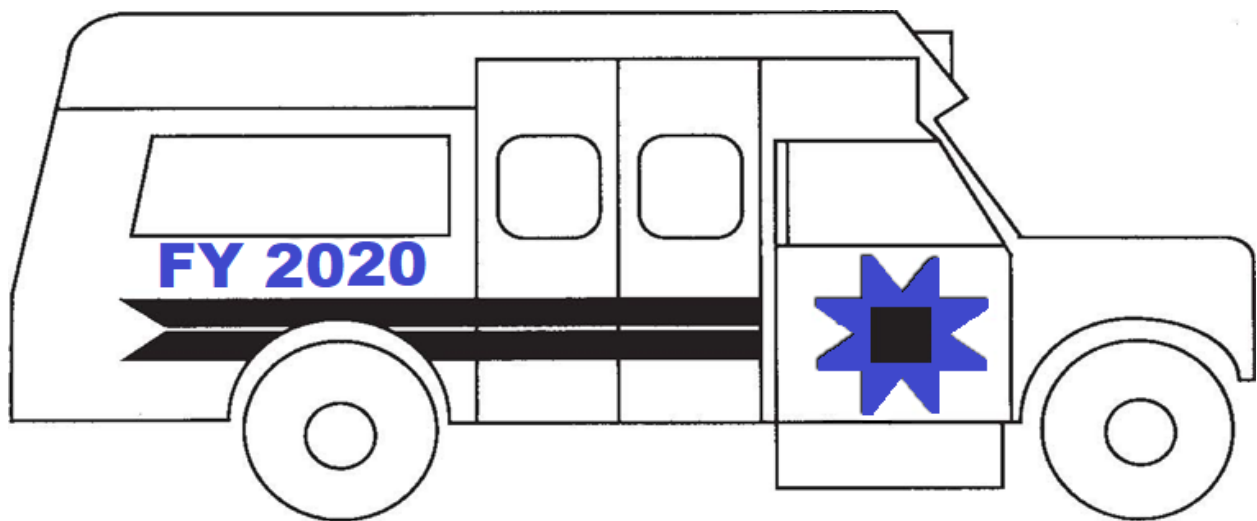


**West Virginia Application Packet for**  
**Section 5310 Vehicle and**  
**Communication Equipment**  
**To Provide Transportation Services For**  
**Seniors and Individuals with Disabilities**



**Department of Transportation**  
**Division of Public Transit**

**FY 2020  
SECTION 5310  
GRANT APPLICATION PACKET**

**Prepared by:  
WV Department of Transportation  
DIVISION OF PUBLIC TRANSIT**

**Building 5, Room 650  
1900 Kanawha Boulevard, East  
Charleston, WV 25305-0432**

**Phone: 304-558-0428**

**FAX: 304-558-0174**

**TDD: 1-800-742-6991**

**[www.transportation.wv.gov/publictransit](http://www.transportation.wv.gov/publictransit)**

**[Tony.M.Oleary@wv.gov](mailto:Tony.M.Oleary@wv.gov)**

# ***ATTENTION PLEASE!***

Please submit to the Division of Public Transit (WVDPT) a statement indicating which type of vehicle and/or equipment (see Appendix III) your agency intends to apply for under this grant application. For example, please state that the XYZ Senior Center plans to apply for a 12-passenger plain van, estimated to cost \$27,000. This statement can be emailed to [Tony.M.Oleary@wv.gov](mailto:Tony.M.Oleary@wv.gov) or regular U.S. mail or fax. **Failure to submit this statement on or before March 5, 2020 may prevent your application from being considered for funding.**

**WV Department of Transportation  
DIVISION OF PUBLIC TRANSIT  
Building 5, Room 650  
1900 Kanawha Boulevard, East  
Charleston, WV 25305-0432  
Phone: 304-558-0428  
FAX: 304-558-0174**

**Complete grant application is due on Friday, May 22, 2020**

**◆◆IMPORTANT ANNOUNCEMENT◆◆**

**All drivers must be trained in**

**Passenger Service and Safety  
(PASS)**

**Driver training is required by the  
Americans With Disabilities Act (ADA)**

# TABLE OF CONTENTS

	Pages
<b>I. General Information</b>	A - A-26
<b>II. Grant Application Packet</b>	
-Application Format	B
-Calendar for Section 5310 Application	C
-Application Checklist	D
-Letter of Intent	E - E-2
Instructions for Application Title Page	F
-Title Page	1
Instructions for Authorizing Resolution	G
-Authorizing Resolution	2 - 3
Instructions for Verification Certification	H
-Verification Certification	4
Instructions for Articles of Incorporation	I
Instructions for Coordination/ Sign-off Documentation	J – J-4
-Transportation Provider Chart	5
-Sign-off Form	6
Instructions for Local Intergovernmental Review	K
Instructions for Certifications	L
-Certifications	7 - 16

## **TABLE OF CONTENTS** **continued**

	<b>Pages</b>
<b>III. Grant Application</b>	
-Questions 1 - 62	17 - 31
-Summary of Project Costs	32
-Operating Budget of Vehicle Requested	33
<b>IV. Communication Equipment Application</b>	
-Checklist for Communication Equipment	M
-Application for Communication Equipment Instructions	N
Communication Equipment Application	
-Questions 1 - 17	34 - 36
Maintenance Certification	37
<b>V. Appendices</b>	
Appendix I How To Resolve Objections Manual	O – O-18
Appendix II Glossary of Terms	P - P-3
Appendix III Vehicle Catalog	Q - Q-18
Appendix IV Regional Planning and Development Councils and Metropolitan Planning Organizations Addresses	R - R-5
Appendix V Title VI Nondiscrimination and Limited English Proficiency Requirements	S 1 - 13

**SECTION I**

**GENERAL INFORMATION**

## GENERAL INFORMATION

Title 49 U.S.C. 5310 (CFDA Number 20.513) amended by MAP-21, authorizes a formula grant assistance program for the enhanced mobility of seniors and individuals with disabilities. The Federal Transit Administration (FTA), and the West Virginia Division of Public Transit, refers to this program as “the Section 5310 Program.” FTA, on behalf of the U.S. Secretary of Transportation, apportions the funds appropriated annually to the States based on an administrative formula that considers the number of seniors and individuals with disabilities in each state.

The goal of the Section 5310 Program is to enhance mobility for seniors and individuals with disabilities throughout the country. Towards this goal, FTA provides financial assistance for transportation services planned, designed and carried out to meet the special transportation needs of seniors and individuals with disabilities in all areas - urbanized, small urban, and rural. The program requires coordination with other federally assisted programs and services in order to make the most efficient use of Federal resources.

Eligible applicants include (1) private non-profit organizations, if public transportation service provided by State and local governmental authorities is unavailable, insufficient, or inappropriate; (2) governmental authorities that certify to the Governor that no non-profit organizations are readily available in an area to provide the special services; and (3) governmental authorities approved by the State to coordinate services for seniors and individuals with disabilities.

Section 5310 funds are available for the purchase of equipment such as handicapped accessible vans and communication equipment used in the transportation of seniors and individuals with disabilities. Transportation services can be provided to the general public after the needs of seniors and individuals with disabilities are met. Section 5310 funds are available on an 80% federal, 20% local matching basis.

Applying agencies must demonstrate that they have the resources to provide operating expenses for the life of the equipment and the managerial capabilities to carry out the project. The Section 5310 Program is jointly administered by the FTA and West Virginia Department of Transportation, Division of Public Transit.

The 2020 Section 5310 Program Application Packet has been prepared to provide agencies requesting funding with information and guidance on the Section 5310 Program. Included is information on how to comply with program rules and regulations, preventative maintenance requirements and reporting requirements.

FTA regulations require the Division of Public Transit to prepare and submit a Statewide Section 5310 Application on behalf of all recommended agencies in the State. Accordingly, the Division is responsible for notifying potential applicants and eligible local entities of funding availability; developing project selection criteria; preparing the application packet; determining applicant’s eligibility; and selecting projects for inclusion in the Statewide Application. Upon FTA approval of the Statewide Application, the



Division procures all vehicles and equipment. The Division is required to ensure that all approved agencies comply with Federal requirements.

FY 2020 Section 5310 Program Funds will be awarded during state fiscal year 2020. When applicants are approved by FTA, Federal funds will be provided for 80% of the project cost. **Applicant organizations must provide the remaining 20% in cash from non-Federal sources, or if applicable, allowable federal sources.**

With limited funds available, it is anticipated that competition for the Section 5310 funds will be intense. **It is imperative that each applicant adhere to the established guidelines and the calendar provided in this packet.** The Division is unable to guarantee that every request for funds will be met.

## **ELIGIBLE APPLICANTS**

Any private non-profit organization that wishes to provide transportation services for seniors and individuals with disabilities is eligible to apply for funds. Private and non-profit organizations are defined in the following manner:

**Private:** non-public, to wit: bodies which are not municipalities or other political subdivisions of states; are not public agencies or instrumentalities of one or more states, are not Indian tribes (except private non-profits that are formed by Indian tribes); are not public corporations, boards or commissions established under the laws of any state; or are not subject to control by public authority, state or municipal.

**Non-Profit Organization:** a corporation or association determined by the Secretary of the Treasury to be an organization described by 26 U.S.C. Section 501(c) which is exempt from taxation under 26 U.S.C. Section 501(a) or one which has been determined under State law to be non-profit and for which the designated state agency has received documentation certifying the status of the non-profit organization.

Section 5310 funds may also go to governmental authorities that certify to the Governor that no non-profit corporations or associations are readily available in an area to provide the special services; and governmental authorities approved by the State to coordinate services for seniors and individuals with disabilities. Local governmental authorities eligible to apply for Section 5310 funds are coordinators of services for seniors and individuals with disabilities designated by the State to coordinate human service activities in a particular area.

Governmental authorities certifying that there are no non-profit organizations readily available in an area to provide Section 5310 service must demonstrate through a survey and a written plan that all avenues have been exhausted in trying to locate a readily available non-profit organization. **Approval to apply for a Section 5310 vehicle would have to be given prior to the grant application cycle.**

Governmental authorities (FTA Section 5307 or 5311 recipients) requesting designation from the State as the coordinator of services for seniors and individuals with disabilities must apply for approval to submit a Section 5310 application prior to the start of the annual grant application cycle. NOTE: Section 5307 and 5311 recipients must coordinate with private non-profit providers of services under Section 5310.

**Governmental authorities requesting approval to submit a Section 5310 Application, must submit an operation plan addressing the following:**

- The designation of a facilitator or coordinator of the plan at the local level. A MPO or a local planning and development council could serve in this capacity or the governmental authority can suggest a facilitator that all parties have agreed to.
- Address the affects the proposed plan will have on ADA requirements of the governmental authority.
- Indicate the level of coordination – Does the plan include central dispatching, pooled maintenance, etc.
- Indicate the agency(ies) responsible for the operation of the vehicle.
- Will all vehicles carry the same system name or will individual identities be maintained?
- List of transportation providers included and not included in the plan with an explanation as to why an agency has chosen not to be part of the plan.
- Is the coordination effort only for FTA funded projects? How will other transportation funding sources be considered in the plan?
- List of funding sources.
- How is the vehicle to be maintained?
- A copy of a written agreement reached by all parties addressing the following:
  - ◆ Ongoing coordination process to assess the level of service and how to meet any unmet needs of seniors and individuals with disabilities.
  - ◆ The ongoing involvement of private providers.
  - ◆ Early planning notification to all transit providers including affording an opportunity for a public hearing.

- ◆ Explanation of proposed service, in what geographic areas, providing transportation services to what seniors and individuals with disabilities.
- ◆ Will the vehicle be limited to a particular client group and/or a geographic area?

A governmental authority approved for funding must agree to:

- Purchase of the vehicle being requested by the Division.
- Upon receipt of the vehicle, sign the State's non-negotiable standard Section 5310 Project Grant Agreement.
- Be responsible for the successful completion of the project.
- Abide by the Section 5310 reporting requirements and be subject to the Section 5310 Late Reporting Penalty System.
- Dispose of any Section 5310 vehicle in accordance with the WVDPT's procedures.

A governmental authority is subject to all of the State of West Virginia Section 5310 requirements. The Director of the Division of Public Transit reserves the right to waive or change any requirements or policies relating to public bodies that would best serve the interests of the State and/or the program.

### **Exceptions**

Because of the responsibilities of public transportation providers under the Americans with Disabilities Act (ADA), the WVDPT is reluctant to accept any applications for the expansion of services in counties that currently have public transit providers. Should an agency want to expand services in one of these counties, it should submit a one-page description of the project prior to the annual grant application cycle for review by the Division. Additionally, the agency will need to provide a letter of support for the project from the local public transit provider.

Given the various funding resources available to private non-profit hospitals and nursing homes, the state has determined that these agencies will not be considered for funding under the Section 5310 Program.

## **COORDINATION AND LOCALLY DEVELOPED PUBLIC TRANSIT- HUMAN SERVICES TRANSPORTATION PLANS**

Lack of transportation can be a major obstacle for individuals with disabilities, older adults, children and youth, and other populations that need various social and health services. Interagency partnerships are essential to coordinate travel needs to help increase the quality of life for these populations, as well as, for the agencies to provide their services effectively and efficiently. A major goal of coordination is to provide more rides for targeted populations using the same or fewer assets.

Federal transit law requires locally developed coordinated public transit human services transportation plans as a condition for funding under the Section 5310 Enhanced Mobility of Seniors and Individuals With Disabilities Program.

By identifying both the transportation needs and issues of a particular area and the transportation services to meet these needs, locally developed coordinated plans can help reduce or eliminate many transportation problems such as duplication of services and underutilization of resources and actually help extend or expand service to meet unmet transportation needs.

In compliance with 49 U.S.C. 5310(d)(2)(B), the Division of Public Transit must certify that: (1) projects it has selected or will select for assistance under the Section 5310 Program were derived from a locally developed, coordinated public transit-human services transportation plan; and (2) the plan was developed through a process that included representatives of public, private, and non-profit transportation and human services providers and participation by the public.

Coordination plans with plan updates have been prepared for the State's 11 planning and development regions and metropolitan planning areas. Plan updates are prepared approximately every four years. Section 5310 applicants should participate in any coordination meetings, development of plans or on-going plan updates. Additionally, each agency should coordinate its services to the maximum extent feasible.

Another step taken by the Division to foster coordination is the policy of funding only one agency per county that provides transportation services for a particular client group. The local agencies meet and come to an agreement on which one will apply for Section 5310 funding. The agreed upon agency becomes the permanent Section 5310 applicant for the client group. The Division does not consider any applications from an area that has not met this requirement.

## **ELIGIBLE PASSENGERS**

Section 5310 vehicles are for transporting seniors and individuals with disabilities.

**Seniors** include, at a minimum, all persons 65 years of age or older. Grantees may use a definition that extends eligibility for service to younger (e.g., 62 and older, 60 and over) persons.

**Individual With a Disability** means an individual who, because of illness, injury, age, congenital malfunction, or other incapacity or temporary or permanent disability (including an individual who is a wheelchair user or has semi-ambulatory capability), cannot use effectively, without special facilities, planning, or design, public transportation service or a public transportation facility. 49 U.S.C. 5302(a)(5)

A disability substantially limits one or more of the major life activities of such an individual. It also includes a record of such impairment or being regarded as having such an impairment. An individual who is not currently using illegal drugs but who is addicted to drugs, has a history of addiction, or who is regarded as being addicted has an impairment under the ADA. In order for an individual's drug addiction to be considered a disability under the ADA, it would have to pose a substantial limitation on one or more major life activities. A person whose addiction to drugs poses a substantial limitation on one or more major life activities is a person with a disability and is eligible to receive transportation through the section 5310 program, including to a drug treatment center. Recipients are reminded that all section 5310 activities must be part of a locally developed, coordinated plan. An individual with a disability does not include an individual who is currently engaging in the illegal use of drugs.

**General Public** After the needs of seniors and individuals with disabilities are met, the vehicle may be used for transporting the general public. The Division encourages the transporting of additional persons so that the vehicle is fully utilized. This action helps foster coordination efforts.

## **ELIGIBLE EQUIPMENT UNDER SECTION 5310 PROGRAM**

The Section 5310 Program provides 80% of the equipment cost to purchase narrow body cutaway vans with lifts, narrow body cutaway vans, cutaway vans with lifts, 12 passenger vans, minivans, low floor minivans with fold out ramps and communication equipment. The Americans With Disabilities Act requires that all agencies operating demand responsive service provide equivalent service to individuals with disabilities. In order to provide equivalent service, generally, 50% of an agency's fleet must be ADA accessible vehicles.

Vehicles with lifts/ramps meeting ADA specifications will be procured for agencies unable to meet this requirement. Agencies who have equipment to provide equivalent service can request a plain 12-passenger van or a minivan. Each agency's needs will be evaluated on a case by case basis by the Division.

## **AMERICANS WITH DISABILITIES ACT (ADA) REQUIREMENTS**

Agencies providing transportation services to individuals with disabilities, including individuals who use wheelchairs, must ensure that the service offered is equivalent to the level and quality of service offered to individuals without disabilities. Equivalent service takes into consideration response time, fares, hours and days of operation, restrictions on trip purpose, geographic service area and constraints on capacity or service availability.

Agencies providing transportation services must ensure that they meet the following service provisions as required by the ADA.

1. Maintain lifts/ramps and other accessibility equipment in operative condition. **To achieve this, lifts/ramps must be cycled and tie downs checked daily.**
2. Require drivers to use accessibility features and provide assistance to passengers in the use of the equipment.
3. Deploy lifts/ramps at any designated stops.
4. Provide service to persons using respirators or portable oxygen or other mobility aids.
5. Provide service to individuals who use wheelchairs to board and ride accessible vehicles. A wheelchair is defined as “a mobility aid belonging to any class of three- or more-wheeled devices, usable indoors, designed or modified for and used by individuals with mobility impairments, whether operated manually or powered”. If the wheelchair lift/ramp and vehicle can accommodate a mobility device that does not meet the definition, agencies should still provide the service.
6. Allow adequate time for vehicle boarding/disembarking.
7. Transport service animals. (Passengers are not required to provide any type of certification.)
8. Train personnel to proficiency so that they operate vehicles and equipment safely and properly and treat individuals who use the service in a respectful and courteous way.
9. Display blue accessibility symbol on all accessible vehicles.
10. Make information available in an accessible format upon request and have adequate telephone capacity, both voice and TDD.
11. Allow standees use of lifts or ramps upon request.

Applying agencies must take the above ADA regulations into consideration when deciding the type of equipment needed, as well as, the proposed service to be provided.

Approved agencies are required to develop ADA Policies and Procedures including complaint processes, and requests for reasonable modification for passengers and employees.

## **VEHICLE USAGE**

Agencies funded under the Section 5310 Program are required to provide transportation services to seniors and individuals with disabilities originally designated in their application and within the geographical area described in their Section 5310 Application for the duration of their vehicle's useful life.

### **Meal Delivery for Homebound Individuals**

Agencies receiving assistance under Section 5310 may coordinate and assist in regularly providing meal delivery service for homebound individuals, if the delivery service does not conflict with or reduce services to seniors and individuals with disabilities as proposed in original Section 5310 Application.

### **In-Home Services**

Providing in-home services with a Section 5310 vehicle could result in a reduction of service to and interfere with transportation services for seniors and individuals with disabilities. Therefore, the Division discourages the use of vehicles for this activity.

### **Incidental Usage**

"Incidental use" is the use of equipment or facilities purchased under the Section 5310 Program during those periods when the equipment is not used for specific grant related purposes. This type of use is allowed, but should be kept to a minimum and **must not interfere** with any transportation services for seniors and individuals with disabilities.

### **Out-of-State Usage**

Agencies receiving assistance under the Section 5310 Program are to use the vehicle to provide transportation services to seniors and individuals with disabilities within the geographical area described in the agency's Section 5310 Application. **Out-of-state trips are strictly forbidden under the WV Section 5310 Program. Please note: Agencies located in border counties, a 50-mile radius is allowed for "incidental" trips.**

## **Federal Motor Carrier Safety Administration Requirements**

Agencies providing transportation services across state lines could be required to be licensed by the Federal Motor Carrier Safety Administration, as well as, meet other requirements. It is the responsibility of the agency to determine if these requirements apply to your transportation program. Two exceptions to the applicability of Federal Motor Carrier Licensing are:

1. Transportation performed by the Federal government, a State, or any political subdivision of a State, or an agency established under a compact between States that has been approved by the Congress of the United States; and
2. The operation of commercial motor vehicles designed or used to transport between 9 and 15 passengers (including the driver) for direct compensation, provided the vehicle is not being operated beyond a 75 air mile radius (86.3 statute miles or 138.9 kilometers) from the driver's normal work reporting location, and provided the vehicle does not otherwise meet the definition of a commercial motor vehicle, except that motor carriers operating such vehicles are required to comply with §§390.15, 390.19, and 390.21(a) and (b)(2).

For more information on these requirements, an agency can contact the Federal Motor Carrier Safety Administration's Charleston Office at (304) 347-5935 or visit its website at [www.fmcsa.dot.gov](http://www.fmcsa.dot.gov).

### **Low Usage**

Normally, an actively used vehicle will accrue 100,000 miles after four years of operation. However, in the past, some agencies have only accrued between 30,000 and 40,000 miles on vehicles that are seven to ten years old. The Division considers this to be low mileage and usage.

Competition for Section 5310 funds dictates that the vehicles be placed with agencies that actively use them. Low vehicle mileage is taken into consideration regarding any agency's future Section 5310 Application.

**The Division reserves the right to remove a vehicle from any agency that puts less than 10,000 miles a year on their vehicle.**

## **LEASING SECTION 5310 VEHICLE TO ANOTHER AGENCY**

Vehicles acquired under Section 5310 may be used only in the following ways:

1. By the private non-profit organization as described in its application.
2. By several private non-profit organizations in coordinated service for a variety of seniors and individuals with disabilities. It is understood that, at a minimum, the service, which was proposed by the private non-profit organization in its grant application, will be provided and that the originally designated clientele will be served.



3. By a private-for-profit operator, by lease or other contractual agreement with the private non-profit organization. FTA will permit vehicles acquired by non-profit agencies to be leased to private-for-profit companies where such arrangements provide for more efficient and effective service for seniors and individuals with disabilities.
4. By a public body when the private non-profit organization elects to lease a vehicle to the public body rather than provide the service itself because the public body may be a more efficient provider. However, control over service, clientele, and vehicle remains with the private non-profit organization.

Under all lease arrangements, ownership and effective policy control of vehicle usage must remain with the grant recipient. **Before entering into any contractual arrangements, prior approval is required from the Division of Public Transit.**

### **SERVICE CONTRACTS**

There are no restrictions regarding a grant recipient contracting with a public body or private-for-profit operator for maintenance, repair, garaging, or assistance in routing and scheduling.

### **SECTION 5310 PROJECT GRANT AGREEMENT**

Once an agency is approved for funding and upon receipt of equipment, the agency is required to enter into an Agreement with the State of West Virginia that states the terms and conditions under which the equipment is to be operated. The Agreement ensures grant compliance. Some of the significant requirements are:

1. The agency is responsible for operating and using the equipment as proposed in its Section 5310 Application.
2. The agency is required to maintain financial, maintenance and operating records on the equipment. Also, the agency is required to report monthly on vehicle usage for the useful life of the vehicle.

### **AGENCY FISCAL AND MANAGERIAL CAPABILITIES**

Each recipient must demonstrate on an ongoing basis its fiscal and managerial capability to implement and carry out the project, which includes but is not limited to:

1. Demonstrating the financial and technical capacity to carry out the program including the safety and security aspects of the project.
2. Providing administrative and management support of the project implementation including sufficient administrative oversight to ensure that vehicles are being properly maintained and operated in a safe manner.
3. Ensuring that personnel are adequately trained in the safe operation of the equipment.

4. Accounting for project property and maintaining property inventory cards that contain all required information.
5. Demonstrating and retaining satisfactory continuing control over the use of project property.
6. Preparing and submitting required reports via the internet in a timely manner insuring accuracy of the information.
7. Ensuring compliance with all FTA, federal requirements, or Division of Public Transit requirements that are applicable to the project.
8. Ensuring local match funds are available and that operating funds are available for the life of the project.
9. Updating and retaining required reports and records for availability during audits or oversight reviews.
10. Documenting that equipment is in good working order and is being maintained in accordance with the manufacturer's recommendations.
11. Ensuring periodic reviews by project supervisor or agency management that maintenance procedures are being followed.
12. Ensuring that ADA equipment is in good working order and documentation is maintained verifying that the lifts/ramps and tie downs are in good working order.
13. Develop and implement sound financial procedures ensuring that the agency has an adequate financial system.
14. Keeping expenditures within the latest approved budget in accordance with project guidelines and eligible expense, if applicable.

## **PROJECT SELECTION**

Once an agency has submitted its application to the Division of Public Transit, it is reviewed for completeness. The application is then scored based on need, vehicle utilization, coordination efforts, fiscal and managerial capabilities and the proposed operating plan. Past recipients reporting performance is taken into consideration in any funding request. Points are deducted from an agency's application score for late monthly reports.

If an application has missing documentation, the agency is given an opportunity to submit the omitted documents with penalty points being deducted. This **does not** include missing coordination documentation (sign-offs, objections resolved, resolved PSC complaints) or a positive Local Intergovernmental Review. **No application is considered for funding without a positive Local Intergovernmental Review or proper sign-off and coordination documentation.**

**Any applications received after the grant application deadline are considered for funding ONLY after all other on-time requests have been met.**

The application scores are then ranked from highest to lowest and the agencies receiving the highest scores are included in the State's consolidated application submitted to FTA. Due to sharp price increases in equipment cost, some agencies may be placed on a tentative funding list awaiting the actual equipment prices.

Equipment prices will determine whether or not an agency can be funded. An agency's placement on the tentative funding list is determined by the agency's score on its Section 5310 Application.

**Two points will be deducted from an agency's application score for each piece of missing information.**

***THIS DOES NOT INCLUDE SIGN-OFFS OR INTERGOVERNMENTAL REVIEWS!***

**Applications submitted without completed sign-off documentation or a positive Local Intergovernmental Review will not be considered for funding.**

### **OBJECTION RESOLUTION**

Applications that **DO NOT** have transit provider objections resolved utilizing the procedures outlined in Appendix I, on or before **May 22, 2020**, or have not requested a meeting of the Special Transit Advisory Committee, on or before **May 22, 2020**, **WILL NOT** be considered for funding.

### **PSC COMPLAINT**

An agency that has a PSC Complaint filed against it or pending before the Public Service Commission (PSC) cannot be considered for funding unless the issue is resolved prior to the **May 22, 2020**, deadline. Motor vehicles designated by the WV Bureau of Senior Services for use and operation by local county aging programs are exempt from PSC regulations.

### **SECTION 5310 GRANT APPLICATION PROCESS**

Section 5310 grant application process involves two stages – the pre-grant approval stage and the grant implementation stage.

#### **Pre-Grant Approval Stage**

- A. Review of the enclosed material by your organization to assure the Section 5310 Program will assist in meeting your transportation needs.
- B. Analysis of your organization's current equipment and the determination of the appropriate equipment to be requested in your organization's grant application.

- C. Contact by your organization with the various local and State governmental agencies necessary to fulfill all planning and State application requirements.
- D. If requesting an expansion vehicle, contact all rural and small urban transit providers, all taxi companies and all paratransit providers in your organization's proposed service area in order to reach agreement on duplication and/or conflicts in service. This process is called obtaining sign-off documentation.
- E. Each organization must assure that all private sector agencies in its area have been afforded a fair and timely opportunity to participate to the maximum extent feasible in the planning and provision of the proposed transportation services.
- F. Forward completed application to the agency's MPO or Local Planning and Development Council for review based on proposed service funding, suitability and need.
- G. Agency must have – and submit a copy – of its an adopted/approved Title VI Plan that is updated and reflects current policies and procedures with its application. Information on how to file a complaint is required on the agency's website.
- H. Agency must have American with Disabilities (ADA) Complaint Procedures including request for reasonable accommodations, etc. Information on how to file a complaint or to request a reasonable accommodation is required on the agency's website.
- I. Submission of your organization's completed application to the Division of Public Transit. **No application is considered for funding without a positive Local Intergovernmental Review and proper sign-off and coordination documentation.**

### **Grant Implementation Stage**

- A. Submission of State recommended applications to the Federal Transit Administration for grant approval.
- B. Grant approval received by the Division of Public Transit from the Federal Transit Administration.
- C. Vehicle bid out by the Division of Public Transit, ordered and agency notified when vehicle is available for use.
- D. Approved agencies notified to come to Charleston to pick up new vehicle. Agency provides required proof of insurance and signs Project Grant Agreement agreeing to provide transportation services as described in its original Section 5310 Application.
- E. Approved agency provides transportation services.

- F. Agency maintains, on site, required records relating to: preventative maintenance schedule for vehicle, lift, ramp and tiedowns that meet manufacturer's requirements (as applicable); completed Daily Vehicle Inspection Report Forms, completed Comprehensive Maintenance Record Forms with invoice backup per vehicle, current proof of insurance reflecting the Division of Public Transit as co-insured, and the agency's written safety plan documenting procedures to be followed in the event of a vehicle accident, breakdown or other emergency.
- G. Agency reports monthly to the Division of Public Transit on the vehicle's usage for its useful life.

## **TITLE AND OWNERSHIP OF VEHICLE**

Title to and ownership of any vehicle during its useful life shall be in the name of the agency. The original title shall be maintained in the WVDPT's files until it has reached its useful life and is turned over to the agency.

## **USEFUL LIFE**

Useful life of the vehicle will end at 100,000 miles or four years whichever comes first.

## **SELLING OF VEHICLE THAT WAS LISTED IN SECTION 5310 APPLICATION AS BEING REPLACED**

If an agency states in its Section 5310 Application that they are replacing equipment, the agency is required to furnish **written documentation** (such as a copy of the bill of sale, signed over title, etc.), verifying that the equipment was replaced. This documentation must be received by the Division of Public Transit within sixty (60) days of receiving the new equipment.

**An agency must sell the replaced equipment. It is not acceptable for the equipment to be transferred to another program under the agency.**

## **RESTRICTIONS**

1. No modifications are to be made on any equipment purchased with Section 5310 funds without prior approval from the Division of Public Transit.
2. Under no circumstances is any equipment purchased with Section 5310 funds to be used as collateral in order to obtain a loan.

## **INSURANCE REQUIREMENTS**

Agencies are required to maintain an amount of insurance that will adequately cover the actual value of the project equipment should it be damaged or destroyed.

Agencies are to list the Division of Public Transit as co-insured on any policy relating to said equipment. This action is necessary in order to protect the Federal interest in the equipment. **The agency shall provide the Division of Public Transit with a proof of insurance, reflecting that the Division is co-insured, upon each renewal of the policy.**

## **MONTHLY REPORTS**

Agencies are required to input a Section 5310 Monthly Reporting Form on every active Section 5310 vehicle in its fleet.

The Section 5310 Monthly Reporting Form is required to be inputted in the Division of Public Transit's 5310 Online Vehicle Tracking System on or before the 15th day of each month reflecting the past month's figures. As an example, May's report entry is due on or before June 15<sup>th</sup>. The report must be inputted by this date in order to avoid penalty points toward the agency's next Section 5310 Application.

Agencies are required to input a Section 5310 Monthly Reporting Form until the vehicle has reached its useful life. The Division will notify agencies when the useful life has been met on its vehicle. The notification will state that the vehicle has been turned over to the agency and that monthly reporting entries are no longer necessary.

## **LATE MONTHLY REPORTS**

The procedures for dealing with delinquent Section 5310 Monthly Reporting entries are as follows:

- (1) On the 20th day of the month, a phone call is made reminding the agency of the delinquent report entry. This is when an agency may begin accumulating penalty points.
- (2) On the 25th day of the month, a first memo is sent to the agency.
- (3) On the 10th day of the next month, a second memo is sent to the agency informing them of the consequences of delinquent reporting.
- (4) On the 20th day of the next month, a third and final letter is sent to the agency informing them that if the report is not received in the DPT Office within 30 days, their Project Grant Agreement will be terminated and their Section 5310 vehicle will be removed.

**If a Section 5310 vehicle sits idle, a blank report must be inputted along with an explanation as to why the vehicle was not operated.** If a report is not inputted on behalf of the vehicle by the 15th day of the month, it will be considered late, and penalty points will be assessed.

## **PENALTIES FOR LATE REPORTING**

Agencies failing to input their Section 5310 Monthly Reporting Form on or before the 15th day of the month will have the following points deducted from their next Section 5310 Application:

1 Late Submission	No Penalty
2 Late Submissions	3 points deducted
3 Late Submissions	7 points deducted
4 Late Submissions	15 points deducted
5 Late Submissions	30 points deducted
6 or more Late Submissions	<b>Agency Not Funded Next Application Cycle</b>

These penalties are assessed for late submissions during the time frame listed in the current Section 5310 Application. Late submissions do not have to be consecutive in order to have points deducted from an agency's funding request.

## **DRIVER TRAINING**

The Americans With Disabilities Act requires that all drivers be trained in the safe and proper ways to transport disabled persons. In order to meet this requirement, the Division requires all drivers to be trained and certified in PASS (Passenger Service and Safety Certification) program free of charge to all 5310 recipients. The (PASS) Driver Certification Program ensures that community transportation drivers have current expertise in passenger assistance techniques and sensitivity skills appropriate for serving individuals with disabilities. The one day version is required of all 5310 drivers; however, drivers are encouraged to become PASS certified which involves a two day course. All applicants must meet this qualification before delivery can be taken of any vehicle.

Funded agencies must maintain certified drivers. All new hires are to be PASS certified within 60 days of employment. Section 5310 vehicles are to be operated only by persons who have the required training.

## **VALID DRIVER'S LICENSE**

Each agency is responsible for ensuring that all drivers have valid and appropriate driver's license as required by the West Virginia Division of Motor Vehicles.

### **Commercial Driver License (CDL)**

A Commercial Driver License (CDL) is required when a vehicle is designed to transport 16 or more persons (including the driver).

## **Class D License Program**

The West Virginia Division of Motor Vehicles requires a Class D License if an individual meets the following:

Any person eighteen (18) years and older with at least one year driving experience who operates motor vehicles which transport persons or property for compensation. This effects individuals whose primary job, duty or function would be the operation of a motor vehicle.

Class D vehicles must have a gross vehicle weight rating (GVWR) of less than 26,001 pounds, a passenger capacity of 15 or less passengers, including the driver, and cannot transport hazardous materials that require the vehicle to be placarded.

**NOTE:** Anyone who operates motor vehicles which transport persons or property on a volunteer basis are **NOT** required to obtain the Class D License, nor are individuals who operate emergency vehicles, such as ambulances, rescue equipment, law enforcement and firefighters.

***Those persons for which the operation of a motor vehicle is incidental to their job duties or functions would NOT be required to obtain a Class D License.***

Anyone with questions concerning the Class D License should contact the Division of Motor Vehicles at 1-800-642-9066.

## **DRUG AND ALCOHOL TESTING**

Any driver holding a CDL license could be required to submit to Drug and Alcohol Testing under the Omnibus Transportation Employee Testing Act of 1991. For Drugs the testing required is: pre-employment; reasonable suspicion; post-accident; random; return-to-duty and follow-up. For alcohol the testing required is: reasonable suspicion; post-accident; random; return-to-duty and follow-up.

Individuals who are required to possess a CDL by virtue of State or local law or by employer policy, but not by Federal regulation, are not subject to the provisions of these regulations.

Any person who operates a commercial motor vehicle less than 26,001 GVWR is not required to be tested for controlled substances and/or alcohol under these rules unless the vehicle is designed to transport 16 or more passengers including the driver or is required to be placarded for hazardous materials transportation under federal law. For additional information, contact the Division of Motor Vehicles at 1-800-642-9066.



## **PROPERLY MAINTAINED VEHICLE**

Each agency shall be responsible for maintaining all equipment in the best working condition possible, allowing for normal wear and tear. The agency shall establish a preventative maintenance program that at least meets the manufacturer's minimum requirements. The preventative maintenance plan shall include the maintenance of lifts, ramps and securement systems. The preventative maintenance program shall be utilized and maintained by the agency, in a file, on site, available for review by personnel from the Division of Public Transit or the Federal Transit Administration during periodic on site reviews.

## **DAILY VEHICLE INSPECTION REPORT**

Drivers are required to perform a daily inspection of their vehicle which includes the cycling of the wheelchair lift, ramp and checking securement systems. Inspections are to be performed utilizing the Daily Vehicle Inspection Report Form. Vehicles should meet an acceptable level of both interior and exterior cleanliness. Completed forms shall be maintained by the agency, in a file, on site, available for review by personnel from the Division of Public Transit or the Federal Transit Administration during periodic on site reviews. During on site reviews, documentation will be checked to see how soon issues noted on the Daily Vehicle Inspection Report Form are resolved or repaired.

## **COMPREHENSIVE MAINTENANCE RECORDS**

A Comprehensive Maintenance Record Form is required to be maintained for each piece of equipment. All preventative maintenance, repairs, etc. shall be recorded on the Comprehensive Maintenance Record Form thereby providing a complete history of the equipment's maintenance and repairs. The Comprehensive Maintenance Record Form shall include preventative maintenance and repairs of lifts, ramps and securement systems including no charge items. Copies of invoices for preventative maintenance and repairs shall be maintained with the form. Completed forms shall be maintained by the agency, in a file, on site, available for review by personnel from the Division of Public Transit or the Federal Transit Administration during periodic on site reviews.

## **WRITTEN EMERGENCY PROCEDURES**

Each agency shall develop and implement written emergency procedures for use by vehicle operators in the event of a vehicle accident, breakdown or other emergency situation. The Division recommends the Safety Planning Information Directed to Emergency Response (SPIDER) kit be used. SPIDER is available on [www.transportation.wv.gov/publictransit/safety](http://www.transportation.wv.gov/publictransit/safety). An agency's emergency procedures will be reviewed during on site reviews.

## **REPORT OF ACCIDENT/INCIDENT**

Each agency is to immediately report to the Division of Public Transit when equipment is involved in an accident or an incident. The verbal report shall be followed by a written report that can be included on the Section 5310 Monthly Reporting Form entry. Records are to be maintained in the agency's files regarding all accidents or incidents for review by personnel from the Division of Public Transit or the Federal Transit Administration during periodic on site reviews.

## **INDEMNIFICATION**

The recipient agency shall indemnify, and hold harmless the State of West Virginia, the Division of Public Transit and its agents, servants and employees from any and all claims, suits, proceedings, losses, expenses, damages and liabilities, including, but not limited to attorney's fees and court costs caused directly or indirectly by, or arising out of, agency's use of the equipment purchased with Section 5310 funds. The State of West Virginia shall not be liable for any loss or damage to any cargo or other property, real or personal, left stored, loaded or transported in or upon the equipment funded with Section 5310 funds, at any time or any place, including, without limitation, while located at any garage or other premises operated by the recipient agency and under any circumstances whatsoever, whether or not due to negligence of the Division of Public Transit, and the recipient agency shall waive all claims against the Division of Public Transit by reason thereof and shall indemnify, defend and hold the State of West Virginia or the Division of Public Transit harmless from and against any and all claims, suits, actions or proceedings based upon or arising out of such loss or damage.

## **CERTIFICATIONS**

In this application packet, an agency is signing various certifications. Agencies receiving equipment under the Section 5310 Program are required to abide by the signed certifications regarding areas such as the **Americans With Disabilities Act - Certification of Equivalent Service; Certification of Compliance With Title VI of the Civil Rights Act of 1964, as amended; Equal Employment Opportunities; Certification of Special Efforts to Provide Transportation That Handicapped Persons Can Use; Assurance Concerning Nondiscrimination on the Basis of Disability in Federally-Assisted Programs and Activities Receiving or Benefiting from Federal Financial Assistance; School Transportation Operations Agreement; Energy Conservation; No Federal Government Obligations to Third Parties; Program Fraud and False or Fraudulent Statements or Related Acts; Debarment, Suspension, and Other Responsibility Matters, etc.**

Any complaints received by an approved agency regarding the above shall be reported to the Division of Public Transit.

## **OTHER FEDERAL REQUIREMENTS**

### **SCHOOL BUS SERVICE**

Grantees are prohibited from providing exclusive school bus service unless the service qualified under an allowable exemption and is approved by the FTA Administrator. In no case can federally funded equipment or facilities be used to provide exclusive school bus service. Head Start transportation is considered human service transportation, not school bus service.

### **CHARTER SERVICE**

Section 5310 recipients may not engage in Charter Service, except as permitted under federal transit laws, specifically 49 U.S.C. § 5323(d) and (r), FTA regulations, "Charter Service," 49 C.F.R. Part 604, any other Federal Charter Service regulations, or federal guidance.

The only possible exception that would allow a 5310 recipient to provide charter services is if for "program purposes" which is defined in 49 C.F.R. Part 604 as "transportation that serves the needs of either human service agencies or targeted populations" (seniors or individuals with disabilities). The agency's service only qualifies for the exemption contained in 49 C.F.R. 604.2(e) if the service is designed to serve the needs of targeted populations.

Charter service provided to a group, however, that includes individuals who are only incidentally members of the targeted populations, is not "for program purposes" and must meet the requirements of the FTA's Charter Rule. As examples, the following are considered charters and fall under the FTA Charter Rule:

1. An individual chartering a vehicle to take his relatives including elderly aunts and a cousin who is a disabled veteran to a family reunion; or
2. A charter for the Boy Scouts or a school group that includes grandparents. In order to provide charter services, there are many steps required. Should your agency need additional instructions, please contact Tony O'Leary at 304-414-5338.

### **TITLE VI**

Grantees must ensure that no person shall, on the grounds of race, color or national origin, be excluded from participating, or denied the benefits of, or be subject to discrimination under any program, or activity receiving federal financial assistance. The Division of Public Transit administers the Section 5310 Program without regard to race, color and national origin. To find out more information on the Division's Title VI responsibilities or to file a Title VI complaint, please contact:

<http://www.transportation.wv.gov/publictransit/Pages/CivilRights.aspx>

In addition to complying with the requirements itself, the Division must ensure that recipients of Section 5310 vehicles meet Title VI requirements. Recipients must:

- notify clients that the agency will operate programs without regard to race, color and national origin;
- describe the procedures that members of the public should follow in order to request additional information on the agency's nondiscrimination obligations;
- describe the procedures that members of the public should follow to file a discrimination complaint against the agency.

The complete requirements are available under Appendix V, Page S of this application packet. **Appendix V must be completed and submitted as part of your application packet.**

To help agencies meet their requirements, the Division will provide Title VI signs/stickers that are to be posted in Section 5310 vehicles at all times. If the sign/sticker becomes damaged or is lost, please contact the Division for a replacement.

Besides posting this information on the vehicles, agencies should include this information on their agency's web site and in brochures. For example: *(Agency's name) operates its programs and services without regard to race, color and national origin in accordance with Title VI of the 1964 Civil Rights Act. To find out more about our nondiscrimination obligations, to file a complaint, or to request this information in another language, please contact us at (insert Contact phone number).* Remember to keep the contact information updated.

The Division must report Title VI complaints to FTA. **Therefore, the Division requires that any Title VI complaints be reported within 24 hours.**

### **LIMITED ENGLISH PROFICIENCY (LEP)**

Grantees must provide meaningful access to individuals who are limited English proficient (LEP). LEP includes persons who are illiterate. Each grantee must determine what steps are necessary to provide meaningful access based on four factors:

1. The number and proportion of LEP persons served or encountered in the eligible service population.
2. The frequency with which LEP individuals come into contact with the program, activity or service.
3. The nature and importance of the program, activity or service provided by the program.
4. The resources available to the recipient and costs.

The complete requirements are available under Appendix V, Page S of this application packet. **Appendix V must be completed and submitted as part of your application packet.**

### **EQUAL EMPLOYMENT OPPORTUNITY**

Grantees may not discriminate against any employee or applicant for employment because of race, color, religion, national origin, sex, age, disability, sexual orientation, gender identity, or status as a parent. Grantees can demonstrate compliance with these requirements in several ways:

1. Have its Board adopt an EEO policy statement.
2. Post the EEO statement in conspicuous and accessible places.
3. Include an EEO statement on employment applications and newspaper classified ads.
4. Provide sensitivity training to employees.

Title I of the ADA prohibits discrimination in employment and requires grantees to make reasonable accommodations for qualified employees and applicants.

### **SENSITIVE SECURITY INFORMATION**

Each agency must protect, and take measures to ensure that its sub agreement at each tier protect, "sensitive security information" made available during the administration of any agreement or any sub agreement to ensure compliance with the Homeland Security Act, as amended, specifically 49 U.S.C. Section 40119(b), and U.S. DOT regulations, "Protection of Sensitive Security Information," 49 C.F.R. Part 15, and with 49 U.S.C. Section 114(s) and U.S. Department of Homeland Security, Transportation Security Administration regulations, "Protection of Sensitive Security Information," 49 C.F.R. Part 1520.

### **ACCESSIBILITY**

Agency agrees that products and services provided shall be in accordance with the 42 U.S.C. Sections 12101 et seq. and DOT regulations, "Transportation Services for Individuals with Disabilities (ADA)," 49 C.F.R. Part 37; and Joint ATBCB/DOT regulations, "Americans with Disabilities (ADA) Accessibility Specifications for Transportation Vehicles," 36 C.F.R. Part 1192 and 49 C.F.R. Part 38.

### **TRAFFICKING IN PERSONS**

Agency agrees to comply with, and assures the compliance of each sub recipient with, the requirements of the subsection 106(g) of the Trafficking Victims Protection Act of 2000 (TVPA), as amended, 22 U.S.C. § 7104(g), and the provisions of the Trafficking in Persons subsection of the current FTA Master Agreement.

Agency agrees that it and its employees that participate in any Section 5310 Award, may not:

1. Engage in severe forms of trafficking in persons during the period of time that the Section 5310 Award is in effect.
2. Procure a commercial sex act during the period of time that the Section 5310 Project Grant Agreement is in effect, or
3. Use forced labor in the performance of the Section 5310 Award or subagreements thereunder.

Agency agrees to inform the WVDPT of any information it receives from any source alleging a violation of a prohibition listed above. The WVDPT will then inform FTA immediately of any information it receives from any source alleging a violation of the prohibitions listed above.

### **ENVIRONMENTAL JUSTICE**

Agency agrees to facilitate compliance with the policies of Executive Order No. 12898, "Federal Actions to Address Environmental Justice in Minority Populations and Low-Income Populations," February 11, 1994, 42 U.S.C. § 4321 note, as well as, facilitating compliance with that Executive Order, U.S. DOT Order 5610.2, "Department of Transportation Actions to Address Environmental Justice in Minority Populations and Low-Income Populations," 62 Fed. Reg. 18377, April 15, 1997, and the most recent edition of FTA Circular 4703.1, "Environmental Justice Policy Guidance for Federal Transit Administration Recipients," August 15, 2012, to the extent consistent with applicable federal laws, regulations, requirements, and guidance.

### **ENERGY CONSERVATION**

Agency agrees to comply with, and obtain the compliance of its subcontractors, with mandatory standards and policies relating to energy efficiency contained in applicable state energy conservation plans issued in compliance with the Energy Policy and Conservation Act, as amended, 42 U.S.C. § 6321 et seq.

### **APPLICATION OF FEDERAL, STATE AND LOCAL LAWS AND REGULATIONS**

Agency agrees to comply with changing federal, state and local requirements. The agency shall note that federal, state and local requirements may change and the changed requirements will apply to the Project as required.

### **FEDERAL REGULATION CHANGES**

Agency shall at all times comply with all applicable FTA regulations, policies, procedures and directives, including without limitation those listed directly or by reference in the current FTA Master Agreement between the WV Department of Transportation, Division of Public Transit and FTA, as they may be amended or promulgated from time to time during the term of this Project. The agency's failure to so comply shall constitute a material breach of the Project.

## **NO FEDERAL GOVERNMENT OBLIGATIONS TO THIRD PARTIES**

Agency agrees that, notwithstanding any concurrence by the Federal Government in or approval of the solicitation or award of the underlying Project, absent the express written consent by the Federal Government, the Federal Government is not a party to this Project and shall not be subject to any obligations or liabilities to the WV Division of Public Transit, agency, or any other party (whether or not a party to the Project) pertaining to any matter resulting from the underlying Project.

## **PROGRAM FRAUD AND FALSE OR FRAUDULENT STATEMENTS OR RELATED ACTS**

Agency acknowledges that the provisions of the Program Fraud Civil Remedies Act of 1986, as amended, 31 U.S.C. §§ 3801 et seq. and U.S. DOT regulations, "Program Fraud Civil Remedies," 49 C.F.R. Part 31, apply to its actions pertaining to this Project.

Upon execution of the Project, the agency certifies or affirms the truthfulness and accuracy of any statement it has made, it makes, it may make, or causes to be made, pertaining to the underlying Project or the Federal Transit Administration (FTA) assisted Project for which the Project work is being performed. In addition to other penalties that may be applicable, the agency further acknowledges that if it makes, or causes to be made, a false, fictitious, or fraudulent claim, statement, submission, or certification, the Federal Government reserves the right to impose the penalties of the Program Fraud Civil Remedies Act of 1986 on the agency to the extent the Federal Government deems appropriate.

## **SEAT BELT USAGE**

Pursuant to Executive Order No. 13043, "Increasing Seat Belt Use in the United States," April 16, 2018, 1997, 23 U.S.C. § 402 note, an approved agency is required to adopt and promote on-the-job seat belt use policies and programs for its employees and other personnel that operate company-owned vehicles, company-rented vehicles, or personally-operated vehicles and include this provision in third party contracts, third party subcontracts, and sub-agreements entered into under this Project.

## **DISTRACTED DRIVING, INCLUDING TEXT MESSAGING WHILE DRIVING**

Pursuant to Executive Order No. 13513, "Federal Leadership on Reducing Text Messaging While Driving," October 1, 2009, 23 U.S.C. § 402 note and DOT Order 3902.10, "Text Messaging While Driving," December 30, 2009. An approved agency agrees to adopt and enforce workplace safety policies to decrease crashes caused by distracted drivers, including policies to ban text messaging while using an electronic device supplied by an employer, and driving a vehicle the driver owns or rents, any vehicle an approved agency owns, leases, or rents, or a privately-owned vehicle when on official business in connection with the award, or when performing any work for or on behalf of the award.

An approved agency agrees to conduct workplace safety initiatives in a manner commensurate with its size, such as establishing new rules and programs to prohibit text messaging while driving, re-evaluating the existing programs to prohibit text messaging while driving, and providing education, awareness, and other outreach to employees about the safety risks associated with texting while driving.

## **AUDITS**

Agency is required to report any audit findings that involve Section 5310 funded equipment immediately to the Division of Public Transit.

## **ON-SITE MONITORING REVIEWS/ACCESS TO RECORDS**

To ensure compliance with the various program requirements, the Division of Public Transit or its representative(s) and/or the FTA will periodically conduct on-site reviews. These reviews will also confirm the existence, condition and proper maintenance of funded equipment.

At a minimum, during these reviews the agency will be required to produce its preventive maintenance schedule (including maintenance schedules for lifts, ramps and tiedowns); completed daily vehicle inspection reports (also known as the “pre-trip” inspection); completed comprehensive maintenance record forms with invoice backup; current proof of insurance reflecting the Division of Public Transit as co-insured; and the agency’s written safety plan documenting procedures to be followed in the event of a vehicle accident, breakdown or other emergency situation. The actual equipment will be inspected to verify usage reported, as well as, its condition. Agencies will also be reviewed for the appropriate Title VI and ADA Plans, postings of notices and complaint procedures; and other program requirements.

In addition to these inspections, upon request by the Division, agencies on a periodic basis may be required to submit their comprehensive vehicle maintenance records for a desk review.

**Failure to take corrective action of any deficiencies found during a review will result in an agency’s suspension from the Section 5310 Program until the agency can adequately demonstrate that procedures have been put into place to prevent further failures and that the agency is in compliance with all program requirements.**

## **PROJECT COMPLETION**

The Division will notify an agency in writing when a vehicle has reached its useful life. At that time, the agency will receive the original title for the vehicle signed over to them. The agency will be responsible for paying any Division of Motor Vehicles (DMV) use tax on the fair market value, as determined by the Division of Motor Vehicles, of the vehicle at the time the title is transferred.

An agency can continue to use the van as needed. When the van is disposed of, the agency will retain all of the proceeds from its sale.



Agencies should keep in mind that with the passage of the Americans With Disabilities Act (ADA) any agency providing transportation services, when viewed in its entirety, must provide a level of service to individuals with disabilities, including individuals who use wheelchairs, equivalent to the level of service provided to individuals without disabilities. This is a requirement for any transit provider regardless of their funding sources.

Should circumstances arise (major mechanical problems, wrecked, etc.) where a vehicle purchased with Section 5310 funds needs to be disposed of **prior to meeting its useful life**, permission must first be obtained from the Director of the Division of Public Transit.

## **TECHNICAL ASSISTANCE AND TRAINING**

### **PASS Program**

The Division offers the PASS (Passenger Service and Safety Certification) program free of charge to all 5310 recipients. The (PASS) Driver Certification Program ensures that community transportation drivers have current expertise in passenger assistance techniques and sensitivity skills appropriate for serving individuals with disabilities. The one day version is required of all 5310 drivers; however, drivers are encouraged to become PASS certified which involves a two-day course.

Instructors of PASS are located around the state to minimize travel time and expense. Instructor courses are offered approximately every three years. If an agency has a trained instructor, it is required to open its PASS training to other agencies in the region. There is no charge to become an instructor or for the PASS materials.

If are interested in becoming a PASS instructor or are unable to locate a PASS course, please call (304) 558-0428. A list of PASS instructors is available on the Division's web site at [www.transportation.wv.gov/publictransit](http://www.transportation.wv.gov/publictransit).

### **Maintenance Training**

Nearly every year, typically in the fall, the Division offers maintenance training. This is a good opportunity for 5310 drivers to learn how to do preventative maintenance on wheelchair lifts/ramps or tie downs and to discuss any problems they are having with their vehicles with Division staff and manufacturer representatives. Agencies are highly encouraged to attend this training.

### **Other Training Opportunities**

From time to time, the Division offers additional training courses such as dispatching, emergency evacuation, wheelchair securement, customer services, and other areas aimed at improving the services that we provide to our customers. Announcement of training opportunities are made on the Division's website or through mailings. If you have any training needs, you are encouraged to contact the Division.

## **Other Training Resources**

The Division maintains a list of resources available for training on its web site at [www.transportation.wv.gov/publictransit](http://www.transportation.wv.gov/publictransit) under the Rural Transit Assistance Program. This material is available for loan for a three-week period. You can request this material by calling (304) 558-0428.

## **LATE APPLICATION SUBMISSION**

Applications that are received after **4:00 p.m. on May 22, 2020**, will be considered for funding only after all other agencies on time requests have been met. The Division of Public Transit **WILL NOT** be responsible for late, lost or misdirected mail.

**SECTION II**  
**GRANT APPLICATION PACKET**

## APPLICATION FORMAT

This application packet has been assembled in a very specific format which the Division of Public Transit hopes will reduce the amount of preparation time and aid in the fair evaluation of each application. **Applications received by the Division that do not follow this format will be returned for revision to the submitting organization which may jeopardize an organization's Section 5310 funding.**

**A checklist of items to be included in your application packet has been provided on Page D.** The pages of the application packet that you will be required to submit have been numbered.

As soon as possible, an applicant should contact their Regional Planning and Development Council or Metropolitan Planning Organization to request a Local Intergovernmental Review. Planning organizations need 30-45 days to review your application.

***Applications will not be accepted without a positive Local Intergovernmental Review and completed sign-off documentation. The Local Intergovernmental Review must be submitted with your application on or before May 22, 2020.***

It is the **responsibility** of applying agencies to make sure that an intergovernmental review is provided on your proposed project and not the responsibility of the Division of Public Transit.

**Tony O'Leary, 5310 Program Coordinator**, is available to answer any questions concerning this application packet and may be reached at **(304) 414-5338** or by email at [Tony.M.Oleary@wv.gov](mailto:Tony.M.Oleary@wv.gov). **Pay particular attention to the Application Calendar provided on Page C.**

**On or before 4:00 p.m., May 22, 2020, please submit one (1) original hard copy of your agency's application to the Division, at the following address:**

**Division of Public Transit  
West Virginia Department of Transportation  
Building 5, Room 650  
1900 Kanawha Boulevard, East  
Charleston, West Virginia 25305-0432  
Phone: (304) 558-0428  
Website: [www.transportation.wv.gov/publictransit](http://www.transportation.wv.gov/publictransit)**

## APPLICATION CALENDAR FOR FY 2020 SECTION 5310 GRANT

This calendar has been provided for use as a guide in planning the completion and submission of a 5310 application. Applicants should adhere to the dates as outlined in order to ensure proper completion and timely submission of their applications.

- February** Applications available at the WVDPT website:  
<https://transportation.wv.gov/publictransit/Pages/Section5310Grant.aspx>
- March 5** Letters of Intent detailing what the agency intends to apply (vehicle, equipment, mobility management and/or contracted services) to be sent to the WVDPT by U.S. Mail, email or fax. (See Page E)
- March 16** If requesting an expansion vehicle, Sign-off letters need sent by certified U.S. mail to all area transit providers by grant applicant (see Section J).
- April 16** All sign-offs not returned are considered non-objectionable. If an objection is received during the 30-day period, the applicant must send a letter offering the transit provider an opportunity to submit a proposal on how they could provide the service. Transit provider has 15 days to submit its proposal to the Local Planning and Development Council or Metropolitan Planning Organization.
- May 1** Application should be submitted to Local Planning and Development Council or Metropolitan Planning Organization for review and approval.
- May 22** Last day for application to be submitted to the West Virginia Division of Public Transit.
- June** Division reviews applications, objections are resolved, projects are selected for inclusion in the State Consolidated Application to the FTA.

**\*A positive Local Intergovernmental Review must be included with application when submitted (see page K).**

## APPLICATION CHECKLIST

- \_\_\_\_\_ Letter of Intent
- \_\_\_\_\_ Title Page
- \_\_\_\_\_ Authorizing Resolution (**SIGNED IN BLUE INK**)
- \_\_\_\_\_ Verification Certification (**SIGNED IN BLUE INK**)
- \_\_\_\_\_ Articles of Incorporation (IRS Tax Exemption letter is not acceptable)
- \_\_\_\_\_ List of ALL public, private, and paratransit providers including taxi companies (**IF REQUESTING EXPANSION VEHICLE**)
- \_\_\_\_\_ Sign-Off Letters (Include a copy of all letters sent, sign-offs returned completed and all return mail receipts for any agency not responding) (**MANDATORY AT TIME OF SUBMISSION**) (**IF REQUESTING EXPANSION VEHICLE**)
- \_\_\_\_\_ Signed Coordination/Service Agreement (**MANDATORY AT TIME OF SUBMISSION**) (If required - See Section J)
- \_\_\_\_\_ Positive Local Intergovernmental Review (**MANDATORY AT TIME OF SUBMISSION**)
- \_\_\_\_\_ Certifications (**SIGNED IN BLUE INK**)
- \_\_\_\_\_ Questions 1 - 65
- \_\_\_\_\_ Summary of Project Costs
- \_\_\_\_\_ Operating Budget of Vehicle Requested
- \_\_\_\_\_ **Notarized** Proof of Necessary Local Matching and Operating Funds
- \_\_\_\_\_ Appendix S – Title VI Nondiscrimination and Limited English Proficiency
  - Must utilize format provided in Appendix S**
  - If past applicant and already did a plan, it is good for three years.**
  - New applicants and applicants with plans over three years old old need to complete Appendix S.**
- \_\_\_\_\_ Maintenance Invoices for Vehicles to be Replaced (If applicable)

## LETTER OF INTENT

A Letter of Intent will be required from all prospective Section 5310 applicants. **These letters are due to the Division of Public Transit by March 5, 2020**, with a copy sent to your Local Planning and Development Council or Metropolitan Planning Organization. A sample of the Letter of Intent has been included on the following page. Letters of Intent must be typed on agency letterhead.

# LETTER OF INTENT

## TO BE TYPED ON YOUR AGENCY'S LETTERHEAD

Tony O'Leary  
Division of Public Transit  
Building 5, Room 650  
1900 Kanawha Boulevard, East  
Charleston, West Virginia 25305-0432

Dear Tony:

The \_\_\_\_\_ is hereby applying  
**(NAME OF AGENCY)**

for capital assistance under the Section 5310 Program to purchase

---

**(type of vehicle or communication equipment or both)**  
**(NOTE SEE SECTION Q FOR VEHICLE TYPES AVAILABLE)**

and we plan to: **(agencies should state appropriate choice):**

- Purchase a Section 5310 vehicle and sell non-Section 5310 vehicle
- Purchase a Section 5310 vehicle and retain non-Section 5310 vehicle as spare which expands agency's fleet
- Purchase a Section 5310 vehicle and retain previously acquired Section 5310 vehicle as a spare which expands agency's fleet
- Purchase a Section 5310 vehicle and sell previously acquired Section 5310 vehicle
- Purchase a Section 5310 vehicle to expand fleet

It is my understanding that failure to submit the FY 2020 application on or before **May 22, 2020**, will mean that my organization will not be funded under the FY 2020 Section 5310 Program.

***It is also understood that failure to submit a positive Local Intergovernmental Planning Review with the application and all necessary sign-off documentation on or before May 22, 2020, will mean that my organization will not be considered for funding, and it is understood that the Division of Public Transit will not be responsible for any late, lost or misdirected mail.***



All correspondence and questions may be directed to **(name of contact person who has been designated to represent the applicant in this matter)**. He/she may be reached at **(address, telephone, agency name, fax number, email address)**.

Regards,

**(Name and address)**

cc: Local Planning & Development Council  
or Metropolitan Planning Organization

## TITLE PAGE

Complete the following page by filling in the necessary blanks. It is not necessary to retype this page as this sheet will be the first page of your application.

# TITLE PAGE

The \_\_\_\_\_  
**(Name of Your Agency)**

located at \_\_\_\_\_  
**(Street Address)**

\_\_\_\_\_  
**(City) (State) (Zip)**

is hereby applying for funding under the Section 5310 Capital Assistance Grant Program.



Person(s) Completing Application:

\_\_\_\_\_  
**(Name) (Title) (Email) (Phone)**

\_\_\_\_\_  
**(Name) (Title) (Email) (Phone)**

DUNS Number: \_\_\_\_\_ FEIN: \_\_\_\_\_

## Fiscal Year 2020 Grant Program

## **AUTHORIZING RESOLUTION**

On the following page is a statement authorizing you to file a grant application on behalf of your organization. Complete all blanks and place it directly after the cover page in your application. **(Do not retype.) Sign the resolution using a blue pen.**

**AUTHORIZING RESOLUTION  
C E R T I F I C A T E**

I, \_\_\_\_\_, do hereby certify that I am the duly qualified and  
**Name of Certifying Officer**

acting \_\_\_\_\_ of the \_\_\_\_\_  
**Title of Certifying Officer** **Name of Applicant**

and as such, I am keeper of the seal, records and files of the \_\_\_\_\_.  
**Name of Applicant**

I do further certify that a regularly constituted meeting of the \_\_\_\_\_  
\_\_\_\_\_ of the **Board of Directors, Executive Committee, etc.**  
**Name of Applicant**

\_\_\_\_\_ held on the \_\_\_\_\_ day of \_\_\_\_\_,

at which a quorum of all of the members were present and voting, a certain Resolution was

\_\_\_\_\_ (or) \_\_\_\_\_ (Check one of the blanks) adopted in full  
**Unanimously** **By Majority Vote**

accordance and conformity with the \_\_\_\_\_ or \_\_\_\_\_  
**By-Laws of the Applicant** **Statutes of the**

\_\_\_\_\_ (check one of the blanks) as made and provided, and that the following  
**State of West Virginia**

is a complete and true copy of the pertinent provisions of said Resolution:

"BE IT RESOLVED by the \_\_\_\_\_ of the \_\_\_\_\_"  
**Governing Body** **Name of Applicant**

1. That an application be made to the West Virginia Department of Transportation, Division of  
Public Transit, for a Federal grant under the Section 5310 Program to acquire funds to provide

\_\_\_\_\_  
**Brief Description of Project**

2. That \_\_\_\_\_ of the \_\_\_\_\_  
**Name of Authorized Individual** **Name of Applicant**

is authorized to furnish such additional information as may reasonably be required by the Federal Transit  
Administration or the West Virginia Department of Transportation, Division of Public Transit, in connection  
with the aforesaid application for said grant.

I further certify that the original of the complete said Resolution is on file in the records of

the \_\_\_\_\_ in my custody.  
**Name of Applicant**

I do further certify that the foregoing Resolution remains in full force and effect and has not been rescinded,  
amended, or altered in any manner since the date of its adoption.

IN WITNESS WHEREOF, I have affixed my official signature and the seal (if appropriate) of the

\_\_\_\_\_, this \_\_\_\_\_ day of \_\_\_\_\_, \_\_\_\_\_.

**Name of Applicant**

\_\_\_\_\_  
**Signature**

SEAL

\_\_\_\_\_  
**Title**

## VERIFICATION CERTIFICATION

Sign the following verification **using a blue pen.**

## VERIFICATION

I am an officer of the applicant corporation herein and am authorized to make this verification on its behalf. The statements in the foregoing application and its exhibits are true to the best of my knowledge.

I declare that the following is true and correct.

Executed on \_\_\_\_\_ at \_\_\_\_\_  
**(Date)** **(City and State)**

\_\_\_\_\_  
**(Signature of Officer)** **(Title)**



## **ARTICLES OF INCORPORATION**

Submit a copy (**must be on 8½ x 11 size paper**) of your organization's Articles of Incorporation. **Note that a tax exempt statement from the IRS is not acceptable.**

The Articles of Incorporation should be inserted directly following the Verification Assurance (page 4) when submitting your application.

## **COORDINATION & SIGN-OFF SECTION**

# ***ATTENTION PLEASE!***

As you are aware, failure to submit this information on or before the application deadline **May 22, 2020**, will prevent your application from being considered for funding.

## **SIGN-OFFS/ COORDINATION PROCEDURES**

The Federal Transit Administration requires the State to sign an assurance that they are providing for the "maximum feasible coordination" of services under the Section 5310 Program. During the application cycle, the sign-off process is used to determine that the State can sign the required certification.

Also, the Older Americans Act now has provisions that affect community transportation services. There is strengthened language describing expectations for coordination of senior—oriented and public transportation services under the “Title III-B” supportive services and senior centers program.

The sign-off process ensures that all transportation providers in an area have been notified that an agency is applying for a Section 5310 Grant. **If requesting an expansion vehicle, agencies are required to seek sign-offs from all organizations, both private and public, including Head Start providers, which provide transportation services in their proposed service area.** This allows the existing transportation providers a fair and timely opportunity to participate, to the maximum extent feasible, in the development of the transportation program and in the provision of any special transportation services for seniors and individuals with disabilities.

**Another step taken by the Division to foster coordination is the policy of funding only one agency per county that provides transportation services for a particular client group.**

**FOR EXAMPLE:** Lewis County Senior Citizens, Region VII Aging Services, Inc. and Central West Virginia Community Action Agency all provide transportation services for seniors in Lewis County. These agencies met and came to an agreement that the Lewis County Senior Citizens would become the permanent Section 5310 applicant to provide transportation services for seniors in Lewis County.

The permanent Section 5310 applicant for a particular client group, is to **submit a signed agreement** between their agency and all of the other agencies relative to the particular client group in the county. **The Division does not consider any application from an area that has not met this requirement.**

### **NO APPLICATION IS SCORED WITHOUT THE CORRECT SIGN-OFF AND COORDINATION DOCUMENTATION**

A listing of known transportation providers by county is available on the web at [www.transportation.wv.gov/publictransit/Pages/OnlineDirectory.aspx](http://www.transportation.wv.gov/publictransit/Pages/OnlineDirectory.aspx) - (2014 West Virginia Transportation Providers Directory). An agency should never consider this the only source for the names of transportation providers but it is a good place to start.

The request for **completed sign-off forms** must be sent certified mail. Copies of all letters sent, completed sign-off forms and all certified mail receipts must be included in an agency's application submittal including any additional correspondence with **all public, private and paratransit operators, including the Head Start provider, in the agency's proposed service area.**

Should an agency have a complaint filed against them or pending before the Public Service Commission (PSC), the Division considers this to be an objection to the application. An application cannot be considered for funding unless the issue is resolved prior to the **May 22, 2020**, deadline.

In order to meet the grant application deadline, **May 22, 2020, sign-off letters should be sent to all transit providers on or before March 16, 2020.** This allows an applicant ample time to resolve any objections they may receive.

Agencies funded by the Section 5310 Program are required to provide transportation services to seniors and individuals with disabilities as proposed in their Section 5310 Application. Transportation services are to be provided as stated in your agency's sign-off letters mailed to all transportation providers in the proposed service area. **The Division of Public Transit is to be notified prior to any changes being made in a Section 5310 vehicle's service area.**

## SIGN-OFF LETTER

If requesting an expansion vehicle, this letter must be on your agency's letterhead and sent certified mail. All providers, including the head start provider, must be given 30 days to respond.

Dear (Transit Provider):

The \_\_\_\_\_ intends to apply for a capital  
(Name of Organization)  
assistance grant under the Section 5310 Program of the Federal Transit Act,  
as amended, for the purchase of a (type of vehicle) (note see Section Q for vehicle  
types available) which will be used to provide transportation services for seniors and  
individuals with disabilities in \_\_\_\_\_.  
(Service Area)

We plan to (agencies should state appropriate choice):

- Purchase a Section 5310 vehicle and retain non-Section 5310 vehicle as spare which expands agency's fleet
- Purchase a Section 5310 vehicle and retain previously acquired Section 5310 vehicle as a spare which expands agency's fleet
- Purchase a Section 5310 vehicle to expand fleet

The \_\_\_\_\_ plans to initiate/  
(Name of Applicant)  
continue \_\_\_\_\_.  
(Describe Agency Service Area and Specific Routes; Number and  
Type of Persons to be Transported; Number of Days Per Week;  
Types of Activities)  
This service is necessary because \_\_\_\_\_  
(Features precluding the provision of such  
services by existing carriers or operators.)

Please complete and return the attached form by \_\_\_\_\_.  
(Within 30 days of mailing)

Should you have any questions, objections, or propose any restrictions to this project, please contact \_\_\_\_\_ at \_\_\_\_\_  
(Name) (Phone)  
to discuss this proposal further.

Sincerely,

**COORDINATION OF TRANSPORTATION SERVICES**  
**COMPLETE THE CHART BELOW IF REQUESTING AN EXPANSION VEHICLE**

List all public, private and paratransit providers including Head Start, taxi companies, transit authorities and social service agencies that provide transportation services in your proposed service area.

**ALL PROVIDERS MUST BE GIVEN 30 DAYS TO RESPOND!** Do not include county boards of education or Greyhound.

**ALL CORRESPONDENCE MUST BE SENT CERTIFIED MAIL**

NAME & ADDRESS OF PROVIDER	DATE SIGN-OFF REQUESTED	DATE CERTIFIED MAIL RECEIPT RETURNED	DATE SIGN-OFF RECEIVED	DATE OBJECTION RECEIVED	NO RESPONSE RECEIVED





**SECTION 5310 SIGN-OFF FORM**

The \_\_\_\_\_ requests a sign-off from  
(Requesting Organization's Name)

\_\_\_\_\_  
(Requesting Organization's Address)

\_\_\_\_\_ who (check one):  
(Name of organization from which you are requesting a sign-off)

A. \_\_\_\_ supports the Section 5310 Application.

B. \_\_\_\_ supports the Section 5310 Application with the following restrictions:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

C. \_\_\_\_ objects to the Section 5310 Application for the following reasons:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

D. \_\_\_\_ is interested in providing this proposed service and/or participating in the coordination of this service by:

\_\_\_\_\_  
(Brief description of interest)  
\_\_\_\_\_

\_\_\_\_\_  
(Date)

\_\_\_\_\_  
(Authorizing Signature)

***Organizations making any objections, requesting any restriction or having an interest in providing or participating in the coordination of this service, should send a copy of this form to:***

West Virginia Department of Transportation  
**DIVISION OF PUBLIC TRANSIT**  
Building 5, Room 650  
1900 Kanawha Boulevard, East  
Charleston, WV 25305-0432

**FAILURE TO REPLY TO THIS REQUEST SHALL INDICATE THAT YOUR AGENCY HAS NO OBJECTIONS TO THE PROJECT AS PROPOSED**

**ALL PROVIDERS HAVE 30 DAYS TO RESPOND FROM DATE OF RECEIPT**

## **LOCAL INTERGOVERNMENTAL REVIEW ALL APPLICANTS**

As soon as your organization has completed its application, immediately submit a copy of the application to the appropriate Regional Planning and Development Council or Metropolitan Planning Organization and request a local intergovernmental review for your application. **The Division of Public Transit and the Federal Transit Administration will not accept any applications that do not have a positive local intergovernmental review.**

See Appendix IV for addresses of the planning organizations throughout the State.

It is not necessary for your local planning organization to submit your local intergovernmental review to the State Clearinghouse. The Division of Public Transit will do this for you.

***A positive local intergovernmental review must accompany your application when submitted to the Division of Public Transit on or before May 22, 2020, or it will not be considered for funding. Your agency is responsible for insuring that a local intergovernmental review is forwarded to the Division of Public Transit, not the local planning organization.***

It is the applying agency's responsibility to ensure that it allows the local planning organizations adequate time to review the application. **Most planning organizations take 30 to 45 days to review an application.**

## **CERTIFICATIONS**

Read and sign the following certifications using a **blue pen**. Failure to sign these certifications will mean that your agency will not be considered for funding.

# CERTIFICATIONS

I, \_\_\_\_\_, hereby certify that the \_\_\_\_\_;  
(Name) (Name of Applicant)

## 1. CERTIFICATION OF PROVISION OF NECESSARY LOCAL MATCHING FUNDS

shall provide the total amount of local match from non-Federal sources, or if applicable, allowable Federal sources required for the purchase of vehicle(s) or communication equipment within fifteen (15) days of receipt of written notification from the Division of Public Transit of the actual amount needed.

It is my understanding that failure to comply with this stipulation will result in the Division of Public Transit's cancellation of the purchase order that is required in order to obtain my agency's vehicle(s) or communication equipment. I further understand that this cancellation will cause my agency to be delayed in the receipt of any vehicle(s) or communication equipment for approximately one (1) year.

## 2. MAINTENANCE CERTIFICATION

The Federal Transit Administration (FTA), realizing the potential problems of operability, safety, and reliability of the vehicle(s) or communication equipment, if it is not properly maintained, has instituted a requirement that all Section 5310 grantees must certify that a vehicle(s) or communication equipment purchased under the program will be maintained in accordance with the detailed maintenance and inspection schedules provided by the manufacturer. Also, see the Section 5310 Project Guide. Failure of a private non-profit agency to maintain vehicle(s) or communication equipment in accordance with their certification will preclude additional FTA assistance to that agency. I certify that I understand the FTA maintenance and inspection requirements and that the agency will comply.

## 3. CIVIL RIGHTS REQUIREMENTS

Agree that the applicant will comply with the following requirements:

Nondiscrimination. In accordance with Title VI of the Civil Rights Act of 1964, as amended, 42 U.S.C. § 2000d, et seq., Age Discrimination Act of 1975, as amended, 42 U.S.C. §6101, et. seq., Americans With Disabilities Act of 1990, as amended, 42 U.S.C. § 12101, et. seq., and Federal transit law at 49 U.S.C. § 5332, as amended, the agency agrees that it will not discriminate against anyone on the basis of race, color, national origin, age or disability. In addition, the agency agrees to comply with any other applicable Federal statutes that may be signed into law or regulations that may be promulgated.

Equal Employment Opportunity. Agree that the applicant will comply with the following equal employment opportunity requirements:

Race, Color, Religion, National Origin, Sex, Disability, Age, Sexual Orientation, Gender Identity or Status as a Parent. In accordance with Title VI of the Civil Rights Act of 1964, as amended, 42 U.S.C. § 2000e, et seq., and Federal transit laws at 49 U.S.C. § 5332, the Vendor agrees to comply with all applicable equal employment opportunity requirements of the U.S. Department of Labor (US DOL) regulations, "Office of Federal Contract Compliance Programs, Equal Employment Opportunity, Department of Labor," 41 C.F.R. Parts 60 et seq., (which implement Executive Order Number 11246, "Equal Employment Opportunity", as amended by Executive Order Number 11375, "Amending Executive Order 11246 Relating to Equal Employment Opportunity," 42 U.S.C. § 2000e note), and with any applicable Federal statutes, executive orders, regulations, and Federal policies that may in the future affect construction activities undertaken in the course of the Project. The Vendor agrees to take affirmative action to ensure that applicants are employed, and that employees are treated during their employment, without regard to their race, color, religion, national origin, sex, disability, age, sexual orientation, gender identity or status as a parent. Such action shall include, but not be limited to, the following: employment, upgrading, demotion or transfer, recruitment or recruitment advertising, layoff or termination; rates of pay or other forms or compensation; and selection for training, including apprenticeship. In addition, the agency agrees to comply with any implementing requirements FTA may issue.

## 4. ENERGY CONSERVATION

Applicant agrees to comply with, and obtain the compliance of its subcontractors, with mandatory standards and policies relating to energy efficiency contained in applicable State Energy Conservation Plans issued in compliance with the Energy Policy and Conservation Act, 42 U.S.C. §§ 6321 et seq.

## 5. CERTIFICATION OF SPECIAL EFFORTS TO PROVIDE TRANSPORTATION THAT DISABLED PERSONS CAN USE

The applicant hereby certifies that special efforts are being made in its service area to provide transportation that disabled persons, including wheelchair users and semi-ambulatory persons can use. The transportation resulting from these special efforts is reasonable in comparison to the transportation provided to the general public and meets a significant fraction of the actual transportation needs of such persons within a reasonable time.

## 6. LITIGATION CERTIFICATION

As the authorized representative for the applicant, I hereby certify that to the best of my knowledge there is no litigation pending or threatened which might affect the performance of this Project.

## **7. FISCAL AND MANAGERIAL CAPABILITY CERTIFICATION**

As the authorized representative for the applicant, I hereby certify that, based on my experience with the applicant and a review of the applicant's records that the applicant has the requisite fiscal and managerial capability to carry out this Project.

## **8. APPLICATION OF FEDERAL, STATE AND LOCAL LAWS AND REGULATIONS**

The agency hereby certifies that it will comply with changing federal, state and local requirements, the Applicant shall note that federal, state and local requirements may change and the changed requirements will apply to this Project as required.

Federal Regulation Changes - Applicant shall at all times comply with all applicable FTA regulations, policies, procedures and directives, including without limitation those listed directly or by reference in the current FTA Master Agreement between the WV Department of Transportation, Division of Public Transit and FTA, as they may be amended or promulgated from time to time during the term of this Project. The Applicant's failure to so comply shall constitute a material breach of this Project.

## **9. ACCESS TO RECORDS**

The agency hereby certifies that it shall permit the Division, the Comptroller General of the United States and the Secretary of the United States Department of Transportation, or their authorized representatives, to inspect all vehicles, facilities and equipment used by the Agency as part of the Project to verify compliance with the requirements of the Section 5310 Program. All records of the transportation services rendered by the Agency, including maintenance records, records verifying usage of the vehicle, and all relevant Project records shall also be available for inspection. The Agency shall also permit the above named persons or agencies to audit the records and accounts of the Agency pertaining to the Project.

## **10. COORDINATION**

As the authorized representative for the applicant, I hereby certify that to the best of my knowledge the agency has coordinated, to the maximum extent feasible, with other transportation providers and users, regardless of their funding source.

## **11. SCHOOL BUS OPERATIONS**

The applicant as required by 49 C.F.R. Part 605, "School Bus Operations," certifies that before it acquires property or an interest in property of a private mass transportation company or operates mass transportation equipment or a facility in competition with or in addition to transportation service provided by an existing mass transportation company it has or will have:

- A. Provided for the participation of private mass transportation companies to the maximum extent feasible; and
- B. Paid or will pay just compensation under state or local law to a private mass transportation company for its franchises or property acquired.

## **12. NO FEDERAL GOVERNMENT OBLIGATIONS TO THIRD PARTIES**

The applicant acknowledges and agrees that, notwithstanding any concurrence by the Federal Government in or approval of the solicitation or award of the underlying Project, absent the express written consent by the Federal Government, the Federal Government is not a party to this Project and shall not be subject to any obligations or liabilities to the WV Division of Public Transit, Applicant, or any other party (whether or not a party to the Project) pertaining to any matter resulting from the underlying Project.

## **13. PROGRAM FRAUD AND FALSE OR FRAUDULENT STATEMENTS OR RELATED ACTS**

As the authorized representative for the applicant, I certify the applicant acknowledges that the provisions of the Program Fraud Civil Remedies Act of 1986, as amended, 31 U.S.C. §§ 3801 et seq. and U.S. DOT regulations, "Program Fraud Civil Remedies," 49 C.F.R. Part 31, apply to its actions pertaining to this Project. Upon execution of the underlying Project, the Applicant certifies or affirms the truthfulness and accuracy of any statement it has made, it makes, it may make, or causes to be made, pertaining to the underlying Project or the Federal Transit Administration (FTA) assisted Project for which the Project work is being performed. In addition to other penalties that may be applicable, the Applicant further acknowledges that if it makes, or causes to be made, a false, fictitious, or fraudulent claim, statement, submission, or certification, the Federal Government reserves the right to impose the penalties of the Program Fraud Civil Remedies Act of 1986 on the Applicant to the extent the Federal Government deems appropriate.

## **14. SENSITIVE SECURITY INFORMATION**

The applicant agrees that it must protect, and take measures to ensure that its sub agreement at each tier protect, "sensitive security information" made available during the administration of any agreement or any sub agreement to ensure compliance with the Homeland Security Act, as amended, specifically 49 U.S.C. Section 40119(b), and U.S. DOT regulations, "Protection of Sensitive Security Information," 49 C.F.R. Part 15, and with 49 U.S.C. Section 114(s) and U.S. Department of Homeland Security, Transportation Security Administration regulations, "Protection of Sensitive Security Information," 49 C.F.R. Part 1520.

## **15. ACCESSIBILITY**

The applicant agrees that products and services provided shall be in accordance with the 42 U.S.C. Sections 12101, et seq. and DOT regulations, "Transportation Services for Individuals with Disabilities (ADA)," 49 C.F.R. Part 37; and Joint ATBCB/DOT regulations, "American with Disabilities (ADA) Accessibility Specifications for Transportation Vehicles," 36 C.F.R. Part 1192 and 49 C.F.R. Part 38.

## **16. TRAFFICKING IN PERSONS**

The applicant agrees to comply with, and assures the compliance of each sub recipient with, the requirements of the subsection 106(g) of the Trafficking Victims Protection Act of 2000 (TVPA), as amended, 22 U.S.C. § 7104(g), and the provisions of the Trafficking in Persons subsection of the current FTA Master Agreement.

Agency agrees that it and its employees that participate in any Section 5310 Award, may not:

1. Engage in severe forms of trafficking in persons during the period of time that the Section 5310 Award is in effect.
2. Procure a commercial sex act during the period of time that the Section 5310 Project Grant Agreement is in effect, or
3. Use forced labor in the performance of the Section 5310 Award or sub-agreements thereunder.

Agency agrees to inform the DIVISION of any information it receives from any source alleging a violation of a prohibition listed above. The Division will then inform FTA immediately of any information it receives from any source alleging a violation of the prohibitions listed above.

## **17. ACCESS TO SERVICES FOR PERSONS WITH LIMITED ENGLISH PROFICIENCY**

To the extent applicable and except to the extent that FTA determines otherwise in writing, applicant agrees to facilitate compliance with the policies of Executive Order No. 13166, "Improving Access to Services for Persons with Limited English Proficiency," 42 U.S.C. § 2000d-1 note, and with the provision of U.S. DOT Notice, "DOT Policy Guidance Concerning Recipients' Responsibilities to Limited English Proficiency (LEP) Persons," 70 Fed. Reg. 74087, December 14, 2005.

## **18. ENVIRONMENTAL JUSTICE**

The applicant agrees to facilitate compliance with the policies of Executive Order No. 12898, "Federal Actions to Address Environmental Justice in Minority Populations and Low-Income Populations," February 11, 1994, 42 U.S.C. § 4321 note, as well as, facilitating compliance with that Executive Order, U.S. DOT Order 5610.2, "Department of Transportation Actions to Address Environmental Justice in Minority Populations and Low-Income Populations," 62 Fed. Reg. 18377, April 15, 1997, and the most recent edition of FTA Circular 4703.1, "Environmental Justice Policy Guidance for Federal Transit Administration Recipients," August 15, 2012, to the extent consistent with applicable federal laws, regulations, requirements, and guidance.

## **19. CHARTER SERVICE**

The applicant may not engage in Charter Service, except as permitted under federal transit laws, specifically 49 U.S.C. § 5323(d) and (r), FTA regulations, "Charter Service," 49 C.F.R. Part 604, any other Federal Charter Service regulations, or federal guidance.

The only possible exception that would allow a 5310 recipient to provide charter services is if for "program purposes" which is defined in 49 C.F.R. Part 604 as "transportation that serves the needs of either human service agencies or targeted populations" (seniors or individuals with disabilities). The agency's service only qualifies for the exemption contained in 49 C.F.R. 604.2(e) if the service is designed to serve the needs of targeted populations.

## **20. SEAT BELT USAGE**

Pursuant to Executive Order No. 13043, "Increasing Seat Belt Use in the United States," April 16, 2018, 1997, 23 U.S.C. § 402 note, agency is required to adopt and promote on-the-job seat belt use policies and programs for its employees and other personnel that operate company-owned vehicles, company-rented vehicles, or personally-operated vehicles and include this provision in third party contracts, third party subcontracts, and sub-agreements entered into under this Project.

## **21. DISTRACTED DRIVING, INCLUDING TEXT MESSAGING WHILE DRIVING**

Pursuant to Executive Order No. 13513, "Federal Leadership on Reducing Text Messaging While Driving," October 1, 2009, 23 U.S.C. § 402 note and DOT Order 3902.10, "Text Messaging While Driving," December 30, 2009. The agency agrees to adopt and enforce workplace safety policies to decrease crashes caused by distracted drivers, including policies to ban text messaging while using an electronic device supplied by an employer, and driving a vehicle the driver owns or rents, any vehicle an agency owns, leases, or rents, or a privately-owned vehicle when on official business in connection with the award, or when performing any work for or on behalf of the award.

The agency agrees to conduct workplace safety initiatives in a manner commensurate with its size, such as establishing new rules and programs to prohibit text messaging while driving, re-evaluating the existing programs to prohibit text messaging while driving, and providing education, awareness, and other outreach to employees about the safety risks associated with texting while driving.

**22. AUDITS**

The applicant agrees to report any audit findings that involve Section 5310 funded equipment immediately to the Division of Public Transit.

I declare that the foregoing certifications are true and correct.

Executed on \_\_\_\_\_ at \_\_\_\_\_.  
**(Date)** **(City and State)**

\_\_\_\_\_  
**(Signature of Official)** **(Title)**

## CERTIFICATION OF EQUIVALENT SERVICE

The \_\_\_\_\_

**Name of Applicant**

certifies that its demand responsive service offered to individuals with disabilities, including individuals who use wheelchairs, is equivalent to the level and quality of service offered to individuals without disabilities. Such service, when viewed in its entirety, is provided in the most integrated setting feasible and is equivalent with respect to:

- (1) Response time;
- (2) Fares;
- (3) Geographic service area;
- (4) Hours and days of service;
- (5) Restrictions on trip purpose;
- (6) Availability of information and reservation capability; and
- (7) Constraints on capacity or service availability.

In accordance with 49 C.F.R. 37.77, public entities operating demand responsive systems for the general public which receive financial assistance under Sections 5310 or 5311 of the Federal Transit Act, as amended, must file this certification with the appropriate state program office before procuring any inaccessible vehicle. Such public entities not receiving Federal Transit Act funds shall also file the certification with the appropriate state program office. Such public entities receiving Federal Transit Act funds under any other Section of the Federal Transit Act must file the certification with the appropriate Federal Transit Administration regional office. This certification is valid for no longer than one year from its date of filing.

\_\_\_\_\_  
**Typed Name & Title of Authorized Official**

\_\_\_\_\_  
**Signature**

\_\_\_\_\_  
**Date**



**Assurance Concerning Nondiscrimination on the  
Basis of Disability in Federally-Assisted Programs  
and Activities Receiving or Benefiting from  
Federal Financial Assistance**

**Implementing the Rehabilitation Act of 1973, as amended, and  
the Americans With Disabilities Act of 1990**

**(Federal Transit Administration)**

\_\_\_\_\_, (the "Recipient") AGREES THAT,

**Name of Applicant**

as a condition to the approval or extension of any Federal financial assistance from the Federal Transit Administration (FTA) to construct any facility, obtain any rolling stock or other equipment, undertake studies, conduct research or to participate in or obtain any benefit from any program administered by the FTA, no otherwise qualified person with a disability shall, solely by reason of his or her disability, be excluded from participation in, be denied the benefits of, or otherwise be subjected to discrimination under any program or activity that receives or benefits from Federal financial assistance administered by the FTA or any entity within the United States Department of Transportation (DOT).

Specifically, the Recipient GIVES ASSURANCE that it will conduct any program or operate any facility so assisted in compliance with all applicable requirements imposed by DOT regulations implementing the Rehabilitation Act of 1973, as amended, and the Americans With Disabilities Act of 1990 (any subsequent amendments thereto) set forth at 49 C.F.R. Parts 27, 37, and 38, as well as all applicable regulations and directives issued pursuant thereto by other Federal departments or agencies.

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**Legal Name of Applicant**

**BY:** \_\_\_\_\_  
**Signature of Authorized Official**

**Federal Transit Administration  
(FTA)  
CIVIL RIGHTS ASSURANCE**

The \_\_\_\_\_ HEREBY CERTIFIES THAT,

**Name of Applicant**

as a condition of receiving Federal financial assistance from the Federal Transit Administration (FTA), Section 5310 Program, will ensure that:

1. No person on the basis of race, color, or national origin will be subjected to discrimination in the level and quality of transportation services and transit-related benefits.
  
2. The \_\_\_\_\_ will compile, maintain, and  
**Name of Applicant**  
submit in a timely manner Title VI information required by FTA Circular 4702.1B and in compliance with the Department of Transportation's Title VI regulation, 49 C.F.R. Part 21.9.
  
3. The \_\_\_\_\_ will make it known to the  
**Name of Applicant**  
public that those person or persons alleging discrimination on the basis of race, color, or national origin as it relates to the provision of transportation services and transit-related benefits may file a complaint with the Federal Transit Administration and/or the U.S. Department of Transportation.

The person or persons whose signature appears below are authorized to sign this assurance on behalf of the grant applicant or recipient.

\_\_\_\_\_  
**NAME AND TITLE  
OF AUTHORIZED OFFICIAL**

**DATE:** \_\_\_\_\_

\_\_\_\_\_  
**SIGNATURE OF  
AUTHORIZED OFFICIAL**

## TITLE VI REPORT

List any active lawsuits or complaints naming the applicant which allege discrimination on the basis of race, color, or natural origin with respect to service or other transit benefits. The list should include: date the lawsuit or complaint was filed; a summary of the allegation; and the status of the lawsuit or complaint; including whether the parties to a lawsuit have entered into a consent decrees. **If none, please state.**

A description of all pending applications for financial assistance and all financial assistance currently provided by other federal agencies. **If none, please state.**

A summary of all civil rights compliance review activities conducted in the last three years. The summary should include: the purpose or reasons for the review; the name of the agency or organization that performed the review; a summary of the findings and recommendations of the review; and a report on the status and/or disposition of such findings and recommendations. **If none, please state.**

## **School Transportation Operations Agreement**

**Name of Applicant:** \_\_\_\_\_

- A. As required by 49 U.S.C. 5323 (f) and FTA regulations, "School Bus Operations," at 49 C.F.R. 605.14, the Applicant agrees that it will:
- (1) Engage in school transportation operations in competition with private school transportation operators only to the extent permitted by an exception provided by 49 U.S.C. 5323(f), and implementing regulations, and
  - (2) Comply with the requirements of 49 C.F.R. Part 605 before providing any school transportation using equipment or facilities acquired with Federal assistance authorized by 49 U.S.C. Chapter 53 or Title 23 U.S.C. awarded by FTA for transportation projects.
- B. The Applicant understands that the requirements of 49 C.F.R. Part 605 will apply to any school transportation it provides, the definitions of 49 C.F.R. Part 605 apply to this school transportation agreement, and a violation of this agreement may require corrective measures and the imposition of penalties, including debarment from the receipt of further Federal assistance for transportation.

\_\_\_\_\_  
**Typed Name & Title of Authorized Official**

\_\_\_\_\_  
**Signature**

\_\_\_\_\_  
**Date**

## DEBARMENT, SUSPENSION, AND OTHER RESPONSIBILITY MATTERS

The Primary Participant (applicant for an FTA grant or cooperative agreement, or potential contractor for a major third party contract),

\_\_\_\_\_ (NAME OF APPLICANT) certifies to the best of its knowledge and belief, that it and its principals:

1. Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from covered transactions by any Federal department or agency;
2. Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
3. Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (2) of this certification; and
4. Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

If the primary participant (applicant for an FTA grant, or cooperative agreement, or potential third party contractor) is unable to certify to any of the statements in this certification, the participant shall attach an explanation to this certification.)

THE PRIMARY PARTICIPANT (APPLICANT FOR AN FTA GRANT OR COOPERATIVE AGREEMENT, OR POTENTIAL CONTRACTOR FOR A MAJOR THIRD PARTY CONTRACT),

\_\_\_\_\_, CERTIFIES OR AFFIRMS THE TRUTHFULNESS AND ACCURACY OF THE CONTENTS OF THE STATEMENTS SUBMITTED ON OR WITH THIS CERTIFICATION AND UNDERSTANDS THAT THE PROVISIONS OF 31 U.S.C. SECTIONS 3801 ET SEQ. ARE APPLICABLE THERETO.

\_\_\_\_\_  
Signature and Title of Authorized Official

# **SECTION III GRANT APPLICATION**

Complete the following application using the forms provided.

AGENCY NAME: \_\_\_\_\_

**SECTION A  
DELINEATION OF VEHICLE NEEDS**

1. Please check the description that best fits your plan for the proposed vehicle(s).

- A. \_\_\_\_\_ Purchase of Section 5310 vehicle with previously acquired Section 5310 vehicle being retained as a spare which expands agency's fleet **(sign-offs required)**
- B. \_\_\_\_\_ Purchase of Section 5310 vehicle with previously acquired Section 5310 vehicle being sold
- C. \_\_\_\_\_ Purchase of Section 5310 vehicle to expand fleet **(sign-offs required)**
- D. \_\_\_\_\_ Purchase of Section 5310 vehicle with non-Section 5310 vehicle being sold
- E. \_\_\_\_\_ Purchase of Section 5310 vehicle with non-Section 5310 vehicle being retained as a spare which expands agency's fleet **(sign-offs required)**

**NOTE:** All vehicle(s) to be **replaced**, must have at least 90,000 miles of service at the time of application submission.

**NOTE:** The Division of Public Transit will allow one spare vehicle for agencies that have a fleet size of 1-5 and two spare vehicles for agencies that have a fleet size of 6-12.

**Describe in detail:**

How existing transportation services are unavailable, insufficient or inappropriate for your clients:

---

---

---

How the requested vehicle will overcome these shortcomings: \_\_\_\_\_

---

---

Steps the applicant will take to ensure that this project does not duplicate any existing service: \_\_\_\_\_

---

---

**SERVICE AREA**

2. The "transportation service area of the Project is intended to include the geographic area over which the Project is operated and the area whose population is served by the Project, including adjacent areas affected by the Project." Please answer these questions using 2017 Census information for each county in your service area updated by **American Community Survey Five-Year Estimates. (Sources: Census.gov; American Fact Finder; American Community Survey Five-Year Estimates.)**

Description of Service Area: (State exactly where requested vehicle is going to be utilized. From what location (center) will the vehicle be dispatched into what areas?)

---

---

---

3. Total population of service area \_\_\_\_\_

Source of information \_\_\_\_\_

4. Total disabled population of service area \_\_\_\_\_

5. Senior population of service area \_\_\_\_\_

6. Number of total clients within the following groups:

\_\_\_\_\_ Black    \_\_\_\_\_ Asian or Pacific Islands    \_\_\_\_\_ Hispanic    \_\_\_\_\_ American Indian or Alaskan Native

7. Is your agency a minority organization?    Yes \_\_\_\_\_    No \_\_\_\_\_

8. Does your agency provide assistance to minority communities?

Yes \_\_\_\_\_    No \_\_\_\_\_

Describe your assistance: \_\_\_\_\_

---

9. Are any other local transit systems and/or authorities (excluding Boards of Education or Greyhound) operating within the area delineated in Question #2? Check appropriate blank.

Yes \_\_\_\_\_    No \_\_\_\_\_



10. Are taxi companies operating within the area delineated in Question #2?  
Check appropriate blank.

Yes \_\_\_\_\_

No \_\_\_\_\_

11. Are other private non-profit organizations currently providing transportation services within the area delineated in Question #2? Check appropriate blank. (Do not include your agency.)

Yes \_\_\_\_\_

No \_\_\_\_\_

12. Check the statement which best describes the type of transportation services within the area delineated in Question #2?

\_\_\_\_\_ a. Seniors and individuals with disabilities within your service area will depend almost entirely upon your agency for their transportation in addition to that required for them to utilize and/or participate in the services and activities of the agency.

\_\_\_\_\_ b. Seniors and individuals with disabilities within your service area will be provided transportation by your agency only to the extent necessary for them to utilize and/or participate in the service activities of your agency.

13. Type of clients served:

% Non Disabled Senior \_\_\_\_\_ % Physically Disabled Senior \_\_\_\_\_

% Mentally Disabled Senior \_\_\_\_\_ % Physically Disabled Non Senior \_\_\_\_\_

% Mentally Disabled Non Senior \_\_\_\_\_ % Other \_\_\_\_\_

14. Number of both senior and non senior disabled individuals to be **served weekly** by the **vehicle(s) you have requested?** \_\_\_\_\_

15. Number of senior individuals to be **served weekly** by the vehicle(s) you have requested? **(Do not count an individual twice - an individual is either disabled or senior, not both.)** \_\_\_\_\_

16. Total number of persons **served weekly** by **all of the vehicles in your current fleet?** \_\_\_\_\_

17. Check the days of the week and indicate the hours of operation of your agency's **transportation program**.

\_\_\_ M \_\_\_                      \_\_\_ Th \_\_\_                      \_\_\_ Su \_\_\_  
\_\_\_ Tu \_\_\_                      \_\_\_ F \_\_\_  
\_\_\_ W \_\_\_                      \_\_\_ Sa \_\_\_

**SECTION B  
VEHICLE UTILIZATION**

18. How many hours per day will the **vehicle(s) requested** actually be in operation?

Vehicle #1 \_\_\_                      Vehicle #2 \_\_\_                      Vehicle #3 \_\_\_

19. How many vehicles does your organization **currently** own and/or lease?

Own \_\_\_                      Lease \_\_\_

20. How many vehicles are **currently** used for the transportation of seniors and/or persons with disabilities? \_\_\_\_\_

21. How many spares does your agency have? \_\_\_\_\_

22. Have satisfactory procedures been established to provide "back-up" transportation when regular vehicles are out of service?

Yes \_\_\_                      No \_\_\_

Describe your procedures: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

23. Indicate by percentages what type of transportation will be provided with the **vehicle being requested**.

\_\_\_\_\_ % Adult Day Care                      \_\_\_\_\_ % Mental Health  
\_\_\_\_\_ % Education                      \_\_\_\_\_ % Nutrition  
\_\_\_\_\_ % Employment                      \_\_\_\_\_ % Shopping/Personal  
\_\_\_\_\_ % Medical                      \_\_\_\_\_ % Social/Recreation  
\_\_\_\_\_ % Other \_\_\_\_\_

24. How many runs (one way trips) will be made daily with the **vehicle being requested** to bring clients into your agency's site? \_\_\_\_\_

25. How many runs (one way trips) will be made daily with the **vehicle being requested** to take clients home from your agency's site? \_\_\_\_\_

26. Anticipated daily mileage for **vehicle being requested**? \_\_\_\_\_

27. List the serial number(s) and mechanical condition of the vehicle(s) that will be replaced.

	Serial Number(s)	Make/Model Year	Mileage	Mechanical Condition
Vehicle #1	_____	_____	_____	_____
Vehicle #2	_____	_____	_____	_____

28. Average yearly mileage of **current fleet**? \_\_\_\_\_

29. Average age of **current fleet**? \_\_\_\_\_

The Americans With Disabilities Act of 1990 requires that persons with disabilities receive the same level of service from a transportation provider as a non-disabled person.

30. If you do not have lift-equipped vehicles in your inventory, do you have a written agreement with another provider in your service area to provide a lift-equipped vehicle when needed?

Yes\_\_\_\_\_ No\_\_\_\_\_

If yes, give name, contact person, address and telephone number of agency:

\_\_\_\_\_

\_\_\_\_\_

# CURRENT VEHICLE INVENTORY

A new requirement now exists for agencies receiving funding from the Section 5310 Program. If your agency provides regular, continuing shared-ride surface transportation services that are open to the general public or open to a segment of the general public defined by age, disability or low income then an **inventory of all vehicles that are used by your agency to provide transportation services** is required to be submitted to the Division (*regardless of original funding source*).

The Division is required by the Federal Transit Administration to gather total vehicle inventory for inclusion in a Statewide Transit Asset Management Plan (TAM). The TAM Plan must be completed for the Division to be eligible to receive Section 5310 funds.

As an example, 5310 providers who provide open service to all seniors in a town, **must be included in the plan**. If your agency only provides rides to seniors who are registered with the senior center or nutrition center then it is deemed closed door and does not need to be included in the TAM Plan. This same philosophy must be applied to all 5310 grantees (mental health, sheltered workshop, etc.) to determine if your agency is closed or open to your segment of the general population.

The above example is for your agency to decide whether your agency is an open or closed transportation provider. If your agency is receiving contracted services funding from the Division or NEMT, then you are an open transportation provider.

1. Page 22 is a certification that is to be signed in blue and returned as part of your application packet. The Division must provide justification to FTA if a 5310 recipient is not included in the plan. **(All agencies must complete certification.)**
2. Complete the Current Vehicle Inventory Chart on the next page. **List all the agency's vehicles that are used to provide transportation services** (regardless of original funding source). All columns must be completed. Condition Code Definitions are provided. Attach additional sheets if necessary. If you serve multiple counties, down right side of table, add county vehicle is utilized in.
3. **If you are an open transportation provider, for vehicles purchased/donated using other funding sources, a copy of the title of the vehicle is also required to be submitted (this will provide entry of the correct serial number into the TAM Plan.)**

## Transit Asset Management Plan Certification

The \_\_\_\_\_ hereby certifies that our agency:  
(Name of Agency)

\_\_\_\_\_ provides regular, continuing shared-ride surface transportation services that are open to the general public or open to a segment of the general public defined by age, disability or low income and will provide all required inventory information as requested.

or

\_\_\_\_\_ only provides rides to clients who are registered with our agency and is deemed closed door providing no transportation services to other segments of the general public.

\_\_\_\_\_  
(Authorized Official)

\_\_\_\_\_  
(Title)

\_\_\_\_\_  
(Agency Name)



**CONDITION CODE DEFINITIONS:**

Rank	Category	Description
5	Excellent	Brand new, no major problems exist, only routine preventive maintenance
4	Good	Elements are in good working order, requiring only nominal or infrequent minor repairs (greater than 6 months between minor repairs)
3	Fair	Requires frequent minor repairs (less than 6 months between repairs) or infrequent major repairs (more than 6 months between major repairs).
2	Poor	Requires frequent major repairs (less than 6 months between major repairs).
1	Bad	In poor condition that continued use presents potential problems.

31. What procedures do persons with disabilities (persons who use wheelchairs, have visual impairments, hearing impairments, communication disabilities, etc.) use to access your agency's transportation service? Are these procedures different than for a non-disabled person?

---

---

---

---

32. Has your agency ever received a request for transportation services from a person who uses a wheelchair, has a visual impairment, hearing impairment, communication disability, etc.? If yes, how did you provide this service? Be specific.

---

---

---

---

**SECTION C  
COORDINATION EFFORTS**

33. Does your agency currently participate in a cooperative/coordinated effort in your area?

Yes \_\_\_\_\_ No \_\_\_\_\_

If yes, please describe the arrangement and specify the type of trips shared; number of clients served; and any other cooperative activities, such as; joint training; joint purchasing; joint grant writing, etc.

---

---

---

If no, please explain \_\_\_\_\_

---



34. Will the **vehicle requested** be used to provide transportation services for Welfare to Work Programs?

Yes \_\_\_\_\_ No \_\_\_\_\_

If yes, please describe services to be provided. \_\_\_\_\_

---

---

### COORDINATION WITH OTHER FEDERAL PROGRAMS

The U.S. Department of Transportation (U.S. DOT) signed an interagency agreement with the U.S. Department of Health and Human Services (DHHS) in 1996 to improve the coordination of programs funded by the two departments. States are to encourage their Section 5310 recipients to participate in coordinated systems at the local level, along with recipients of funds from the programs of DHHS. The State must sign an assurance that the consolidated program of projects submitted for funding provides for maximum feasible coordination of transportation services assisted under Section 5310 with transportation services assisted by other Federal sources.

Also, the Older Americans Act now has provisions that affect community transportation services. There is strengthened language describing expectations for coordination of senior-oriented and public transportation services under the "Title III-B" supportive services and senior centers program.

35. Describe the processes that your agency undertakes to ensure that the proposed transportation services are or will be coordinated to the maximum extent possible with other federally funded agencies and private transportation providers in the proposed service area? Refer to the 2014 West Virginia Transportation Providers Directory ([www.transportation.wv.gov/publictransit](http://www.transportation.wv.gov/publictransit)) and specifically address how you have coordinated with providers in your service area.

---

---

---

---

---

## **Locally Developed Coordinated Public Transit-Human Services Transportation Plan**

All projects funded by the Enhanced Mobility of Seniors and Individuals with Disabilities Formula Program (Section 5310) must be part of a “locally developed coordinated public transit-human services transportation plan.” This plan was required to be developed through a process that included representatives of public, private, and non-profit transportation service providers, human services transportation providers and the general public.

All known transportation agencies were notified that any agency planning on applying for funding under the Section 5310 Program, anytime within the next four years, had to participate in the plan development and attend the development meetings.

Regional Planning and Development Councils across the state facilitated the development of the Coordinated Public Transit-Human Services Transportation Plans for each region and continue to update the plans periodically. The Councils held meetings in your Region, surveyed agencies and ask for input.

36. Did someone from your agency attend focus group meetings facilitated by RLS & Associates and the WV Division of Public Transit?

Yes \_\_\_\_\_ No \_\_\_\_\_

Name of person(s) attending: \_\_\_\_\_  
\_\_\_\_\_

Location(s) of meeting: \_\_\_\_\_

37. Was your agency requested to complete a survey in regards to the plan?

Yes \_\_\_\_\_ No \_\_\_\_\_

38. Did your agency complete the survey? Yes \_\_\_\_\_ No \_\_\_\_\_

39. Is your agency involved in any new coordination activities as a result of these efforts? Yes \_\_\_\_\_ No \_\_\_\_\_

If yes, please describe:

---

---

---

## SECTION D FISCAL AND MANAGERIAL CAPABILITIES

40. Indicate the statement which describes the availability of local funds to defray your operating expenditures. The funds required by this organization to operate your existing and proposed new vehicles **over the next five years** are:
- a. \_\_\_\_\_ A certainty because of the stability of the income source.
  - b. \_\_\_\_\_ Reasonably secure but because several of the sources are subject to variation, the operational expenses are not guaranteed.
  - c. \_\_\_\_\_ Fairly uncertain because all funding sources are not reliable or guaranteed.

## SECTION E OPERATING PLAN

41. Maintenance Program

Do you have a vehicle maintenance plan which at least meets the minimum recommendations of the vehicle manufacturer?

Yes \_\_\_\_\_ No \_\_\_\_\_

42. Is there a daily pre-trip vehicle inspection program in place?

Yes \_\_\_\_\_ No \_\_\_\_\_

Describe: \_\_\_\_\_  
\_\_\_\_\_

43. Are deficiencies noted in pre-trip inspections repaired in a timely manner and properly reviewed by management?

Yes \_\_\_\_\_ No \_\_\_\_\_

44. If you utilize vehicles which have tie-down mechanisms for wheelchairs/ramps, how often are these checked to insure proper operation?

---

45. If you utilize vehicles that are lift/ramp equipped, how often is it being cycled even when it is not used?

Daily\_\_\_\_\_ Weekly\_\_\_\_\_ Monthly\_\_\_\_\_ Never\_\_\_\_\_

46. Maintenance Facilities (Check **the one** that best describes your program)

a.\_\_\_\_\_ You have your own maintenance facilities and personnel that can handle any repairs required on the vehicles.

b.\_\_\_\_\_ You have facilities and personnel that can handle routine maintenance and tune-ups. Major repairs would be contracted out on an as needed basis.

c.\_\_\_\_\_ You have a maintenance contract which provides the required maintenance for all of your agency's vehicles.

d.\_\_\_\_\_ You will contract out, on an as needed basis, for required maintenance.

47. Storage: Where will the vehicle you are applying for be stored?  
(Check **only one**.)

a.\_\_\_\_\_ The vehicle will be stored at an indoor facility located at \_\_\_\_\_.

b.\_\_\_\_\_ The vehicle will be stored at an outside but secured area located at \_\_\_\_\_.

c.\_\_\_\_\_ The vehicle will be stored at the home of the driver.

d.\_\_\_\_\_ No special storage provisions have been made at this time.

e.\_\_\_\_\_ Other (Please explain)\_\_\_\_\_.

48. Driver Selection (check all that apply)

When selecting your drivers, does your agency:

- a. \_\_\_\_ Check their driving record? (valid, appropriate vehicle operator's license, eligible for insurance coverage?)
- b. \_\_\_\_ Require a physical examination?
- c. \_\_\_\_ Require driving experience with vehicles similar to those operated for your agency or satisfactory completion of a training program prior to actual passenger transportation?
- d. \_\_\_\_ Require a pre-employment drug/alcohol test?

49. Driver Training: Describe your agency's **driver orientation program**:

---

---

---

---

---

50. List the types and amount of **driver training** your agency has provided within the last two years:

---

---

---

---

---

51. Describe any **safety training** your agency has provided within the last two years (evacuation procedures, safety plans):

---

---

---

52. What type of safety materials does your agency provide to your drivers?

---

---

---

---

53. Does your agency have an on-going driver safety program? \_\_\_ Yes \_\_\_ No

54. The Americans With Disabilities Act requires training of all drivers. Please list all drivers from your organization who have had Passenger Service and Safety Training (PASS) and are still driving.

<u>Name of Driver(s)</u>	<u>Still Employed</u>	
	<u>Y</u>	<u>N</u>
_____	_____	_____
_____	_____	_____
_____	_____	_____

Attach additional sheets if necessary.  
**Provide copies of training certificates.**

55. Please list all drivers from your organization who **have not** had PASS training.

---

---

56. Have your drivers received Operation Lifesaver Training (**Railroad Crossing Awareness Training**)? \_\_\_\_\_ Yes \_\_\_\_\_ No

57. Has your agency prepared a transportation safety plan or yearly update using the **S.P.I.D.E.R.** materials?

\_\_\_\_\_ Yes \_\_\_\_\_ No

58. Does your agency have a communication system?

\_\_\_\_\_ Yes      \_\_\_\_\_ No

If yes, please check type:

Mobile Radios \_\_\_\_\_ CB \_\_\_\_\_ Pager \_\_\_\_\_ Cellular Phone \_\_\_\_\_

Other \_\_\_\_\_ (specify) \_\_\_\_\_

Explain dispatch procedures used with communication equipment.

---

---

59. If your agency does not have a communication system, please check the appropriate choice below:

a. \_\_\_\_\_ One person will be assigned as dispatcher and he/she will handle van schedules and assign drivers. The dispatcher will also be responsible for assigning replacements for drivers failing to report to work.

b. \_\_\_\_\_ The dispatcher will be a part time job assigned to one of our staff members.

c. \_\_\_\_\_ No one has been assigned, the job will be handled on an as needed basis.

60. Why should this application be funded?

---

---

---

---

---

61. **If your agency is selected for funding, list below your agency's name and phone number as it should appear on the side of an approved vehicle.** Should your agency not want your name or phone number on the side of an approved vehicle, please state so below.

---

62. If your agency is selected for funding, would it prefer one or two tie down spaces for wheelchairs in the vehicle? (See Section Q for more details)

\_\_\_\_\_ One Tie-Down

\_\_\_\_\_ Two Tie-Downs



## SUMMARY OF PROJECT COSTS

**TOTAL PROJECT COSTS MAY BE MORE OR LESS THAN PROJECT ESTIMATE**

	AMOUNT
A. Total Estimated Vehicle Cost (See Section Q for choices) \$	_____
B. Contingencies (5% of A)	_____
C. Storage and Security Costs (\$150 x # of vehicles)	_____
D. Total Estimated Cost (A + B + C)	_____
E. Federal Grant Request (80% of D)	_____
F. Local Contribution (20% of D)	_____

**Sources and amounts of 20% local share for the equipment being requested:**

SOURCE	AMOUNT
_____	_____
_____	_____
_____	_____

**Local match may be derived from any Non U.S.Department of Transportation Federal Program, State Programs, Local Contributions or Grants.**

Attach documentation of vehicle match funds immediately behind this page. Proof may consist of, but not be limited to: written statements from county commissions, state agencies, city managers, mayors, town councils, organizations, accounting firms and financial institutions.

**All of the above must be notarized and show the date that these funds become available.**

**OPERATING BUDGET OF VEHICLE REQUESTED**

	ANNUAL COST
A. Salaries and Fringe Benefits	\$ _____
B. Overhead (Rent and other)	_____
C. Fuel, Lubricants and Tires	_____
D. Maintenance	_____
E. Insurance	_____
F. Contract Service	_____
G. Administrative and Reporting Costs	_____
H. Other	_____
<b>TOTAL ESTIMATED ANNUAL COST</b>	<b>\$ _____</b>

Sources and amounts of proposed annual operating budget for the requested vehicle(s).

SOURCE	AMOUNT
_____	_____
_____	_____
_____	_____
_____	_____

**Attach notarized documentation of local operating support immediately behind this page.**

## **SECTION IV**

# **COMMUNICATION EQUIPMENT APPLICATION**

## CHECKLIST FOR COMMUNICATION EQUIPMENT

- \_\_\_\_\_ Letter of Intent
- \_\_\_\_\_ Title Page
- \_\_\_\_\_ Authorizing Resolution (**SIGNED IN BLUE INK**)
- \_\_\_\_\_ Verification Certification (**SIGNED IN BLUE INK**)
- \_\_\_\_\_ Articles of Incorporation (IRS Tax Exemption letter is not acceptable.)
- \_\_\_\_\_ Positive Local Intergovernmental Review  
**(MANDATORY AT TIME OF SUBMISSION)**  
**(must approve communication equipment purchase)**
- \_\_\_\_\_ Certifications (**SIGNED IN BLUE INK**)
- \_\_\_\_\_ Application for Communication Equipment (Questions 1 - 17)  
**Include Equipment Specifications**
- \_\_\_\_\_ Appendix S – Title VI Nondiscrimination and Limited English Proficiency  
**(Must Utilize Provided Format)**
- \_\_\_\_\_ **Notarized** Proof of Necessary Local Matching Funds

## **APPLICATION FOR COMMUNICATION EQUIPMENT INSTRUCTIONS**

When applying for communication equipment (two-way radio), an agency is required to provide the information shown on the previous checklist. This information is to be provided based on the instructions given in the application packet. Also, an agency applying for communication equipment is required to provide the following additional items:

1. Projected cost of equipment.
2. Equipment specifications - **The applying agency is required to obtain from a communication equipment vendor and submit.**
3. Proof that the equipment will not interfere with current communication facilities in agency's service area (i.e. - interference to television, radio station, or ambulance radio equipment.)

An agency is required to follow the same time frame as applicants applying for vehicles. Applications for funds to purchase communication equipment are due on or before **May 22, 2020.**

**Citizen's band radios, cellular phones and AM and/or FM radios**  
**ARE NOT ELIGIBLE FOR FUNDING**

## APPLICATION FOR COMMUNICATION EQUIPMENT

Agency Name: \_\_\_\_\_

1. Service Area: \_\_\_\_\_

2. Service Area (**check only one**)

a. \_\_\_\_\_ Predominantly Urban

b. \_\_\_\_\_ Predominantly Rural

c. \_\_\_\_\_ Mixed

3. Service Area (**check only one**)

a. \_\_\_\_\_ Countywide

b. \_\_\_\_\_ Localized

4. Number of agencies (including your own) providing transportation to seniors and individuals with disabilities in your service area:

a. \_\_\_\_\_ 1-2

b. \_\_\_\_\_ 3-5

c. \_\_\_\_\_ 6 or more

5. Number of taxi companies in your service area:

a. \_\_\_\_\_ 0

b. \_\_\_\_\_ 1

c. \_\_\_\_\_ 2 or more

6. Is there a public transit system in your service area?

a. \_\_\_\_\_ YES

b. \_\_\_\_\_ NO

7. Most recent funding under a Section 5310 grant:

- a. \_\_\_\_\_ 2018
- b. \_\_\_\_\_ 2017
- c. \_\_\_\_\_ 2016 or earlier

8. Dispatching (check only one)

- a. \_\_\_\_\_ One person will be assigned as dispatcher and will handle vehicle scheduling and driver assignments.
- b. \_\_\_\_\_ Dispatcher will be a part-time job assigned to one or more staff members.
- c. \_\_\_\_\_ No dispatcher will be assigned. The job will be handled on an as-needed basis.

9. Number of Vehicles in Your Fleet \_\_\_\_\_

10. Number of Radios Requested \_\_\_\_\_

11. Explain why communication equipment (radios) is needed by your agency.  
(If more room is needed, use another page.)

---

---

---

---

---

---

---

---

12. What is the estimated cost of the communication equipment requested?  
Include all costs (i.e. radios, base stations, towers, license fees, repeater service, hookups, etc.) **(Agencies should determine what their operating cost such as monthly access fees, etc. will be.)**

---

---

**13. SUMMARY OF PROJECT COSTS**

**TOTAL PROJECT COSTS MAY BE MORE OR LESS THAN THE PROJECT ESTIMATES**

- A. Total Estimated Radio Equipment Costs (from Question #12) \$ \_\_\_\_\_
- B. Contingencies (5% of A) \_\_\_\_\_
- C. Total Estimated Cost (A + B) \_\_\_\_\_
- D. Federal Grant Request (80% of C) \_\_\_\_\_
- E. Local Contribution (20% of C) \_\_\_\_\_

**14. Sources and amounts of 20% local share for the radio equipment being requested:**

SOURCE	AMOUNT
_____	\$ _____
_____	\$ _____
_____	\$ _____
TOTAL	\$ _____

**Local match maybe derived from any non U.S.Department of Transportation Federal Program, State Programs, Local Contributions or Grants.**

15. Attach notarized proof of local match and operating funds. Proof may consist of, but not be limited to: written statements from county commissions, state agencies, city managers, mayors, town councils, organizations, accounting firms and financial institutions.

**All proof must be notarized and show the date when these funds will be available.**

16. **Attach communication equipment specifications prepared by a communication equipment vendor.**

17. **Attach statement from communication equipment vendor verifying that your requested equipment will not interfere with current communication facilities in agency's service area (i.e. interference to television, radio station, or ambulance radio equipment.)**



# COMMUNICATION EQUIPMENT MAINTENANCE CERTIFICATION

The \_\_\_\_\_ agrees to  
**(Agency Name)**

maintain and operate in good working condition any communication equipment  
purchased with Section 5310 funds.

\_\_\_\_\_  
**(Date)**

\_\_\_\_\_  
**(Authorizing Signature)**

**SECTION V**  
**APPENDICES**

**APPENDIX I**  
**HOW TO RESOLVE OBJECTIONS MANUAL**

**STATE OF WEST VIRGINIA  
SECTION 5310**

**HOW TO RESOLVE  
OBJECTIONS MANUAL**

# TABLE OF CONTENTS

	<b>Page</b>
Resolution of Sign-Off Objections	O-3 - O-6
"Opportunity to Participate" Letter and Attachments	O-7 - O-13
Request Form For Special Transit Advisory Committee Meeting	O-14 - O-15
Competitive Services Board's Principles on Cost Comparisons in Competitive Bidding	O-16 - O-18

**RESOLUTION OF  
SIGN-OFF OBJECTIONS**

## RESOLUTION OF SIGN-OFF OBJECTIONS

Section 5310 applicants, requesting expansion vehicles, must obtain a sign-off from every taxi company, transit system, head start provider or other paratransit operator in the proposed service area. ***The agency must send all transportation providers a sign-off letter and form. All sign-off letters must be sent certified mail, and all certified mail return receipts, as well as, a copy of the letter sent must be submitted with the application on or before May 22, 2020.***

The transportation provider may sign-off or object to the agency's proposed service. Should the transportation provider fail to return the sign-off within 30 days, they forfeit the right of objection. The 30-day period begins on the day the transportation provider receives the sign-off letter (date listed on the certified mail receipt).

### STEP I

Should a transportation provider submit an objection as a result of the request for sign-off, the agency must review the objection and **must** send a letter (**within five (5) business days of receipt of the objection**) offering the transportation provider an opportunity to **submit a proposal to provide the service** (letter to be used can be found on pages O-8 - O-13). **This letter must be sent certified mail and the return receipt must be submitted with the application by May 22, 2020.**

Guidance for comparison of costs between transportation providers in deriving a budget for your agency and the objecting transportation provider can be found on pages O-16 - O-18. Should the transportation provider refuse or fail to respond within fifteen (15) days, (the 15-day period begins on the day the transportation provider receives the letter, which is the date listed on the certified mail return receipt) the objection will be considered resolved.

### STEP II

If the transportation provider wants to respond with a proposal, the applying agency will notify their Local Planning and Development Council or Metropolitan Planning Organization that an objection has arisen and request the formation of a local resolution committee. The applicant and private provider will submit their proposals to the Local Planning and Development Council or Metropolitan Planning Organization for review. One of the following methods will be used by the Local Planning and Development Council or Metropolitan Planning Organization in resolving the objection or dispute:

- A. The Local Planning and Development Council or Metropolitan Planning Organization will review both proposals in-house and reach a decision based upon the established evaluation criteria shown on page O-12.

- B. The Local Planning and Development Council or Metropolitan Planning Organization can form a local resolution committee. A list of the individuals, selected by the Council to serve on the committee will be provided to the applicant and private provider for their review. Both parties shall agree on the list of Committee members prior to the review of their proposals.
- C. The Local Planning and Development Council or Metropolitan Planning Organization may develop another method for local resolution of objections and/or disputes. Any additional methods for resolving disputes and/or objections must be submitted to the Division of Public Transit for review and approval prior to implementation.

**The criteria to be used in reviewing  
the two (2) proposals is shown on page O-12.**

Should the decision made by the Local Planning and Development Council or Metropolitan Planning Organization be unsatisfactory to either party, an appeal may be made to the Division of Public Transit. This appeal shall be done through a "Request For Special Transit Advisory Committee Meeting" (request form on page O-15). This form must be included in your Application at the time it is submitted to the Division on **May 22, 2020**, should your agency or private provider require such a meeting.

The Division of Public Transit will, upon written request of either party, form a Special Transit Advisory Committee (STAC) to review the dispute or objection. STAC will be composed of members who will be representatives of the following groups: public transit, private transit, and paratransit, as well as, a governmental agency representative and a consumer.

It shall be the responsibility of the Division to select the members of STAC and to determine the time and location of the Special Committee meeting. Every effort will be made to select members for the Special Committee from areas other than those involved in the dispute of the proposed projects.

The applicant involved in the objection or dispute and a representative of the objector or opposing individual will both be allowed to present their cases both orally and written to STAC and to answer any questions that may arise during the meeting.



Only one (1) meeting of STAC will be held and a decision will be made by its members after each side has presented their case. Members of the Division staff will be present at the meeting, but will not be involved in reaching the decision of the Committee. A private vote of the Committee members will be taken, and the two parties involved in the dispute will be notified of the Committee's decision in writing.

The decision of the Special Transit Advisory Committee shall be final and **there is no appeal process**. However, private providers may appeal to the Federal Transit Administration (FTA), but "only upon procedural grounds that the local planning and programming process has not established procedures for the maximum feasible participation of private transportation providers consistent with Section 8(e) of the Federal Transit Act, as amended; procedures were not followed; or that the process does not provide for the fair resolution of disputes."

Private transportation providers can file their appeal with FTA at the following address:

Theresa Garcia Crews, Regional Administrator  
United States Department of Transportation  
Federal Transit Administration  
Region III  
1835 Market Street  
Suite 1910  
Philadelphia, Pennsylvania 19103

## **"OPPORTUNITY TO PARTICIPATE" LETTER**

**“OPPORTUNITY TO PARTICIPATE”  
(ON YOUR AGENCY’S LETTERHEAD)**

Name and Address of Transit/Private Provider(s)

Dear \_\_\_\_\_:  
**(Transit/Private Provider)**

This letter is in response to your communication concerning an application to be submitted by our organization for capital assistance under Section 5310 of the Federal Transit Act, as amended. I understand your concern relative to our proposed services and the role of public and private carriers in the provision of such services in the **(name of service area)**.

As you are aware, the Section 5310 Program provides capital assistance to private non-profit organizations to provide transportation services for seniors and individuals with disabilities, where existing mass transportation services are unavailable, insufficient, or inappropriate. Consequently, in reviewing each application, the **(Local Planning and Development Council or Metropolitan Planning Organization)** in our service area will compare the proposed services outlined in the application with existing transportation services and resources to determine if the proposed services can be provided by existing carriers. As a part of the review, the Division of Public Transit requires applicants to contact private carriers, such as yourself, explain the services they intend to provide and obtain a sign-off from each carrier stating that the services he (the private carrier) is providing or is prepared to provide, are not designed to meet the special needs of seniors or individuals with disabilities within the area.

In your response, you stated that you object to the proposed service to be provided by our organization because the service would result **(state reason for objection)**. **A detailed description of the proposed service and the procedures that will be followed in providing these services, with the requested vehicle, is attached to this letter.** We invite you to comment on the need for such services and how they will result in duplication of transportation services in the area, as well as, compete with the proposed services you provide.

Additionally, if your company would like to provide the proposed services, we invite you to submit a proposal outlining the details of the service you could provide to the **(Local Planning and Development Council or Metropolitan Planning Organization)**. A letter notifying our organization that you intend to submit a proposal must be sent within fifteen (15) working days after receipt of this letter so that our organization can notify the **(Local Planning and Development Council or Metropolitan Planning Organization)** of the need for a local resolution committee.

Agencies should use the form provided with this letter in preparing its proposal as it has been designed to follow the same format as the WVDPT. This will ensure a fair and accurate comparison of our two proposals. A listing of the criteria to be used in evaluating the two proposals has also been attached for agency information. Please note that an agency proposal **cannot** be changed after it is submitted. Therefore, you should be sure to review and proof it carefully before submission. An example of wording:

Due to time constraints, we are facing relative to the submission of the application to the Federal Government, we must receive a reply from you within fifteen (15) working days after receipt of this letter (the 15-day period begins on the date listed on the certified mail return receipt). If you decline to respond to our letter, the State of West Virginia will continue processing our application for Section 5310 assistance.

If you would like to submit a proposal to provide the proposed services, within fifteen (15) working days after receipt of this letter (the 15-day period begins on the date listed on the certified mail return receipt), forward your proposal to our (**Local Planning and Development Council or Metropolitan Planning Organization**) and it will be evaluated along with the proposal submitted by us. A decision, based on the merits of each proposal, will be rendered by the (**Local Planning and Development Council or Metropolitan Planning Organization**).

Should the decision made by the (**Local Planning and Development Council or Metropolitan Planning Organization**) be considered unsatisfactory by your agency or ours, an appeal may be made to the State level through the Division of Public Transit.

We recognize your interest in this application and hope a satisfactory solution can be reached. Should you require additional information, please let me know.

Sincerely,

Applicant

1. A completed Transportation Budget for the **vehicle(s)** needed to provide the proposed service.

### TRANSPORTATION BUDGET

	<b>Annual</b>
A. Salaries (include fringe benefits)	_____
B. Overhead (rent and other)	_____
C. Fuel, Lubricants, and Tires	_____
D. Maintenance	_____
E. Insurance	_____
F. Contract Service	_____
G. Administration and Reporting Cost	_____
H. Other	_____
TOTAL ESTIMATED ANNUAL COST. . . \$	_____

#### REVENUES

#### DONATIONS


2. Level of service you would provide to meet the needs of the proposed service. List days and hours of operation; vehicle accessibility for seniors and individuals with disabilities; passenger fares, etc.

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

3. Show what it would cost your agency to provide this proposed service (cost per vehicle). Fully allocated costs should be shown including all subsidies, capital grants, and the use of public facilities.

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

4. Describe any training that your drivers have received that would exhibit safe driving records, specialized skills in handling seniors and individuals with disabilities, etc.

---

---

---

---

---

5. Describe your current preventative maintenance and/or safety check program.

---

---

---

---

---

6. What existing facilities does your agency have for wheelchair users?

---

---

---

---

---

7. Certification that your agency will comply with all applicable Federal laws and regulations such as: Equal Employment Opportunity: Non-Discrimination on the Basis of a Handicap; Title VI of the Civil Rights Act of 1964; Americans With Disabilities Act; School Transportation Operations; the Disadvantaged Business Enterprise Procurement Program; Energy Conservation; No Federal Government Obligations to Third Parties; Program Fraud and False or Fraudulent Statements or Related Acts; Debarment, Suspension, and Other Responsibility Matters, and requirements of the Section 5310 Program

8. Attach a copy of your organization's most recent financial statement.

9. Other

---

---

## CRITERIA

Criteria to be utilized in evaluating public/private service decisions shall include but not be limited to the following:

- A. Certification that the provider has or will have the legal, financial and technical capabilities to carry out the proposed transportation service. This includes but is not restricted to the following: regulatory approval, if the private provider is a regulated carrier (e.g. taxi); financial solvency now and in the near future; insurance coverage to cover the type of vehicle that is being requested by the private non-profit agency; administrative capability to effectively and efficiently run their operation; and, trained personnel to properly operate and maintain their vehicles.
- B. The existence or planned implementation of a documented preventative maintenance and daily safety check program to insure that the vehicles are in a safe operating condition.
- C. That vehicle operators have a safe driving record, proper training, have or will complete a defensive driving course, and will complete the Passenger Service and Safety Training Course.
- D. That the proposed private service be less expensive to operate than the present or proposed public service based on the fully allocated cost of the service. Fully allocated costs will include all subsidies utilized by public providers (e.g. operating subsidies, capital grants and the use of public facilities).

In addition, at least the following ratios should be examined: cost/revenue; cost/passenger; and cost/route mile.

- E. That the proposed private service offer at least a comparable level of service to the community in terms of convenience and cost as the existing or proposed public service.

Factors to consider include but are not limited to: frequency of service; daily hours of service; vehicle accessibility for seniors and individuals with disabilities; and, passenger fares, especially non-peak fares for seniors and individuals with disabilities.

- F. That the provider will comply with Federal laws and regulations in the areas of: Equal Employment Opportunity: Non-Discrimination on the Basis of a Handicap; Title VI of the Civil Rights Act of 1964; Americans With Disabilities Act; School Transportation Operations; the Disadvantaged Business Enterprise Procurement Program; Energy Conservation; No Federal Government Obligations to Third Parties; Program Fraud and False or Fraudulent Statements or Related Acts; Debarment, Suspension, and Other Responsibility Matters, and requirements of the Section 5310 Program.

## CERTIFICATION

**Organization Name:** \_\_\_\_\_

I hereby certify on behalf of the above mentioned organization that it does have or will have the legal, financial and technical capabilities to carry out the proposed transportation service.

This includes but is not restricted to the following: regulatory approval, if the private provider is a regulated carrier (e.i. taxi); financial solvency now and in the near future; insurance coverage to cover the type of vehicle being requested by the private non-profit agency; administrative capability to effectively and efficiently run their operation; and, trained personnel to properly operate and maintain the vehicle.

\_\_\_\_\_  
**(Signature of Authorized Representative)**



**REQUEST FORM FOR  
SPECIAL TRANSIT ADVISORY COMMITTEE MEETING**

**REQUEST FOR  
SPECIAL TRANSIT ADVISORY COMMITTEE MEETING**

I, \_\_\_\_\_, hereby request a meeting of the  
**(Name of Individual)**  
Special Transit Advisory Committee (STAC) to resolve the objections(s) to the  
\_\_\_\_\_  
**(Private Non-Profit Agency)**  
\_\_\_\_\_  
**(Objecting Transit/Private Provider)**

I understand that the Special Committee's decision will be final and that there is no appeal process. The decision by the STAC will be accepted by my agency.

Should the Special Committee rule in favor of the objecting transit/private provider, I understand that my options will be to:

- A) lease the vehicle to the objecting transit/private provider;
- B) develop a coordinated plan in that both the transit/private provider and paratransit agency provide a joint transportation service or;
- C) withdraw the Application.

I understand that this decision must be made and submitted in writing to the Division of Public Transit within five (5) days after the Special Committee's decision.

Should we decide to lease the vehicle to the objecting transit provider or coordinate services, I understand that our agency will be responsible for finalizing the lease agreement and/or coordination plan by **July 31, 2018**.

I further understand that if the lease agreement and/or coordination plan is not finalized by this date, our application will not be considered for funding.

The \_\_\_\_\_ hereby agrees to, and  
**(Private Non-Profit Agency)**

shall comply with all of the aforementioned terms and conditions.

\_\_\_\_\_  
**(Date)**

\_\_\_\_\_  
**(Signature)**

## **THE COMPETITIVE SERVICES BOARD'S PRINCIPLES ON COST COMPARISONS IN COMPETITIVE BIDDING**

The current interest in encouraging competition for the provision of public transportation services has raised a number of issues regarding the proper way to compare public and private-sector costs. The Competitive Services Board has developed the principles presented here with the intent of helping state and local decision makers resolve these issues. These principles are responses to actual concerns raised by state and local decision makers and public and private operators with respect to cost comparisons in competitive bidding. The Board recognizes that cost comparison is an important consideration, but not the sole consideration, in evaluating competitive bids. Other considerations include service quality, service continuity, financial and managerial ability to carry out the contract, and relevant experience in the provision of public transportation services.

In developing these principles, the Competitive Services Board recognized the complexities inherent in balancing the demands of public policy, sound economics, and service to the public. The Board also recognized that competition which draws upon the skills and resources of both the public and private sectors is extremely valuable. Accordingly, the Board has developed these principles on cost comparisons as a practical, general guide to help in fostering an even-handed competitive environment for public transportation.

The public agency has a responsibility to minimize public-sector costs and to maximize the amount of service that can be provided. Guided by this objective, the Board has adopted the principle that public/private cost comparisons should employ a fully allocated costing procedure. Fully allocated costs include all direct and shared costs of capital, operations, and administration attributable to the services under consideration for competition. Fully allocated cost comparisons in competitive bidding require that all public-sector costs be shown with an explanation of what is attributable and what is not. Such cost comparisons will provide the information necessary for decision makers to assess both the short-run and long-run cost implications of public versus private-sector transit operations. In the evaluation of the bids, however, decision makers should take into account the fact that upon contracting out for service, some or all of the shared public-sector costs attributable to such service may not be eliminated, and therefore may not produce cost savings for the public agency, and the fact that public operators bidding on new services under fully allocated costs may not actually incur some of the costs identified.

The following sections deal with the application of the fully allocated costing principle to specific aspects of public/private cost comparisons.

### **Government Financial Support**

The total cost, regardless of source of financial support, should be used in cost comparisons to reflect actual costs to the taxpayer. For example, if vehicles are purchased with 75 percent federal funds, 10 percent state funds, and 15 percent local funds, the full 100 percent cost should be used in the cost comparison.

### **Administrative Costs**

The portion of a transit agency's administrative costs that are attributable to the service should be included in the cost comparison, including the attributable portion of senior management compensation.

### **Contributions from Other Government or Agency Units**

Some public operators use without charge the services or facilities of other government or agency units (for example, legal or clerical services, or parking lots). Because these contributions are real costs to the taxpayer, they should be included in cost comparisons at their actual cost to the relevant government or agency unit.

### **Non-attributable Public-Sector Costs**

Public-sector costs that benefit both public and private operators should not be included by the public carrier in a fully allocated cost comparison if they are not attributable to the service up for bid. Fund raising, grants management, and financial reporting, among others, generally fall into this category. Other activities, such as marketing and planning, may be partly attributable and partly non-attributable. For example, to the extent that a private operator is responsible under the contract for planning and marketing a proposed service, the public agency's costs of performing the same functions should be included in the cost comparison.

### **Capital Assets**

Public agencies' physical assets should be included in cost comparisons using generally accepted accounting principles for computing appropriate depreciation charges. However, if the public agency provides the capital assets (such as vehicles or facilities) for a private bidder, those capital costs should not be included in the cost comparison.

### **Costs Imposed by Federal and State Requirements**

Public agencies incur some costs as a result of federal and state requirements for grant fund recipients. Some of these costs are not attributable to the service up for bid (such as financial reporting), and should not be included in a fully allocated cost comparison. Other costs, such as handicapped accessibility, will be attributable, and should be included in both public and private-sector costs.

### **Taxes and Fees**

Taxes and fees paid by some operators and not others should be recognized by decision makers as revenue to the public sector. To some extent, these revenues may be available for local public transportation purposes, and to that extent should be considered as an offset against the bid costs of those operators that pay them. Ideally, efforts should be made to remove these tax and fee differentials through changes in relevant laws and regulations.

## **Disclosures of Private-Sector Cost Information**

Whether private carriers should be required to disclose the composition of their bids, and if so, to what level of detail, are matters to be decided based on local conditions and preferences. In principle, full disclosure is not necessary for cost-comparison reasons, since the "bottom line" provides sufficient cost information to award a contract.

However, there are other reasons for requiring disclosure. Some limited disclosure is necessary to take advantage of the capital cost of contracting policy, although competitive pressures and FTA's percentage limits on the capital component of contracts can provide adequate safeguards without requiring detailed information. Disclosure is necessary also when the outcome of the contract competition is legally challenged, and may be preferred in order to ensure fairness in terms of bid preparation costs, reassure the public agency about the validity of the private carrier's cost structure, or guard against "low-balling" (bidding low to win the initial contract, with the intention of recovering losses in subsequent negotiations). Identification of taxes and fees paid by the private operator may also be necessary if they are to be adequately considered in cost comparisons.

On the other hand, strict disclosure requirements may greatly increase paperwork, and may discourage private operators from bidding, especially where the information would be public knowledge under freedom of information laws.

## **Private-Sector Donations**

Some transit providers' costs are offset by contributions of services or facilities from private organizations or individuals (for example, volunteer drivers for specialized services). Since no financial costs are incurred in these instances, there is no need to impute a cost in cost comparisons.

## **Interest**

The cost of capital equipment used to provide transit services will often include interest charges. These charges should be included in the cost comparison to reflect the cost of capital. Although the public agency will often have access to a lower interest rate than private operators, this appears to be an advantage inherent to the public sector, and there is no valid reason to compensate for it in the cost comparison. Where public-sector interest charges are much lower, it may be preferable for the public agency to obtain the vehicles, regardless of who operates them.

## **Costs of Contracting**

Certain costs will arise as a result of contracting services to the private sector, such as bid preparation, labor protection, and contract management. To the extent that these costs are identifiable and unavoidable, they should be included in the costs associated with the contracting option.

**APPENDIX II**  
**GLOSSARY OF TERMS**

## GLOSSARY OF TERMS

**ADMINISTRATION COSTS** - The State's costs incurred in the implementation and monitoring of the Section 5310 project, which are directly related to the grant.

**CAPITAL EQUIPMENT OR FACILITIES** - Vehicles, equipment and facilities which have a multi-year usable life. For the purpose of this program only transportation related capital equipment is eligible for funding.

**CROSS-COUNTRY** - Land, not owned or maintained by the State or local governments, but used as access to private residences. Roadbed may also be creek bed, farm field access, etc.

**DEMAND-RESPONSIVE** - Service which is tailored to meet the specific transportation needs of travelers, usually through route deviations based on requests for the service. Dial-A-Ride is a common form of demand-responsive transportation.

**DIAL-A-RIDE** - Dial-A-Ride is a term that has been applied to a variety of shared-ride services operated by the private sector. These services utilize vans, small buses, or other vehicles larger than a taxi cab, but in many respects they resemble a shared-ride taxi service in that they provide door-to-door service. However, most Dial-A-Ride services do not pick up in response to hailing in the street.

**DISABLED INDIVIDUAL** - Any individual who due to a physical or mental impairment is substantially limited in one or more of the major life activities; has a record of such an impairment; or is regarded as having such an impairment.

**DUAL LANE SURFACED HIGHWAY** - Hard surfaced (concrete/68) roadways maintained by and listed within the State Highway Department's Primary or Secondary System.

**FIXED ROUTE/FIXED SCHEDULE** - Vehicles operating on a definite route and schedule.

**FTA** - Federal Transit Administration

**INCIDENTAL USE** - Incidental use means use of equipment or facilities purchased under the Section 5310 Program during periods when the equipment is not used for specific grant related purposes. This type of use is allowed, but should be kept to a minimum, and **must not interfere** with any transportation service to seniors and individuals with disabilities.

**LOCAL FUNDS OR SHARE** - Refers to the match for the Section 5310 Federal dollars.

**LOCAL INTERGOVERNMENTAL REVIEW** - A process whereby all levels of government are notified of proposed projects involving Federal funds. It is intended to assure that conflicting projects or projects not in the best interest of the community are identified early in the planning phase. This review can be done by the regional planning and development council or metropolitan planning organization.

**MODIFIED FIXED ROUTE/DEMAND RESPONSIVE** - Vehicles that operate on a fixed route, but will detour from the route to pick up or drop off passengers. After the passenger is served, the vehicle will return to the fixed route.

**NON-PROFIT ORGANIZATION** - Non-profit organization means a corporation or association determined by the Secretary of the Treasury to be an organization described by 26 U.S.C. Section 501(c) which is exempt from taxation under 26 U.S.C. 501(a) or Section 101.

**OFFICIALLY ADOPTED TRANSPORTATION PLAN** - That plan and portions of the plan which has been adopted by the policy body of the Metropolitan Planning Organization in the applicant's service area. In urbanized areas the short range portion of the transportation plan is known as the Transportation Improvement Program. In non-urbanized areas it is known as the Transportation Development Program. All Section 5310 projects must be part of an official transportation plan.

**OPERATING ASSISTANCE** - Financial assistance for transit operation (not capital expenditures) which originates at the local level.

**OPERATING EXPENSES** - Any costs incurred while running the project, such as salaries, fuel, maintenance, insurance, training, etc.

**PARATRANSIT** - Paratransit services are "those forms of intra-urban passenger transportation which are available to the public, are distinct from conventional transit (scheduled bus and rail), and can operate over the highway and street system." They include conventional taxi services, shared-ride taxi services, dynamically routed and scheduled bus and van services, jitneys, car pools, van pools and bus pools.

**PASSENGERS** - The number of one-way passenger trips, a round trip taken by the same individual should be counted as two passengers.

**PRIVATE** - Private means non-public, to wit: bodies which are not municipalities or other political subdivision of States; are not public agencies or instrumentalities of one or more States, municipalities or political subdivision of States; are not Indian tribes (except private non-profits that were formed by Indian tribes); are not public corporations, boards, or commissions established under the laws of any state; or are not subject to control by public authority, State or municipal.



**ROUTE** - A fixed path traversed by a transit vehicle in accordance with a predetermined schedule.

**RUN** - One transit vehicle trip in one direction from the beginning of a route to the end of it. When a transit vehicle makes a round trip on one route, it has completed two runs.

**SECTION 5311 PROGRAM** - A federal transportation program that provides operating and capital assistance to agencies that provide public transportation services in the small urban and rural areas of the State. The Division of Public Transit is the State administering agency.

**SECTION 5311 RECIPIENT** - Those agencies that receive Section 5311 funds.

**SENIOR** - Any person 65 years of age or older

**SERVICE AREA** - Geographic area over which the project is operating and the area whose population is served by the project including adjacent areas affected by it.

**SIGN-OFF LETTERS** - Letters sent to and returned by transportation providers in your service area, **when requesting expansion vehicle**, to allow comments on your agency's proposed Section 5310 project.

**SPARE** - Reserve vehicle to be used only when regular van(s) cannot be operated, (i.e., breakdown, emergency, etc.).

**STORAGE COST** - Fees charged for storing the vehicles until they can be presented to the agencies who receive them.

**SUBSCRIPTION BUS** - A transit service operating on specified schedules on fixed routes (although such routes can be modified), but not available to the general public.

**UNPAVED ROADS** - Roadways not surfaced by artificial means (concrete/blacktop) but whose surface is maintained by the State Highway Department.

**UNPAVED-UNSURFACED ROADS** - Roadways open to the general public but not surfaced or serviced by the State Highway Department.

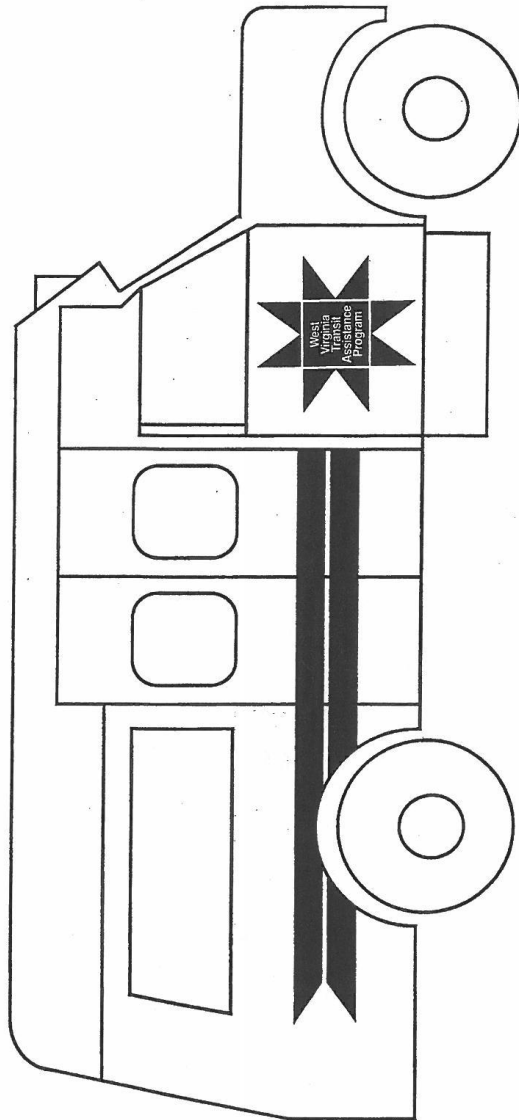
**URBAN TRANSIT AUTHORITIES** - Those transit authorities operating in the urbanized areas of Charleston, Huntington, Martinsburg, Morgantown, Parkersburg, Weirton, and Wheeling.

# APPENDIX III

## Vehicle Catalog

### NOTES:

1. All vehicles will be white and carry the eight point star logo of the Section 5310 Program. All vehicles will have two blue stripes and the agency's name and phone number in red. This information can be deleted at an agency's request. Please see the picture of the logo design on the next page.
2. ADA requires that all wheelchair spaces be forward facing. See seating diagrams on pages following the description of the vehicle
3. All listed unit costs are **ONLY ESTIMATES!**



Q-1

**Handicapped Accessible Vans  
Meeting The  
Americans With Disabilities Act of 1990  
Requirements**

**DUAL REAR TIRE VAN (NON-RAISED ROOF)  
WHEELCHAIR LIFT IN REAR OF VAN**

**SEATING CAPACITY:**

**One wheelchair space:** Van **seats 9** plus the driver if wheelchair space is not in use. Van **seats 1 in wheelchair, 7 others** plus the driver if the wheelchair space is used.

**Two wheelchair spaces:** Van **seats 8** plus the driver if the wheelchair spaces are not in use. Van **seats 2 in wheelchairs, 3 others** plus the driver if the wheelchair spaces are used.

**With no lift:** Van **seats 13** plus the driver.

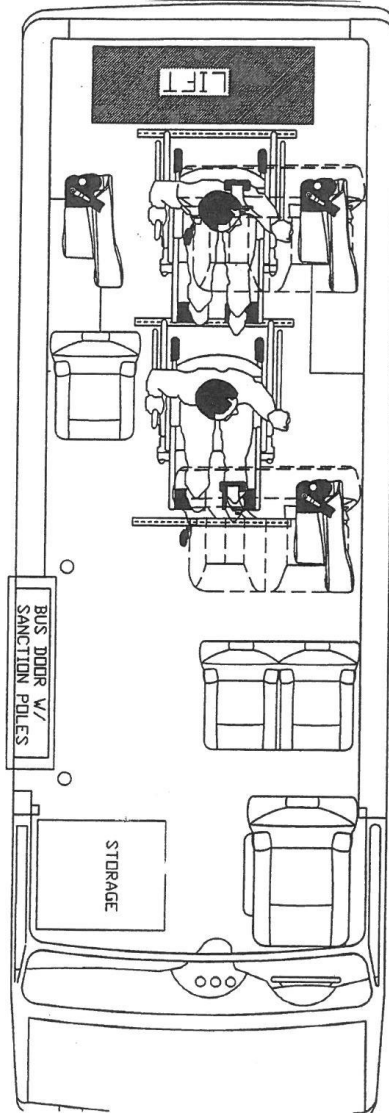
**Description:** 3.5 liter, V-6 engine, 72" minimum headroom, electronically operated curbside entrance door, low height entrance step, automatic transmission, power steering, power brakes, rust proofing, front and rear air conditioning and heat, backup camera system, and forward facing fold down single or double seats at wheelchair positions. Aisle width 16" minimum.

**Estimated Unit Cost for vehicle with one wheelchair space: \$61,900**

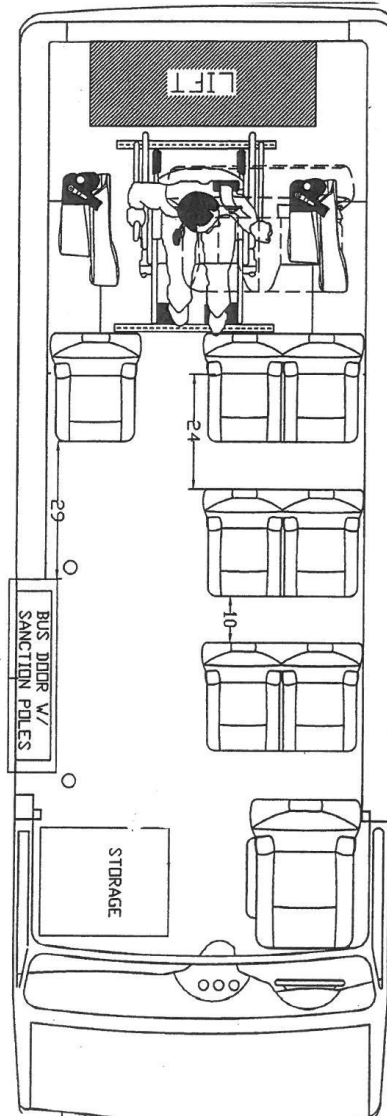
**Estimated Unit Cost for vehicle with two wheelchair spaces: \$63,400**

**Estimated Unit Cost for vehicle with no wheelchair spaces: \$56,000**  
**(ONLY AVAILABLE TO AGENCIES THAT HAVE EQUIPMENT TO PROVIDE**  
**EQUIVALENT SERVICE, AS REQUIRED BY ADA, TO DISABLED PASSENGERS)**

REAR LIFT VAN  
SEATING CAPACITY  
WITH  
TWO WHEELCHAIR SPACES

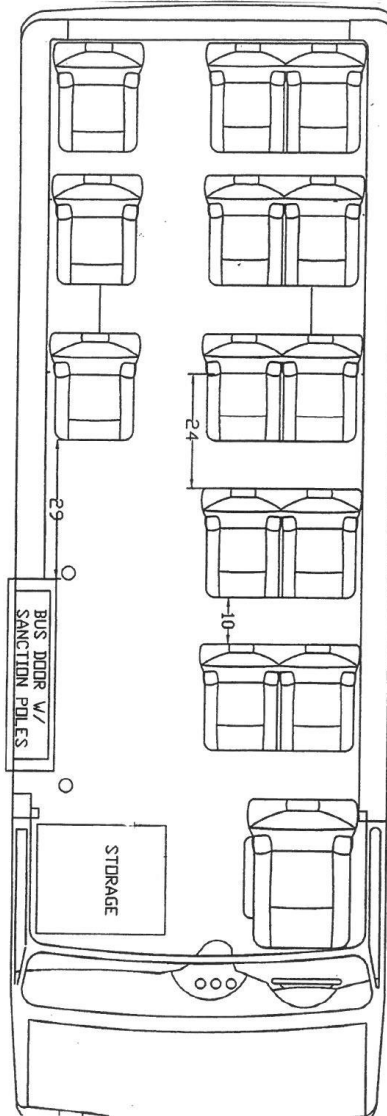


REAR LIFT VAN  
SEATING CAPACITY  
WITH  
ONE WHEELCHAIR SPACE

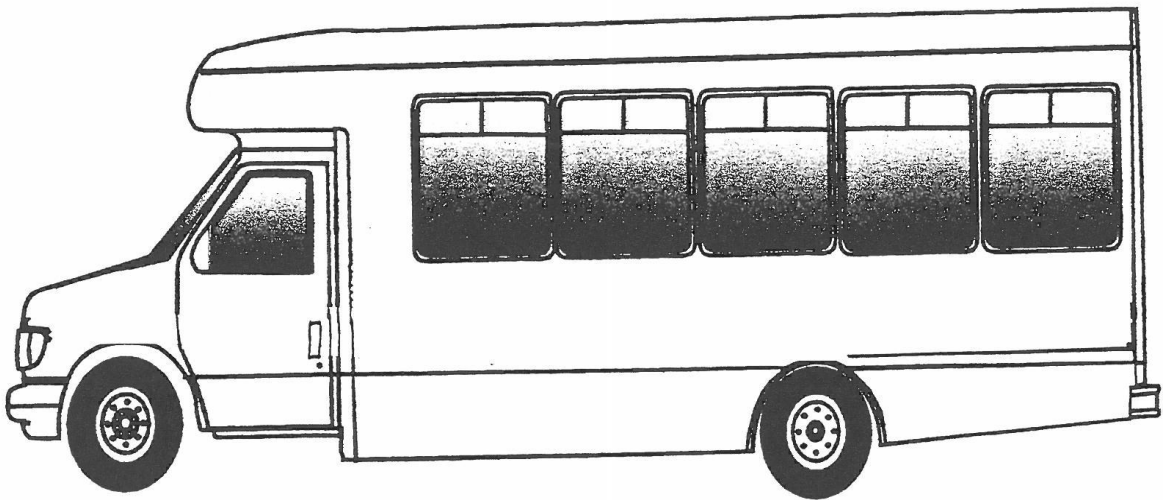


Q-4

CONVERTED VAN  
WITH  
NO WHEELCHAIR SPACES



EXAMPLE OF CUTAWAY VAN





**Handicapped Accessible Cutaway Vans  
Meeting The  
Americans With Disabilities Act of 1990  
Requirements**

**WHEELCHAIR LIFT ON CURBSIDE OF VAN**

**SEATING CAPACITY:**

**One wheelchair space:** Cutaway Van **seats 12** plus the driver if wheelchair space is not in use. Cutaway Van **seats 1 wheelchair, 12 others** plus the driver if the wheelchair space is used.

**Two wheelchair spaces:** Cutaway Van **seats 12** plus the driver if the wheelchair spaces are not in use. Cutaway Van **seats 2 wheelchairs, 12 others** plus the driver if the wheelchair spaces are used.

**With no lift:** Cutaway Van **seats 13** plus the driver.

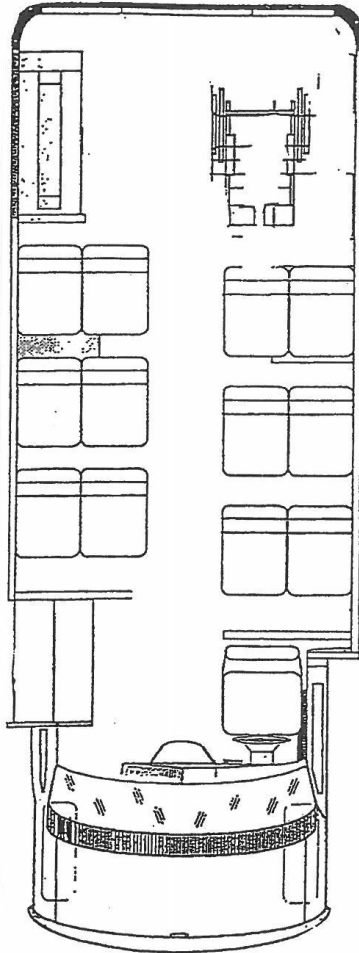
**Description:** V-10 engine, 120" maximum headroom, 81" maximum width, electronically operated front entrance door, low height front entrance step, automatic transmission, power steering, power brakes, rust proofing, Mor-Ryde suspension system, backup camera system, and front and rear air conditioning/heater. Aisle width 14" minimum.

**Estimated Unit Cost for vehicle with one wheelchair space: \$65,000**

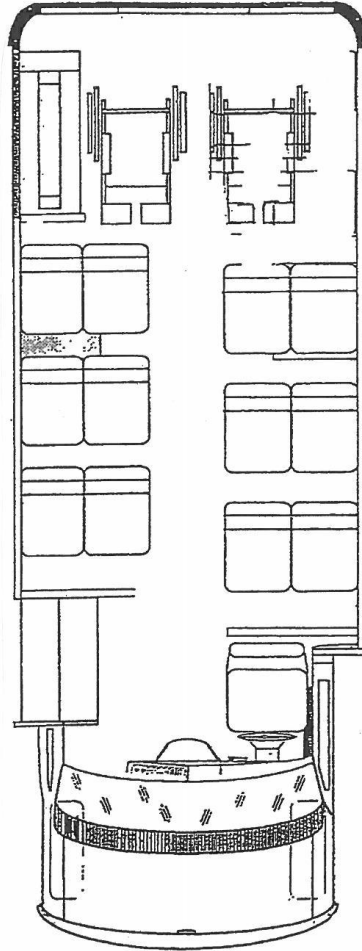
**Estimated Unit Cost for vehicle with two wheelchair spaces: \$66,000**

**Estimated Unit Cost for vehicle with no wheelchair spaces: \$62,000  
(ONLY AVAILABLE TO AGENCIES THAT HAVE EQUIPMENT TO PROVIDE  
EQUIVALENT SERVICE, AS REQUIRED BY ADA, TO DISABLED PASSENGERS)**

CUTAWAY VAN  
SEATING CAPACITY  
WITH ONE  
WHEELCHAIR SPACE



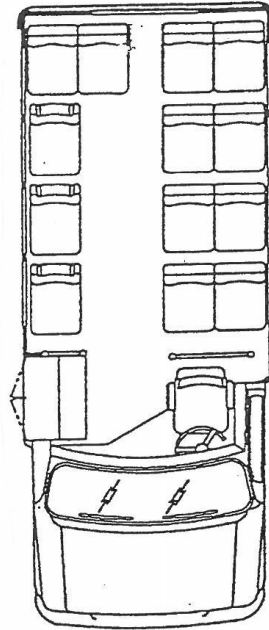
**CUTAWAY VAN  
SEATING CAPACITY  
WITH TWO  
WHEELCHAIR SPACES**



**Q-14**

**CUTAWAY VAN  
SEATING CAPACITY  
WITH NO  
WHEELCHAIR SPACES**

**ONLY AVAILABLE TO AGENCIES THAT HAVE EQUIPMENT TO PROVIDE  
EQUIVALENT SERVICE, AS REQUIRED BY ADA, TO DISABLED PASSENGERS**



**Handicapped Accessible Minivans  
Meeting The  
Americans With Disabilities Act of 1990  
Requirements**

**RAMP ON CURBSIDE OF VAN**

**SEATING CAPACITY:**

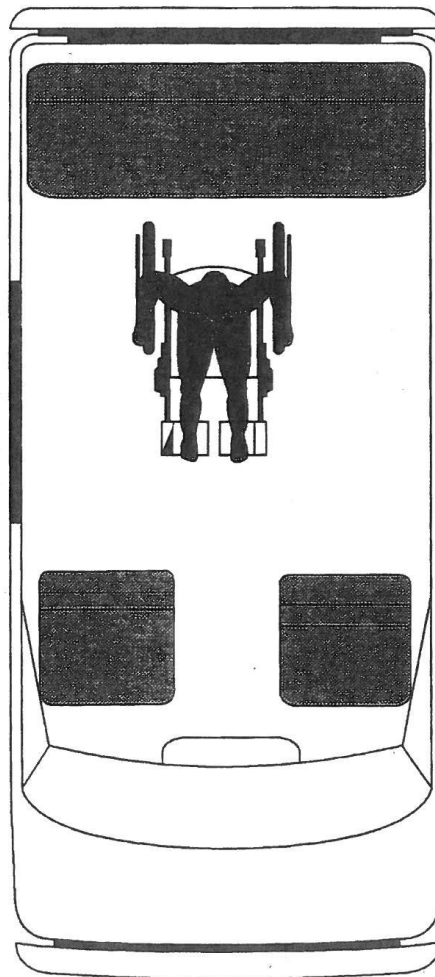
**One wheelchair space:** Minivan **seats 5** plus the driver if wheelchair space is not in use and flip down seat is used. Minivan **seats 1 wheelchair, 3 others** plus the driver if the wheelchair space is used.

**Description:** 3.5L, V-6 gasoline engine, manual ramp, automatic transmission, power steering, power brakes, rust proofing, rearview backup camera system and front and rear air conditioning/heat.

**Some agencies have reported that larger persons with larger wheelchairs can be difficult to maneuver in this size vehicle.**

**Estimated Unit Cost for vehicle with one wheelchair space:   \$41,055**

**MINI VAN  
SEATING CAPACITY  
WITH ONE  
WHEELCHAIR SPACE**



**TWO SEATER FLIP  
DOWN SEAT BEHIND  
DRIVER**

**SECOND WHEELCHAIR  
AT PASSENGER SEAT  
NEXT TO DRIVER**

**PLAIN VANS**  
**ONLY AVAILABLE TO AGENCIES THAT HAVE EQUIPMENT TO PROVIDE**  
**EQUIVALENT SERVICE, AS REQUIRED BY ADA, TO DISABLED PASSENGERS**

**12 Passenger**

**Description: V-8 engine, automatic transmission, power steering, power brakes, rearview backup camera system and front/rear air conditioning/heat.**

**Estimated Unit Cost for 12 passenger van: \$25,700.00**

**7 Passenger Minivan**

**Description: V-6 engine, automatic transmission, power steering, power brakes, rearview backup camera system and front/rear air conditioning/heat.**

**Estimated Unit Cost for 7 passenger van: \$22,700.00**



**Mid-size 4-Wheel/All-Wheel Drive Sport Utility Vehicle**

**Description: V-6 engine, automatic transmission, power steering, power brakes, rearview backup camera system and front/rear air conditioning/heat.**

**Estimated Unit Cost for 5 passenger SUV: \$29,000.00**

**PLEASE NOTE: APPLICATIONS FOR THIS TYPE VEHICLE REQUIRES SPECIFIC JUSTIFICATION. YOU MUST STATE IN YOUR APPLICATION THAT YOU HAVE A DEMONSTRABLE NEED DUE TO A SPECIFIC CONDITION THAT EXISTS IN YOUR SERVICE AREA.**

**APPENDIX IV**  
**REGIONAL PLANNING**  
**AND**  
**DEVELOPMENT COUNCILS**  
**AND**  
**METROPOLITAN PLANNING ORGANIZATIONS**  
**ADDRESSES**



**REGIONAL PLANNING AND DEVELOPMENT COUNCILS AND  
METROPOLITAN PLANNING ORGANIZATIONS**

**REGION I**

**Region I Planning and Development Council**

**Consisting of:** McDowell, Mercer, Monroe, Raleigh, Summers  
and Wyoming Counties

**Executive Director:** Jason Roberts  
Suite 5, 1439 East Main Street  
Princeton, West Virginia 24740  
PH: (304) 431-7225  
FAX: (304) 431-7235  
Email: [jasonroberts@regiononepdc.org](mailto:jasonroberts@regiononepdc.org)

**MPO – Fayette/Raleigh Metropolitan Planning Organization**

**Consisting of:** Fayette and Raleigh Counties

**REGION II**

**Region II Planning and Development Council**

**Consisting of:** Cabell, Lincoln, Logan, Mason, Mingo and Wayne Counties

**Executive Director:** Chris Chiles  
400 Third Avenue  
P. O. Box 939  
Huntington, West Virginia 25712-0939  
PH: (304) 523-7434  
FAX: (304) 529-7229  
Email: [cchiles@region2pdc.org](mailto:cchiles@region2pdc.org)

**Contact:** Kathy Elliott, Senior Project Administrator/Deputy Director  
Email: [kelliott@region2.pdc.org](mailto:kelliott@region2.pdc.org)

**MPO - KYOVA Interstate Planning Commission**

**Consisting of:** Huntington, WV, Ashland, KY and Ironton, OH (Cabell and  
Wayne Counties, WV, Boyd and Greenup Counties, KY and  
Lawrence County, OH)

**Contact:** Saleem A. Salameh, Deputy Executive Director  
Same address and phone information  
Email: [ssalameh@kyovaipc.org](mailto:ssalameh@kyovaipc.org)

### **REGION III**

#### **MPO - Regional Intergovernmental Council**

**Consisting of: Charleston Metropolitan Area (Kanawha and Putnam Counties) and**

#### **Region III – BCKP Regional Intergovernmental Council**

**Consisting of: Boone, Clay, Kanawha, and Putnam Counties**

**Executive Director: Colt Sandoro  
315 "D" Street  
South Charleston, West Virginia 25303  
PH: (304) 744-4258  
FAX: (304) 744-2534  
Email: [colt@wvregion3.org](mailto:colt@wvregion3.org)**

### **REGION IV**

#### **MPO – Fayette/Raleigh Metropolitan Planning Organization**

**Consisting of: Fayette and Raleigh Counties**

#### **Region IV Planning and Development Council**

**Consisting of: Fayette, Greenbrier, Nicholas, Pocahontas  
and Webster Counties**

**Executive Director: John Tuggle  
885 Broad Street, Suite 100  
Summersville, West Virginia 26651  
PH: (304) 872-4970  
FAX: (304) 872-1012  
Email: [jtuggle@reg4wv.org](mailto:jtuggle@reg4wv.org)**

### **REGION V**

#### **Mid-Ohio Valley Regional Council**

**Consisting of: Calhoun, Jackson, Pleasants, Ritchie,  
Roane, Tyler, Wirt and Wood Counties**

**Executive Director: Carol Jackson  
709 Market Street  
Parkersburg, West Virginia 26101 - or -  
PH: (304) 422-4993  
FAX: (304) 422-4998  
Email: [carol.jackson@movrc.org](mailto:carol.jackson@movrc.org)**

**MPO - Wood Washington Wirt Interstate Planning Commission**

**Consisting of:** Parkersburg, WV, Marietta and Belpre, OH (Wood County, WV and Washington County, OH)

**Contact:** Randy Durst, Transportation Planning Director  
Same address and phone number (Ext. 125)  
Email: [randy.durst@movrc.org](mailto:randy.durst@movrc.org)

**REGION VI**

**Region VI Planning and Development Council**

**Consisting of:** Doddridge, Harrison, Marion, Monongalia, Preston and Taylor Counties

**Executive Director:** Sheena Hunt  
34 Mountain Park Drive  
White Hall, West Virginia 26554  
PH: (304) 366-5693  
FAX: (304) 367-0804  
Email: [sheenahunt@regionvi.com](mailto:sheenahunt@regionvi.com)

**MPO - Morgantown/Monongalia Metropolitan Planning Organization**

**Consisting of:** Morgantown/Monongalia County

**Executive Director:** Bill Austin, AICP  
243 High Street, Room 110  
Morgantown, West Virginia 26505  
PH: (304) 291-9571  
FAX: (304) 291-9573  
Email: [baustin@labyrinth.net](mailto:baustin@labyrinth.net)

**REGION VII**

**Region VII Planning and Development Council**

**Consisting of:** Barbour, Braxton, Gilmer, Lewis, Randolph, Tucker and Upshur Counties

**Executive Director:** Shane Whitehair  
99 Edmiston Way, Suite 225  
Buckhannon, West Virginia 26201  
PH: (304) 472-6564  
FAX: (304) 472-6590  
Email: [swhitehair@regionvii.com](mailto:swhitehair@regionvii.com)

## **REGION VIII**

### **Region VIII Planning and Development Council**

**Consisting of:** Grant, Hampshire, Hardy, Mineral and Pendleton Counties

**Executive Director:** Terry Lively  
131 Providence Lane  
Petersburg, West Virginia 26847  
PH: (304) 257-2448; (304) 257-1221  
FAX: (304) 257-4958  
Email: [mail@regioneight.org](mailto:mail@regioneight.org)  
[tlively@regioneight.org](mailto:tlively@regioneight.org)

## **REGION IX**

### **Eastern Panhandle Regional Planning and Development Council**

**Consisting of:** Berkeley, Jefferson and Morgan Counties

**Executive Director:** Bill Clark  
Suite 301, 400 West Stephen Street  
Martinsburg, West Virginia 25401  
PH: (304) 263-1743  
FAX: (304) 263-7156  
Email: [bclark@region9wv.com](mailto:bclark@region9wv.com)

### **MPO – Hagerstown/Eastern Panhandle Metropolitan Planning Organization**

**Consisting of:** Washington (MD), Franklin (PA), Berkeley and Jefferson (WV) Counties

**Executive Director:** Matthew T. Mullenax  
33 West Washington Street  
4<sup>th</sup> Floor, Suite 402  
Hagerstown, MD 21740  
PH: (240) 313-2080  
FAX: (240) 313-2084  
Email: [mmullenax@hepmpo.net](mailto:mmullenax@hepmpo.net)

## REGION X

### Bel-O-Mar Regional Council and Interstate Planning Commission

**Consisting of:** Marshall, Ohio and Wetzel (WV) Counties  
and Belmont (OH) County

**Executive Director:** Scott Hicks  
105 Bridge Street Plaza  
P.O. Box 2086  
Wheeling, West Virginia 26003  
PH: (304) 242-1800  
FAX: (304) 242-2437  
Email: [hicks@belomar.org](mailto:hicks@belomar.org)

**Contact:** Rakesh Sharma, MPO Transportation Study Director  
[rsharma@belomar.org](mailto:rsharma@belomar.org)

## REGION XI

### MPO - Brooke-Hancock-Jefferson Metropolitan Planning Commission

**Consisting of:** Brooke and Hancock Counties, WV  
and Jefferson County, (OH)

**Executive Director:** Michael Paprocki  
Second Floor – 124 North Fourth Street  
Steubenville, Ohio 43952  
PH: (740) 282-3685, Ext. 209  
FAX: (740) 282-1821  
Email: [mikepap@bhjmpc.org](mailto:mikepap@bhjmpc.org)

**Contact:** Dave Snelting, MPO Transportation Study Director  
Email: [dsnelting@bhjmpc.org](mailto:dsnelting@bhjmpc.org)  
PH: (740) 282-3685, Ext. 205

and

### Brooke-Hancock Regional Planning and Development Council

**Consisting of:** Brooke and Hancock Counties (WV)

**Executive Director:** Michael Paprocki  
P. O. Box 82  
Weirton, WV 26062  
PH: (304) 797-9666  
FAX: (740) 282-1821  
Email: [mikepap@bhjmpc.org](mailto:mikepap@bhjmpc.org)

**APPENDIX V**

**TITLE VI NONDISCRIMINATION  
AND  
LIMITED ENGLISH PROFICIENCY  
REQUIREMENTS**

**Agency must have – and submit with this application – an approved Title VI Plan that reflects current policies and procedures.**

**If your agency has not completed the required Title VI Plan, complete the appendix below and submit with application.**

# **Title VI Program**

**[Insert agency name here]**

**Adopted Date**

# Table of Contents

NOTICE TO THE PUBLIC .....	1
COMPLAINT INSTRUCTIONS AND FORM .....	2
TITLE VI INVESTIGATIONS, COMPLAINTS AND LAWSUITS .....	2
PUBLIC PARTICIPATION PLAN .....	2
LIMITED ENGLISH PROFICIENCY PLAN .....	3
PLANNING AND ADVISORY BOARDS .....	6
ATTACHMENT A: TITLE VI NOTICE TO THE PUBLIC .....	7
ATTACHMENT B: TITLE VI COMPLAINT FORM AND PROCEDURES .....	8
ATTACHMENT C: STAFF LEP SURVEY FORM.....	12
ATTACHMENT D: OUTSIDE ORGANIZATION LEP SURVEY FORM.....	13



## TITLE VI PROGRAM QUESTIONNAIRE

*The Federal Transit Administration (FTA) requires all recipients of FTA assistance to develop a Title VI program. This is a new requirement. In the past, the WVDPT's program covered the State and its grantees. Now, each grantee must have its own program. To help you develop a Title VI program, the WVDPT has developed this questionnaire, after which reviewed and accepted by the WVDPT, will become your Title VI program. **Prior to submitting with 5310 Application, you will be required to submit the completed questionnaire to your Board or council for approval and then provide evidence of the approval (copy of Board or council minutes approving and adopting plan) to the WVDPT.***

### NOTICE TO THE PUBLIC

*FTA requires that each grantee notify the public of its rights under Title VI and include the notice and where it is posted in the Title VI program. The notice must include:*

- *A statement that the agency operates programs without regard to race, color, and national origin*
- *A description of the procedures that members of the public should follow in order to request additional information on the grantee's nondiscrimination obligations*
- *A description of the procedures that members of the public should follow in order to file a discrimination complaint against the grantee*

*The notice can be a separate document, such as a posted sign, a statement that is in another document, or a stand-alone document, such as a Title VI brochure.*

**Attachment A** *presents two notices developed by WVDPT, a longer "stand-alone" statement and a shorter statement that can be included in documents, such as a service brochure or as a placard in the van. The WVDPT will supply copies of the notices that should be placed in your vehicles.*

*An agency should post the longer Title VI notice on its website and in the reception area or public meeting spaces of its offices.*

*We recommend that you post the longer notice in your office in an inexpensive frame.*

1. Please provide a copy of **your** Title VI notice(s).

2. Where are the notices posted?

3. Have you posted a Title VI notice on your website and in the reception area or the public meeting spaces of your office? If posted on website, please provide website address.

**COMPLAINT INSTRUCTIONS AND FORM**

*FTA requires each grantee to have instructions for the public to follow and a form for the public to use for filing a Title VI complaint. The WVDPT has developed for you the form and procedures for filing a Title VI complaint. **Attachment B** presents the sample form and procedures.*

4. Please provide a copy of **your** agency’s complaint form and procedures.

**TITLE VI COMPLAINTS, INVESTIGATIONS AND LAWSUITS**

*FTA requires that the Title VI program include a list of transit-related Title VI complaints, investigations, and lawsuits. WVDPT obtains this information with grant applications. Please note that EEO and ADA complaints are not Title VI complaints so do not list them. If you are part of a city, county, or human service agency, only list Title VI complaints, investigations, or lawsuits related to transportation services.*

5. Have you had any Title VI complaints, investigations, or lawsuits related to your transportation services? If yes, please complete the following table.

Type	Date	Summary	Status	Action(s) Taken
Complaints				
Investigations				
Lawsuits				

**PUBLIC PARTICIPATION ELEMENT**

*FTA requires that the Title VI program include a public participation plan that includes an outreach plan to engage minority and limited English proficient (LEP) populations. The plan may include other constituencies that are traditionally underserved, such as people with disabilities, low-income populations, and others. Applicants to WVDPT for FTA assistance are required to comply with several requirements that help meet this Title VI requirement. These requirements include the published notice of intent to apply to WVDPT for FTA assistance and participation in the public transit-human services*

*transportation coordinated plan development. Other public participation methods include open Board/ council meetings, council meetings of cities and counties that provide local funding, advisory committees, public involvement efforts for transportation services, passenger surveys, marketing efforts, such as booths at fairs, and presentations to service and other organizations.*

6. Are Board/council meetings open to the public?
7. How do you publicize the dates, times, and locations of Board/council meetings?
8. Where are Board/council meetings held?
9. Is the location accessible to persons with disabilities?
10. Is the location served by your agency's transportation services during the hours Board/council meetings are held? If yes, please describe. If not, do you offer transportation to the meetings upon request?
11. What other efforts do you undertake to ensure that transportation riders or clients can attend Board/council meetings?
12. Do you rely on any counties or cities for funding? If yes, please describe how interested parties can comment on your budget and services at city and town council meetings.
13. Discuss any other outreach efforts, including transportation advisory committees, procedures for soliciting comments for service changes, passenger surveys, public involvement for transportation services, presentations, etc.

### **LIMITED ENGLISH PROFICIENCY (LEP) ELEMENT**

*FTA requires that the Title VI program include a plan for providing language assistance to LEP persons. An LEP person is someone who speaks English less than very well. To document what languages are spoken by LEP persons and to help determine what language assistance efforts you should undertake, FTA requires that you analyze the following four factors:*

- *the number and proportion of LEP persons served or encountered in your service area*

- the frequency with which LEP individuals come into contact with your transportation service
- the nature and importance of your transportation service
- the language assistance resources potentially available to assist LEP persons

By completing this questionnaire, you will have completed the required four-factor analysis.

The primary source data on LEP populations is the U.S. Census. We have provided a table for you to fill with Census data. To look up the current Census data:

- Go to [US Census Fact Finder](#)
- Search each county or city in your service area
- Select American Community Survey “Education, Marital Status, Relationships, Fertility,.....”
- Scroll down to “language spoken at home”

Please add columns, if needed.

<p align="center"><b>Table 1</b> <b>Current Census Numbers for LEP Persons Residing within the Service Area</b></p>					
<b>Population 5 Years and Over by Language Spoken at Home and Ability to Speak English</b>	<b>City/County 1</b>	<b>City/County 2</b>	<b>City/County 3</b>	<b>Total</b>	<b>Percentage of Population 5 Years and Older</b>
<b>Population 5 Years and Over</b>					
Speak English less than “very well”					
<b>Spanish</b>					
Speak English less than “very well”					
<b>Other Indo-European</b>					
Speak English less than “very well”					
<b>Asian and Pacific Island</b>					

<b>Table 1</b>					
<b>Current Census Numbers for LEP Persons Residing within the Service Area</b>					
<b>Population 5 Years and Over by Language Spoken at Home and Ability to Speak English</b>	<b>City/County 1</b>	<b>City/County 2</b>	<b>City/County 3</b>	<b>Total</b>	<b>Percentage of Population 5 Years and Older</b>
Speak English less than "very well"					
<b>All Other</b>					
Speak English less than "very well"					

*Survey your staff, including van drivers, reservationists/dispatchers, customer service agents, and office personnel, to determine the frequency of contact with LEP persons, what languages are spoken by these persons, and the foreign languages they speak and/or understand. Attachment C presents a sample survey form. After conducting the survey, please complete the following table. If conducting the survey and completing the table*

*does not make sense for you, please discuss the frequency of contact with LEP persons and the languages spoken by these persons in the space provided below.*

<b>Table 2</b>	
<b>Frequency of Contact with LEP Persons</b>	
<b>Frequency</b>	<b>Language Spoken by LEP Persons</b>
Daily	
Weekly	
Monthly	
Less frequently than monthly	

14. If you have not completed Table 2, discuss the frequency of contact with LEP persons and the languages spoken by these persons. (Section 5310 applicants only)

*Conduct a telephone survey of organizations, such as municipalities, tribes, police departments, school systems, major employers, human service agencies, and*

*churches, to find out if they encounter people with language assistance needs, what languages these people speak, and what language assistance efforts they are undertaking. Attachment D presents a sample survey form.*

15. What outside organizations did you survey?
16. Do any of these organizations encounter people with language assistance needs? If yes, what languages do these people speak?
17. Provide a description of your service (type, days and hours) and list the major activity centers served (communities, employers, Rail Runner stations, park and ride lots, government and human service agencies, medical facilities, shopping centers, and recreational facilities).
18. Discuss trip purpose from passenger surveys or transportation development plans, if conducted.
19. Does staff speak foreign languages? If so, what languages? Do you use staff to translate?
20. Have you translated documents into Spanish or another language? If yes, please list the documents and the languages they are translated into.
21. Do you use Google Translate for your web site? If yes, what languages?
22. What other language assistance efforts are you undertaking?
23. Have you made arrangements with other organizations to provide language assistance efforts? If yes, what organizations and what services?
24. How are LEP persons notified of language assistance services?
25. Discuss outreach programs, such as travel training, school presentations, and community presentations and if these efforts potentially reach LEP persons.

26. Describe how language assistance efforts are monitored, evaluated, and updated.

27. Describe how employees are trained in language assistance efforts.

## **PLANNING AND ADVISORY BOARDS**

*FTA requires that the Title VI program present the racial make-up of all transit-related, non-elected planning boards, advisory councils or committees, or similar committees, the membership of which is selected by the recipient, and a description of the efforts to encourage the participation of minorities on such committees.*

28. List all your transit-related advisory boards and committees and the purpose of each.

29. How are members selected?

30. What is the racial makeup of each board and committee?

31. What efforts are undertaken to encourage participation of minorities on these committees?

**Attachment A  
Title VI Notice to the Public**

**Long Title VI Notice**

**Your Rights Under Title VI**

[Agency] operates its programs and services without regard to race, color, or national origin in accordance with Title VI of the 1964 Civil Rights Act. Any person who believes that she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with our agency.

Any such complaint must be in writing and filed with this agency within 180 days following the date of the alleged discriminatory occurrence. For information on our nondiscrimination obligations or how to file a complaint, please contact (Agency's name) by any of the methods listed below.

**Agency Name and Address**

**Phone**

**Fax**

**Email**

If this information is needed in another language, please contact us.

**Short Title VI Notice**

[Agency] operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the 1964 Civil Rights Act. To find out more about our nondiscrimination obligations, to file a complaint, or to request this information in another language, please contact us at [phone].



**Attachment B  
Title VI Complaint Form and Procedures**

**SAMPLE  
(Agency Name) TITLE VI COMPLAINT FORM**

"No person in the United States shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance."

If you feel that you have been discriminated against in the provision of transportation services, please provide the following information to assist us in processing your complaint. Should you require any assistance in completing this form or need information in alternate formats, please let us know.

Please mail or return this form to  
Director  
Agency Name  
Address  
Including Email and Fax number

**PLEASE PRINT** if you are not completing the on-line version of this form.

<b>1. Complainant's Name:</b>		
a. Address:		
b. City:	State:	Zip Code:
c. Telephone (Home <input type="checkbox"/> or Cell <input type="checkbox"/> Please include area code Telephone Number (Work) ( ) ( )		
d. E-Mail Address:		
Do you prefer to be contacted via this e-mail address? <input type="checkbox"/> Yes <input type="checkbox"/> No		
<b>2. Accessible Format of Form Needed?</b> <input type="checkbox"/> Large Print <input type="checkbox"/> Audio Tape <input type="checkbox"/> TDD <input type="checkbox"/> Other (please specify):		
<b>3. Are you filing this complaint on your own behalf?</b> <input type="checkbox"/> Yes <b>If YES, please go to Question 7</b> <input type="checkbox"/> No If no, please go to question 4		
<b>4. If you answered NO to question 3 above, please provide your name and address.</b>		
a. Name of Person Filing Complaint:		
b. Address:		
c. City:	State:	Zip Code:
d. Telephone (Home <input type="checkbox"/> or Cell <input type="checkbox"/> Please include area code Telephone Number (Work) ( ) ( )		
e. E-Mail Address:		
Do you prefer to be contacted via this e-mail address? <input type="checkbox"/> Yes <input type="checkbox"/> No		
<b>5. What is your relationship to the person for whom you are filing the complaint?</b>		
<b>6. Please confirm that you have obtained the permission of the aggrieved party if you are filing on behalf of a third party.</b> <input type="checkbox"/> Yes, I have permission. <input type="checkbox"/> No, I do not have permission.		



**Attachment B**  
**Title VI Complaint Form and Procedures**

***SAMPLE***  
**(Your agency's name)**  
**Title VI Procedures**

Title VI of the 1964 Civil Rights Act requires that "No person in the United States shall, on the grounds of race, color or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance."

Any person who believes that he/she has been aggrieved by an unlawful discriminatory practice on the basis of race, color or national origin by (insert your agency's name) may file a complaint by completing and submitting (your agency's name) the Title VI Complaint form.

**How do you file a complaint?**

You may download the (your agency's name) Title VI Complaint Form at (give web address), or request a copy by writing or phoning (list your agency's full name, address and phone number).

You may file a signed, dated and written complaint no more than 180 days from the date of the alleged incident. The complaint should include:

- Your name, address and telephone number. (See Question 1 of the Complaint Form)
- How, why, and when you believe you were discriminated against. Include as much specific, detailed information as possible about the alleged acts of discrimination, and any other relevant information. (See Questions 7, 8, 9, and 10 of the Complaint Form)
- The names of any persons, if known, whom the director could contact for clarity of your allegations. (See Question 11 of the Complaint Form)

Please submit your complaint form to address listed below:

Director  
Your agency's name and address

**How will your complaint be handled?**

(Your agency's name) investigates complaints received no more than 180 days after the alleged incident. (Your agency's name) will process complaints that are complete. Once a completed complaint is received, (Your agency's name) will review it to determine if (your agency's name) has jurisdiction. The complainant will receive an

**Attachment B**  
**Title VI Complaint Form and Procedures**

acknowledgement letter informing her/him whether the complaint will be investigated by (your agency's name).

(Your agency's name) will generally complete an investigation within 90 days from receipt of a completed complaint form. If more information is needed to resolve the case, (your agency's name) may contact the complainant. Unless a longer period is specified by (your agency's name), the complainant will have ten (10) days from the date of the letter to send requested information to the (your agency's name) investigator assigned to the case.

If (your agency's name) investigator is not contacted by the complainant or does not receive the additional information within the required timeline, (your agency's name) may administratively close the case. A case may be administratively closed also if the complainant no longer wishes to pursue their case.

After an investigation is complete, (your agency's name) will issue a letter to the complainant summarizing the results of the investigation, stating the findings and advising of any corrective action to be taken as a result of the investigation. If a complainant disagrees with (your agency's name) determination, he/she may request reconsideration by submitting a request in writing to (your agency's name) director (or the appropriate title) within seven (7) days after the date of (your agency's name) letter, stating with specificity the basis for the reconsideration. The director (or the appropriate title) will notify the complainant of his decision either to accept or reject the request for reconsideration within 10 days. In cases where reconsideration is granted, the director (or the appropriate title) will issue a determination letter to the complainant upon completion of the reconsideration review.

A person may also file a complaint directly with the Federal Transit Administration, at FTA Office of Civil Rights, 1200 New Jersey Avenue SE, Washington, DC 20590.

If information is needed in another language, then contact (your agency's name) at (phone number).

### STAFF LEP SURVEY

[Agency] is studying the language assistance needs of its riders so that we can better communicate with them and increase ridership. Please complete the following survey and return it to X by X.

How often do you come into contact with passengers who do not speak English or have trouble understanding you when you speak English to them? (Circle one)

Daily          Weekly          Monthly          Less frequently than monthly

What languages do these passengers speak? Please list.

What other foreign languages do you understand or speak?

Would you be willing to serve as a translator when needed?

## OUTSIDE ORGANIZATION LEP SURVEY

Organization:

What language assistance needs are encountered?

What languages are spoken by persons with language assistance needs?

What language assistance efforts are you undertaking to assist persons with language assistance needs?

When necessary, can we use these services?

Would you like information on transportation services?