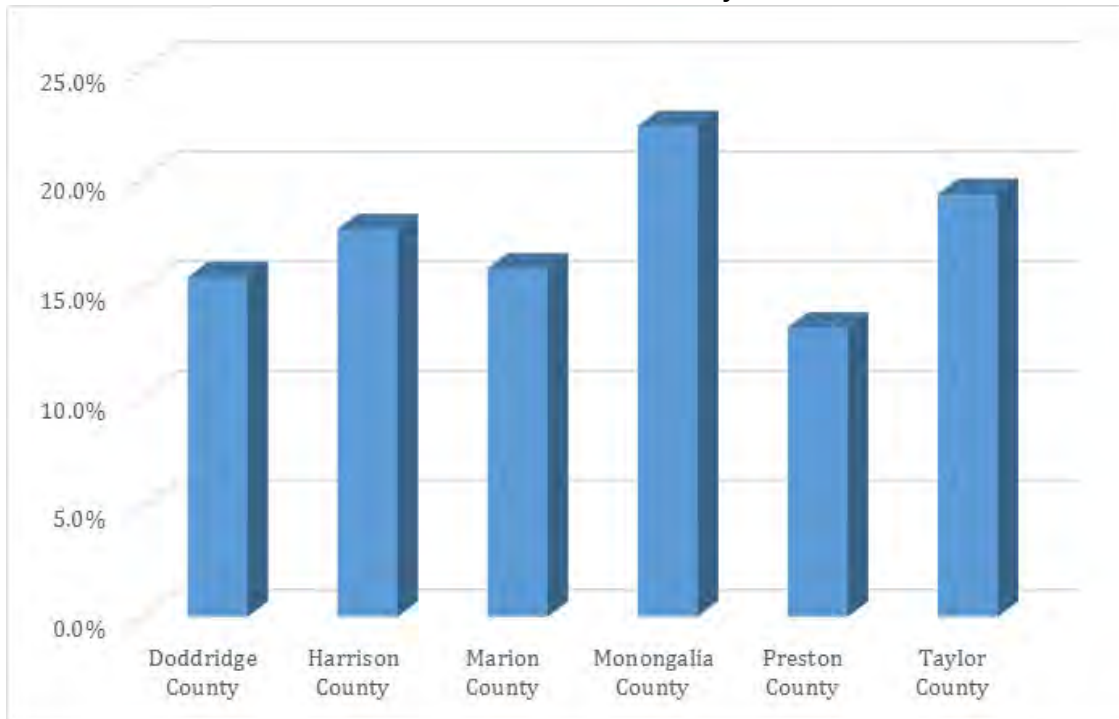
County	Median Income
Doddridge County	\$34,817
Harrison County	\$43,183
Marion County	\$42,152
Monongalia County	\$44,173
Preston County	\$45,413
Taylor County	\$39,536

Source: 2013 ACS Five-Year Estimates

POVERTY STATUS

Exhibit II.8 illustrates the percentage of the population in each County that is living below the poverty level. Monongalia County has the highest percent of population living below the poverty level with 22.4 percent. Taylor County had the second highest percentage of population living in poverty with 19.3 percent. The remaining counties had between 13.2 percent and 17.7 percent of the population living below the poverty level.

**Exhibit II.8
Percent Below Poverty**

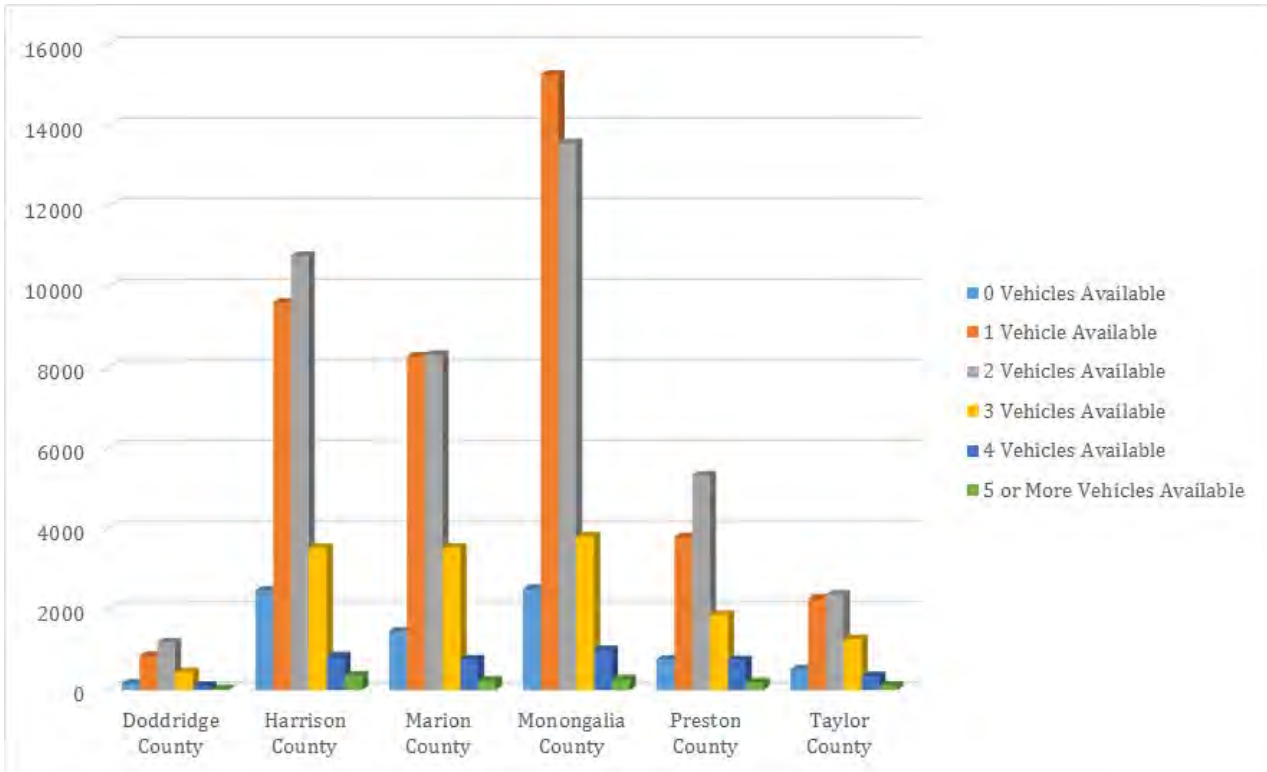


Source: 2013 ACS Five-Year Estimates

ZERO VEHICLE HOUSEHOLDS

The number of vehicles available to a housing unit is also used as an indicator of demand for transit service. There are 7,876 households in the region that have no available vehicle. This is 7.2 percent of all the households in the region. An additional 40,087 or 36.8 percent of households in the region have only one vehicle. Exhibit II.9 shows vehicle availability by the number of households in each county.

Exhibit II.9
Zero Vehicle Households

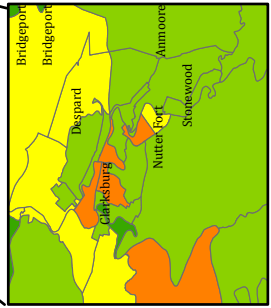
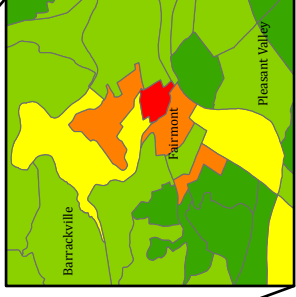
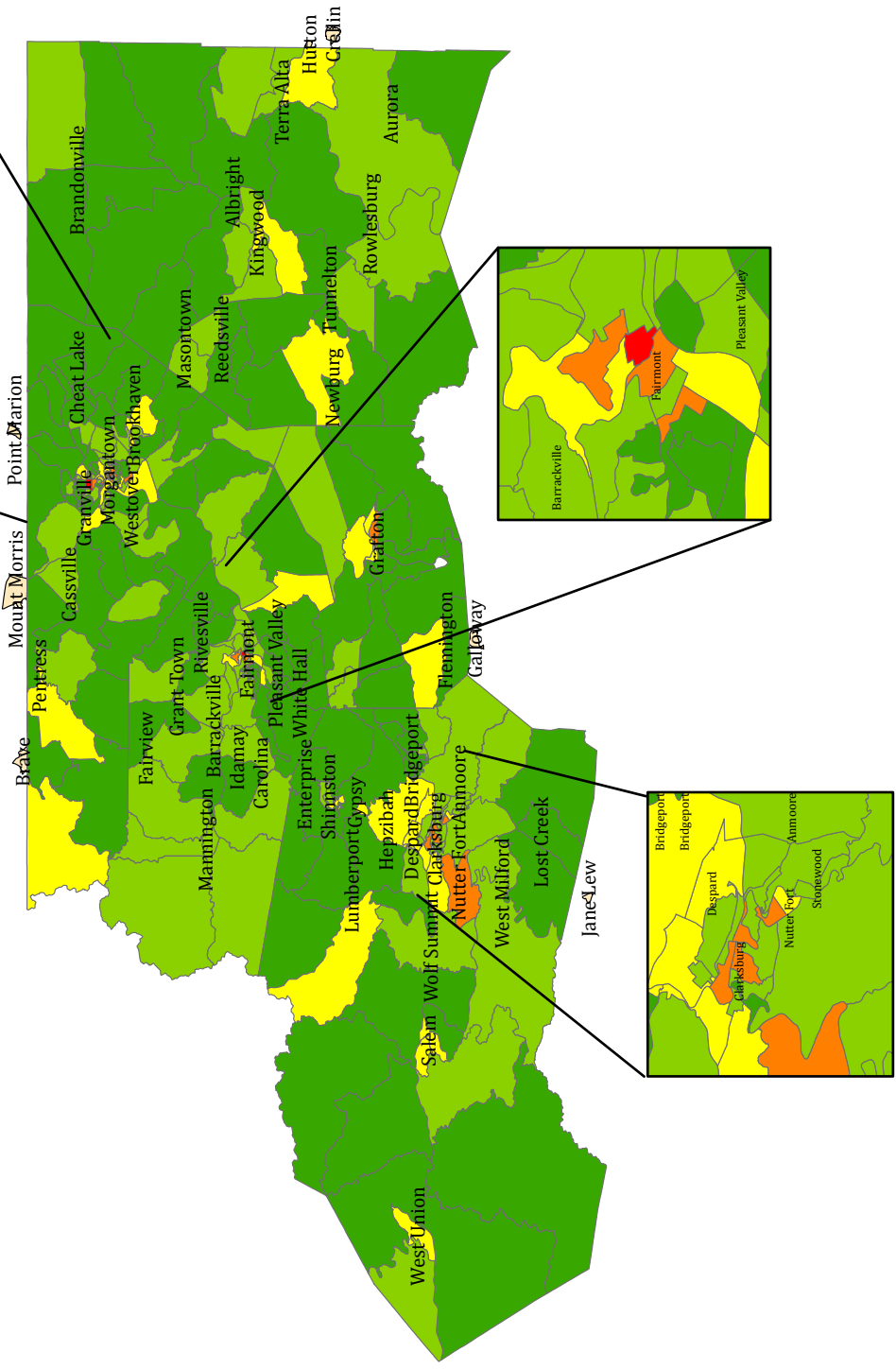
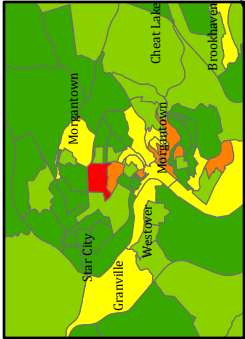


Source: 2013 ACS Five-Year Estimates

Exhibit II.10 illustrates the percentage of housing units that have no available vehicle, according to 2013 ACS Five-Year Estimate data. The block groups with the red shading have the highest percentage of housing units with no available vehicles. The block group locations with the highest concentration of these households are around Morgantown and Fairmont. Over 42.5 percent of households within these block groups have no vehicle available. Areas with a moderately high percentage ranging from 19.88 to 42.49 percent of zero vehicle households can be found in Morgantown, Fairmont, Clarksburg, and Grafton. Block groups with moderate percentages (11.47 to 19.87 percent) can be found within all counties in the region.

Exhibit II.10: Region VI Zero Vehicle Households

Coordinated Public Transit- Human Service Transportation Plan Region VI



Source: 2013 ACS
Five-Year Estimates

Percent Households
with Zero Vehicles
Available



LIMITED ENGLISH PROFICIENCY (LEP) POPULATION

At the time of the 2013 ACS Five-Year Estimates, Region VI had a total population of 283,012, of which 268,018 were individuals age 5 years and older. Of this population, 96.6 percent speak only English, while the remaining 3.4 percent speak other languages, either in addition to or instead of English. People who speak English “not well” or “not at all,” which represent the LEP population, accounted for 0.3 percent of Region VI’s total population. This compares to the State of West Virginia LEP population of 0.3 percent. Exhibit II.11 shows the amount of LEP population in each county.

Exhibit II.11
LEP Population

County	Population 5 and Over	Speak Only English	Total LEP	Percent LEP
Doddridge County	7,861	7,723	3	0.0%
Harrison County	65,013	63,383	123	0.2%
Marion County	53,476	52,362	65	0.1%
Monongalia County	93,829	88,451	376	0.4%
Preston County	31,870	31,207	115	0.4%
Taylor County	15,969	15,736	0	0.0%
Region VI Total	268,018	258,862	682	0.3%

Source: 2013 ACS Five-Year Estimates

Much like West Virginia overall, the largest share of the LEP population in Region VI speak Spanish as their primary language. Statewide, 0.3 percent of the LEP population ages five (5) and older are Spanish-speaking. In Region VI, 0.4 percent of the LEP population ages five (5) and older speak Spanish as their primary language. Exhibit II.12 shows the top five languages spoken in Region VI other than English.

Exhibit II.12
Languages Spoken at Home

County	Population 5 and Over	Top 5 Languages Spoken Other Than English				
		Spanish or Spanish Creole	Chinese	Arabic	French	Vietnamese
Doddridge County	7,861	0	0	0	0	0
Harrison County	65,013	140	28	33	35	91
Marion County	53,476	246	16	10	28	0
Monongalia County	93,829	387	289	272	77	13
Preston County	31,870	187	22	0	0	4
Taylor County	15,969	7	0	0	9	0
Region VI Total	268,018	967	355	315	149	108

Source: 2013 ACS Five-Year Estimates

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OVERVIEW

The evaluation of service provider capabilities and the structure of transportation resources in each county of Region VI provide the Mobility Manager and coordinated transportation planners with the necessary foundation for designing changes that will complete and improve the network of transportation service. Multiple components of community outreach activities were utilized to encourage public and human service agency transportation providers and users to participate in the coordination planning efforts, to include public/stakeholder meetings and one-on-one interviews.

An understanding of existing resources, vehicle utilization, and financial information is necessary prior to implementation of new coordinated approaches to service for older adults, individuals with disabilities, and people with low incomes. The summary and vehicle utilization tables at the end of this chapter provide an overview of the vehicle inventories and utilization, hours of service, and passenger eligibility for each of the participating organizations (where information was provided by those organizations).

The ultimate goal for organizations in Region VI that provide, purchase, or use transportation for older adults, individuals with disabilities, people with low incomes, and the general public is to improve upon the existing network of services. Service providers create new efficiencies so that their programs can provide more service with the existing level of funding and/or expand in the most appropriate areas. If services are to be expanded in the future, additional funding will be necessary. This document outlines several coordination strategies to be explored that can be accomplished through coordination of existing resources as well as strategies that can only be implemented with additional funding.

Certain coordinated transportation stakeholders are eligible for additional funding through the Federal Transit Administration's (FTA) Section 5310 Program, Enhanced Mobility for Seniors and Individuals with Disabilities and Section 5311 Program, Rural Area Formula Grants. Criteria for eligible applicants to the Section 5311 program are as follows:

- ◆ Public entities providing public transit services; or
- ◆ Private, non-profit entities designated by local government to provide public transit services.

Criteria for eligible applicants to Section 5310 are as follows:

- ◆ Private, non-profit 501(c)(3) corporations;
- ◆ Public bodies identified by the state as lead agencies in a coordination project; or
- ◆ Public bodies that certify that no private, non-profit corporations exist within their jurisdiction for the provision of elderly and disabled transportation.

Organizations that are not eligible applicants for Section 5310 may still benefit from the program through agreements with eligible organizations, and should seek partnerships and formal

contractual agreements with an eligible applicant in order to achieve the coordinated transportation goals.

INVENTORY OF SERVICES AND KEY STAKEHOLDERS

Key public and human service agency transportation stakeholders in Region VI were invited to participate in public stakeholder/general public meetings with the West Virginia Division of Public Transit and RLS consulting team to discuss the existing transportation resources utilized for their consumers. In the Appendix is a list of stakeholder organizations that were invited to participate in the interviews and stakeholder/public meetings. A list of organizations that were represented at the stakeholder/public meeting is also provided in the Appendix.

The consulting team used the West Virginia Division of Public Transit Survey for updating of the West Virginia Transportation Providers Directory as well as a standard set of questions for individual stakeholder one-on-one interviews (email, phone call, face-to-face) to promote consistency in the findings. Stakeholders that provide transportation services described their programs and resources. Other organizations that purchase trips from a third party provider or arrange transportation on behalf of their consumers expressed several common interests regarding the unmet transportation needs of their consumers and the general public in Region VI.

The following paragraphs describe the transportation provided by each of the participating organizations. The organizations that participated in the survey and/or interview with the consulting team are listed below:

- ◆ American Cancer Society
- ◆ Buckwheat Express
- ◆ Central West Virginia Community Action Association
- ◆ Central West Virginia Transit Authority
- ◆ Doddridge County Senior Citizens, Inc.
- ◆ Fairmont Marion County Transit Authority
- ◆ Harrison County Senior Citizens Center
- ◆ In Touch and Concerned
- ◆ Marion County Senior Citizens, Inc.
- ◆ Mountain Line Transit
- ◆ Mountain State, Inc.
- ◆ PACE Enterprises, Inc.
- ◆ Senior Monongalians
- ◆ Taylor County Senior Citizens, Inc.
- ◆ United Summit Center
- ◆ Valley Health Care System
- ◆ West Virginia University Transportation and Parking

Descriptions of the transportation-related services provided by these organizations are provided on the following pages.

INTERVIEW SUMMARIES

Results from one-on-one interviews are summarized in the following paragraphs.

BUCKWHEAT EXPRESS

Buckwheat Express is a nonprofit agency that functions as a public transportation provider and the Preston County Senior Center. The agency operates a fleet of 20 vehicles and provides transportation services across Preston County for any trip purpose.

Buckwheat Express	
Programs:	Senior Services, Transportation
Consumer Eligibility:	General Public
Hours/Days of Service:	5:30 AM to 6:30 PM Monday – Friday
Mode of Services:	Curb-to-Curb Route Deviation
Transportation Staff:	1 Director 19 Drivers 4 Maintenance Personal (1 Part Time) 2 Schedulers Additional Volunteers as Needed
Annual Trips Provided:	37,048 (estimate)
Annual Transportation Cost:	\$475,000 (estimate)
Cost per Passenger Trip:	\$12.82 (estimate)
Funding Sources for Transportation:	Contracts, Farebox, County Allocation, Medicaid, Section 5311

Schedule and Service Area

Transportation services are available from 5:30 AM to 6:30 PM. The agency operates seven flex routes. Routes between Kingwood and Morgantown and Kingwood and Terra Alta are operated Monday through Friday with connections to Mountain Line Transit in Morgantown. The South Preston Loop serving Kingwood, Tunnelton, Denver, Fellowsville, Newburg, Arthurdale and Reedsville operates Tuesday and Friday. Service is also provided from Kingwood to Bruceton,

Newburg, Rowlesburg, and Tunnelton on Monday, Tuesday, Thursday and Friday. The map in Exhibit III.1 identifies the routes provided by Buckwheat Express.

Fare Structure and Eligibility

For the general public the fare is set on a zone structure. The base rate is \$0.75 and an additional \$0.25 is added for each zone. Fare for the South Preston Loop is \$1.25, and \$1.00 for service from Kingwood to Bruceton, Newsburg, Rowlesburg, or Tunnelton.

Scheduling

Reservations are accepted by phone call and may be scheduled on the same day as the desired trip. A one day notice is preferred.

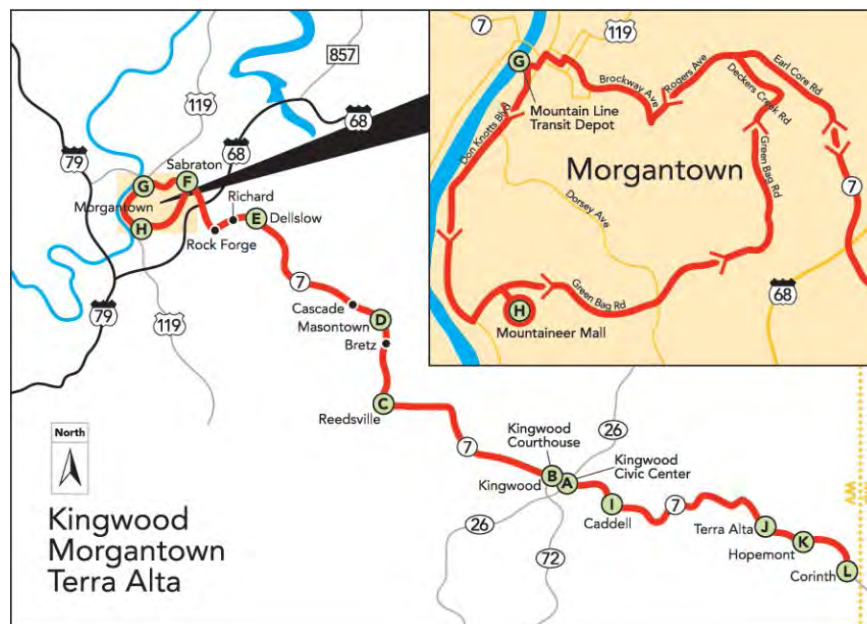
Coordinated Transportation

Buckwheat Express is coordinating through contracts for service with local senior centers, sheltered workshops, Mental Health Department, REM, DHHR, and Work Force West Virginia. The agency also makes referrals and shares passenger information as needed.

Funding

Funding Sources for transportation services include Contracts, Farebox, County Allocation, Medicaid, and Section 5311. The transportation budget includes salaries, maintenance, fuel, insurance, and supplies. If more funding opportunities became available, Buckwheat Express would increase headways, purchase new vehicles, and hire additional drivers.

**Exhibit III.1
Buckwheat Express System Route Map**





Source: Buckwheat Express

CENTRAL WV COMMUNITY ACTION ASSOCIATION

Central WV Community Action Association is a non-profit organization that provides services for older adults, individuals with low income, students, veterans, and the general public. Their Harrison County Office is located in Clarksburg, West Virginia. The agency provides transportation for medical appointments, shopping and employment in Harrison and Lewis Counties. Their mission is to empower families to attain economic self-sufficiency and cultivate human independence.

Central West Virginia Community Action Association	
Programs:	Transportation, Job Search, Tax Assistance, Case Management
Eligibility:	Older Adults, Individuals with Low Income, Individuals with Disabilities, Students, Veterans, and the General Public
Hours/Days of Service:	8:00 AM to 4:00 PM Monday – Friday
Mode of Services:	Curb-to-Curb Demand Response
Transportation Staff:	1 Director 1 Transportation Coordinator 5 Drivers (2 Part Time)

Annual Trips Provided:	7,421
Annual Transportation Cost:	\$173,975
Cost per Passenger Trip:	\$23.44
Funding Sources for Transportation:	Donations, Section 5310, Title III-B, Medicaid, United Way, Community Service Block Grant.

Schedule and Service Area

The transportation service is operated throughout Harrison and Lewis Counties using five vans. The hours of transportation are Monday through Friday, 8:00 AM to 4:00 PM. Transportation services are provided curb-to-curb. If consumers require more assistance they are permitted to travel with a personal care attendant or escort.

Fare Structure and Eligibility

The agency asks for a general donations based on the origin and destination of the trip. However, if a consumer is unable to pay, the trip is still provided.

Scheduling

Passengers are encouraged to call as soon as possible to schedule their trips. If there is room in the driver schedules, the coordinator will accommodate a trip request made on the day of travel. All services are scheduled on a first come first serve basis.

Coordination

The agency is currently coordinating in a variety of ways. The agency shares vehicles and resources between the Lewis and Harrison county branches. Central West Virginia Community Action participates in driver training and information referral whenever possible.

Funding

The program receives funding from donations, Title III-B, Medicaid, Section 5310, United Way, and Community Service Block Grant. Annual transportation costs include personnel, fuel, overhead/indirect costs and insurance. If more funds were available, the organization would be interested in purchasing more vans, employing more drivers, and increasing free transportation services.

CENTRAL WEST VIRGINIA TRANSIT AUTHORITY

Central West Virginia Transit Authority (CENTRA) is the public transportation provider in Clarksburg and Harrison County. The system operates seventeen (17) fixed routes, two (2) connector routes, and complementary paratransit service for seniors and ADA eligible individuals

within three-quarters of the fixed route service. The system operates with a fleet of 23 vehicles. All vehicles in the fleet are wheelchair accessible.

Central West Virginia Transit Authority	
Programs:	Transportation
Consumer Eligibility:	General Public
Hours/Days of Service:	6:00 AM to 6:00 PM Monday – Friday 8:00 AM to 4:00 PM Saturday
Mode of Services:	Fixed Route and Paratransit Curb-to-Curb Demand Response
Transportation Staff:	1 Director 3 Clerical Staff 25 Drivers 6 Maintenance Personnel 2 Schedulers
Annual Trips Provided:	278,454
Funding Sources for Transportation:	Fares, Tax Levy, Section 5311, Voucher Sales

Schedule and Service Area

CENTRA serves Clarksburg and Harrison County. Access to Morgantown and Fairmont are provided through transfers with Mountain Line Transit and Fairmont Marion County Transit Authority. Transportation services are available from 6:00 AM to 6:00 PM Monday through Friday and 8:00 AM to 4:00 PM on Saturday. Updated service information and route maps are available on the CENTRA website at www.centrabus.com.

Fare Structure and Eligibility

Standard fixed route fares are \$0.50.

Scheduling

Reservations are requested 24 hours in advance for paratransit services, but same day accommodations will be made when possible.

Coordination

Joint driver and maintenance trainings are provided. CENTRA also provides maintenance and repairs for private non-profit vehicles.

Funding

Funding sources include fares, tax levy, Section 5311, and voucher sales.

DODDRIDGE COUNTY SENIOR CITIZENS, INC.

Doddridge County Senior Citizens, Inc. is a non-profit agency that provides services to adults age 60 and older and individuals with disabilities in Doddridge County. Services include senior activities, nutrition, and transportation. The agency is the only non-medical transportation provider in the county. The transportation fleet includes three (3) minivans, one (1) standard 15-passenger van, and one (1) wheelchair accessible 15-passenger van.

Doddridge County Senior Citizens, Inc.	
Programs:	Senior Activities, Nutrition, and Transportation
Consumer Eligibility:	Individuals age 60 and older in Doddridge County and Individuals with Disabilities
Hours/Days of Service:	8:00 AM to 4:00 PM Monday – Friday
Mode of Services:	Door-to-Door Demand Response
Transportation Staff:	1 Director 1 Dispatcher/Scheduler 2 Drivers (1 Part Time)
Annual Trips Provided:	1,300
Funding Sources for Transportation:	Section 5310, Title III-B, LIFE

Schedule and Service Area

Transportation is available from 8:00 AM to 4:00 PM, Monday through Friday. The agency provides service in and around Doddridge County and to Fairmont and Morgantown for medical appointments.

Fare Structure and Eligibility

There is no passenger fare, and riders have the option to provide a donation between two and five dollars depending on distance.

Scheduling

There are no advance reservation requirements to schedule a trip. However, the schedule often fills up.

Coordinated Transportation

There are no other providers in the county for Doddridge County Seniors to coordinate with.

Funding

Funding sources including Section 5310, Title III-B of the Older Americans Act, and Legislative Initiative for the Elderly (LIFE) Program.

FAIRMONT MARION COUNTY TRANSIT AUTHORITY

The Fairmont Marion County Transit Authority (FMCTA) is the public transportation provider in the city of Fairmont and Marion County. The system operates 14 fixed routes and complementary paratransit service for ADA eligible individuals within three-quarters of the fixed route service. Transportation services are available through Marion County and portions of Harrison County. Additionally, transportation to Morgantown and Clarksburg is available through a transfer with Mountain Line Transit and Central West Virginia Transit Authority.

Fairmont Marion County Transit Authority	
Programs:	Transportation
Consumer Eligibility:	General Public service on fixed routes and ADA eligible individuals for paratransit
Hours/Days of Service:	6:45 AM to 6:30 PM Monday – Friday 8:00 AM to 5:00 PM Saturday 6:00 AM to 11:59 PM Sunday – Friday for Work Related Transportation
Mode of Services:	Fixed Route and Paratransit Curb-to-Curb Demand Response
Transportation Staff:	1 Director 2 Managers 1 Clerical Staff 27 Drivers (10 Part Time) 6 Maintenance Personnel (4 Part Time) 1 Dispatcher
Annual Trips Provided:	Fixed Route: 208,124 Paratransit: 11,586

Annual Transportation Cost:	\$2,330,385
Cost per Passenger Trip:	Average: \$11.00
Funding Sources for Transportation:	Section 5311, Grants, Tax Levy, Fares, MYLAN, Medicaid, City and County Appropriations, and Contracts.

Schedule and Service Area

The Fairmont Marion County Transportation Authority operates a fleet of 21 fixed route buses and 8 paratransit vehicles. Service is provided Monday through Friday from 6:45 AM to 6:30 PM and Saturday from 8:00 AM to 5:00 PM. Additional work transportation is available from 6:00 AM to 11:59 PM Sunday through Friday. Service is provided throughout Marion County and to the medical centers in Harrison and Monongalia Counties. Additional schedule and route information is available on the FMCTA website at www.fmcta.com.

Fare Structure and Eligibility

Fixed route transportation is available to the general public, while demand response paratransit is available to individuals with disabilities. Fares are the same for both fixed route and paratransit services, ranging from \$0.50 to \$2.00 based on zone.

Scheduling

Paratransit services require a 24 hour notice, however same day service will be accommodated if the schedule will allow. Standing orders are accepted and have been strongly utilized among dialysis patients.

Coordinated Transportation

Currently, FMCTA is working with CENTRA and Mountain Line to provide transfers for passengers crossing into Morgantown and Clarksburg. Additionally FMCTA performs maintenance for the Marion County Senior Center as needed. The agency also participates in coordinated driver training.

Funding

Funding sources for transportation services include Section 5311, grants, tax levy, fares, MYLAN, Medicaid, City and County appropriations, and contracts. The local property tax is FMCTA's main source of funding and provides the majority of the local match for grants. With additional funding the agency would like to add park and ride lots to the existing transfer station, expand bus storage and wash stations, and safety and security measures. The system plans to add green technologies to the existing facilities to help reduce energy cost. Also, the system is adding parking for employees and updating its security.

HARRISON COUNTY SENIOR CITIZENS CENTER

The Harrison County Senior Citizens Center is a nonprofit agency that provides services to older adults and individuals with disabilities in Harrison County. These services include senior activities, nutrition, and transportation. Transportation services are provided using the agencies seven vehicles, of which six are wheelchair equipped.

Harrison County Senior Citizens Center	
Programs:	Senior Activities, Nutrition, and Transportation
Consumer Eligibility:	Seniors and Individuals with Disabilities in Harrison County
Hours/Days of Service:	8:00 AM to 4:00 PM Monday – Friday
Mode of Services:	Door-to-Door Demand Response
Transportation Staff:	2 Directors 1 Administrative Staff 8 Drivers 2 Dispatcher/Scheduler
Annual Trips Provided:	10,000
Annual Transportation Cost:	\$213,000
Cost per Passenger Trip:	\$21.30
Funding Sources for Transportation:	Legislative Initiative for the Elderly Funding, Section 5310, Medicaid, Donations, Local Government Appropriations

Schedule and Service Area

Transportation is available from 8:00 AM to 4:00 PM Monday through Friday. The Harrison County Senior Citizens Center provides service in and around Harrison County and to Fairmont and Morgantown for medical appointments. Major destinations include the United Hospital Center and the Harrison County Senior Center.

Fare Structure and Eligibility

Transportation services are available to older adults in Harrison County. There is no set fare structure. Passengers are requested to provide a \$1.00 donation in town and a \$2.00 donation in the county.

Scheduling

There are no advance reservation requirements to schedule a trip. However, the schedule often fills up a week in advance. The agency prefers a one to two week notice.

Coordinated Transportation

Currently, there is no formal coordination, but the agency does participate in driver training in the region and provides information and referrals when necessary.

Funding

The Legislative Initiative for the Elderly (LIFE) Program, Section 5310, Medicaid, donations, and local government appropriations comprise the transportation budget for the Harrison County Senior Citizens Center. If more funding was available, the agency would purchase another wheelchair accessible vehicle, increase driver wages, and hire more drivers.

IN TOUCH AND CONCERNED

In Touch and Concerned is a non-profit agency dedicated to serving older adults, individuals with disabilities, and Medicaid consumers in Monongalia, Preston, and Taylor Counties. The agency operates three vehicles, two of which are wheelchair accessible. The majority of trips (about 73%) are for the purpose of health or medical treatments. Other trip purposes include nutrition, social/recreation, employment, education, social services, and mental health day treatment. Transportation services are available upon request, Monday through Saturday.

In Touch and Concerned	
Programs:	Phone Reassurance, Referrals, Transportation
Consumer Eligibility:	Older Adults and Individuals with Disabilities in Monongalia County, Medicaid
Hours/Days of Service:	7:00 AM to 6:00 PM Monday – Friday and 9:00 AM to 4:00 PM Saturdays
Mode of Services:	Door-to-Door Demand Response
Transportation Staff:	1 Operations Manager 1 Accounts Manager 6 Driver (Part Time) 1 Americorps Vista Volunteer Volunteers as needed
Annual Trips Provided:	7,543
Annual Transportation Cost:	\$249,373

Cost per Passenger Trip:	\$33.06
Funding Sources for Transportation:	Section 5317, Section 5310, Donations, Federal and State Grants, Medicaid, Private Grants, Senior Health Advisory, Contributions, and Contracts

Schedule and Service Area

Transportation is available from 7:00 AM to 6:00 PM Monday through Friday and 9:00 AM to 4:00 PM on Saturdays. The agency has six (6) part-time drivers responsible for providing transportation.

Fare Structure and Eligibility

The agency has a fare structure based on income. Fares range from \$2.50 to \$7.50.

Scheduling

Reservations are encouraged and may be scheduled up to two weeks in advance. If possible same day accommodations will be made.

Coordinated Transportation

In Touch and Concerned coordinates maintenance, software, and space with Mountain Line Transit. The agency recently started providing contracted transportation service for Mountain Line under the New Fit Program, which provides demand response public transportation. Non-emergency medical trips are also coordinated with Mountain Line through referrals.

Funding

Funding sources for transportation services include Section 5317 (New Freedom), Section 5310, Donations, Federal and State Grants, Medicaid, Senior Health Advisory, Private Grants, contributions, and contracts.

PACE ENTERPRISES, INC.

PACE Enterprises, Inc. is a private non-profit organization located in Morgantown. The organization serves registered consumers, including individuals with disabilities, people with low income, and veterans. The most common trip purposes are for employment, job training and job support transportation. Their mission is to assist individuals with disabilities to reach their desired level of vocational accomplishments and to afford opportunities to enhance their quality of life.

PACE Enterprises, Inc.	
Programs:	Job Training, Employment, Job Support, Transportation

Consumer Eligibility:	Individuals with Disabilities in Monongalia County
Hours/Days of Service:	6:00 AM to 3:30 PM Monday - Friday
Mode of Services:	Curb-to-Curb Demand Response
Transportation Staff:	1 Director 2 Clerical 3 Drivers 1 Scheduler
Annual Trips Provided:	5,265 (estimate)
Annual Transportation Cost:	\$52,000 (estimate)
Cost per Passenger Trip:	\$4.75 (estimate)
Funding Sources for Transportation:	Medicaid, Donations, Federal and State Grants, and Section 5310

Schedule and Service Area

Routes arrive at PACE at 7:30 AM and depart PACE by 2:30 PM. The agency operates one sedan, one van, and a light-duty bus. Transportation is provided to consumers in Monongalia County.

Fare Structure and Eligibility

Transportation services are limited to agency consumers.

Scheduling

Many consumers are listed as standing order and utilize transportation services to get to and from employment.

Coordinated Transportation

Since PACE services only registered consumers, existing coordination efforts are limited. Agency staff indicated that whenever possible referrals are made to public and human service transportation agencies in the area.

Funding

Funding sources for transportation services include donations, Federal and State Grants, Section 5310, and Medicaid. If more funding were available, the agency would like to increase services to rural residents, upgrade the existing transportation fleet, and improve the energy efficiency of the facility and vehicles.

MARION COUNTY SENIOR CITIZENS, INC.

The Marion County Senior Citizens, Inc. is a non-profit agency serving individuals over 60 and individuals with disabilities in Marion County. Transportation is provided for Marion County residents going to and from adjoining counties. Services include nutrition, meal delivery, respite care, and transportation. Consumers are transported to medical appointments, dialysis, and nutrition.

Marion County Senior Citizens, Inc.	
Programs:	Transportation, Respite Care, Nutrition
Consumer Eligibility:	Senior Citizens 60 and older, Individuals with Disabilities
Hours/Days of Service:	9:00 AM to 2:00 PM, Monday – Friday
Mode of Services:	Curb-to-Curb Demand Response
Transportation Staff:	1 Director 1 CFO 1 Transit Manager 7 Drivers
Annual Trips Provided:	35,000 (estimate)
Annual Transportation Cost:	\$220,000 (estimate)
Cost per Passenger Trip:	\$6.28 (estimate)
Funding Sources for Transportation:	Section 5310, Title III-B, LIFE Funds, Medicaid, donations

Schedule and Service Area

The transportation service is operated using eight vans, four of which are wheelchair accessible. In an average day, the vans are used to provide medical runs, nutrition, shopping, and respite care trips. Monday through Friday passengers are transported to the senior center and medical appointments as needed. Every Monday the agency provides a scheduled shopping trip and stops of lunch.

Fare Structure and Eligibility

There is no set fare structure. Consumers are asked to give a general donation.

Scheduling

It is recommended that trips are scheduled three to four days in advance. The agency works with local doctors to group trips whenever possible. Last minute request will be accommodated, if possible.

Coordination

While there is no formal coordination of trip scheduling with other agencies, the Marion County Senior Center refers callers to other agencies it believes can meet the transportation needs of the caller. Additionally, the Center works with FMCTA and CENTRA to coordinate PASS training and vehicle repair when necessary.

Funding

The Marion County Senior Center receives funding from Section 5310, Title III-B of the Older Americans Act, Medicaid, donations, and LIFE Funds. If the agency had additional funding, it would purchase new vehicles and extend hours for employees.

MOUNTAIN LINE TRANSIT AUTHORITY

Mountain Line Transit Authority (Mountain Line) is the public transportation provider for the Morgantown Area and parts of Monongalia County. The system operates flex route bus service that will deviate up to ¾ of a mile with a 15 minute notice.¹ Mountain Line also provides a countywide general public service called New Fit. The service was developed through a partnership between Mountain Line and In Touch and Concerned. The service is available to the general public in Monongalia County. The Mountain Line service is provided with a fleet of 32 vehicles. The Mountain Line service operates approximately 64,294 revenue hours and 1,148,954 revenue miles annually.

Mountain Line Transit Authority	
Programs:	Transportation
Consumer Eligibility:	General Public
Hours/Days of Service:	5:30 AM to 12:30 AM Monday – Saturday Limited frequency on Saturday Intercity and Connector on Sunday Campus Run 6:00 PM to 3:00 AM Thursday, Friday, Saturday during WVU school session
Mode of Services:	Route Deviation Curb-to-Curb

¹The route deviation aspect of service meets minimum requirements of the Americans with Disabilities Act (ADA).

Transportation Staff:	1 Director 5 Management Personnel 10 Staff 45 Drivers 4 Maintenance Personnel
Annual Trips Provided:	997,064
Annual Revenue Hours:	64,294
Annual Transportation Cost:	\$3,709,537
Cost per Passenger Trip:	\$3.72
Funding Sources for Transportation:	Passenger Fares, Section 5307, Section 5316, Section 5311(f), Section 5317, Medicaid, Local Government Operating Funds, Advertising Revenue, Contracts, Donations, and CMAQ

Schedule and Service Area

Mountain Line operates in the Morgantown area and parts of Monongalia County providing transportation to the general public. The system maintains a fleet of 28 buses, three (3) intercity buses, four (4) demand response vehicles, and two (2) contingency vehicles. Mountain Line operates 22 deviated fixed routes in peak service. The hours of transportation are Monday through Friday 5:30 AM to 12:30 AM. Routes operate with limited frequency on Saturday. Sunday service includes only the intercity route (Grey Line) and the Blue Gold Connector. Campus runs operate from 6:00 PM to 3:00 AM on Thursdays, Fridays, and Saturdays during the WVU school session. Transportation services are provided by route deviation and New Fit, a countywide demand response service offered by Mountain Line and In Touch and Concerned. New Fit is a curb-to-curb service available to the general public.

In addition local services, transfers are available to FMCTA, CENTRA and Buckwheat Express for individuals who are traveling between Monongalia and Marion, Harrison, or Preston Counties.

Map and schedule information for Mountain Line are available on the website at www.busride.org.

Fare Structure and Eligibility

The fare structure for Mountain Line is \$0.75 for anyone picked up along a route. Route deviations are \$0.50. Seniors and individuals with disabilities are charged \$0.35 fares and \$0.25 deviation. The New Fit general public demand response service charges a fare of \$9.00.

Scheduling

Trips require a 15 minute advance notice. All employees at Mountain Line are trained to schedule and dispatch calls as they are received.

Coordination

Mountain Line is currently coordinating in a variety of ways. As mentioned above, a partnership has been developed between Mountain Line and In Touch and Concerned to provide the New Fit transportation service. Mountain Line provides transportation for Senior Monongalians through contracted services which also include a bus pass program for the seniors. Mountain Line provides transportation to West Virginia University students and staff, through a contract with the University. Part of this service includes key transfers between the WVU PRT train services and the Mountain Line bus service. Mountain Line is always open to interagency connections and currently works with seven counties who transfer riders to and from Morgantown. The Morgantown MPO has recently established a vanpool program, which is funded in part by a pass through of CMAQ funds by Mountain Line. When necessary, Mountain Line will provide maintenance for local providers.

Funding

Mountain Line’s funding sources include passenger fares, Section 5307, Section 5316, Section 5317, Section 5311(f), Medicaid, local government operating funds, advertising revenue, contracts, donations, and CMAQ. If additional funding was available, Mountain Line would expand service frequency in the evening and during the weekend.

TAYLOR COUNTY SENIOR CITIZENS, INC.

Taylor County Senior Citizens, Inc. is a nonprofit agency serving adults age 60 and older and individuals with disabilities. The agency provides nutrition, social services, and transportation. Transportation services include health and medical trips (30%), health maintenance trips (2%), nutrition (61%), income maintenance (4%), and social services (3%). The transportation service area includes Taylor, Harrison, Marion, Preston, and Monongalia Counties. The fleet includes seven (7) minivans, one (1) standard 15-passenger van, one (1) converted 15-passenger van, and two (2) four-wheel drive vehicles.

Taylor County Senior Citizens, Inc.	
Programs:	Nutrition, Social Services, Transportation
Consumer Eligibility:	Adults age 60 and Older and Individuals with Disabilities
Hours/Days of Service:	8:00 AM to 4:00 PM Monday – Friday
Mode of Services:	Door-to-Door Demand Response
Transportation Staff:	1 Director 1 Dispatcher (also Driver)

	3 Drivers
Annual Trips Provided:	2,600
Funding Sources for Transportation:	Title III-B, Medicaid, LIFE, Section 5310, County Funding

Schedule and Service Area

Services are available from 8:00 AM to 4:00 PM Monday through Friday in Taylor, Harrison, Marion, Preston, and Monongalia Counties.

Fare Structure and Eligibility

There is no set fare structure. Donations are requested on an income based scale.

Scheduling

Trip reservations may be made by calling the senior center. There are no advance reservation requirements, and same day calls are accepted. It is recommended that medical trips are scheduled at least three days in advance.

Coordinated Transportation

Coordination opportunities are limited in areas where this agency is the only transportation provider in the county. Whenever possible, the agency will refer consumers who can access other transportation providers, but referrals are rare.

Funding

The agency receives funding from the Federal Transit Administration Section 5310 Program via the West Virginia Division of Public Transit (DPT) to purchase its transportation vehicles. Other revenue sources include Title III-B of the Older Americans Act, the Legislative Initiative for the Elderly (LIFE) Program, and local match money from Taylor County.

VALLEY HEALTH CARE SYSTEM

Valley Health Care System is a non-profit organization located in Morgantown. Valley Health Care System provides transportation for consumers to travel to and from program activities including Marion, Monongalia, Preston, and Taylor Counties. Group home vehicles are operated by the staff person working on location at the group home and may be used at any time of the day for purposes including but not limited to shopping, social, and medical appointments. Valley Health Care System does not track transportation as an individual line item cost. The agency was unable to estimate the costs associated with consumer transportation.

Valley Health Care System	
Programs:	Day Treatments, Group Homes, Mental Health Support, Addiction Treatment

Consumer Eligibility:	Agency Consumers
Hours/Days of Service:	7 Days per Week
Mode of Services:	Door-to-Door Demand Response
Transportation Staff:	1 Director 1 CFO 65 Full-Time Drivers 35 Part-Time Drivers
Funding Sources for Transportation:	Consumer Fees, Medicaid, and Medicare

Schedule and Service Area

Services are available in Marion, Monongalia, Preston, and Taylor Counties. Valley Health Care operates a fleet of 37 vehicles. Service times vary by program. The majority of transportation services are available from 8:00 AM to 5:00 PM, Monday through Friday. Vehicles are spread out throughout the region to meet the demands of consumers.

Fare Structure and Eligibility

There is no fare or accepted donations for passengers. Transportation expenses are included in the consumer’s treatment program and not billed separately.

Scheduling

A 24-hour notice is requested, but same day services will be provided if accommodations can be made. Vehicles that are maintained at the group homes are scheduled as needed; these vehicles are utilized similar to how a ‘family car’ for any household would be scheduled. As long as the vehicle is not in use residents may take the vehicle as needed.

Coordinated Transportation

Valley Health Care System does not currently coordinate on a formal level. The organization has found it difficult to open their vehicles to new consumers, because of limited resources and time constraints.

Funding

Consumer transportation is not tracked by the agency as a separate expense. Funding for transportation is included in the consumer’s treatment program. The agency does bill Medicaid and Medicare for eligible consumers.

WEST VIRGINIA UNIVERSITY TRANSPORTATION AND PARKING

The West Virginia University (WVU) Transportation and Parking Department provides a variety of transit services. Currently the university provides a Zip Car program, bus service, and the Morgantown Personal Rapid Transit System (M-PRT). University bus and van services are open to students, staff, and faculty. The M-PRT service is operated by 71 vehicles over 8.7 miles of rail line, and service five passenger stations. M-PRT is open to the general public as well as students, staff, and faculty.

West Virginia University Transportation and Parking	
Programs:	Transportation
Consumer Eligibility:	University Students, Staff, Faculty General Public
Hours/Days of Service:	6:30 AM to 6:15 PM Monday – Friday 9:30 AM to 8:00 PM Saturday
Mode of Services:	Fixed Route
Transportation Staff:	1 Department Head 75 M-PRT Employees 20 University bus/van Employees
Annual Trips Provided:	2,224,305
Annual Transportation Cost:	\$5.4M
Cost per Passenger Trip:	\$2.02
Funding Sources for Transportation:	Section 5309 for Fixed Guideway, Student Transportation Fees, Citation Revenue

Schedule and Service Area

Services are available when classes are in session and generally available from 6:30 AM to 6:15 PM Monday through Friday and 9:30 AM to 8:00 PM on Saturday. In addition students, staff, and faculty may ride Mountain Line at any time at no charge by showing their WVU identification card.

Fare Structure and Eligibility

All transportation services are available to students, staff, and faculty at no charge. The M-PRT service is available to the general public for \$0.50.

Scheduling

The University’s accessibility service requires an advance notice and is available Monday-Thursday: 6:30 AM to 10:00 PM. Friday: 6:30 AM to 6:00 PM. Riders are encouraged to schedule trips as far in advance as possible due to the number of students using the service. Same day rides will be accommodated if space is available, but the service is operated on a first come first serve basis for WVU students, staff, and faculty. Service is not open to the general public.

Coordinated Transportation

The University is coordinating transportation in several ways. As mentioned above the M-PRT service is open to the general public when it is in operation. The University has a contractual agreement with Mountain Line to provide transit services to students, staff, and faculty. WVU also operates a Zip Car program which is available to the general public.

Funding

Nearly 50 percent of the transportation program funding is derived from the Federal Transit Administration (FTA) Section 5309 for the PRT Fixed Guideway capital costs. The transportation program also receives funding through a Student Transportation Fee that is part of student tuition, revenue from parking citations, and a \$.50 fare for each general public passenger.

MOUNTAIN STATE, INC.

Mountain State, Inc. is a private, for-profit organization that provides non-emergency medical transportation services.

Mountain State, Inc.	
Programs:	Non-Emergency Medical Transportation
Consumer Eligibility:	Medicaid or Insurance Eligible Customers
Hours/Days of Service:	5:00 AM to 6:00 PM Monday through Friday Weekends if scheduled in advanced
Mode of Services:	Door-to-Door Demand Response
Transportation Staff:	2 Managers 3 Clerical/Staff 15 Drivers 1 Maintenance Crew
Annual Trips Provided:	39,000 to 78,000
Annual Transportation Cost:	Fuel = \$120,000 (estimate) Pay = \$300,000 (estimate) Insurance= \$74,000 (estimate)

	Maintenance=	\$50,000 (estimate)
	Subtotal =	\$544,000
	Other expenses were not provided.	
Cost per Passenger Trip:	\$6.97 to \$13.95	
Funding Sources for Transportation:	Medicaid, Health Insurance	

Schedule and Service Area

Mountain State has a fleet of 19 vehicles, five (5) of which are wheelchair accessible. Daily service typically involves use of 15 vehicles and drivers. The hours of transportation are Monday through Friday 5:00 AM to 6:00 PM. If arrangements are made ahead of time, transportation can be scheduled on the weekends. Transportation services are provided door-to-door in Barbour, Harrison, Lewis, Marion, Pendleton, Pocahontas, Preston, Randolph, Tucker, and Upshur Counties.

Fare Structure and Eligibility

Fares are charged to insurance programs for the passengers or passengers may pay out of pocket fees if they are not covered by an insurance plan.

Scheduling

There are no scheduling requirements except if transportation is needed on the weekends. Passengers are required to call in advance for a trip. Same day scheduling is available.

Coordination

Mountain State, Inc. shares in driver training with other area transportation agencies. Information and referrals are shared between Mountain State and other local transportation agencies.

Funding

Revenue sources include donations, Medicaid, and the passenger’s private health insurance. Because Mountain State, Inc. is a private for profit agency, it does not receive any Federal funding.

ADDITIONAL TRANSPORTATION PROVIDERS

American Cancer Society

The American Cancer Society organizes and provides volunteer transportation for eligible individuals and their families going to treatment/medical appointments. The agency coordinates with the Mobility Manager to build upon a successful volunteer transportation service.

Barons Bus Lines

Baron Bus Lines is a locally owned and operated bus company based in Cleveland, Ohio. The fleet of 2013 and 2014 buses offers the latest amenities and safety features. In 2014, Barons Bus offered transportation services to more than 250,000 passengers and covered more than 2.5 million miles. Barons Bus offers intercity service, including the "College Connection" program. Through this program, direct bus service to college campuses, including West Virginia University (Morgantown), is available.

Donnie Lemon Limousine Service

Donnie Lemon is a private transportation company operating in Monongalia and Marion Counties. The company is a non-emergency medical transportation provider, however most trip purposes are for recreational trips and airport runs. The company operates a fleet of two (2) sedans, two (2) standard 15-passenger vans, one (1) four-wheel drive vehicle, and one (1) limousine. Service hours are 24-hours per day/7 days per week. The company employs four (4) part-time drivers.

Greyhound

The Greyhound Terminal is located at Mountain Line Transit in Morgantown. Hours of operation at the time of this plan were 7:30 AM to 5:30 PM, daily including holidays. Greyhound service to/from Pittsburgh Greyhound station and to/from Pittsburgh Airport are operated by Mountain Line Transit (Grey Line). The Grey Line operates twice daily, 365 days per year. The route travels Morgantown, Fairmont, Clarksburg, Mylan, Towers, Mountaineer Station, Waynesburg, Pittsburgh Airport, and Pittsburgh Greyhound Station. Schedules and passenger information are available at www.busride.org/MapSchedules/Routes/29GreyLine.aspx.

Morgantown Cab Company/R&R Transit, LLC

R&R Transit is a private transportation company based in Morgantown and serving Monongalia County. The vehicle fleet includes three (3) sedans and one (1) four wheel drive vehicle. The company operates 24-hours per day/ 7 days per week. It employs one (1) full-time and four (4) part-time drivers.

Monongalia County Head Start/Early Head Start

Monongalia County Head Start/Early Head Start provides services for early childhood education. Transportation for the program is operated for registered clients only. Eligible trip purposes include health/medical appointments, nutrition, education and training, trips to interviews and welfare-to-work trips, social services appointments, mental health treatment, TANF, and other program activities. The program operates a fleet of three (3) minivans, two (2) small school buses, and seven (7) four wheel drive vehicles. The program employs two (2) full-time drivers.

United Summit Center

United Summit Center is a nonprofit organization providing mental health services. The agency is located in Clarksburg. The agency operates a fleet of four (4) minivans, four (4) 15-passenger vans, two (2) four-wheel drive vehicles, and two (2) 12-passenger vans. The agency employs three full-time drivers and 100 behavioral health technicians who are also part-time drivers. Staff receive training in “Operation Lifesaver” and “Defensive Driving.”

Megabus

Megabus is a subsidiary of Coach USA and is one of the largest intercity express bus service providers in America. The company initiated service for West Virginia University students and Morgantown area residents in 2012. The service offers transportation to/from Morgantown to Pittsburgh and Washington D.C. Fares are as low as \$1.00. The service currently offers two daily departures to both Washington D.C. and Pittsburgh from its Morgantown stop location at Mountaineer Station. Megabus offers customers state-of-the-art environmentally-friendly double decker buses with free Wi-Fi, power outlets, seatbelts and restrooms.

P.P.D.D. LLC Limousines by A Touch of Class

P.P. D.D. LLC is a private transportation company based in Clarksburg and operating throughout the State of West Virginia. The P.P.D.D. is a non-emergency medical transportation provider, but the majority of trip purposes are for social and recreational purposes. The vehicle fleet includes one (1) sedan, one (1) minivan, and two (2) limousines. Service is available 24-hours per day, seven days per week. The company employs one (1) full-time and four (4) part-time drivers.

OTHER AGENCY STAKEHOLDERS, NON-TRANSPORTATION PROVIDERS

Chestnut Ridge Center

Chestnut Ridge Center is a leading regional referral center for treatment of mental health illness and addiction for adults, adolescents, and children. The Center is part of the West Virginia University Healthcare system. The program provides a continuum of care through outpatient, partial hospitalization, inpatient, and residential treatment centers. The Center is located in Morgantown.

Grafton City Hospital

Grafton City Hospital is a health care provider in Taylor County, serving patients from Taylor, Preston, and Barbour Counties. The hospital conducted a Community Health Needs Assessment in 2013. Assessment results can be reviewed at www.graftonhospital.com/images/Grafton_CHNA_2.pdf. The assessment was conducted to identify health issues and community needs as well as provide information to key decision makers to make a positive impact on the health of the hospital’s service area. One key finding relevant to

transportation is the percentage of “at-risk” individuals in each county. An at-risk individual has no high school diploma (age 25 or older) and is unemployed. He or she may have a severe work disability, major depression, or is/was a drug user. The survey findings show that approximately 40% of survey respondents in each county (Taylor, Preston, and Barbour) are at-risk. These individuals are also likely to need transportation to and from medical and other appointments.

Senior Monongalians

Senior Monongalians provides program services, nutrition, and activities for adults age 60 and older within Monongalia County. The agency does have three vehicles, which are used for meal delivery and in-home visits, but no passenger transportation is provided at this time. The senior center is currently considering adding passenger transportation to its scope of services, for its consumers. If transportation is added, it would most likely be for shopping and errands.

Senior Monongalians does not provide any direct transportation services to its consumers. However, it is interested in working with the Mobility Manager to explore potential options for vehicle maintenance and repair. The senior center receives funding from Title III-B of the Older Americans Act, Life Funds, Federal and State Grants, County support.

Starting Points Center

Starting Points Center brings together comprehensive services and support through inter-agency collaboration focused on strengthening and supporting families with young children who live in communities west of the Monongahela River. Starting Points offers a variety of programs for children and parents, including a Food Pantry at the Arnettsville Community Center.

United Way of Monongalia and Preston Counties

Family Resource Network

The United Way Family Resource Network (UWFRN) is dedicated to improving the quality of life for Monongalia County’s children and families. The Family Resource Network is an important partnership between State government and local communities to identify the current needs and develop an implementation plan to meet them. The UWFRN serves as a primary coordinating and planning body for Monongalia County’s community service system. Rather than providing direct services, the UWFRN performs several important roles impacting children and families including but not limited to identification of community needs and gaps in services.

Volunteer Connection

The Volunteer Connection provides volunteers and volunteering opportunities for a number of important community programs. One of the important programs is transportation. The volunteer program works with Mountain Line Transit Authority to identify volunteers to assist with the Bike Rodeo. It also works with In Touch and Concerned to provide a volunteer Senior Companion Program that brings together volunteers age 55 and over with peers in their community who need assistance with simple daily tasks.

VEHICLE UTILIZATION

A vehicle utilization chart was developed to provide an overview of when local public and human service agency transportation services are being provided in each county. Exhibit III.2 outlines the times of the day when vehicles are typically being utilized and identifies mid-day weekdays as the peak service time. In a demand response and human service agency structure of service, vehicle utilization and peak hours of operation are subject to fluctuation on a day-to-day basis. The following chart is intended to reflect the 'typical' daily service as reported by each transportation provider in the region. It should be understood that a greater or fewer number of vehicles may be used during the indicated hours of operation, and the chart is a snapshot of operations.

Transportation providers and planners in each county should use this chart to identify opportunities to share vehicles and/or passenger trips and reduce duplication of services. The chart should be updated on a regular basis to ensure accuracy.

Exhibit III.2: Region VI Vehicle Utilization

System Name	Time of Day Operated																								
	AM						PM						AM												
	3:00	4:00	5:00	6:00	7:00	8:00	9:00	10:00	11:00	12:00	1:00	2:00	3:00	4:00	5:00	6:00	7:00	8:00	9:00	10:00	11:00	12:00-1:00	1:00-2:00	2:00-3:00	
Buckweat Express																									
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Central West Virginia Community Action Agency																									
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Exhibit III.2: Region VI Vehicle Utilization

System Name	Time of Day Operated																									
	AM							PM							AM											
	3:00-4:00	4:00-5:00	5:00-6:00	6:00-7:00	7:00-8:00	8:00-9:00	9:00-10:00	10:00-11:00	11:00-12:00	12:00-1:00	1:00-2:00	2:00-3:00	3:00-4:00	4:00-5:00	5:00-6:00	6:00-7:00	7:00-8:00	8:00-9:00	9:00-10:00	10:00-11:00	11:00-12:00	12:00-1:00	1:00-2:00	2:00-3:00		
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Doddridge County Senior Citizens, Inc.																										
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Harrison County Senior Citizen Center																										
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In Touch and Concerned																										
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Exhibit III.2: Region VI Vehicle Utilization

System Name	Time of Day Operated																										
	AM							PM							AM												
	3:00-4:00	4:00-5:00	5:00-6:00	6:00-7:00	7:00-8:00	8:00-9:00	9:00-10:00	10:00-11:00	11:00-12:00	12:00-1:00	1:00-2:00	2:00-3:00	3:00-4:00	4:00-5:00	5:00-6:00	6:00-7:00	7:00-8:00	8:00-9:00	9:00-10:00	10:00-11:00	11:00-12:00	12:00-1:00	1:00-2:00	2:00-3:00			
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Mountain Line Transit Authority																											
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Exhibit III.2: Region VI Vehicle Utilization

System Name	Time of Day Operated																										
	AM							PM							AM												
	3:00-4:00	4:00-5:00	5:00-6:00	6:00-7:00	7:00-8:00	8:00-9:00	9:00-10:00	10:00-11:00	11:00-12:00	12:00-1:00	1:00-2:00	2:00-3:00	3:00-4:00	4:00-5:00	5:00-6:00	6:00-7:00	7:00-8:00	8:00-9:00	9:00-10:00	10:00-11:00	11:00-12:00	12:00-1:00	1:00-2:00	2:00-3:00			
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PACE Enterprises, Inc.																											
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Taylor County Senior Citizens, Inc.																											
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Exhibit III.2: Region VI Vehicle Utilization

System Name	Time of Day Operated																							
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SUMMARY OF TRANSPORTATION SERVICES

The matrix in Exhibit III.3 shows the available services in the study area. The matrix identifies public transportation, senior transportation, transportation for individuals with disabilities, and private transportation.

Exhibit III.3
Region VI Transportation Services

Provider Name/ Eligibility	General Public	Seniors	Individuals with Disabilities	Veterans	Students
Buckwheat Express	X	X	X		
Central WV Community Action Association	X	X	X	X	X
Central West Virginia Transit Authority (CENTRA)	X				
Doddridge County Senior Citizens, Inc.		X	X		
Fairmont Marion County Transit Authority	X				
Harrison County Senior Citizens Center		X	X		
In Touch and Concerned		X	X		
Marion County Senior Citizens, Inc.		X	X		
Mountain Line Transit Authority	X	X	X	X	X
Mountain State, Inc. PACE Enterprises, Inc.		X	X		
Taylor County Senior Citizens, Inc.		X	X		
Valley Health Care System	X				
West Virginia University Transportation & Parking	X		X		X
American Cancer Society	X	X	X	X	X

Provider Name/ Eligibility	General Public	Seniors	Individuals with Disabilities	Veterans	Students
Barons Bus Lines	X				
Donnie Lemon Limousine	X				
Greyhound	X				
Morgantown Cab/R&R Transit, LLC	X				
Monongalia Co. Head Start					X
United Summit Center			X		
Megabus	X				
P.P.D.D A Touch of Class	X				

An inventory of transportation providers was created during the study. Exhibit III.4 identifies the organizations that provide transportation in the study area. The list includes public, private, and non-profit organizations. Within the table the number of vehicles, the types of services, the service area, and hours of service are identified for each provider.

There are over 200 passenger transportation vehicles serving the Region that are operated by more than 24 public, private, and non-profit agencies, not including elementary and secondary schools. The majority of transportation services are available on weekdays. Weekend and evening transportation is available on a more limited basis.

Exhibit III.4 Region VI Transportation Providers

Doddridge County						
Name	Service Type	Passenger Eligibility	Service Area	Service Description	Hours of Service	Fleet Information
Doddridge County Senior Citizens, Inc.	Human Service Agency	Seniors, Individuals with Disabilities, and NEMT	Doddridge County	Demand Response	8:00 AM – 4:00 PM Monday-Friday	1 Standard 1 Wheelchair Accessible Van 3 Minivans

Harrison County						
Name	Service Type	Passenger Eligibility	Service Area	Service Description	Hours of Service	Fleet Information
Central West Virginia Community Action Association	Human Service Agency	Older Adults, Individuals with Low Incomes, General Public, Students, Veterans	Harrison and Lewis Counties	Demand Response	8:00 AM - 4:00 PM Monday – Friday	5 Vans
Central West Virginia Community Action Head Start	Head Start	Head Start Students	Harrison County	Demand Response	Not Reported	Not Reported
Central West Virginia Transit Authority (CENTRA)	Public Transit	General Public	Clarksburg and Harrison County	Fixed Route and Demand Response	6:00 AM – 6:00 PM Monday-Friday 8:00 AM – 4:00 PM Saturday	23 Wheelchair Accessible Vehicles

Harrison County

Fairmont Marion County Transit Authority (FMCTA)	Public Transit	General Public	Marion County and Portions of Harrison County	Fixed Route and Demand Response	6:45 AM to 6:30 PM Monday – Friday 8:00 AM to 5:00 PM Saturday 6:00 AM to 11:59 PM Sunday – Friday for Work Related Transportation	21 Fixed Route Buses and 8 Paratransit Vehicles
Harrison County Senior Citizens Center	Human Service Agency	Older Adults and Individuals with Disabilities	Harrison County	Demand Response	8:00 AM-4:00 PM Monday-Friday	1 Standard Van 6 Wheelchair Accessible Vans
Taylor County Senior Citizens, Inc.	Human Service Agency	Older Adults and Individuals with Disabilities	Taylor, Harrison, Marion, Preston, and Monongalia Counties	Demand Response	8:00 AM-4:00 PM Monday-Friday	7 Minivans 2 Four Wheel Drive Vehicles 1 Standard Van 1 Converted Van
Mountain State, Inc.	Human Service Agency	Medicaid Eligible and Private Insurance Clients	Barbour, Harrison, Lewis, Marion, Pendleton, Pocahontas, Preston, Randolph, Tucker, and	Demand Response	5:00 AM-6:00 PM Monday-Friday and Weekends with Advance Reservations	19 Vehicles (5 of which are Wheelchair Accessible)

Harrison County

Upshur Counties						
United Summit Center	Human Service Agency	Agency Consumers	Harrison County	Demand Response	Not Reported	Not Reported

Marion County

Name	Service Type	Passenger Eligibility	Service Area	Service Description	Hours of Service	Fleet Information
Fairmont Marion County Transit Authority (FMCTA)	Public Transit	General Public	All of Marion County and portions of Harrison Counties	Fixed Route and Demand Response	6:45 AM to 6:30 PM Monday – Friday 8:00 AM to 5:00 PM Saturday 6:00 AM to 11:59 PM Sunday – Friday for Work Related Transportation	21 Fixed Route Buses and 8 Paratransit Vehicles
Marion County Senior Citizens Center, Inc.	Human Service Agency	Seniors, Individuals with Disabilities, and NEMT	Marion County and adjoining counties	Demand Response	9:00 AM - 2:00 PM, Monday – Friday	7 Vans 1 Minivan
Taylor County Senior Citizens, Inc.	Human Service Agency	Older Adults, Individuals with Disabilities	Harrison, Marion, Preston Monongalia,	Demand Response	8:00 AM-4:00 PM Monday-Friday	7 Minivans 1 Standard Van 1 Converted Van

Marion County

Valley Health Care System	Human Service Agency	Agency Consumers	Monongalia, Marion, Taylor, and Preston Counties	Demand Response	Monday-Sunday	2 Four Wheel Drive Vehicles 37 Vehicles
Mountain State, Inc.	Medical Transportation	Medicaid Eligible and Private Insurance Clients	Barbour, Harrison, Lewis, Marion, Pendleton, Pocahontas, Preston, Randolph, Tucker, and Upshur Counties	Demand Response	5:00 AM-6:00 PM Monday-Friday. On Weekends with Advance Reservation	19 Vehicles (5 of which are Wheelchair Accessible)

Monongalia County

Name	Service Type	Passenger Eligibility	Service Area	Service Description	Hours of Service	Fleet Information
Taylor County Senior Citizens, Inc.	Human Service Agency	Older Adults, Individuals with Disabilities	Harrison, Marion, Preston Monongalia,	Demand Response	8:00 AM-4:00 PM Monday-Friday	7 Minivans 1 Standard Van 1 Converted Van

Monongalia County

		and Taylor Counties				2 Four Wheel Drive Vehicles
Valley Health Care System	Human Service Agency	Agency Consumers	Monongalia, Marion, Taylor, and Preston Counties	Demand Response	Monday-Sunday	37 Vehicles
Doddridge County Senior Citizens, Inc.	Human Service Agency	Seniors, Individuals with Disabilities, and NEMT	Doddridge County with trips to Morgantown and Fairmont	Demand Response	8:00 AM-4:00 PM Monday – Friday	3 Minivans 1 Standard Van 1 Wheelchair Accessible Van
In Touch and Concerned	Human Service Agency	Older Adults, Individuals with Disabilities, Medicaid Eligible	Preston, Monongalia, and Taylor Counties	Demand Response	7:00 AM-6:00 PM Monday-Friday 9:00 AM-4:00 PM Saturdays	3 Vehicles (2 Accessible)
PACE Enterprises, Inc.	Human Service Agency	Individuals with Disabilities	Monongalia County	Demand Response	6:00 AM-3:30 PM Monday-Friday	1 Sedan 1 Van 1 Light-Duty Bus
Mountain Line Transit Authority	Public Transit	General Public	Morgantown and Parts of Monongalia Co. and Intercity	Deviated Fixed Route, Demand Response and Intercity	5:30 AM-12:30 AM Monday-Friday Saturday service operates with limited frequency. Sunday: Intercity and Connector only. Campus Line 6:00 PM-3:00 AM	32 Vehicles

Monongalia County

West Virginia University Transportation & Parking	University	Students, Faculty, Staff, and General Public	Morgantown	University Bus, PRT, and Van Service	Thursday, Friday, Saturday when WVU is in session 6:30 AM-6:15 PM Monday-Friday 9:30 AM-8:00 PM Saturday	71 Vehicles plus PRT Rail Lines
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Preston County

Name	Service Type	Passenger Eligibility	Service Area	Service Description	Hours of Service	Fleet Information
Buckwheat Express	Human Service Agency and Public Transit	General Public	Preston County	Demand Response	5:30 AM-6:30 PM Monday-Friday	20 Vehicles
In Touch and Concerned	Human Service Agency	Older Adults, Individuals with Disabilities, Medicaid Eligible	Monongalia, Preston, and Taylor Counties	Demand Response	7:00 AM - 6:00 PM Monday - Friday 9:00 AM-4:00 PM Saturdays	3 Vehicles (2 Accessible)
Taylor County Senior Citizens, Inc.	Human Service Agency	Older Adults and Individuals with Disabilities	Taylor, Harrison, Marion, Preston, and Monongalia Counties	Demand Response	8:00 AM-4:00 PM Monday-Friday	7 Minivans 1 Standard Van 1 Converted Van 2 Four Wheel Drive Vehicles

Preston County

Valley Health Care System	Human Service Agency	Agency Consumers	Marion, Monongalia, Preston, and Taylor Counties	Demand Response	Monday-Sunday	37 Vehicles
Mountain State, Inc.	Medical Transportation	Medicaid Eligible and Private Insurance Clients	Barbour, Harrison, Lewis, Marion, Pendleton, Pocahontas, Preston, Randolph, Tucker, and Upshur Counties	Demand Response	5:00 AM - 6:00 PM Monday – Friday and on Weekends with Advance Reservation	19 Vehicles (5 of which are Wheelchair Accessible)

Taylor County

Name	Service Type	Passenger Eligibility	Service Area	Service Description	Hours of Service	Fleet Information
In Touch and Concerned	Human Service Agency	Older Adults, Individuals with Disabilities, and Medicaid Eligible	Monongalia, Preston, and Taylor Counties	Demand Response	7:00 AM-6:00 PM Monday-Friday 9:00 AM-4:00 PM Saturdays	3 Vehicles (2 Accessible)
Taylor County Senior Citizens, Inc.	Human Service Agency	Older Adults and Individuals with Disabilities	Taylor, Harrison, Marion, Preston, and Monongalia Counties	Demand Response	8:00 AM-4:00 PM Monday-Friday	7 Minivans 1 Standard Van 1 Converted Van

Valley Health Care System	Human Service Agency	Agency Consumers	Marion, Monongalia, Preston, and Taylor Counties	Demand Response	Monday-Sunday	2 Four Wheel Drive Vehicles 37 Vehicles
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Needs & Gaps

ASSESSMENT OF UNMET NEEDS AND GAPS IN SERVICES

INTRODUCTION

This chapter provides documentation of the needs assessment and gaps analysis procedures that were conducted for the planning process. Needs assessment activities were targeted to the general public through a public survey process. The general public, organizations that serve individuals with disabilities, older adults, and people with low incomes, and the clients of those organizations were invited to participate in two public meetings facilitated during the planning process. Outreach activities included the following:

- ◆ Two general public and one stakeholder meetings advertised through mail, email, word-of-mouth, meetings, and newspaper announcements:
 - September 30, 2014 at the Marion County Senior Center, Fairmont (Open to the public.)
 - November 3, 2014 at Mountain Line Transit, Morgantown (Open to the public.)
 - January 13, 2015 at Mountain Line Transit, Morgantown (Stakeholder organizations only.)
- ◆ Standardized interviews with stakeholders to update inventory data and information about unmet needs and changes in service since the previous coordination plan.
- ◆ Public surveys available at public libraries in each county and on-line. The public survey opportunity was also advertised in newspaper announcements and shared by local stakeholders.

PUBLIC AND STAKEHOLDER INVOLVEMENT

Public and Stakeholder Meetings

One hundred and fifty (150) individuals representing public, private, non-profit, and faith-based organizations were invited to attend the meetings via mail. Meetings were also announced in local newspapers. Twenty-five (25) organizations and several members of the general public attended the workshops. Participants included public transportation providers, human service agencies, the general public, local government officials, and hospitals. Organizations represented at the meeting are listed below:

- ◆ American Cancer Society
- ◆ Buckwheat Express
- ◆ Central West Virginia Community Action Association
- ◆ Central West Virginia Transit Authority
- ◆ Chestnut Ridge Center
- ◆ City of Morgantown
- ◆ Coordinating Council for Independent Living
- ◆ Doddridge County Senior Citizens, Inc.

- ◆ Eastview Unity Apartments
- ◆ Fairmont Marion County Transit Authority
- ◆ Grafton City Hospital
- ◆ Harrison County Senior Citizens Center
- ◆ In Touch and Concerned
- ◆ Marion County Senior Citizens
- ◆ Morgantown Cab Company, Inc/R&R Transit
- ◆ Mountain Line Transit
- ◆ Mountain State Council of the Blind
- ◆ Northern West Virginia Council for Independent Living
- ◆ PACE Enterprises, Inc.
- ◆ Starting Points
- ◆ United Summit Center
- ◆ United Way Family Resource Network
- ◆ West Virginia Department of Health and Human Resources
- ◆ West Virginia Department of Transportation, Division of Public Transit
- ◆ West Virginia University

During the first two meetings, the facilitator dedicated a portion of the time to defining coordinated transportation and explaining its potential benefits. Basic coordinated transportation aspects were outlined for stakeholders who were becoming involved for the first time as well as a discussion of the successful results and challenges experienced during and after the 2011 Coordinated Public Transit-Human Services Transportation Plan.

Following the introductory presentation, the workshop members were asked to identify unmet transportation needs, gaps in service, and mobility issues for Doddridge, Harrison, Marion, Monongalia, Preston and Taylor Counties. Discussions focused on transportation for the general public, including older adults, individuals with disabilities, and people with low incomes. Participants were asked to identify unmet transportation needs, progress since the previous plan was developed, and new goals to meet the identified needs. Transportation unmet needs, gaps, duplications, and challenges discussed during the meeting are included in the summary of unmet needs and gaps in services.

Public Survey

In addition to the local meetings which were advertised and open to the public, the study also included distribution of surveys at Public Libraries throughout the region and online. Paper surveys were available for a minimum of two months. Online surveys were available for four months. The survey opportunity was advertised through announcements at local libraries and postings in local newspapers. A copy of the public survey questions is provided in the Appendix.

In total, 493 individuals from Region VI participated in the public survey. Survey results are summarized in Table IV.1 and IV.2.

Table IV.1: Public Survey Results Summary

Topic	County				
	Doddridge	Harrison	Marion	Monongalia	Preston Taylor
Total Surveys Received by County:	20	17	53	275	12 116
How do you manage your transportation needs?					
Drive your own car	60%	88%	52%	53%	82%
Walk or ride a bicycle	15%	18%	10%	39%	0%
Ride with family or friends	30%	18%	33%	24%	18%
Use an agency transportation service	20%	6%	19%	10%	0%
Use public transportation	15%	30%	25%	47%	9%
What do you need but cannot do because you do not have transportation?					
Go to Work	20%	50%	28%	41%	25%
Go to Medical Appointments	90%	75%	59%	55%	100%
Shop to Feed Yourself or Family	40%	75%	69%	45%	75%
Go to School (Vocational or College)	0%	25%	28%	16%	0%
Do Errands (Shopping or Other)	60%	75%	59%	56%	75%
Go to Appointments	30%	100%	62%	48%	50%
Attend Social Outings	70%	75%	55%	47%	50%
Attend Sunday Religious Functions	10%	50%	48%	38%	25%
Do you have any transportation Limitations?					
No	64%	71%	43%	57%	80%
Yes. Need access to wheelchair accessible vehicles	0%	21%	18%	40%	0%
Is there someone with a disability in your households that limits his or her mobility?					
No	78%	76%	47%	79%	82%
Yes	22%	24%	53%	21%	18%
					80% 20%

Would you utilize any of the following resources for updates on this topic in the future?							
Twitter	0%	17%	0%	20%	0%	15%	
Facebook	43%	67%	74%	57%	56%	81%	
WV Department of Transportation/DPT	14%	17%	29%	23%	11%	13%	
Local Agency or Transit System Website	14%	25%	29%	21%	0%	9%	
Text Messages	29%	33%	12%	34%	1%	27%	
Email	57%	42%	45%	45%	78%	28%	
Other Social Media	0%	0%	5%	2%	0%	9%	

Table IV.2: Demographic Breakdown of Survey Results

Topic	County					
	Doddridge	Harrison	Marion	Monongalia	Preston	Taylor
Total Surveys Received by County:	20	17	53	275	12	116
Age						
Under Age 15	0%	0%	0%	0.36%	0%	1%
15 – 24 Years	0%	18%	13%	12%	8%	13%
25 – 64 Years	70%	76%	68%	76%	92%	78%
65 Years or Older	30%	6%	19%	12%	0%	8%
Which of the following best represents your heritage?						
White (non-Hispanic)	100%	100%	98%	86%	100%	98%
Black or African American	0%	0%	2%	3%	0%	1%
Latino or Hispanic	0%	0%	0%	5%	0%	1%
East Asian or Asian American	0%	0%	0%	4%	0%	0%

Topic	County					
	Doddridge	Harrison	Marion	Monongalia	Preston	Taylor
South Asian or Indiana American	0%	0%	0%	0%	0%	0%
Middle Eastern or Arab American	0%	0%	0%	0.38%	0%	0%
Native American or Alaska Native	0%	0%	0%	1%	0%	0%
Approximate Annual Household Income						
Less than \$10,000	20%	24%	25%	34%	33%	16%
\$10,000 - \$15,000	40%	12%	12%	13%	0%	14%
\$15,000 - \$20,000	0%	0%	0%	2%	0%	6%
\$20,000 - \$30,000	13%	12%	18%	13%	16%	8%
\$30,000 - \$40,000	0%	6%	14%	5%	8%	11%
\$40,000 - \$50,000	7%	24%	6%	6%	0%	12%
\$50,000 - \$60,000	13%	6%	6%	4%	17%	11%
\$60,000 - \$85,000	0%	6%	12%	6%	0%	12%
\$85,000 or More	0%	12%	4%	18%	25%	12%
Is English your primary language?						
Yes	100%	100%	100%	97%	100%	98%
No	0%	0%	0%	3%	0%	2%

Summary of Unmet Needs and Gaps in Services

The following list is not intended to criticize any transportation providers, but rather, it is intended to update the unserved or underserved aspects of the public, private, non-profit, and human service agency transportation network so that the local stakeholders have the necessary information to establish and prioritize their goals for improved coordinated transportation over the next four years.

Several of the same unmet transportation needs and gaps in services that were present in 2010 and 2011 continue to be at the forefront of coordinated transportation planning for the local stakeholders. Lists of identified unmet needs from 2011 as well as 2014/2015 are provided below. The identified needs and gaps in transportation service in 2011 and today included the lack of services in certain geographic areas or at certain times of the day, as well as the lack of easy to access designated bus stops.

Unmet Transportation Needs and Gaps in Service, 2011

- ◆ People under age 65 have limited affordable transportation options outside of Morgantown.
- ◆ The State and Local Governments need to enforce the goals of coordinated transportation through policy and legislation.
- ◆ Some housing developments in the Morgantown area need access to public transit service.
- ◆ Housing projects must be planned and developed with consideration for public transit accessibility.
- ◆ Transportation providers need new vehicles more often than one time every two years.
- ◆ Coordinated transportation efforts need more local support.
- ◆ Vehicles should meet transportation needs (i.e., road conditions, wheelchair accessible, etc.) and also be cost efficient.
- ◆ Transportation providers and organizations that utilize transportation need to share information with each other as well as the general public.
- ◆ Providers and agencies need a network for referrals when they cannot provide a trip.
- ◆ Stop client dumping.
- ◆ Long trips take vehicles out of service for a whole day. If vehicles could be shared, more vehicles could stay in the local area.
- ◆ A user-friendly list is needed that explains the transportation services that are available.
- ◆ Centralized dispatching of trips for public and taxi service.
- ◆ Additional transportation funding and better utilization of funding.
- ◆ Increase frequency of service for Mountain Line.
- ◆ Provide transportation on weekends.
- ◆ Obtain necessary operating dollars to expand hours and frequency of transportation operation for all providers.
- ◆ Provide transportation to support employment opportunities.
- ◆ Veterans' transportation options should be enhanced.

Summary of Unmet Transportation Needs and Gaps in Service, 2014/2015

- ◆ Morgantown and Monongalia County
 - A reliable source of vehicle replacement funds is needed.

- Additional weekend service is needed.
 - Better passenger amenities are needed.
 - Public transit needs to be considered in future construction and development plans and projects.
 - Additional non-emergency medical transportation is needed.
 - Transportation for patients discharged from Ruby Hospital is needed.
 - Additional service on the existing Mountain Line fixed routes that operate after 6:00 PM is needed.
 - Additional funding for new service in newly developed areas is needed, including but not limited to Mylan Park, Gateway, Suncrest Towne Centre.
 - More frequent service is needed for all Mountain Line Transit service.
 - More flexible demand response taxi-like or Ready Ride service is needed in Morgantown and the surrounding area.
 - Establishing a dedicated transportation-funding source is a challenge for transportation providers and local stakeholders.
 - The I-RIDE 79 service should have a central station with more drop-offs and pick-ups.
 - Additional coordination in towns/cities with transportation providers or more drop-off points on town-to-town routes are needed.
 - Companies providing Taxi service should have more involvement in the coordinated transportation efforts.
 - Taxi service needs to be subsidized with an adjustable pricing scale related to passenger income.
 - Additional funding from local governments is needed for transportation.
 - A train system is needed to fill transportation gaps.
 - A common transportation website is needed. The website would have options and links to appropriate providers and maps of areas requesting transportation as well as overlapping service areas.
 - Public transportation coordination should be built into job requirements for transit systems.
 - Specific buses for apartments, outings, etc., are needed – rather than grouping vehicles by geographic service area.
 - Agencies provide or work with public transportation and develop meeting spots where able-bodied passengers may transfer. Agencies could offer shuttles from the bus stop to Mylan Park.
 - Explore the concept of Park-n-Rides where transit systems could meet at county lines and passengers could board and/or transfer between providers. This would facilitate regional, or even statewide, transportation.
 - Transportation providers and Mobility Manager needs to work with medical facilities to encourage better scheduling of appointments that would encourage trip sharing and/or use of public or coordinated transportation, when feasible.
 - Private, local transportation is needed. Local transportation would be operated on a small scale rather than broad county- or region-wide service.
- ◆ Fairmont and Marion County
- Extra early service for in-service procedures including but not limited to cataracts.
 - Extra-late appointments for sleep studies and other similar appointments.
 - Standard wheelchair tie downs are needed for safety on-board vehicles.

- Standard seatbelts on vehicles would improve service by making it user-friendlier for older adults and individuals with disabilities who struggle with certain types of seatbelts.
 - More trips are needed to shopping areas for workers and customers.
 - Non-emergency medical transportation is needed for patients having surgery at FGH or Ruby Hospital when a 5:00 AM arrival time is required.
 - Transportation is needed for early morning surgery when the hospital calls the night before to inform patients when to report for surgery the next day.
 - A survey of Doddridge County is needed to measure the need for public transportation.
- ◆ Clarksburg and Harrison County
 - Later evening transportation service is needed in Harrison County.
 - Additional paratransit service is needed.
 - More affordable passenger transportation fares are needed for public transit; Free fares are recommended.
 - Later hours for drivers to take clients to appointments after 1:30 PM and earlier hours before 8:00 AM.
 - Drivers are needed for weekend transportation requests.
 - Same-day transportation is needed for a variety of trip purposes.
 - Some human service agency transportation providers must prioritize trips and cancel non-medical trips (such as hair appointments or grocery shopping) so that they can provide medical trips for other customers. Additional capacity would help to reduce or eliminate the need for trip prioritization.
 - Vehicles that are appropriate for providing curb-to-curb service on ‘rough’ rural roads are needed.
 - Saturday transportation options are needed for basic transportation needs, especially in Clarksburg.
- ◆ Taylor/Doddridge Counties
 - Public transportation options are needed.
 - Grafton Hospital owns a van, however, the restrictions on use of the van limits it to destinations within Taylor County. Marion, Harrison, and Preston Counties would like to participate in the Grafton Hospital transportation, but restrictions on use of the van prevent sharing.
 - Public outreach is needed in Doddridge County to understand the level of unmet transportation needs.
 - Everyone involved in the coordinated transportation planning process needs to have one another’s contact information to better work together.
 - Passenger care assistants are needed on non-emergency vehicles to assist passengers.
- ◆ Preston County
 - Preston County residents indicated a need for transportation options for employment, shopping, and appointments.
 - Transportation options that are affordable for individuals with limited household incomes.

In the third regional meeting, participants focused on prioritization of transportation goals and refinement of implementation objectives and strategies to address those goals over a four-year

planning period. The results of that discussion are included in the Goals and Priorities Chapter of this plan.

Coordinated Transportation Challenges

Limited funding was considered to be the primary challenge to addressing the needs identified during this planning process. Transportation providers, in particular, indicated that they could work together to implement solutions to limited transportation options in rural areas and expand route coverage in Morgantown if additional funding were available for operating transit.

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Priorities & Goals

COORDINATED TRANSPORTATION PRIORITIES AND GOALS

PROGRESS SINCE 2011 COORDINATION PLAN

Since the 2011 Coordinated Public Transit-Human Services Transportation Plan Update, Mountain Line Transit hired a Mobility Manager. She is the first and only Mobility Manager in the State of West Virginia. Since her hire, she has improved and enhanced the communication network between agencies and public transit systems, taken a leadership role in the coordination of transportation services, and initiated development of new transportation programs.

In addition, the transportation stakeholders established the goal of maintaining, at least, the current quality of transportation service. That goal has been accomplished and services in some areas, including Morgantown and Fairmont, as well as inter-city transportation options have been improved.

UPDATED COORDINATED TRANSPORTATION GOALS – 2015 THROUGH 2019

The general concept of coordination for the counties in Region VI has support from local human service agencies, senior centers, local governments, the public, and public transportation providers. Bringing new levels of coordination into reality, however, will require these supporters to take action and to support the efforts lead by the Mobility Manager. By coordinating the existing resources and implementing new projects that will fill the identified unmet needs and gaps in service, stakeholders can improve access to jobs, education, shopping/errands, and medical appointments and treatments. Coordinated transportation may not reduce the cost of operating transportation, but it is likely to result in more transportation options within the limits of the existing financial resources and improvement of the overall quality of life for the people who live in the region and the state.

Opportunities for improving transportation services must nurture a trusting relationship between participating organizations by clarifying objectives and costs, ultimately guiding the participants toward a more coordinated approach to transportation and mobility throughout the counties, the region, and the state.

Eight goals are listed below. Each goal and priority is supported by the input provided by participating stakeholders, including the general public, public transportation providers, local stakeholders, the WV DOT/DPT, and participating human service agencies and senior centers. The goals are not listed in order of priority, but the priority level is assigned to sub-categories within each goal.

In addition to the eight goals listed below, the Region VI participants would like to see the West Virginia DOT/DPT keep enhancements and expansions of the Section 5310 program as a goal. This includes purchasing replacement and expansion vans, communication equipment and the purchase of transportation services under the contracted services program.

Goals identified in this chapter must align with the identified unmet transportation needs and gaps in services for the geographic area included in this plan. Requests for funding through the programs encompassed in MAP-21 or future reauthorizations must align with the goals and strategies identified in this chapter. Additional goals or strategies may be added through an amendment to this plan. Furthermore, organizations that did not have an opportunity to participate in this plan may be added through an amendment. Plan amendments may be facilitated at the regional level; however, West Virginia DOT/DPT has the authority to override regional decisions regarding addition of goals or participants to the plan.

Table V.1 on the following page provides a matrix relating each goal to the identified unmet transportation needs and gaps in service. A description of each goal and the identified unmet needs that correspond to the goals is provided in the paragraphs that follow the matrix.

Table V.1: Goals and Needs Matrix

Goals	Categories of Unmet Transportation Needs/Gaps						
	Reliable Source of Vehicle Replacement Funding	Funding for Expanded Public Transit Service Area/Hours	Address Capital Resources & Capacity Limits	Improve Public Education	Provide Travel Training	Reduce Passenger Eligibility Restrictions	Improve Regional Coordination
Goal #1 Continue to Improve Outreach & Communication				X		X	X
Goal #2 Eliminate Gaps in Public Transportation From Rural Areas to Morgantown & Fairmont	X	X	X			X	X
Goal #3 Improve Town-to-Town Options			X	X		X	X
Goal #4 Improve Mobility Options for Individuals with Disabilities		X	X		X		
Goal #5 Address Gaps in Transportation		X	X			X	X
Goal #6 Improve Frequency and Hours of Operation for Mountain Line		X	X				

Goals	Categories of Unmet Transportation Needs/Gaps						
	Reliable Source of Vehicle Replacement Funding	Funding for Expanded Public Transit Service Area/Hours	Address Capital Resources & Capacity Limits	Improve Public Education	Provide Travel Training	Reduce Passenger Eligibility Restrictions	Improve Regional Coordination
Goal #7 Promote Public Transportation Service to Increase and Improve Public Awareness				X			X
Goal #8 Purchase New and Replacement Wheelchair Accessible Vehicles to Maintain Safety and Quality	X		X				X

Goal #1: Continue to improve outreach and communication about unmet needs and gaps in transportation services.

Objectives:

- ◆ Improve awareness of unmet transportation needs and gaps in services in the region and statewide through active participation in the regional coordination committee.
- ◆ Increase participation levels of the regional coordination committee.
- ◆ Improve transportation for trips other than Non-Emergency Medical Transportation (NEMT).
- ◆ Regional coordination committee will establish goals and implement progressive communication strategies (i.e., on-line and other approaches).

Goal #2: Eliminate gaps in public transportation from rural areas to Morgantown and Fairmont.

Objectives:

- ◆ Identify specific unmet needs and transportation demands.
- ◆ Provide public transportation in Taylor and Doddridge Counties.
- ◆ Develop non-traditional services to fill gaps, such as volunteer transportation programs.
- ◆ Improve access to transportation services outside of Morgantown.

Goal #3: Improve town-to-town transportation options.

Objectives:

- ◆ Provide more drop-off points for town-to-town routes to improve access to services for individuals with disabilities, older adults, and the general public.

Goal #4: Improve mobility options for individuals with disabilities.

Objectives:

- ◆ Educate the public and current passengers about new and existing transportation services.
- ◆ Inform Taxi companies of the benefits of participating in the coordinated transportation program.

Goal #5: Address gaps in transportation for employment and other needs.

Objectives:

- ◆ Improve access to employment and community resources during evenings, mornings, and on weekends.
- ◆ Explore the benefits of various types of ride-sharing programs to address the gaps in services.

Goal #6: Improve frequency and hours of operation for Mountain Line.

Objectives:

- ◆ Assess the most appropriate areas of improvement for Mountain Line service and implement improvements.

- ◆ Assess transportation needs and develop a regional transportation improvement plan that will appropriately assign resources to address gaps in services.

Goal #7: Promote public transportation service to increase and improve public awareness that transportation service is for everyone.

Objectives:

- ◆ Promote transportation that is operated by various agencies as open to the public.
- ◆ Improve awareness of transportation service through expanded public outreach and education campaigns.

Goal #8: Purchase new and replacement wheelchair accessible vehicles to maintain safety and quality service.

Objectives:

- ◆ Sustain the current capacity of transportation providers, at minimum. Improve and expand, as possible.
- ◆ Improve the quality of transportation services through purchase of vehicles that are most appropriate to meet passenger needs.
- ◆ Increase the frequency and hours of service for rural non-urbanized areas of service.

GOALS AND STRATEGIES

Goals, objectives, and implementation strategies are offered in this report as a guideline for local/regional leaders in the coordinated transportation effort as well as the specific organizations that provide or purchase transportation.

Administrative amendments to the plan are possible should new opportunities or stakeholder organizations present themselves after it is adopted. If amendments cannot be resolved at the local/regional level, parties may appeal to the West Virginia DOT/DPT. Appeals to the DOT/DPT must be made only if an issue cannot be resolved at the local level.

The Coordination Strategies section in the following chapter offers a detailed description of strategies, implementation timeframes, responsible party(ies), performance measure(s), and priority for implementation of each of the above noted goals. The implementation timeframes/milestones are defined as follows:

- ◆ Near-term – Activities to be achieved within 12 to 24 months.
- ◆ Long-term – Activities to be achieved within 2 to 4 years.
- ◆ On-going – Activities that will require ongoing implementation effort throughout the study period.

ACTION STEPS

Goal #1: Continue to improve outreach and communication about unmet needs and gaps in transportation services.

Action Steps:

Step 1: Membership on a regional coordination committee. The Mobility Manager will lead this effort to expand membership on a regional coordinated transportation committee. Membership will involve representatives from each Region VI public or private transit system as well as all Region VI human service agency providers. The committee will focus on designing attempts to meet gaps in transportation including Non-Emergency Medical trips that are not being provided by the brokerage system. An effort will be made to improve funding for coordinated transportation and service for non-medical trips.

Step 2: Create a shared on-line directory for transportation providers. Use social media, websites, and apps to create user-friendly charts of available resources. Using systems such as Yelp and smart phone apps to explain connections between systems that will help to share information to new transportation users. Input from new and potential transportation users will be monitored and used to improve services.

Step 3: Add trips and coordinate trips with existing systems. Look for opportunities to better coordinate local bus service with the I-79 Morgantown to Charleston service, I-RIDE operated by

Barons Bus Lines. Add additional trips to Mylan Park and Morgantown. Develop a travel training program.

Action Steps	Responsible Parties	Priority Level	Outcomes or Performance Measures
Step 1: Regional Coordination Committee	Mobility Manager Region VI transit systems Region VI human service agencies Other invested parties	On-going	<ul style="list-style-type: none"> ▪ Meet 3 times per year ▪ Meet gaps in public transportation in Region VI ▪ Meet gaps in Non-Emergency Medical Transportation in Region VI ▪ Improve funding for gaps in transportation in Region VI
Step 2: Shared On-line Directory	Regional Coordination Committee and Mobility Manager	Near-term On-going	<ul style="list-style-type: none"> ▪ Establish AHeaRT (Almost Heaven Regional Transit) web resource ▪ Develop a smart phone app ▪ Allow users to easily access transportation availability from all providers ▪ Allow all transit systems and providers to access user transit queries to improve current transportation and meet needs
Step 3: Add trips and coordinate trips	Regional Coordination Committee Region VI transit systems Region VI human service agencies	On-going	<ul style="list-style-type: none"> ▪ Provide connections to I-RIDE ▪ Provide additional trips to Mylan Park and Morgantown, centers for employment, recreation, human services, shopping and health care ▪ Develop a travel training program

Goal #2: Eliminate gaps in public transportation from rural areas to Morgantown and Fairmont.

Action Steps:

Step 1: Secure additional operating dollars. Find specific ways to secure additional operating dollars through MPO and existing State systems. Explore the possibility of implementing tax levies to increase additional operating dollars.

Step 2: Identify specific needs and demands (Transportation Development Plan). Identify specific needs where establishing service is viable. Some solutions that have been tried in the past, such as service between CENTRA and Mountain Line and Taylor County did not work. Gaps in service can be overcome at present, but the trip must be tied into an existing service structure.

Step 3: Implement public transportation in Taylor and Doddridge Counties. Include the detailed plan for implementing an expanded service area that addresses the needs and demands in a Transportation Development Plan.

Step 4: Create a volunteer transportation program. The Mobility Manager will lead the effort to research volunteer transit programs in other states, such as Virginia and Massachusetts. The Coordination Committee would need to develop a revenue source to support a volunteer system. Mileage would have to be reimbursed, liability insurance must be considered, and the volunteer vehicles must be verified as safe to use. Research the viability of recruiting volunteers. In some existing cases, volunteers are off-duty transit operators and often retired individuals associated with local senior citizen centers. Research the legal aspect of using a volunteer service when cabs are running in the areas as in income producing industry.

Step 5: Create a county-wide paratransit service in Monongalia County. Continue to research financial resources that could support a county-wide paratransit service in Monongalia County using a combination of resources from Mountain Line Transit, local cab service, MTM, and volunteers. This service would also help to meet requirements for complementary paratransit under the ADA.

Action Steps	Responsible Parties	Priority Level	Outcomes or Performance Measures
Step 1: Secure additional operating funds	Regional Coordination Committee and Mobility Manager; Region VI transit systems; Region VI human service agencies	Long-term On-going	<ul style="list-style-type: none"> ▪ Find additional funding to expand transit service and meet unmet mobility needs
Step 2: Identify specific needs and demands	Region VI transit systems and Region VI human service agencies, especially those in underserved areas	Long-Term On-going	<ul style="list-style-type: none"> ▪ Identify specific needs and demands in the Transit Development Plan for Region VI ▪ Resolve obtaining funds for and meeting gaps in service ▪ Continue to work with MTM (NEMT contractor) to improve trips
Step 3: Implement public transportation service in Taylor and Doddridge Counties	Lead agency identified in the Transportation Development Plan	Long-Term On-going	<ul style="list-style-type: none"> ▪ Identify a lead agency to administer and operate the new transportation services ▪ Find funding and a way to implement service in Taylor and Doddridge Counties

Step 4: Create a volunteer transportation system	Mobility Manager; Regional Coordination Committee; Region VI transit systems; Region VI human service agencies; Invested individuals Volunteers	Near-term	<ul style="list-style-type: none"> ▪ Obtain thorough knowledge on creating a volunteer transportation system ▪ Develop a system of revenue to support a volunteer system ▪ Recruit appropriate volunteers ▪ Fulfill additional and difficult unmet transportation needs
Step 5: Create a county-wide paratransit service in Monongalia County	Mountain Line Transit administration	Long-term	<ul style="list-style-type: none"> ▪ Working with FTA, WV DOT, and local funding sources, develop a funding strategy ▪ Develop an implementation plan ▪ Implement service ▪ Number of new trips provided per year/ridership statistics ▪ Customer and community satisfaction improves

Goal #3: Improve town-to-town transportation options.

Action Steps:

Step 1: Educate the public. The public may not be fully aware of all of the present transportation options available to them. Most trips can be realized through a variety of means, public transportation, social service transportation, veteran services, etc. The Coordination Committee needs to determine the best method for informing or helping the public understand transportation options. A potential app could be a major component to assist potential passengers.

Step 2: Re-examine current drop-off points that interconnect with other systems. Current drop-off points are established where customers are presently going. There are connections through the Depot in downtown Fairmont and I-79.

Step 3: Station a van in other towns or counties that are not receiving service. Consider stationing a DAV (Disabled American Veteran) van in other towns or counties. The DAV is only for DAV, however, not family members. Work with DAV to expand service eligibility to other individuals when empty seats are available.

Action Steps	Responsible Parties	Priority Level	Outcomes or Performance Measures
Step 1: Educate the public	Mobility Manager Regional Coordination Committee	Near-term On-going	<ul style="list-style-type: none"> ▪ Inform the public of transit options through a wide variety of methods ▪ Develop the AHeaRT app

	Region VI transit systems Region VI human service agencies Invested individuals Volunteers		<ul style="list-style-type: none"> ▪ Number of people who successfully use the AHeART app ▪ Improved public awareness as demonstrated at community meetings and passenger feedback
Step 2: Re-examine current drop-off points that interconnect with other services	Mobility Manager and Regional Coordination Committee	Near-term On-going	<ul style="list-style-type: none"> ▪ Ensure that all transit systems that have I-RIDE service going through their counties have inter-connected drop-off points with local service ▪ Ensure that all transit systems that have VA bus service going through their counties have inter-connecter drop-off points with local service ▪ I-RIDE ridership increases
Step 3: Station a van in other towns or counties	All transportation providers	Near-term On-going	<ul style="list-style-type: none"> ▪ Work with the DAV to obtain additional services ▪ Number of coordinated trips provided per year

Goal #4: Improve mobility options for individuals with disabilities.

Action Steps:

Step 1: Provide travel training. Expand and train the number of certified Travel Trainers in Region VI. The Travel Trainers would provide aid for individuals in riding the bus, reading schedules, and becoming comfortable with riding public transit. Classes can be organized or training can be given to an individual. Easter Seals offers free travel training.

Step 2: Taxi companies could obtain lift equipped vehicles. Under Section 5310, a private non-profit agency can apply for capital funds to purchase a ramp equipped minivan to be operated by a private taxi operator under contract. This taxi cab would then provide on-demand wheelchair accessible service, especially on nights, weekends and other times when no other accessible transportation service is available (20% local match is required). Research this possibility, and then inform taxi companies of the possibilities.

Action Steps	Responsible Parties	Priority Level	Outcomes or Performance Measures
Step 1: Provide travel training	Mobility Manager and Regional Coordination Committee	Near-Term	<ul style="list-style-type: none"> ▪ Develop a travel training program modeled after the Easter Seals program ▪ Train travel trainers for each transportation system

Step 2: Taxi companies could obtain lift equipped vehicles	Section 5310 recipients and Mobility Manager	Near-term	<ul style="list-style-type: none"> ▪ Mobility Manager will work with 5310 recipients and cab companies to purchase lift equipped taxis ▪ Number of wheelchair accessible vehicles serving the area at all hours of the day increases. ▪ Number of trips provided for individuals using a wheelchair increases. ▪ Missed appointments and/or social activities for individuals needing an accessible vehicle decreases.
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Goal #5: Address gaps in transportation for employment and other needs.

Action Steps:

Step 1: Determine a method for providing transportation for non-traditional times, early morning and late evening employment and other needs. Research establishing a volunteer program or a ride sharing program to answer the need for off-times, early morning and late evening transportation.

Step 2: Develop additional vanpools. Continue supporting established vanpools currently running to Bruceton, Morgantown and Clarksburg and develop additional vanpool programs.

Action Steps	Responsible Parties	Priority Level	Outcomes or Performance Measures
Step 1: Determine method for dealing with off-time transportation	Mobility Manager; Regional Coordination Committee; Region VI transit systems; Employers; Volunteers	Mid-term On-going	<ul style="list-style-type: none"> ▪ Determine non-traditional time of day transit needs by consulting with employers ▪ Determine if trends exist to allow for expansion of current service, volunteer drivers or van share program ▪ Secure funding for appropriate services ▪ Implement appropriate services
Step 2: Develop additional van pools	Mobility Manager	On-going	<ul style="list-style-type: none"> ▪ Identify opportunities to develop and expand vanpools ▪ Number of new vanpools implemented ▪ Number of participants in each new vanpool

Goal #6: Improve frequency and hours of operation for Mountain Line Transit.

Action Steps:

Step 1: Examine Mountain Line’s route efficiency for improvements. Issue a Request for Proposals (RFP) for a route efficiency study for Mountain Line. The study must include considerations for improving coordinated transportation options.

Step 2: Consider limited service expansion to cover unmet transportation needs. With the aid of a route efficiency study for Mountain Line and Region VI, determine ways to implement study results and offer limited expansion to cover unmet transportation needs.

Action Steps	Responsible Parties	Priority Level	Outcomes or Performance Measures
Step 1: Examine Mountain Line Transit’s current services	Mountain Line Transit Executive	On-going	<ul style="list-style-type: none"> ▪ Develop a RFP for a route efficiency study for Mountain Line ▪ Review current routes for productivity, efficiency, and coordinated transportation opportunities
Step 2: Implement results of the study	Mountain Line Transit Executive	On-going	<ul style="list-style-type: none"> ▪ Expand operation hours and services based on ridership data and efficiency ▪ Number of trips provided during expanded hours/days of service ▪ Cost per trip of expanded service is within Mountain Line’s acceptable range/standard.

Goal #7: Promote public transportation service to increase and improve public awareness that transportation service is for everyone.

Action Steps:

Step 1: Individual agencies will promote themselves as public transportation. As the population ages, many public transportation services are seen as senior service. Individual agencies, as well as transportation leaders, need to promote their services as public transportation for all customers using a variety of media.

Action Steps	Responsible Parties	Priority Level	Outcomes or Performance Measures
Step 1: Individual agencies need to promote themselves	Coordination Committee; Individual agencies; Mobility Manager	Near-Term On-going	<ul style="list-style-type: none"> ▪ Variety of media used to promote transit services to the general public ▪ Increase in ridership for agencies that implement a new promotion program ▪ Number of new passengers increases for all transportation providers

Goal #8: Purchase new and replacement wheelchair accessible vehicles to maintain safety and quality of service.

Action Steps:

Step 1: Secure funding for new and replacement wheelchair accessible vehicles. Continue to make sure WVDPT remains aware of the types of vehicles that are needed in Region VI counties for safe and high-quality service. Currently, there is no expansion plan in place for the 5310 agencies, expansion vehicle requests are dependent on approval of the agencies application and securing funds for local match. A coordinated replacement plan will be explored.

Step 2: Agencies need to coordinate in a consistent effort make better use of vehicles and resources. Agencies need to cooperate and coordinate service to avoid unnecessary duplication and incorporate the best, most efficient use of vehicles and resources.

Action Steps	Responsible Parties	Priority Level	Outcomes or Performance Measures
Step 1: Secure funding	Coordination Committee; Individual Region VI Transit Systems; WVDOT/DPT; Mobility Manager; Region VI Human Service Agencies	On-going	<ul style="list-style-type: none"> ▪ Inventory current wheelchair accessible vehicles for Region VI ▪ Work with WVDOT to expand 5310 wheelchair accessible vehicles
Step 2: Agencies need to coordinate and make better use of resources	Coordination Committee; Mobility Manager	On-going	<ul style="list-style-type: none"> ▪ Review the current use of vehicle resources to eliminate duplication of service

POTENTIAL FUNDING SCENARIOS

Continuation of current transportation funding from Federal, State, and local transportation services is important for sustaining the existing level of services. Operating dollars provided through Federal Transportation Administration (FTA) Sections 5310 and 5311 programs require a 50 percent local match. Capital funding from these programs requires a 20 percent local match for vehicles, communication equipment and purchase of transportation services (contracted services). It is noted that Mobility Management is considered a capital expense and is eligible for Federal funding at 80 percent. Local match for operating and capital expenses may be derived from any non-U.S. Department of Transportation program, including Federal, State, and local programs and contributions.

Additional funding will be needed for service expansions that cannot be achieved through coordinated transportation efforts with existing resources. The Mobility Manager is constantly looking for grant and local funding opportunities in the region and maximizing those opportunities through coordinated transportation planning efforts. As other agencies become aware of funding possibilities through grants, contracts for service, or otherwise, it is advised that they make the Mobility Manager aware so that she may share potential insights and information to increase the competitiveness of an application submitted by any Region VI coordinated transportation partner organization.

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CONCLUSIONS

This plan was developed with strong participation from the general public and stakeholder organizations. Inventory results indicate that there are transportation operators that serve older adults and individuals with disabilities throughout each county in the region. However, resources for public transportation are more limited, especially in rural areas. A coordinated approach involving public, private, and human service agency providers would help to reduce gaps in service areas and unnecessary duplication of services. There are over 200 vehicles serving the area and yet there are portions of rural areas (primarily) that are not covered by public transportation.

Human service agency and DAV transportation providers are encouraged to consider the impact and possibility of removing or reducing eligibility restrictions to enable mobility for the general public. Additional recommended actions, such as expanding fixed routes or implementing public transit in rural areas will require planning and additional funding. That funding may come from a combination of Federal, State, and local dollars.

Coordinated transportation and mobility management have been initiated with the hire of a Mobility Manager and the implementation of a statewide NEMT brokerage. With the leadership of a Mobility Manager, new mobility strategies can be implemented in Region VI that will help to address the gaps in services for the non-NEMT eligible trips. The majority of transportation stakeholders in the region are concerned about the gaps in service availability in rural areas for non-NEMT service.

Finally, opportunities to implement coordinated transportation opportunities with private taxi companies as well as options to implement volunteer transportation and expanded vanpool programs will be beneficial to expanding the scope of transportation services provided throughout each county in the region. With the recent addition of a Mobility Manager, the region has the necessary leadership to initiate plans for coordinated service.

The first step in the coordinated transportation continuum is cooperation. Region VI transportation stakeholders have achieved that level through continued participation in an active Regional Transportation Advisory Board. It is recommended that the Mobility Manager participate in Statewide transit groups to facilitate information sharing, networking, and to encourage policies that require coordination of public resources beyond Section 5310.

To enable success, there must be a level of flexibility to respond to changes. As circumstances change, this HSTP Update may be amended at the regional level; however, West Virginia DOT/DPT has the authority to override regional decisions regarding addition of goals or participants to the plan. Requests for funding through the programs encompassed in MAP-21 must align with the unmet needs and goals identified in this report. Additional goals or strategies may be added through an amendment to this plan. Organizations that did not have an opportunity to participate in this plan may be added through an amendment.

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**West Virginia Region VI
Coordinated Public Transit-Human Services
Transportation Plan Update-Appendix**

**Prepared for the
State of West Virginia
Department of Transportation,
Division of Public Transit**

June 2015



Prepared by: RLS & Associates, Inc.

Region VI

Coordinated HSTP Update 2015 Appendix

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Appendix B: Signatures of Adoption

HSTP Coordination Plan Check Sheet

Focus Group

Stakeholder and General Public Meetings

Date: Meeting 1: 9/30/2014

Location: Marion County Senior Center

Meeting 2: 11/3/2014

Location: Mountain Line Transit

Meeting 3: 1/12/15

Location: Mountain Line Transit

Invitations Distributed

U.S. Mail: Meeting 1: 9/11/2014 Meeting 2: 10/15/2014 Meeting 3: Email Only (12/15/14)

Email: Invitations emailed to Section 5310 and Section 5311 recipients

Web Posting:

Newspaper Notice: The Dominion Post

Radio/TV PSAs:

Other:

Distributed in local community/senior centers, etc.

Information was provided in alternative formats, upon request.

Events were open to all individuals, including hearing impaired.

Information was provided in alternative formats, upon request.

Interpreters provided, upon request.

Number of Attendees: Meeting 1: 14

Meeting 2: 35

Meeting 3: 12

Invitation letter and mailing list attached.

Copies of flyers, brochures, etc.

Copy of Public Notice submitted to newspaper

Copy of email invitation and mailing list attached.

Sign-in Sheets attached. (Attendance list for 1/12/15 meeting is in meeting notes)

Copy of web posting (if available)

Meeting Summary Included in Report

Surveys

Date(s) Surveys Were Distributed:

U.S. Mail

Web Posting

E-mail Upon request

Other (please specify): Announced at all meetings and posted at Public Libraries as of September 2014

Newspaper Notice: Announced in newspaper notice for Meeting #2

Radio/TV PSAs:

Distributed in local community/senior centers, etc.

Information was provided in alternative formats, upon request.

Number of Surveys Distributed: 550 paper (or more) and also available on-line

Number of Surveys Returned: 493

Other Outreach Efforts

Flyers in

Senior Centers

Community Centers

City/County Offices

Other: Public Libraries in each county

Teleconferences – Consultants called organizations to request follow-up information. Organizations that did not participate, but major transportation providers, were contacted by telephone to verify that they received the invitation/meeting notice.

Miscellaneous Meetings, Conferences, etc.:

If other activities include meetings, conferences, etc., please indicate the following information for each event:

The West Virginia Division of Public Transit is conducting a regional coordinated public transit-human services transportation plan meeting for Doddridge, Harrison, Marion, Monongalia, Preston and Taylor Counties. The meeting will be on **September 30, 2014, 2:00 PM to 4:00 PM at the Marion County Senior Center, 105 Maplewood Drive, Fairmont**. The agenda includes a discussion of the content of the current plan, unmet transportation needs, existing coordination efforts, and an action plan for improving coordination efforts in the region over the next 4 years. The public is strongly encouraged to attend. Please also complete the public survey at <https://www.surveymonkey.com/s/WVMOBILITY> or at your local library. Agencies who receive or intend to receive funding under the Federal Transit Administration Section 5310 program must participate in coordination planning. RSVP by Sept 26 to 800-684-1458. Light Refreshments served. Facility is accessible. If language translation or transportation to the meeting are needed, please call in advance.

The West Virginia Division of Public Transit is conducting a regional coordinated public transit-human services transportation plan meeting for Doddridge, Harrison, Marion, Monongalia, Preston, and Taylor Counties. The meeting will be on **November 3, 2014, 1:00 PM to 3:00 PM at Mountain Line Transit at 420 DuPont Rd, Morgantown, WV 26501**. The agenda includes a discussion of the content of the current plan, unmet transportation needs, existing coordination efforts, and an action plan for improving coordination efforts in the region over the next 4 years. The public is strongly encouraged to attend. Please also complete the public survey at <https://www.surveymonkey.com/s/WVMOBILITY> or at your local library. Agencies who receive or intend to receive funding under the Federal Transit Administration Section 5310 program must participate in coordination planning. RSVP by October 31 to (800)684-1458. Light refreshments served. Facility is accessible. If language translation or transportation to the meeting are needed, please call in advance.

Name	Title	Organization	Email	Mailing Address	City	State	Zip
	Director	Appalachian Center for Independent Living		4710 Chimney Drive	Charleston	WV	25302
	Executive Director/CEO	Assisted Living at Evergreen		Elk Office Center, Suite C	Morgantown	WV	26505
	Executive Director	Bartlett House	kdemasi@bartletthouse.org	3705 Collins Ferry Rd.	Morgantown	WV	26505-5937
	Director	Bi-County Nutrition Program, Inc.	bi-county-seniors@yahoo.com	1110 University Ave.	Clarksburg	WV	26301
	Director	Big Brothers Big Sisters of North Central West Virginia		416 Ohio Avenue	Morgantown	WV	26501
	Superintendent	Board of Education		500 Mylan Park, Suite 2	Morgantown	WV	26501
	Executive Director	Monongalia County Schools		13 South High Street	Morgantown	WV	26501
	Executive Director	Care Partners, Inc.		601 Hartman Run Rd.	Morgantown	WV	26505
	Director	Caregiving and Advocacy for the Rural Elderly-Fairmont		P.O. Box 27	Fairmont	WV	26554
Sharon Wood	Executive Director	Caritas House, Inc.		391 Scott Ave.	Morgantown	WV	26508
	Executive Director	Cascade Disability Mgmt., Inc.		3028 Grand Central Station Drive	Morgantown	WV	26505
Melina Danko	Executive Director	Center for Excellence in Disabilities		959 Hartman Run Rd.	Morgantown	WV	26505
	Executive Director	Central Cab (Waynesburg)		155 Industry Road	Waynesburg	PA	15370-8063
John Aman	Executive Director	Central West Virginia Transit Authority		208 N. 4th St., P. O. Box 430	Clarksburg	WV	26301
	Director	Central WV Aging Services - Fairmont		220 Virginia Ave, Suite 2	Fairmont	WV	26554
	Executive Director	Central WV Community Action Association, Inc.	director@cwvcaa.org		Clarksburg	WV	26301
Shannon Cunningham	Executive Director	Head Start		P. O. Box 1070	Clarksburg	WV	26301
Vonda Berry	Program Director	Central WV Community Action Association, Inc.	vondab@cwvcaa.org	P. O. Box 1070	Clarksburg	WV	26301
	Resident Manager	Chestnut Hill Apartments	info@goldcrestproperties.com	960 Chestnut Ridge Rd.	Morgantown	WV	26505
	Director	Christian Help, Inc.		219 Walnut Street	Morgantown	WV	26505
	Director	Chyleen's 2's and 3's		116 Ellen Lane	Morgantown	WV	26505
	City Clerk	City of Morgantown	little@cityofmorgantown.org	389 Spruce St., Rm. 10	Morgantown	WV	26505
	Manager	Colonial Park Apartments		3298 University Ave	Morgantown	WV	26505
	Director	Community Living Initiative Corporation		P. O. Box 674	Morgantown	WV	26507
Peggy Myers-Smith	CEO/Executive Director	Convention and Visitors Bureau	pmvssmith@tourmorgantown.com	68 Donley Street	Morgantown	WV	26501
	Director	Coordinating Council for Independent Living		1097 Greenbag Rd.	Morgantown	WV	26508
	Director	Criss Cross, Inc.	info@criss-crosswv.org	209 West Pike St., Suite B	Clarksburg	WV	26301
	Manager	D&L Limousine, Inc	hickmang861@verizon.net	35 West Main Street	Grafton	WV	26354
Gindy Plummer		DHHR	cindyplummer@wrdrhcr.com	114 South High St.	Morgantown	WV	26507
Paula Taylor	Director	DHHR Marion/Monongalia Counties		9083 Middletown Mall	White Hall	WV	26554
	Director	Disabled American Veterans Dept. of WV		PO Box 605	Elkview	WV	25071
Sandy White	Doddridge County Clerk	Doddridge County	doddcoclerk3@yahoo.com	135 Court St., Rm. 102	West Union	WV	26456
Marvin Travis	Director	Doddridge County Family Resource Network		RR 2, Box 258	West Union	WV	26456
	Director	Doddridge County Senior Citizens, Inc.	dscoffice@gmail.com	PO Box 432	West Union	WV	26456
	Director	Fair Play, LLC		1878 Fairchance Rd.	Morgantown	WV	26508
	Director	Fairmont Community Development Partnership		109C Fairmont Ave.	Fairmont	WV	26554
Gaston Caperton Center	Admissions Department Manager	Fairmont State University		501 West Main St.	Clarksburg	WV	26301
	General Manager	Fairmont/Marion Food Pantry		107 Jefferson Ave.	Fairmont	WV	26554
George Levitsky	Director	Fairmont-Marion County Transit Authority	fmcta@wvdsi.net	400 Quincy St.	Fairmont	WV	26554
	Director	Fairmont-Morgantown Housing Authority-Marion		103 12th St.	Fairmont	WV	26554
	Director	Fairmont-Morgantown Housing Authority-Monongalia		278-B Spruce St	Morgantown	WV	26554
	Director	Family Services of Marion and Harrison Counties		1313 Locust Ave.	Fairmont	WV	26554
	Director	Family Services of Marion and Harrison Counties		Route 2 Box 406			
	Director	Good News Mountaineer Garage		Suite 108	Clarksburg	WV	26301
	Harrison County Clerk	Harrison County		221 1/2 Hale St.	Charleston	WV	25301
	Director	Harrison County Chamber of Commerce	info@harrisoncountychamber.org	301 West Main St.	Clarksburg	WV	26301
	Executive Director	Harrison County Child Advocacy Center	harrison_county_cac@wvdsi.net	520 West Main St.	Clarksburg	WV	26301
	Director	Harrison County Development Authority	hrcda@westvirginia.com	427 West Pike St.	Clarksburg	WV	26301
	Superintendent	Harrison County Schools Board of Education		1215 Johnson Ave	Bridgeport	WV	26330
Susan L. Collins	Executive Director	Harrison County Senior Citizens Center, Inc.	franfrancis@frontier.com	408 E. B. Saunders Way	Clarksburg	WV	26302
D. Max Francis	Transportation Coordinator	Harrison County Senior Citizens Center, Inc.	dstuartc@gsnmail.com	500 West Main St.	Clarksburg	WV	26301
Donna Stuart	Executive Director	Harrison County Sheltered Workshop	hcssw@ma.rf.com	500 West Main St.	Clarksburg	WV	26301
	Executive Director			1430 Cost Avenue	Stonewood	WV	26301

Name	Title	Organization	Email	Mailing Address	City	State	Zip
	Director	Harrison County YMCA		1 Lowndes Hill Park	Clarksburg	WV	26301
	Director	Harrison County YMCA		119 Trolley Drive	Bridgeport	WV	26330
	Director	Health Access, Inc.	jharris@healthaccessinc.org				
	Outpatient Services	Health South Outpatient Therapy		1160 Van Voorhis Rd.	Morgantown	WV	26505
Daphne	Manager	Heritage Point		1 Heritage Pointe	Morgantown	WV	26505
	Director	Hope, Inc.		PO Box 626	Fairmont	WV	26555
	Program Manager	Human Resource Development Foundation		1644 Mileground	Morgantown	WV	26505
Valerie Hose Romec	Executive Director	In Touch and Concerned	admin@itacwv.org	1377 Chaplin Road	Morgantown	WV	26501
	Manager	Jan-Care Ambulance Service		117 South Fayette St.	Beckley	WV	25801
	Director	Kids Korner, Day Care		P. O. Box 2414	Morgantown	WV	26505-7318
	Executive Director	KinderHaus		464 Inglewood Blvd.	Morgantown	WV	26501
	Ombudsman Program	Legal Aid of West Virginia		129 Greenbag Rd.	Morgantown	WV	26505
	Director	Legal Aid of West Virginia - Clarksburg Office		235 High St., Room 520	Morgantown	WV	26505
	Volunteer Van Drivers Program	Louis A. Johnson VA Medical Center		110 South Third St.	Clarksburg	WV	26301
	Executive Director	Lynn Airport-18Ww		1 Medical Center Drive	Clarksburg	WV	26301
	Executive Director	Madison Center		1866 Morgantown Ave.	Independence	WV	26374
	Director	Main Street Morgantown	barb@downtownmorgantown.com	161 Baker's Ridge Rd.	Morgantown	WV	26508
Don Reinke	Director	MAP/MCDA	dreinke@morgantown.com	201 High St., Suite 2	Morgantown	WV	26505
Michelle Nesselrotte	Director	Marion County Family Resource Network	debbie@marionseniors.org	955 Hartman Run Rd., Suite 200	Morgantown	WV	26505-7701
Debbie Harvey	Executive Director	Marion County Senior Citizens, Inc.		112 Adams St., Room 203D	Fairmont	WV	26554
Jack Provance	Transportation Director	Marion County Senior Citizens, Inc.		105 Maplewood Drive	Fairmont	WV	26554
	Director, Maritime & Intermodal	Marshall University		105 Maplewood Drive	Fairmont	WV	26554
	Transportation Institute	Metro Limousine Service		PO Box 5425	Huntington	WV	25703
	Manager	Metropolitan Monongalia MPO	Baustein@labyrinth.net	100 Merchant St.	Fairmont	WV	26554
Bill Austin	Director	Mon Kids		82 Hart Field Road, Suite 105	Morgantown	WV	26505
	Director	Mon General Hospital		1200 JD Anderson Drive	Morgantown	WV	26505
	Social Work Services	Monongalia Co. Youth Services		1200 J.D. Anderson Dr.	Morgantown	WV	26505
Christy Riggs	Executive Director	Monongalia Co. Family Resource Network		440 Elmer Prince Drive	Morgantown	WV	26505
	Mental Health Association	Monongalia County Family Resource Network		354 Hight St., #224	Morgantown	WV	26595
Brandl Potock	Director	MonPointe Continuing Care Center		PO Box 324	Morgantown	WV	26507
	Director	Morgan Manor Nursing and Rehab. Ctr.		995 Maple Drive	Morgantown	WV	26505
	Director	Morgantown Area Chamber of Commerce		1379 Van Voorhis Rd.	Morgantown	WV	26505
Tom Jones	Board of Directors	Morgantown Career College		1029 University Ave.	Morgantown	WV	26505
	Admissions	Morgantown City Council	citycouncilward1@cityofmorgantown.org	Suite 101	Morgantown	WV	26505
	City Council Member	Morgantown Municipal Airport	c.glen.kelly@wvdsi.net	148 Willey St.	Morgantown	WV	26505
	Airport Director	Morgantown Planning Services	Fletcher@cityofmorgantown.org	389 Spruce St.	Morgantown	WV	26505
Christopher M. Fletcher	Dir. of Development Services	Morgantown Senior Center		100 Hart Field Rd.	Morgantown	WV	26505
	Executive Director	Morgantown-Fairmont Housing Authority		389 Spruce St.	Morgantown	WV	26505
	Director	MTEC		1837 Listravia Ave.	Morgantown	WV	26505
	Principal	MTM		278 Spruce St #B	Morgantown	WV	26505
Christina Meyer	General Manager	Mountain Line Transit	bruffy@busride.org	1000 Mississippi St.	Morgantown	WV	26501
Dave Bruffy	Human Resources Director	Mylan Pharmaceuticals		16 Hawk Ridge Drive	Lake Saint Louis MO	MO	63367
	Director	Coalition for the Homeless		420 DuPont Rd.	Morgantown	WV	26501
Helen Jones	Rural Transportation	North Central WV Community Action		1000 Hampton Ctr.	Morgantown	WV	26505-2993
	Director	North Central WV Community Action		509 Stanley Ave.	Clarksburg	WV	26301
	Director	North Central WV Community Action		468 Main St.	Weston	WV	26452
	Director	North Central WV Community Action		1299 Pineview Drive	Morgantown	WV	26505
	Director	Head Start		Suite 3	Fairmont	WV	26554
	Director	Northwestern WV		1304 Goose Run Rd.	Fairmont	WV	26554
Kathleen Loriso	Director	Center for Independent Living		601-3 East Brockway Avenue	Morgantown	WV	26501
CLCP, ABDA	President	Occupational Resource Spec., Inc.		Suite A-B	Morgantown	WV	26501
				227 Chestnut St., Rm. #7	Morgantown	WV	26505

Name	Title	Organization	Email	Mailing Address	City	State	Zip
Ryan Thorne	Director	Office of Emergency Management	rthorne@mecca911.org	74 Vandervort Dr.	Morgantown	WV	26505
Greg Morris	CEO	PACE Enterprises	bpimer@paceenterprises.org	889 Mylan Park Lane	Morgantown	WV	26501
	Director	People's Hospice		PO Box 1680	Clarksburg	WV	26302
	Principal	Pleasant Day Schools		1315 Airport Blvd.	Morgantown	WV	26505-8078
Barbara Thorn	Director	Preston County Caring Council		PO Box 238	Kingwood	WV	26537
Jamie Lou White	Executive Director	Preston County Senior Center, Inc. dba Buckwheat Express	prestonseiors@atlanticcbb.net	PO Box 10	Kingwood	WV	26537
Lea Wolfe	Director	Rainbow House		158 Main St.	Gypsy	WV	26361
James L. Hall	Assistant Director	Region VI Planning and Development Council	leawolfe@regionvi.com	34 Mountain Park Drive	White Hall	WV	26554
	Executive Director	Region VI Planning and Development Council	jhall@regionvi.com	34 Mountain Park Drive	White Hall	WV	26554
	Executive Director	Resource, Inc.		1644 Mileground	Morgantown	WV	26505
Kim George	Manager	RLPP, LLC, dba Limousine by A Touch of Class		PO Box 310	Clarksburg	WV	26301
	Executive Director	RMHC Morgantown	kgeorge@rmhcmgmtn.org				
	Executive Director	Ronald McDonald House	jsdejesus@rmhcmgmtn.org	841 Country Club Road	Morgantown	WV	26505-7324
	Manager	Royal Cab Company		PO Box 907	Clarksburg	WV	26302
	Director	RSVP		287 Eureka Drive	Morgantown	WV	26505-4804
	Hospital Administrator	Ruby Memorial Hospital		1 Medical Center Dr.	Morgantown	WV	26506
	Executive Director	Salvation Army	robert_cornett@uss.salvationarmy.org	1264 University Ave.	Morgantown	WV	26505-5420
	Executive Director	Scott Eldercare, LLC		P.O. Box 1563	Morgantown	WV	26507
	Manager	Scott Place Homeless Shelter	sobhs@ncwcaa.org	215 Scott Place	Fairmont	WV	26554
	Director	Scotts Run Settlement House		P.O. Box 398	Osage	WV	26543
	Director	Scotts Run Settlement House		426 Vangilder Ave.	Morgantown	WV	26505
	Director	Senior Monogallians, Inc.	WV.Sorchy@hotmail.com	6 Edwin St	Morgantown	WV	26501
	Administrator	Shepherds Care		Columbia Rd.	Shinnston	WV	26431
	Director	Shinnston Medical Center		109 Fairmont Ave.	Fairmont	WV	26554
	Director	Soup Opera		400 Mylan Park Drive	Morgantown	WV	26501
	Recreation Coordinator	Stepping Stones		800 ID Anderson Drive	Morgantown	WV	26505
	Executive Director	Sundale Nursing Home		925 Liberty Ave.	West Milford	WV	26451
	Administrator	Susan Dew Hoff Memorial Clinic		52 Trap Springs Road	Grafton	WV	26354
Franklin Mayle	Executive Director	Taylor County Senior Citizens, Inc.	taylorsscfm@aol.com	PO Box 764	Clarksburg	WV	26301
	Director	The Arc of Harrison County		284 Prospect St.	Morgantown	WV	26505
Erin Fitzwilliams	Editor-in-Chief	The Daily Athenaeum	Erin.Fitzwilliams@mail.wvu.edu	PO Box 128	Fairmont	WV	26555
	Manager	Tis-N-Bubs Transportation Service, inc.	tisnbubs1@aol.com	973 Chestnut Ridge Rd.	Morgantown	WV	26505
	Manager	Toys and Tots Day Care		#6 Hospital Plaza	Clarksburg	WV	26301
	Director	United Summit Center	williams@uscwv.org	403 N. Pike St.	Grafton	WV	26354
	Director	United Summit Center		278 C Spruce St	Morgantown	WV	26505-7500
	Executive Director	United Way of Monongalia & Preston Counties	brandt@teamunitedway.org	3180 Collins Ferry Rd	Morgantown	WV	26505
	Resident Manager	Unity House		400 North Willey St.	Morgantown	WV	26505
	Resident Manager	Unity Manor		301 Scott Avenue	Morgantown	WV	26508
G. Schmidt	COO	Valley Health Care System	gschmidt@valleyhealthcare.org	302 Scott Ave.	Morgantown	WV	26508-8805
	Director	Valley Mental Health		1 Medical Center Drive	Clarksburg	WV	26301
	Director	Veterans Administration Medical Center					
	Director	West Virginia University		P.O. Box 6561	Morgantown	WV	26506
	Department of Transportation and Parking	West Virginia University		115 Main St.	West Union	WV	26456
	Executive Director	WV Department of Health and Human Resources		PO Box 1877	Clarksburg	WV	26302
	Executive Director	WV Department of Health and Human Resources		9083 Middletown Mall	White Hall	WV	26554
	Executive Director	WV Department of Health and Human Resources		PO Box 800	Morgantown	WV	26507
	Executive Director	WV Department of Health and Human Resources		PO Box 100	Kingwood	WV	24954
	Executive Director	WV Department of Health and Human Resources		PO Box 29	Grafton	WV	26354
	Executive Director	WV Department of Health and Human Resources		1130 Greenbag Rd.	Morgantown	WV	26505
	Director	WV Select-Morgantown		1075 Van Voorthis Rd.	Morgantown	WV	26505
	Administrator	WVU Urgent Care		130 Distributor Dr. #2	Morgantown	WV	26501
Robert King	President	Yellow Cab, Morgantown Cab Co	morgantowncab@aol.com	305 Washington Ave.	Clarksburg	WV	26301
	Executive Director	YWCA of Harrison County		103 Sistersville Pike	West Union	WV	26456
		Doddridge County Board of Education					

**COORDINATED PUBLIC TRANSIT-HUMAN SERVICES PLAN MAP-21 UPDATE
WORKSHOP AGENDA**

September 30, 2014

*Marion County Senior Center, 105 Maplewood Drive, Fairmont, WV
2:00 to 4:00 PM*

- **Registration, Introductions, and Welcome**
- **Purpose and Overview**
MAP-21 Program & Funding Changes Relevant to FTA Sections 5311, 5310, 5316 (JARC) and 5317(New Freedom).
- **Discussion of Challenges and Accomplishments since the 2011 Plan**
 - *What programs have been implemented under SAFETEA-LU?*
 - *What have been the biggest challenges to implementation?*
 - *What are some potential steps that can be taken to overcome the challenges?*
- **Discuss Changes in Transportation Unmet Needs and Gaps in Services**
 - *What has changed since 2011 in terms of the unmet transportation needs, gaps in service, and available transportation resources for transportation to older adults, individuals with disabilities, people with low-incomes, and the general public in each county and throughout the region?*
- **Discuss Projects to be Implemented in Each County Under MAP-21 During the Next Four Years**
Group discussion to create the list of planned MAP-21 projects for each participating organization.
 - *What projects would you like to implement to address transportation needs and gaps, regardless of funding source?*
 - *What specific needs and gaps will each project address?*
 - *What agency would be the lead agency for each project and how would the project be coordinated with other stakeholder organizations?*
 - *What could be the projected revenue source(s)? Is the project financially feasible?*
- **Next Steps**
 - *Set Next Meeting Date, Time, and Location*



WEST VIRGINIA DEPARTMENT OF TRANSPORTATION Division of Public Transit

1900 Kanawha Boulevard East • Building Five • Room 906
Charleston, West Virginia 25305-0432 • (304) 558-0428
FAX: (304) 558-0174 • TDD: (800) 742-6991

Dear Transportation Stakeholder:

The West Virginia Department of Transportation, Division of Public Transit (DPT) is initiating updates to the Coordinated Public Transit-Human Services Transportation Plan (December 2011). The update is necessary because of the impact that recent Federal legislation has had on the following Federal Transit Administration (FTA) grant programs:

- FTA Section 5316/Job Access Reverse Commute (JARC) and FTA Section 5317 were eliminated as stand-alone programs.
- FTA Section 5316/JARC was consolidated into FTA Section 5311 and FTA Section 5307, and is now a formula-based allocation.
- FTA Section 5317 was consolidated into FTA Section 5310 and is now a formula-based allocation.
- FTA Section 5310 is now an eligible resource for operating as well as capital dollars; whereas, it was previously only eligible for capital dollars.

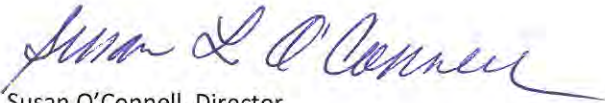
On July 6, 2012, President Obama signed Moving Ahead for Progress in the 21st Century (MAP-21), reauthorizing surface transportation programs through fiscal year (FY) 2014. The reauthorization took effect on October 1, 2012. MAP-21 included significant changes to the FTA grant programs included in your locally developed Coordinated Public Transit-Human Services Transportation Plan. An update to the needs assessment and strategies listed in the plan is necessary to bring the plans into compliance with MAP-21.

The DPT is working with RLS & Associates, Inc. to update the plans. A local meeting is scheduled for **Tuesday, September 30, 2014 from 2:00 p.m. to 4:00 p.m. at the Marion County Senior Center, 105 Maplewood Drive, Fairmont**. The meeting will be an opportunity to discuss unmet transportation needs, gaps in services, and goals and strategies for coordinated transportation to address unmet transportation needs, including but not limited to Section 5310 projects for the near future. **All grant applications for Section 5310 that will be submitted now through FY 2018 must be clearly stated in the recommended goals and strategies. Therefore, your participation in the process is required if you intend to apply for Section 5310 funding. If you submit an application for a project not included in the plan, it may not be approved due to the requirements set by MAP-21.** If you represent an agency, please encourage your clients to attend and provide input. If you are unable to attend the meeting, please contact Laura Brown, from RLS & Associates, Inc. at (813) 482-8828 or lbrown@rlsandassoc.com.

In addition to Section 5310 recipients, organizations that receive Section 5311 funding for public transportation, as well as, private and non-profit organizations, human service agencies, and private transportation operators that serve older adults, individuals with disabilities, people with low incomes, and the general public are strongly encouraged to attend. It is also strongly recommended that agencies serving older adults and individuals with disabilities encourage your clients to attend the meeting. Please do so by personal invitation, as well as, posting the enclosed flyer in places where the public and/or your clients gather. Participation is important to ensuring that transportation providers are fully aware of the local transportation needs, and so that those needs and gaps and services are accurately addressed in the coordinated transportation plan update.

We look forward to seeing you at the local meetings.

Sincerely,

A handwritten signature in blue ink that reads "Susan O'Connell". The signature is fluid and cursive, with a long, sweeping tail on the final letter.

Susan O'Connell, Director
WV DOT, Division of Public Transit

Please Attend:
**A Public Workshop to Update the Regional
Public Transit-Human Services
Transportation Plan**

Recognizing that transportation services are essential for
Seniors, People with Disabilities, Individuals and Families living below the
Poverty Level, and the General Public to access employment, education,
health services, and community programs,

West Virginia Department of Transportation, Division of Public Transit
Cordially Invites You to Attend a Public Workshop to Contribute to the
Regional Plan.

Please come and provide your input and insights to discuss unmet transportation
needs, gaps in transportation services, and recommended strategies to improve
transportation and mobility options in and around Doddridge, Harrison, Marion,
Monongalia, Preston, and Taylor Counties.

All are invited!

Organizations that are or plan to be applicants for Federal Transit
Administration Section 5310 funding must participate in
the planning effort.

Michael Noel from RLS & Associates, Inc. will facilitate the meeting

**September 30 from 2:00 PM to 4:00 PM at Marion County Senior Center, 105
Maplewood Drive, Fairmont, WV**

Please RSVP to Zach at 800-684-1458 * Light Refreshments will be served.

*Meeting Facility is Wheelchair Accessible

*If transportation assistance or language translation services are needed,
please call Zach at 800-684-1458 in advance, or notify your local agency so
that they may coordinate with the meeting facilitators.

**REGION VI COORDINATED PUBLIC TRANSIT-HUMAN SERVICES PLAN MAP-21 UPDATE
2ND WORKSHOP AGENDA**

**November 3, 2014 from 1:00 PM to 3:00 PM at
Mountain Line Transit
420 DuPont Rd.
Morgantown, WV 26501**

- **Registration, Introductions, and Welcome**
- **Purpose and Overview**
 - *Discuss and refine coordinated public transit and human services transportation goals and implementation strategies for the next four years.*
- **Funding Review (Eligibility and Purpose of MAP-21 Programs)**
 - *Review the intent of the Federal Transit Administration's Section 5310 Program (Enhanced Mobility of Seniors and Individuals with Disabilities); and other related funding programs.*
- **Review the Transportation Needs Assessment and Goals**
 - *Review the results from the first meeting for the Region VI plan.*
 - *Outline unmet transportation needs, gaps and duplications in service for older adults, individuals with disabilities, people with low incomes, and the general public.*
- **Select Coordinated Transportation Strategies**
 - *RLS & Associates, Inc. will present a range of coordinated transportation strategies for the region.*
 - *Stakeholders will select strategies for implementation.*
 - *Stakeholders will discuss priorities for implementation.*
 - *Stakeholders will discuss responsible parties for each phase of implementation.*
- **Rating Implementation of Suggested Strategies**
 - *Is there a foundation for each strategy? Does support already exist?*
 - *Is each strategy financially feasible?*
 - *Will each strategy create the foundation for future actions?*
 - *Is progress possible within the next 6 months, 1 year, 4 years?*
- **Next Steps**
 - *RLS will continue the Public Survey and Inventory efforts, as needed.*
 - *Stakeholders will review the Draft Final Coordinated Public Transit-Human Services Transportation Plan Update.*
 - *Following the review, the plan must be locally adopted.*



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Division of Public Transit

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On July 6, 2012, President Obama signed Moving Ahead for Progress in the 21st Century (MAP-21), reauthorizing surface transportation programs through fiscal year (FY) 2014. The reauthorization took effect on October 1, 2012. MAP-21 included significant changes to the FTA grant programs included in your locally developed Coordinated Public Transit-Human Services Transportation Plan. An update to the needs assessment and strategies listed in the plan is necessary to bring the plans into compliance with MAP-21.

The DPT is working with RLS & Associates, Inc. to update the plans. The second of two local public meetings is scheduled for **Monday, November 3, 2014, 1:00 PM to 3:00 PM at Mountain Line Transit at 420 DuPont Rd., Morgantown, WV 26501**. The meeting will be an opportunity to prioritize the recommended goals and strategies for coordinated transportation, including Section 5310 projects, for the near future. **All grant applications for Section 5310 that will be submitted now through FY 2018 must be clearly stated in the recommended goals and strategies. Therefore, your participation in the process is required if you intend to apply for Section 5310 funding. If you submit an application for a project not included in the plan, it may not be approved due to the requirements set by MAP-21.** If you represent an agency, please encourage your clients to attend and provide input. If you are unable to attend the meeting, please contact Laura Brown, from RLS & Associates, Inc. at (813) 482-8828 or lbrown@rlsandassoc.com.

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We look forward to seeing you at the local meetings.

Sincerely,

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Susan O'Connell, Director
WV DOT, Division of Public Transit

Please Attend:
**A Public Workshop to Update the Regional
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Monongalia, Preston, and Taylor Counties.

Open to the Public! All are invited!

Organizations that are or plan to be applicants for Federal Transit
Administration Section 5310 funds must participate in the planning effort.

Michael Noel from RLS & Associates, Inc. will facilitate the meeting.

**November 3, 2014, 1:00 PM to 3:00 PM at Mountain Line Transit
420 DuPont Rd, Morgantown, WV 26501**

*Should parking lot be full, you will be directed to Lot A (on DuPont Road,
just past Mountain Line Transit) and be shuttled to the meeting.*

Please RSVP to Zach at 800-684-1458 * Light Refreshments will be served.

*Meeting Facility is Wheelchair Accessible

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FAX: (304) 558-0174 • TDD: (800) 742-6991

Dear Transportation Stakeholder:

Thank you for your participation in the meetings to update the Coordinated Public Transit-Human Services Transportation Plan for Doddridge, Harrison, Marion, Monongalia, Preston, and Taylor Counties. The update is necessary because of the impact that recent Federal legislation has had on the following Federal Transit Administration (FTA) grant programs:

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The first two meetings for the region were very successful. So successful, in fact, that we need to hold a third meeting to focus on developing goals and strategies, and an implementation plan for the region. This third and final meeting for the region will be limited to a group of transportation providers from each county who can provide direct input into the development of realistic strategies. The developed plan will then be provided to all participants of the first two meetings for final approval.

The DPT is working with RLS & Associates, Inc. to update the plans. The meeting is scheduled for **Monday, January 13, 2015 from 9:00 a.m. to 11:00 a.m. at Mountain Line Transit, 420 DuPont Road, Morgantown**. If you are unable to attend the meeting, please contact Laura Brown, from RLS & Associates, Inc. at (813) 482-8828 or lbrown@rlsandassoc.com.

Your participation is important to ensure that transportation services are accurately addressed in the coordinated transportation plan update.

We look forward to seeing you at the meeting.

Sincerely,

A handwritten signature in cursive script that reads "Toni Boyd".

Toni Boyd, Section 5310 Program Administrator
WV DOT, Division of Public Transit

Coordinated Transportation Plan for West Virginia Region VI

September 30, 2014
Sign-In-Sheet

Please Print

Name & Agency	Agency Address	Telephone	E-Mail
Sam Snyder PACE Enterprises Inc	889 Mylon Park Lane Morgantown WV	304-903-1026	SMSnyder74@gmail.com Snyder@paceenterprises.org
Dobson, api co 5th marion - sparky I Ruff	PO Box 4322 West WV 26456	304-873 6596 2061	Dobson Office @ gmail " CAPM
Vonda Berry Central WV Community Clinic Inc	PO Box 1070 Elktonburg, WV 26302	304- 622-8495	Vondab@cwvcaa.org
Dave Bruffly Mountain Line Transit	420 DuPont Rd Morgantown, WV 26501	304 296-3680	Bruffly@busride.org
Molly Zitt, ESW WV DHR	9083 Middletown Mall Fairmont WV 26554	304-368-4420	molly.b.zitt@wv.gov
Kelli LaNave Mountain Line Transit	420 DuPont Rd Morgantown WV 26501	304-296-3680	lanave@busride.org
GEORGE LEVITSKY FAIRMONT-MARION	400 QUINCY ST FAIRMONT WV 26554	304-366-8177	FMCTA@WVPSL.NET

Coordinated Transportation Plan for West Virginia Region VI

September 30, 2014
Sign-In-Sheet

Please Print

Name & Agency	Agency Address	Telephone	E-Mail
Tiffini Cain Harrison Co. Senior Center	500 W. Main St. Clarksburg, WV 26301	623-6795	tcainhcg@gmail.com
Vanessa Perkins	P.O. Box 4430 Clbg 26301	623-6002	Vanessa@centrabus.com
Libby Cawthron Centra Bus	P.O. Box 430 Clarksburg, WV 26302	623-6002	libby@centrabus.com
Heather Clevenger	200 Jefferson St		
Eastview Unity Apt Jack Provance	Fairmont, WV 26554	366-6931	helevenger@hrdewu.org
Marian Senior Ctr	105 Maplewood Dr Fairmont	366-8779	transportation@MarianSenior.org
Toni Boyd WV Div Public Transit	BlagS, Room 906 1900 Kanawha Blvd E Charleston, WV 25305	304-558-0428	Toni.S.Boyd@wv.dot
BOB PITNER PACE ENTERPRISES	889 Mylon Park Morgl 26501	304-985.1011	bpitner@paceenterprises.com

Coordinated Transportation Plan Update Meeting for West Virginia Region VI

November 3, 2014

Sign-In-Sheet

Please Print

Name & Agency	Agency Address	Telephone	E-Mail
CAROL Mc Ghee Mountain State College of the Blind	3391 UN. VARSITY MORGANTOWN, AVE MORGANTOWN WV 26505	304 381 4233	ACMcGhee@comcast.net
FRANK Mc Ghee	Same as Above		
JACK PACYRANCE MAYNARD Counseling Center	105 Maplewood Ln FAIRMONT WV	304.366.8779	Transpatt@i.e.MaynardServices.com
CHRISSE GERARD American Cancer Society	102 South High St.	304 846 8155	Chrissy.gerard@acs.org
Miretta Garner	105 Heritage Pt MORGANTOWN	304 381 2729	garner9@frontier.com doc or text
Tommy Bishop, RRT West Virginia University	Chris Bishop 325 Bush St. Morgantown WV 26506	304 243 1654	jbishopup@mail.wvu.edu
Kelly Galand Chestnut Ridge Center	930 Chestnut Ridge Rd Morgantown WV	304-598-6451	galandk@wvuhealthcare.
Michelle Gulchinst Chestnut Ridge Center	" "	304-598-6488	Gulchinstm@wvuhealthcare.

Coordinated Transportation Plan Update Meeting for West Virginia Region VI

November 3, 2014
Sign-In-Sheet

Please Print

Name & Agency	Agency Address	Telephone	E-Mail
Nicole Britt United Summit Center	6 Hospital Plaza Clarksburg WV 26301	304-216-8900 07 623-5666 x1389	nbrutt@summit.org
BOB FIRNER PACE Enterprises	889 Mylon Park Cmo Morgantown WV	304-983-1014	bfirner@paceenterprises.org
Dave Bully MET Line Transit	420 DuPont Rd Morgantown, WV 26501	304 296 3680	Bully@busride.org
Jill Hess WVU DDEI	PO Box 6493 Morgantown, WV 26506	304-293-6700	Jill.hess@mail.wvu.edu
Fonda BERRY CWUCA	129 Frederick St Clarksburg	622 2495	fonda.berry@cwuca.org
Lolita Astaire CWUCA	129 Frederick St Clarksburg	622 2495	lolita@cwuca.org
Valeve Ramoo IFAC	1397 Chaplin Rd. Pleigantown WV 26501	304-290-6109	admin@ifacwv.org

Coordinated Transportation Plan Update Meeting for West Virginia Region VI

November 3, 2014
Sign-In-Sheet

Please Print

Name & Agency	Agency Address	Telephone	E-Mail
Sam Maki United Way Family Resource Network	275C Spruce St. Morgantown, WV 26505	304 246-7525	smaki@unitedwaywv.org
Melanie Brans Purcell Capital /		714-276-6151	brans@purcell.com
WUPHRC Hughes	PO Box 800 Morgantown, WV 26507-800	304-285-3175	
Heather Clevenger Eastview Unity Act	200 Jefferson St Fairmont, WV 26504	304-364-6431	hclevenger@middlewv.org
William Wallace (Bridges) Grafton City Hospital	1 Plaza Square Grafton, WV	304-265-7070	w.wallace@graftonhospital.com
Debbie Cane MT St Council Run CEO	618 Lambert St Morgantown, WV 26501	304-304-906-5130	Dean@HSC, WV, EDU
Liffin Cain	500 W Main St. Clarksburg WV 26301	304 623-6795	lcain@gmail.com

A-21

Stormy Matlick
Starting Points
901 Mylan Park Lane
Morgantown, WV 26501
(304) 276-0181
smatlick@gmail.com

Coordinated Transportation Plan Update Meeting for West Virginia Region VI

November 3, 2014
Sign-In-Sheet

Please Print

Name & Agency	Agency Address	Telephone	E-Mail
Jill Disney American Cancer Society	250 Williams St Atlanta, GA 30303	404-858-5600	Jill.Disney@ Cancer.org
BOBBY KING MORGANTOWN CAB CO INC. R:R Transit	130 Disthwafter Drive MORGANTOWN WV 26501	304-892-7441 304-291-6600	MORGANTOWN@AOL.COM RFLIMOS@AOL.COM
Shirley King Chestnut Ridge Center	930 Chestnut Ridge MORGANTOWN, WV 26506	304-598-6472 304-612-1306	Kingsw@wvhealthcare.com

Coordinated Transportation Plan Update Meeting for West Virginia Region VI

November 3, 2014
Sign-In-Sheet

Please Print

Name & Agency	Agency Address	Telephone	E-Mail
Doddridge Co. Sp. Eff. Marion Transit	P.O. Box 452	304-843-2666	desc.office@gmail.com
Toni Boyd WV Div of Public Transit	Bldg 5, Room 906 1900 Kan Blvd E Charleston, WV 25305	304-558-0428	Toni.R.Boyd@wv.gov
Janice Hillman Coordinating Council for Independent Living	1097 Greenbay Rd Morgantown WV 26508	304-291-9066	jhillman@wvburgstreetmanagement.com
Dawn Berkshire Chestnut Ridge Hosp.	930 Chestnut Ridge Rd Morgantown	304-598-6943	
Samuel M Snyder PACE Enterprises, Inc	889 Mylan Park Lane Morgantown WV 26501	304-983-1626	snyder@paceenterprises.org
GEORGE LEVITSKY CCTM FAIRMONT-MALION COUNTY TRANSIT AUTHORITY	400 QUINCY ST FAIRMONT WV 26554	304-366-0177	FMCTA@WVDSL.NET
Jenny Selin City of Morgantown	1224 Fairlawn Morgantown, WV 26505	304-685-6569	jselin@hotmail.com

Coordinated Transportation Plan Update Meeting for West Virginia Region VI

November 3, 2014
Sign-In-Sheet

Please Print

Name & Agency	Agency Address	Telephone	E-Mail
Benjamin Mercier NWVCI	601-3 E Brockway Ave. Suites A&B Morgantown, WV	304-296-6091	student@nwveil.org
Danelle Livergood MUNICIPAL	"	304-296-6091 ext 21	Flivergood@nwveil.org

**Meeting at Mountain Line Transit
Coordinated Transportation Plan for West Virginia Region VI**

January 12, 2015

Attendees:

Kelli LaNeve, Mountain Line Transit
Valerie Romec, In Touch and Concerned (ITAC)
Janie Lou White, Buckwheat Express
George Levitsky, Fairmont Marion Transit Authority
Toni Boyd, WVDPT
Donna Stuart – Harrison Co Senior Center
Hanna Law, Department of Human Resources
Bob Pirner, PACE
Lolita Astacio, CWVCAA
Dave Bruffy, Mountain Line Transit
Michael Noel, RLS
Patti Swartz Noel, RLS



RLS
Associates, Inc.


Moving Public Transportation
Into the Future

**2014 West Virginia Region VI
Coordinated Public Transit-Human
Services Transportation Plan Update**

Presented September 30, 2014
by Michael Noel, Senior Associate RLS & Associates, Inc.
3131 South Dixie Hwy., Suite 545 Dayton, Ohio
(937) 299-5007

1
www.rlsandassoc.com

Region VI



West Virginia Region VI
Coordination Plan

Meeting Objectives

- Review MAP-21
- Review Regional Coordination Progress Since 2010
- Update List of Unmet Transportation Needs & Gaps
- Develop Inventory of Transportation Resources
- Discuss Suggested Coordination Strategies

3

**Recent History of Coordinated
Transportation Plans**

- ◆ Regional Plans were Last Updated in 2011 to Satisfy SAFETEA-LU Legislation Requirements
 - Your Plan is Available for Download at <http://www.transportation.wv.gov/publictransit/Documents>

4

Recent History of Coordinated Transportation Plans

- ◆ MAP-21 was Signed into Law on July 6, 2012; Effective October 1, 2012
 - Authorizes Programs through September 30, 2014

5

Highlights of Program Changes SAFETEA-LU to MAP-21 (Source FTA)

New	Repealed	Consolidated	Modified
<ul style="list-style-type: none"> • Safety Authority (5329) • State of Good Repair Grants (5337) • Asset Management (5326) • Bus and Bus Facilities Formula Grants (5339) • Public Transportation Emergency Relief (5324) • TOD Planning Pilot Grants (20005(b) of MAP-21) 	<ul style="list-style-type: none"> • Clean Fuels Grants (5308) • Job Access and Reverse Commute (5316) [JARC] • New Freedom Program (5317) • Paul S. Sarbanes Transit in the Parks (5320) • Alternatives Analysis (5339) • Over-the-Road Bus (Sec. 3038 – TEA-21) 	<ul style="list-style-type: none"> • Urbanized Area Formula Grants (5307) [JARC] • Enhanced Mobility of Seniors and Individuals with Disabilities (5310) [New Freedom] • Rural Area Formula Grants (5311) [JARC] 	<ul style="list-style-type: none"> • Fixed Guideway Capital Investment Grants (5309) • Metropolitan and Statewide Planning (5303 & 5304) • Research, Development, Demonstration, and Deployment (5312) • Technical Assistance and Standards (5314) • Human Resources and Training (5322)

6

Why Are We Updating the 2011 Plan?

Why Were Plans Developed?

- ◆ Aim to Improve Transportation for People with Disabilities, Older Adults, and Individuals with Low Incomes
- ◆ The 2011 Plan is Out of Date with New Legislation and Must be Updated
- ◆ MAP-21 (Moving Ahead for Progress in the 21st Century) Requires an Updated Plan for Certain Funding Programs
 - FTA Section 5310

7

Important Note About MAP-21 Program Changes

- ◆ The Elimination of Discretionary Programs (i.e., Section 5316 and 5317) Underscores the Need for Grantees to Carefully Prioritize the Needs of Their Systems and Align their Plans with the New Funding Streams for Formula Assistance Under MAP-21

8

Stakeholder Participation Goal in the 2014 Plan Update

- ◆ Transportation Providers (public, private, non-profit, agency, etc.)
- ◆ Human Service Agencies and Other Organizations that Serve
 - Individuals with Disabilities
 - Older Adults
 - People with Low Incomes
 - General Public
- ◆ Regional Planning Council
- ◆ West Virginia DOT, DPT
- ◆ Local Citizens

9

Why it is Important to Participate

- ◆ **#1** - To Stay Current on Unmet Transportation Needs and Prioritize Effective Solutions
- ◆ **#2** - Recipients of Section 5310 Funding **Must** Certify that Projects Selected Are Included in the Locally Developed, Coordinated Public Transit-Human Services Transportation Plan

10

Why it is Important to Participate

- ◆ **#3** - Other Stakeholders (not Receiving Section 5310 funds) are Reminded that Local Match is Required for FTA Funded Programs
 - Local Match May be Derived from Non-DOT Transportation Funding Sources (i.e., DHHS, Veteran's Affairs, Local Government, Local Businesses, Non-Profits, and Others)

11

Organizations that Participated in the 2011 Region VI and Morgantown Plans

- | | |
|----------------------------------|------------------------------|
| ◆ Buckwheat Express | ◆ Harrison Co. Senior Center |
| ◆ Central WV Transit Authority | ◆ Marion Co. Senior Center |
| ◆ Central WV Community Action | ◆ Metro Limousine Svcs. |
| ◆ Doddridge Co. Seniors | ◆ Monongalia Co. Head Start |
| ◆ FMTA | ◆ Morgantown Cab Company |
| ◆ In Touch and Concerned | ◆ Morgantown-Mon. MPO |
| ◆ Senior Monongalians | ◆ Mountain Line Transit |
| ◆ Taylor Co. Seniors | ◆ PACE Enterprises |
| ◆ Valley Health Care | ◆ R&R Transit |
| ◆ WVU Transportation and Parking | |


12

Current Section 5310 Funding Recipients in Region VI

Section 5310

- PACE Enterprises
- Marion County Senior Citizens
- Harrison County Senior Citizens Center
- In Touch and Concerned
- Doddridge County Senior Citizens, Inc.
- Central WV Community Action Association

13



UPDATE OF CURRENT RESOURCES AND UNMET NEEDS

14

Unmet Transportation Needs And Gaps In Services

Please Spend 5 Minutes Writing At Least 5 Challenges or Unmet Transportation Needs for People in Your County or the Region



Please Be As Specific as Possible

Instead of "Early Morning Transportation,"

Say "Transportation for Medical Appointments in Doddridge County between 5:00 AM & 7:00 AM"

15

Existing Resources

Who are the transportation providers in Each County Today (public, private, and non-profit)?

Doddridge

Harrison

Marion

Monongalia

Preston

Taylor

16

A Review of Goals from the 2011 Plan

1. Identify Leaders to Focus on Improving a Region-Wide Coordinated Transportation Effort
2. Maintain at Least the Current Quality of Transportation Service Throughout the Next Four Years
3. Continue to Explore and Implement Coordinated Transportation Services that Support Sustainable Self-Sufficiency for All People

17

Goals from the 2011 Plan (Continued)

4. Gradually Enhance Public and Human Service Agency Transportation Services through Coordination to Improve Mobility for Everyone
5. Develop Local, State, and Federal Policy and Enabling Legislation, and a Statewide Transportation Access Plan with Language to Encourage Coordinated Public and Human Service Agency Transportation

18

Goals from the 2011 Plan (Continued)

6. Achieve the Highest Possible Standard of Driver Training
7. Improve Cross-Agency and Public Communication
8. Support Economic Development

19

New Goals and Priorities

- ◆ What Progress Was Made On the 2011 Plan Goals?
 - Replacement Vehicles?
 - New Vehicles/Expanded Fleets?
 - Diversified Funding Sources?
 - Other?
- ◆ What are Preliminary Coordinated Transportation Goals and Priorities that You would Recommend for 2014-2018?

20

NEXT STEPS

21

Update Inventory and Needs Assessment

- ◆ RLS Interviews Transportation Providers
- ◆ Stakeholders Complete a Survey or Interview
- ◆ Distribute Public Needs Assessment Surveys:
 - On-line with Announcements on Vehicles and Posted at Agencies
 - Paper Copies Available Soon in Your Community
- ◆ Draft Inventory and Needs Assessment Report Issued

22

Public Meeting #2

- ◆ Date: October 30, 2014 at Mountain Line
- ◆ Agenda: Discuss Proposed Strategies and Priorities
 - The Refined Priorities will go into the Final Plan

23

Participation Reminder

- ◆ Participation in Meetings and Interviews is Required for Section 5310 Funding Eligibility –
 - Applications for Section 5310 Funding Must be Part of the Coordinated Transportation Plan.
- ◆ Please Encourage Your Consumers/Customers to Attend the Meeting and Participate in the Planning Process

24



Questions?

FOLLOW UP QUESTIONS:

- RLS & Associates, Inc.
1-800-684-1458 Phone
(937) 299-1055 Fax
-lbrown@rlsandassoc.com
-zkincade@rlsandassoc.com



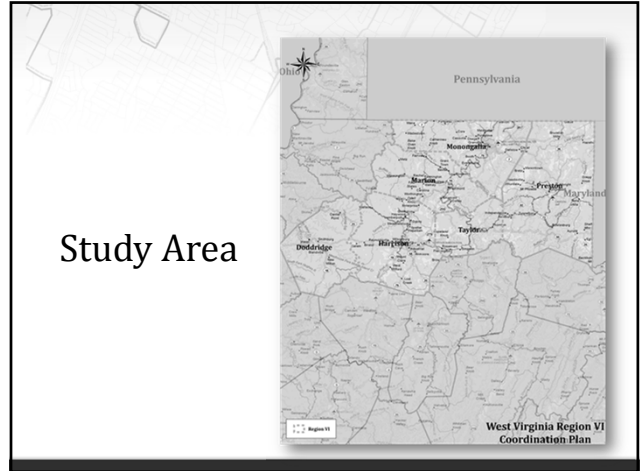
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Associates, Inc.

Moving Public Transportation
Into the Future


**2014 West Virginia Region VI
Coordinated Public Transit-Human
Services Transportation Plan Update**

Presented November 3, 2014
by Michael Noel, Senior Associate, RLS & Associates, Inc.
3131 South Dixie Hwy., Suite 545 Dayton, Ohio
(937) 299-5007

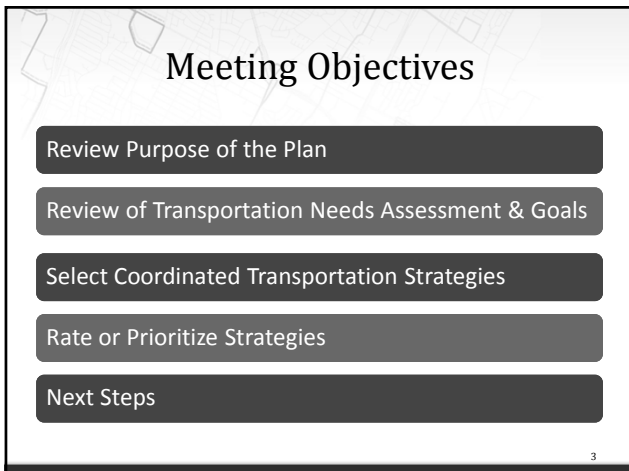
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Study Area



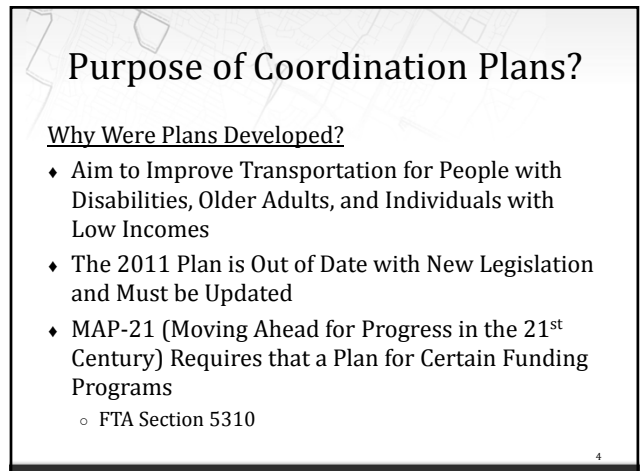
West Virginia Region VI
Coordination Plan



Meeting Objectives

- Review Purpose of the Plan
- Review of Transportation Needs Assessment & Goals
- Select Coordinated Transportation Strategies
- Rate or Prioritize Strategies
- Next Steps

3



Purpose of Coordination Plans?

Why Were Plans Developed?

- ♦ Aim to Improve Transportation for People with Disabilities, Older Adults, and Individuals with Low Incomes
- ♦ The 2011 Plan is Out of Date with New Legislation and Must be Updated
- ♦ MAP-21 (Moving Ahead for Progress in the 21st Century) Requires that a Plan for Certain Funding Programs
 - FTA Section 5310

4

Recent History of Coordinated Transportation Plans

- ◆ Regional Plans were Last Updated in 2011 to Satisfy SAFETEA-LU Legislation Requirements
 - Your 2011 Plan is Available for Download at <http://www.transportation.wv.gov/publictransit/Pages/PublicTransit-HumanServicesTransportationPlans.aspx>

5



PRELIMINARY RESULTS OF THE PUBLIC SURVEY

6

Public Survey Response Summary (as of Oct. 30th)

- **Total Surveys Completed Statewide: 505**
- **Total Surveys Completed by County Region VI:**
 - Doddridge County: 4
 - Harrison County: 15
 - Marion County: 44
 - Monongalia County: 223
 - Preston County: 12
 - Taylor County: 22
 - Region VI Total: 320

7

Harrison County

- **How do you manage transportation needs?**
 - Drive (93%)
 - Public Transportation (27%)
 - Bike/Walk (20%)
 - Friend/Family (20%)
- **Where you need to go but do not have transportation?**
 - Appointments (100%)
 - Work, Medical, Grocery, School, Shopping, Social, Sunday Religious Services (each 67%)
- **Do you or a family member in your house have a disability that limits mobility?**
 - Yes (80%)

8

Marion County

- **How do you manage transportation needs?**
 - Drive (56%)
 - Friend/Family (33%)
 - Public Transportation (21%)
 - Agency Transportation Services (16%)
 - Bike/Walk (7%)
- **Where you need to go but do not have transportation?**
 - Shopping (72%)
 - Appointments (64%)
 - Errands (60%)
 - Medical Appointments (56%)
 - Social Outings (56%)
- **Do you or a family member in your house have a disability that limits mobility?**
 - Yes (54%)

9

Monongalia County

- **How do you manage transportation needs?**
 - Drive (52%)
 - Public Transportation (46%)
 - Bike/Walk (37%)
 - Friend/Family (23%)
- **Where you need to go but do not have transportation?**
 - Shopping (72%)
 - Errands (58%)
 - Appointments (56%)
 - Medical Appointments (56%)
 - Shopping (56%)
 - Social Outings (46%)
 - Work (42%)
- **Do you or a family member in your house have a disability that limits mobility?**
 - Yes (23%)

10

Preston County

- **How do you manage transportation needs?**
 - Drive (82%)
 - Friend/Family (18%)
 - Public Transportation (9%)
 - Agency Transportation Services (0%)
 - Bike/Walk (0%)
- **Where you need to go but do not have transportation?**
 - Medical Appointments (100%)
 - Errands (75%)
 - Shopping (75%)
 - Appointments (50%)
 - Social Outings (50%)
- **Do you or a family member in your house have a disability that limits mobility?**
 - Yes (18%)

11

Taylor County

- **How do you manage transportation needs?**
 - Drive (81%)
 - Friend/Family (29%)
 - Bike/Walk (14%)
 - Public Transportation or Agency Transportation (0%)
- **Where you need to go but do not have transportation?**
 - Work (60%)
 - Medical Appointments (60%)
 - Errands (60%)
 - Shopping (60%)
 - Appointments (60%)
 - Social Outings (40%)
 - Sunday Religious Services (20%)
- **Do you or a family member in your house have a disability that limits mobility?**
 - Yes (25%)

12

Doddridge County

- **How do you manage transportation needs?**
 - Drive (100%) or Bike/Walk (25%)
- **Where you need to go but do not have transportation?**
 - Work, Medical, Shopping, Errands, Appointments, Social
- **Do you or a family member in your house have a disability that limits mobility?**
 - No (100%)

13

COORDINATED TRANSPORTATION UNMET NEEDS/GAPS OVERVIEW

Purpose

- **Strategies Must Be Directly Related to Unmet Transportation Needs and Gaps in Service**
- **Section 5310 Grant Application Projects Must Be Directly Related to Goals and Needs**
- **Strategies Must be Prioritized:**
 1. Immediate Implementation (6 mos. to 1 Year)
 2. Mid-Term Implementation (1 to 2 Years)
 3. Near-Term Implementation (2 to 3 Years)
 4. Long-Term Implementation (3 to 4+Years)

15

Identified Unmet Transportation Needs/Challenges/Gaps

UNMET NEEDS, GAPS, CHALLENGES TO BE ADDRESSED

- LIST NEEDS IDENTIFIED DURING THE 1st MEETING

(1) 6 mos. To 1 Yr. (2) 1 to 2 Years (3) 2 to 3 Years (4) 3 to 4+ Years

16

Identified Unmet Transportation Needs/Challenges/Gaps

UNMET NEEDS, GAPS, CHALLENGES TO BE ADDRESSED

□ LIST NEEDS IDENTIFIED DURING THE 1ST MEETING

(1) 6 mos. To 1 Yr. (2) 1 to 2 Years (3) 2 to 3 Years (4) 3 to 4+ Years

17

Identified Unmet Transportation Needs/Challenges/Gaps

UNMET NEEDS, GAPS, CHALLENGES TO BE ADDRESSED

□ LIST NEEDS IDENTIFIED DURING THE 1ST MEETING

(1) 6 mos. To 1 Yr. (2) 1 to 2 Years (3) 2 to 3 Years (4) 3 to 4+ Years

18

Identified Unmet Transportation Needs/Challenges/Gaps

UNMET NEEDS, GAPS, CHALLENGES TO BE ADDRESSED

□ LIST NEEDS IDENTIFIED DURING THE 1ST MEETING

(1) 6 mos. To 1 Yr. (2) 1 to 2 Years (3) 2 to 3 Years (4) 3 to 4+ Years

19

TIME TO DEVELOP NEW
COORDINATED
TRANSPORTATION
STRATEGIES

Strategies to Address Unmet Needs/Gaps/Challenges

REQUIRED TOPICS FOR EACH STRATEGY

- ❑ Describe the Strategy and the Need it Addresses
- ❑ Who is Responsible for Implementation (could be local organizations, State Organizations, and/or a Combination)
- ❑ What is the Timeline/Priority for Implementation

(1) 6 mos. To 1 Yr. (2) 1 to 2 Years (3) 2 to 3 Years (4) 3 to 4+ Years

21

NEXT STEPS

22

Update Inventory and Needs Assessment

- ◆ RLS Continues Interviews Transportation Providers
- ◆ Draft Report Issued to Stakeholders for Review (via email)
- ◆ Final Plan Issued for Local Adoption.
 - Instructions will be provided for how to adopt the plans
 - Plans **must** be adopted at the local level

23



Questions?

FOLLOW UP QUESTIONS:

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 - lbrown@rlsandassoc.com
 - mnoel@rlsandassoc.com

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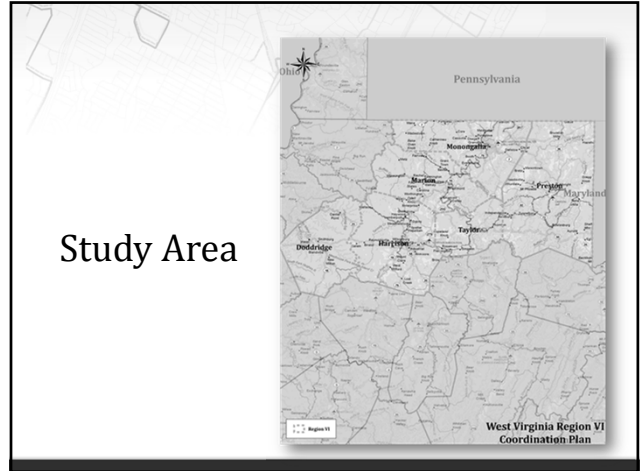
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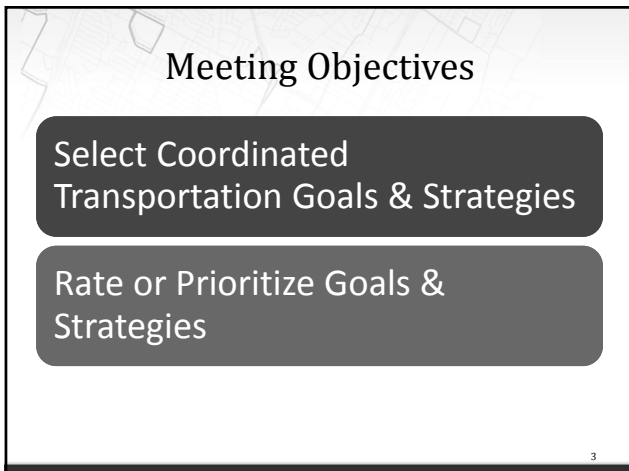
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Study Area



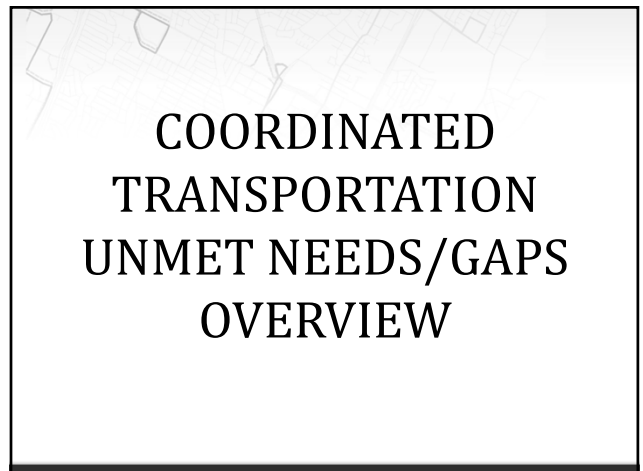
West Virginia Region VI
Coordination Plan



Meeting Objectives

- Select Coordinated
Transportation Goals & Strategies
- Rate or Prioritize Goals &
Strategies

3



**COORDINATED
TRANSPORTATION
UNMET NEEDS/GAPS
OVERVIEW**

Purpose

- **Strategies Must Be Directly Related to Unmet Transportation Needs and Gaps in Service**
- **Section 5310 Grant Application Projects Must Be Directly Related to Goals and Needs**
- **Strategies Must be Prioritized:**
 1. Immediate Implementation (6 mos. to 1 Year)
 2. Mid-Term Implementation (1 to 2 Years)
 3. Near-Term Implementation (2 to 3 Years)
 4. Long-Term Implementation (3 to 4+Years)

5

Identified Unmet Transportation Needs/Challenges/Gaps

UNMET NEEDS, GAPS, CHALLENGES TO BE ADDRESSED

- Please review the comments (handout) gathered during the November 3rd public meeting.

(1) 6 mos. To 1 Yr. (2) 1 to 2 Years (3) 2 to 3 Years (4) 3 to 4+ Years

6

TIME TO DEVELOP NEW COORDINATED TRANSPORTATION STRATEGIES

Strategies to Address Unmet Needs/Gaps/Challenges

REQUIRED TOPICS FOR EACH STRATEGY

- Describe the Strategy and the Need it Addresses
- Who is Responsible for Implementation (could be local organizations, State Organizations, and/or a Combination)
- What is the Timeline/Priority for Implementation

(1) 6 mos. To 1 Yr. (2) 1 to 2 Years (3) 2 to 3 Years (4) 3 to 4+ Years

8

Strategies to Address Unmet Needs/Gaps/Challenges

GOAL#1: CONTINUE TO IMPROVE OUTREACH AND COMMUNICATION ABOUT UNMET NEEDS AND GAPS IN TRANSPORTATION SERVICES

- ❑ **What Steps are Required to Achieve Goal?**
 - ❑ Membership On A Regional Coordination Committee?
 - ❑ Meetings Of The Committee?
 - ❑ Officers And Duties Of Committee Participants?
 - ❑ Shared On-line Directory For Transportation Providers?
 - ❑ Other?

9

Strategies to Address Unmet Needs/Gaps/Challenges

GOAL#1: CONTINUE TO IMPROVE OUTREACH AND COMMUNICATION ABOUT UNMET NEEDS AND GAPS IN TRANSPORTATION SERVICES

- ❑ **Who is Responsible for Implementation?**
 - ❑ Mobility Manager
 - ❑ Transportation Providers
 - ❑ Agencies and Faith Based Organizations
 - ❑ Others?
- ❑ **What is the Timeline/Priority for Implementation?**

(1) 6 mos. To 1 Yr. (2) 1 to 2 Years (3) 2 to 3 Years (4) 3 to 4+ Years

10

Strategies to Address Unmet Needs/Gaps/Challenges

GOAL#2: ELIMINATE GAPS IN PUBLIC TRANSPORTATION FROM RURAL AREAS TO MORGANTOWN AND FAIRMONT

- ❑ **What Steps are Required to Achieve Goal?**
 - ❑ Secure Additional Operating Dollars
 - ❑ Identify Specific Needs and Demand (Transportation Development Plan)
 - ❑ Implement Public Transportation in Taylor and Doddridge Counties (?)
 - ❑ Create a Volunteer Transportation Program
 - ❑ Countywide Paratransit Service in Monongalia?

11

Strategies to Address Unmet Needs/Gaps/Challenges

GOAL#2: ELIMINATE GAPS IN PUBLIC TRANSPORTATION FROM RURAL AREAS TO MORGANTOWN AND FAIRMONT

- ❑ **Who is Responsible for Implementation?**
 - ❑ Mobility Manager
 - ❑ Transportation Providers
 - ❑ Agencies and Faith Based Organizations
 - ❑ Others?
- ❑ **What is the Timeline/Priority for Implementation?**

(1) 6 mos. To 1 Yr. (2) 1 to 2 Years (3) 2 to 3 Years (4) 3 to 4+ Years

12

Strategies to Address Unmet Needs/Gaps/Challenges

GOAL#3: MORE DROP-OFF POINTS FOR TOWN-TO-TOWN ROUTES

- ❑ **What Steps are Required to Achieve Goal?**
 - ❑ Secure Additional Operating Dollars(?)
 - ❑ Identify the Best Drop-Off Points
 - ❑ Coordinate Between Transportation Providers to Meet at Drop-Off Points
 - ❑ Additional Vehicles and Signs/Benches(?)
 - ❑ Other?
 - ❑ Establish more Park-N-Rides (at County Lines) (?)

13

Strategies to Address Unmet Needs/Gaps/Challenges

GOAL#3: MORE DROP-OFF POINTS FOR TOWN-TO-TOWN ROUTES

- ❑ **Who is Responsible for Implementation?**
 - ❑ Mobility Manager
 - ❑ Transportation Providers
 - ❑ Agencies and Faith Based Organizations
 - ❑ Others?
- ❑ **What is the Timeline/Priority for Implementation?**

(1) 6 mos. To 1 Yr. (2) 1 to 2 Years (3) 2 to 3 Years (4) 3 to 4+ Years

14

Strategies to Address Unmet Needs/Gaps/Challenges

GOAL#4: IMPROVE MOBILITY OPTIONS FOR INDIVIDUALS WITH DISABILITIES

- ❑ **What Steps are Required to Achieve Goal?**
 - ❑ Identify Taxi Providers with Wheelchair Accessible Taxis
 - ❑ Coordinate with Taxi Providers to Purchase Wheelchair Accessible Taxis
 - ❑ Coordinate (or Contract) with Taxi Providers to Provide Coordinated Public Transportation
 - ❑ Expand Public Paratransit Service Areas

15

Strategies to Address Unmet Needs/Gaps/Challenges

GOAL#4: IMPROVE MOBILITY OPTIONS FOR INDIVIDUALS WITH DISABILITIES

- ❑ **Who is Responsible for Implementation?**
 - ❑ Mobility Manager
 - ❑ Transportation Providers
 - ❑ Agencies and Faith Based Organizations
 - ❑ Others?
- ❑ **What is the Timeline/Priority for Implementation?**

(1) 6 mos. To 1 Yr. (2) 1 to 2 Years (3) 2 to 3 Years (4) 3 to 4+ Years

16

Strategies to Address Unmet Needs/Gaps/Challenges

GOAL#5: ADDRESS GAPS IN TRANSPORTATION FOR EMPLOYMENT AND OTHER NEEDS

What Steps are Required to Achieve Goal?

- Volunteer Driver Program that is Purpose Driven (i.e., for commuters, for early/late medical appointments, Veterans, etc.)
- General Volunteer Driver Program (for any trip purpose)

17

Strategies to Address Unmet Needs/Gaps/Challenges

GOAL#5: ADDRESS GAPS IN TRANSPORTATION FOR EMPLOYMENT AND OTHER NEEDS

Who is Responsible for Implementation?

- Mobility Manager
- Transportation Providers
- Agencies and Faith Based Organizations
- Others?

What is the Timeline/Priority for Implementation?

(1) 6 mos. To 1 Yr. (2) 1 to 2 Years (3) 2 to 3 Years (4) 3 to 4+ Years

18

Strategies to Address Unmet Needs/Gaps/Challenges

GOAL#6: IMPROVE FREQUENCY AND HOURS OF OPERATION FOR MOUNTAIN LINE

What Steps are Required to Achieve Goal?

- Secure Additional Operating Dollars to Expand
- Conduct a Study to Plan for Expansion
- Secure Additional Vehicle and Drivers
- Coordinate with Other Area Providers to Contract for Expanded Hours or Supplemental Service (?)

19

Strategies to Address Unmet Needs/Gaps/Challenges

GOAL#6: IMPROVE FREQUENCY AND HOURS OF OPERATION FOR MOUNTAIN LINE

Who is Responsible for Implementation?

- Mountain Line
- Others (?)

What is the Timeline/Priority for Implementation?

(1) 6 mos. To 1 Yr. (2) 1 to 2 Years (3) 2 to 3 Years (4) 3 to 4+ Years

20

Strategies to Address Unmet Needs/Gaps/Challenges

GOAL#7: PROMOTE PUBLIC TRANSPORTATION SERVICE TO INCREASE AND IMPROVE PUBLIC AWARENESS THAT SERVICE IS FOR EVERYONE

- ❑ **What Steps are Required to Achieve Goal?**
 - ❑ Marketing Plan (?)
 - ❑ Additional Funding to Promote the Service (?)
 - ❑ Community Partners to Assist with Promotions (?)
 - ❑ Others (?)

21

Strategies to Address Unmet Needs/Gaps/Challenges

GOAL#7: PROMOTE PUBLIC TRANSPORTATION SERVICE TO INCREASE AND IMPROVE PUBLIC AWARENESS THAT SERVICE IS FOR EVERYONE

- ❑ **Who is Responsible for Implementation?**
 - ❑ FMCTA
 - ❑ Rural Transportation Providers
 - ❑ Others (?)
- ❑ **What is the Timeline/Priority for Implementation?**

(1) 6 mos. To 1 Yr. (2) 1 to 2 Years (3) 2 to 3 Years (4) 3 to 4+ Years

22

Strategies to Address Unmet Needs/Gaps/Challenges

GOAL#8: PURCHASE NEW AND REPLACEMENT WHEELCHAIR ACCESSIBLE VEHICLES TO MAINTAIN SAFETY AND QUALITY SERVICE

- ❑ **What Steps are Required to Achieve Goal?**
 - ❑ Secure Funding
 - ❑ Follow a Replacement and Expansion Plan
 - ❑ Identify Local Needs
 - ❑ Continue to make sure WV DOT Remains Aware of the Types of Vehicles that are Needed

23

Strategies to Address Unmet Needs/Gaps/Challenges

GOAL#8: PURCHASE NEW AND REPLACEMENT WHEELCHAIR ACCESSIBLE VEHICLES TO MAINTAIN SAFETY AND QUALITY SERVICE

- ❑ **Who is Responsible for Implementation?**
 - ❑ Transportation Providers
 - ❑ WV DOT
 - ❑ Local Funders
 - ❑ Others (?)
- ❑ **What is the Timeline/Priority for Implementation?**

(1) 6 mos. To 1 Yr. (2) 1 to 2 Years (3) 2 to 3 Years (4) 3 to 4+ Years

24

NEXT STEPS

25

Update Inventory and Needs Assessment

- ◆ RLS Continues Interviews Transportation Providers
- ◆ Draft Report Issued to Stakeholders for Review (via email)
- ◆ Final Plan Issued for Local Adoption.
 - Instructions will be provided for how to adopt the plans
 - Plans **must** be adopted at the local level

26



Questions?

FOLLOW UP QUESTIONS:

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 - 1-800-684-1458 Phone
 - (937) 299-1055 Fax
 - lbrown@rlsandassoc.com
 - mnoel@rlsandassoc.com

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1. Transportation Survey

1. How do you manage your transportation needs? (Please select all that apply)

- You drive your own vehicle
- You walk or ride a bicycle to get where ever you need to go
- You have a family member or friend to take you where you need to go
- You use an agency transportation service to take you where you need to go
- You use public transportation to take you where you need to go

Please write in the name of the agency or public transportation provider

2. What do you need to do but cannot because you do not have transportation?

- Go to work
- Go to medical appointments
- Shop to feed yourself or your family (go to grocery stores, farmers markets, nutrition sites such as food banks, etc...)
- Go to school (vocational school, college, university, etc...)
- Do errands (shopping, library, etc...)
- Go to other appointments (social service, legal, etc...)
- Attend social outings
- Attend Sunday religious services

Other (please specify)

Access to Transportation - WV Coordinated Transportation Plan Update

3. Do you have any transportation limitations? (Please select all that apply)

- You do not have transportation limitations
- You need access to wheelchair accessible vehicle.
- You can't work because you don't have reliable transportation
- You don't go to medical appointments because you don't have reliable transportation
- You find it difficult to feed yourself or your family because you don't have reliable transportation
- You're not able to further your education because you don't have reliable transportation
- You're not able to do errands because you don't have reliable transportation
- You're not able to go to other appointments (social services, legal, etc...) because you don't have reliable transportation
- You can't attend Sunday religious services because you don't have reliable transportation

Other (please specify)

2. Household Information

4. What is the name of the city, village, or town where you live?

*5. What county do you live in?

County

West Virginia

6. How many people live in your home?

Number of adults

Number of children (under the age of 18)

7. Please tell us your age.

- Under 15 years old
- 15-24 years old
- 25-64 years old
- 65 years and older

8. Which of the following best represents your ethnic or racial heritage?

- White (non-Hispanic)
- Black or African American
- Latino or Hispanic American
- East Asian or Asian American
- South Asian or Indian American
- Middle Eastern or Arab American
- Native American or Alaska Native

Other (please specify)

9. Is there someone with a disability in your household that limits his or her mobility, or ability to drive or use other available transportation services?

- Yes
- No

10. What is your approximate household income?

- Less than \$10,000 a year
- More than \$10,000 but less than \$15,000 a year
- More than \$15,000 but less than \$20,000 a year
- More than \$20,000 but less than \$25,000 a year
- More than \$25,000 but less than \$30,000 a year
- More than \$30,000 but less than \$35,000 a year
- More than \$35,000 but less than \$40,000 a year
- More than \$40,000 but less than \$45,000 a year
- More than \$45,000 but less than \$50,000 a year
- More than \$50,000 but less than \$55,000 a year
- More than \$55,000 but less than \$60,000 a year
- More than \$60,000 but less than \$65,000 a year
- More than \$65,000 but less than \$70,000 a year
- More than \$70,000 but less than \$75,000 a year
- More than \$75,000 but less than \$80,000 a year
- More than \$80,000 but less than \$85,000 a year
- More than \$85,000 a year

Access to Transportation - WV Coordinated Transportation Plan Update

11. Is English your first or primary language?

- Yes
- No

12. If English is not your first language, what language do you speak at home?

- Spanish
- Korean
- Vietnamese
- Chinese or Mandarin

Other (please specify)

13. Would you utilize any of the following resources for updates on this topic in the future? (Please select all that apply.)

- Twitter
- Facebook
- WV Division of Public Transit Website
- Local Agency or Transit System Website
- Text Messages
- Email
- Other Social Media (please specify)

14. Thank you for taking the time to help us understand the transportation needs of West Virginia. Please use this space to share with us your comments or concerns about the transportation needs or services in your area.

**Adoption and Approval of
Your Regional Coordinated Public Transit-Human Services Transportation Plan
Region VI**

The Regional Coordinated Public Transit-Human Services Transportation Plan Update for the Region VI study area, including Doddridge, Harrison, Marion, Monongalia, Preston, and Taylor Counties, as completed in June 2015 must be locally adopted.

Your signature below indicates that the organization you represent or yourself is a participant in the coordinated transportation plan and that you adopt this Plan for coordinated transportation efforts for 2015-2019.

Name of Plan Participant: BOB PIRNER
Title of Plan Participant: DIRECTOR OF DEVELOPMENT
Organization Representing: PACE ENTERPRISES
Or Senior, Individual With Disability, Low Income or General Public Representative: _____

B Pirner
Signature

6.15.15
Date

Signature

Date

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Name of Plan Participant: GEORGE LEVITSKY, COTM

Title of Plan Participant: GENERAL MANAGER

Organization Representing: FAIRMOUNT-MARION CO TRANSIT AUTH.

Or Senior, Individual With Disability, Low Income or General Public Representative: _____

George Levitsky COTM

Signature

6/17/15

Date

Signature

Date

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Name of Plan Participant: Lolita Astacio

Title of Plan Participant: Program Coordinator

Organization Representing: Central WV Community Action, Inc

Or Senior, Individual With Disability, Low Income or General Public Representative: _____



Signature

6-30-15

Date



Signature

6/30/15

Date

**Adoption and Approval of
Your Regional Coordinated Public Transit-Human Services Transportation Plan
Region VI**

The Regional Coordinated Public Transit-Human Services Transportation Plan Update for the Region VI study area, including Doddridge, Harrison, Marion, Monongalia, Preston, and Taylor Counties, as completed in June 2015 must be locally adopted.

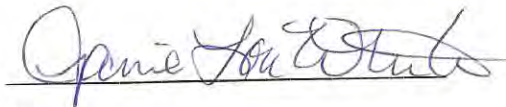
Your signature below indicates that the organization you represent or yourself is a participant in the coordinated transportation plan and that you adopt this Plan for coordinated transportation efforts for 2015-2019.

Name of Plan Participant: Janie Lou White

Title of Plan Participant: Executive Director

Organization Representing: Buckwheat Express

Or Senior, Individual With Disability, Low Income or General Public Representative: _____



Signature

06-30-2015

Date

Signature

Date

**Adoption and Approval of
Your Regional Coordinated Public Transit-Human Services Transportation Plan
Region VI**

The Regional Coordinated Public Transit-Human Services Transportation Plan Update for the Region VI study area, including Doddridge, Harrison, Marion, Monongalia, Preston, and Taylor Counties, as completed in June 2015 must be locally adopted.

Your signature below indicates that the organization you represent or yourself is a participant in the coordinated transportation plan and that you adopt this Plan for coordinated transportation efforts for 2015-2019.

Name of Plan Participant: Vanessa Perkins
Title of Plan Participant: General Manager
Organization Representing: Central West Virginia Transit Authority
Or Senior, Individual With Disability, Low Income or General Public Representative: _____

Vanessa Perkins 06-30-2015
Signature Date

Signature Date

**Adoption and Approval of
Your Regional Coordinated Public Transit-Human Services Transportation Plan
Region VI**

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Your signature below indicates that the organization you represent or yourself is a participant in the coordinated transportation plan and that you adopt this Plan for coordinated transportation efforts for 2015-2019.

Name of Plan Participant: MARVIN "SMOKEY" Travis

Title of Plan Participant: EXECUTIVE DIRECTOR

Organization Representing: DODD CO. SENIOR CITIZENS

Or Senior, Individual With Disability, Low Income or General Public Representative: _____

Marvin "Smoky" Travis September 30, 2015
Signature Date

Signature Date

**Adoption and Approval of
Your Regional Coordinated Public Transit-Human Services Transportation Plan
Region VI**

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Your signature below indicates that the organization you represent or yourself is a participant in the coordinated transportation plan and that you adopt this Plan for coordinated transportation efforts for 2015-2019.

Name of Plan Participant: Donna Stuart
Title of Plan Participant: Transportation Coordinator
Organization Representing: Harrison Co Senior Citizen Center
Or Senior, Individual With Disability, Low Income or General Public Representative: _____

Donna K Stuart

Signature

10-7-15

Date

Signature

Date

**Adoption and Approval of
Your Regional Coordinated Public Transit-Human Services Transportation Plan
Region VI**

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Your signature below indicates that the organization you represent or yourself is a participant in the coordinated transportation plan and that you adopt this Plan for coordinated transportation efforts for 2015-2019.

Name of Plan Participant: Debbie Harrelly

Title of Plan Participant: Executive Director

Organization Representing: Marion County Senior Citizens, Inc

Or Senior, Individual With Disability, Low Income or General Public Representative: _____

Debbie Harrelly

Signature

10-2-15

Date

Signature

Date

Adoption and Approval of
Your Regional Coordinated Public Transit-Human Services Transportation Plan
Region VI

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Your signature below indicates that the organization you represent or yourself is a participant in the coordinated transportation plan and that you adopt this Plan for coordinated transportation efforts for 2015-2019.

Name of Plan Participant: Nicole Britt

Title of Plan Participant: Clinical Coordinator

Organization Representing: United Summit Center

Or Senior, Individual With Disability, Low Income or General Public Representative: _____

Nicole Britt
Signature

9/30/15
Date

[Signature]
Signature

9/30/15
Date