

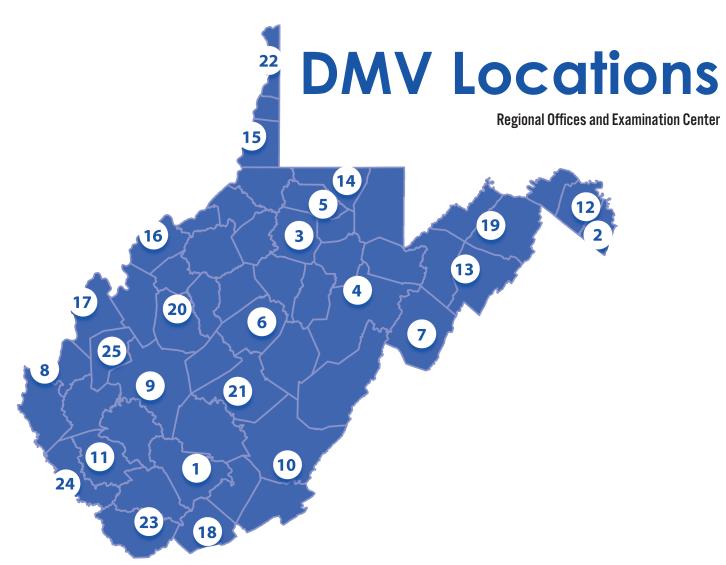
West Virginia Division of Motor Vehicles 2018

Thomas J. Smith, PE Secretary, Department of Transportation

Pat S. Reed Commissioner, Division of Motor Vehicles

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1) BECKLEY 107 Pinecrest Drive Beckley, WV 25801

2) CHARLES TOWN 24 Ruland Road Kearneysville, WV 25430

3) CLARKSBURG 153 West Main Street Clarksburg, WV 26301

4) ELKINS 1029 North Randolph Avenue Elkins, WV 26241

5) FAIRMONT EXAM CENTER 420 Marion Square, Suite 290 Fairmont, WV 26554

6) FLATWOODS 295 Skidmore Lane Sutton, WV 26601 7) FRANKLIN 100 Thorn Creek Road Suite 300 Franklin, WV 26807

8) HUNTINGTON 801 Madison Avenue Huntington, WV 25701

9) KANAWHA CITY 5707 MacCorkle Ave. SE Suite 400 Charleston, WV 25317

10) LEWISBURG 148 Maplewood Avenue Lewisburg, WV 24901

11) LOGAN 428 Main Street Logan, WV 25601

12) MARTINSBURG 38 Severna Parkway Martinsburg, WV 25403 **13) MOOREFIELD** 410 South Main Street Moorefield, WV 26836

14) MORGANTOWN 1525 Deckers Creek Blvd. Morgantown, WV 26505

15) MOUNDSVILLE 400 Teletech Drive, Suite 100 Moundsville, WV 26041

16) PARKERSBURG 601 Lubeck Avenue Parkersburg, WV 26101

17) POINT PLEASANT 1408 Kanawha Street Point Pleasant, WV 25550

18) PRINCETON 198 Davis Street Princeton, WV 24740

19) ROMNEY HC 60, Box 2570 (Route 50 & Ridge Loop Rd.) Romney, WV 26757 **20) SPENCER** 115 Church Street Spencer, WV 25276

21) SUMMERSVILLE 2 Armory Way Summersville, WV 26651

22) WEIRTON 100 Municipal Plaza Suite 100 Weirton, WV 26062

23) WELCH 92 McDowell Street Welch, WV 24801

24) WILLIAMSON 225 East 3rd Avenue Williamson, WV 25661

25) WINFIELD 116 Liberty Square Winfield, WV 25526





Pat Reed Commissioner

Linda Ellis

Deputy Commissioner

Terri Shafii Executive Assistant to the Commissioner

EXECUTIVE STAFF

Regional Offices Cecil Loyd, Director

Management Services Jim Jordan, Director

Technology Services Tony Stewart

Information Services Wilbur Thaxton II, Director

Human Resources Monica Price, Manager

Investigation & Security Services Linda Ellis, Director Vehicle Services Michael Maggard, Director

Driver Services Larry Cavender, Director

Legal Services Adam Holley, General Counsel

Public Information Specialist Natalie Holcomb

> Governor's Highway Safety Program Bob Tipton, Director

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Commissioner's Forward

Pat Reed, Commissioner, WV Division of Motor Vehicles

"Our mission is to provide essential motor vehicle and driver services, facilitate interstate travel by promoting reciprocity for West Virginia vehicles and drivers in other states, promote highway safety, and collect revenue for highway maintenance and construction programs."

2018 Highlights and Accomplishments

The Division continued to make tremendous progress in FY 2018 in improving customer service. Key programs and highlights include:

- DMV adds more kiosks (self-service terminals). DMV added new kiosks in 2018 that were placed around the state and offer many of the services that can be found through our online services portal. Driver's license renewal and vehicle registration renewal are key features of the kiosks. Locations include: Kanawha City, Martinsburg, Wheeling, Beckley, Barboursville, Clarksburg, Scott Depot, and Star City.
- DMV utilizes flat screen monitors in all the Regional Offices through the Motor Vehicle Network (MVN) to provide customers with education and information regarding DMV's vehicle and driver services. Monitors encourage customers to "Skip the Trip" or "Skip the Line" with online services and the DMV kiosks.
- As part of the ongoing business modernization plan, DMV continues to add online services to the website. The DMV website contains the online services portal, which allows citizens to perform requests for vehicle registration renewals, duplicate registration cards, duplicate Class A license plate decals or plates, and update their address of record with the DMV. Customers can also pay their driver's license reinstatement fees and purchase their driving record online. Motor carrier drivers can also now take advantage of the online services with a new online application system.
- DMV driver examiners continue to be amongst the best in the nation by achieving full national certification. The DMV strives to maintain the highest level of performance among our driver examiners through training and education. During FY 2018, the DMV implemented online training courses for driver and motorcycle examiners which has significantly reduced training expenses. As a result, 85% of our driver examiners are nationally certified.

- DMV improved upon the CDL Skills Testing process by upgrading to new electronic testing methods utilizing mCDL software developed alongside Appalachian Technical Institute in Huntington. This software assists in fraud prevention, as well as reducing the amount of time needed to issue a CDL to applicants.
- The West Virginia Governor's Highway Safety Program (GHSP) continues to focus on reducing roadway injuries and fatalities, aided by the 89.7% seat belt usage rate in 2017, high visibility enforcement campaigns, and strong media messaging. In addition to occupant protection, the GHSP also focuses on impaired driving prevention and awareness. In FY 2018, the GHSP provided \$694,386 in federal DUI funding to 169 law enforcement agencies and the State Police, resulting in 1,456 DUI arrests, 31,869 driver contacts, and 15,793 additional traffic citations.

2019 and Beyond...

The accomplishments of the Division over the last year will stimulate improvements in many of its processes. Several key projects are underway in FY 2019. Those projects include:

- Implement, by October 2019, a new Driver License/Identification card system that will be completely compliant with the "Real ID Act' of 2005, which is mandatory for 2020.
- Continue modernizing outdated mainframe-based technology.
- Continue to promote the usage of the online transactions through the DMV website.
- Implement a new, more convenient IRP solution that will allow customers to perform IRP transactions online as well as from a mobile device. This will also provide customers with real time Federal Motor Carrier Safety Administration updates made directly to their mobile devices.
- Add online renewal capability for West Virginia Automobile Dealers.
- Expand the availability of web-based business processes and increase the use of online self-service transactions by 5% each year.
- Improve the safety of the motoring public through public awareness initiatives and driver rehabilitation.
- Develop a customer-centric business system to replace outdated standalone databases to provide state-of-the-art motor vehicle services to customers in an efficient and cost-effective manner by FY 2021.
- Complete the interface with the Supreme Court's Unified Judicial Application, which will allow DMV to electronically import most convictions to the driver record by FY 2021.
- Complete the import of the ticket supplied through the Supreme Court's Unified Judicial Application, to the agency's Document Managing System by FY 2020.

Legislative Changes

Summary for Fiscal Year 2018

New Legislative Vehicle Plates:

Senate Bill 589

Requires the Division of Motor Vehicles to issue personalized antique vehicle plates.

Senate Bill 590

Requires the Division of Motor Vehicles to issue a special vehicle plate for curing childhood cancer.

House Bill 4015

Requires the Division of Motor Vehicles to reissue newly designed vehicle plates for the front and back of all State-owned or State-leased vehicles.

Voluntary Donations:

Senate Bill 326

Authorizes customers to make voluntary donations to the West Virginia Department of Veterans Assistance when applying for a driver's license or ID card.

House Bill 4347

Authorizes customers to make voluntary donations to the West Virginia State Police Forensic Lab when applying for a driver's license or ID card.

Driver's License Advisory Board (Medical Advisory Board):

House Bill 2831

Reconstitutes and reauthorizes the Driver's License Advisory Board, commonly known as the Medical Advisory Board.

Automobile Dealer Advisory Board:

House Bill 2008

Modified the types of claims and the payment priority of claims filed with the Automobile Dealer Advisory Board.

Highway Safety The West Virginia Governor's Highway Safety Program

Bob Tipton, Director

About the Program

The Governor's Highway Safety Program (GHSP) is the lead agency for West Virginia's participation in federally funded highway safety improvement measures, which are mandated by the National Highway Traffic Safety Administration (NHTSA). The program is housed under the DMV, and the DMV's Commissioner, Pat Reed, serves as Governor Justice's representative for highway safety.

To allow for maximum flexibility and accuracy in the identification and resolution of highway safety issues throughout the state, the GHSP has established eight (8) focused regional traffic safety programs. These traffic safety programs are located in the population centers of Beckley, Bluefield, Charleston, Clarksburg, Huntington, Parkersburg, Martinsburg, and Wheeling. Each region's mission is to develop and implement the plans that their regions require to lower crashes, injuries, and fatalities on the roadways of West Virginia.

These traffic safety programs also provide a targeted approach to sharing valuable messages about highway safety enhancement legislation with the public.

The GHSP evaluates its performance annually to determine what progress has been made towards meeting its goals. These goals and measures are explained in detail in the GHSP's Annual Highway Safety Performance Plan located on the DMV website. **GHSP** Totals

For Counts, Recoveries, and Arrests [Based on the Federal Fiscal Year 10/1/17 - 9/30/18]

| | 2018 | 2017 |
|----------------------------|-----------|-----------|
| Under Age Drinking | 167 | 604 |
| DUI Arrests | 1,531 | 2,684 |
| Child Restraints | 152 | 234 |
| Driver's License Revoked | 803 | 894 |
| Driver's License Suspended | 3,395 | 3,084 |
| Felony Arrests | 514 | 613 |
| Misdemeanor Arrests | 2,186 | 2,601 |
| Fugitives Recovered | 124 | 117 |
| Weapons Recovered | 66 | 68 |
| Property Value Recovered | \$299,207 | \$622,354 |
| Drug Value Recovered | \$243,307 | \$141,705 |

In 2018, the GHSP Funded:

[Based on the Federal Fiscal Year 10/1/17 - 9/30/18]

- 121 Full Sobriety Checkpoints
- 3 Phantom Checkpoints
- 12 Occupant Protection Checkpoints
- 136 Total Checkpoints in WV
- 72,689 Total Vehicles Contacted
- 118,378 Total Vehicle Occupants
- 73 DUI Arrests at Checkpoints
- 1,640 Citations Issued at Checkpoints
- 17,606 Hours of Directed and Saturation Patrols
- 13,142 Citations Issued for All DUI Work
- 2,744 Man-Hours Invested in Sobriety Checkpoints

Public Information

The GHSP's public information efforts focus on awareness, education, and the promotion of highway safety initiatives such as seat belt use, child passenger safety, motorcycle safety, pedestrian safety, bicycle safety, ATV safety, as well as the dangers of drowsy driving, impaired driving, and distracted driving.

Changing driver behavior is emphasized as the key to successful highway safety programs, and these objectives are met by combining state, regional, and local efforts. Years of declining injuries and deaths suggest that GHSP efforts are having a positive effect on driver behavior in West Virginia.

GHSP Goals

- Reduce the five (5) year rolling average of traffic fatalities by 11.6% from 303 to 268 by 12/31/2018 (2017: 303)
- Decrease unrestrained passenger vehicle occupant fatalities 9.4% from 111 to 104 by 12/31/2018 (2017: 111)
- Increase statewide (observed) seat belt use by 4.2% for all front seat occupants to 90% by 12/31/2018 (2017: 89.7%)
- Decrease total of drivers age 20 or under involved in fatal crashes 7.7% from 37 to 31 by 12/31/2018 (2017: 37)
- Reduce fatalities per number of vehicle miles travelled (VMT) by 11.2% from 1.38 to 1.29 by 12/31/2018 (2017: 1.38)
- Reduce serious injuries by 17% from 1,063 to 1,050 by 12/31/2018 (2017: 1,063)
- Decrease unhelmeted motorcyclist fatalities 12.3% from ten (10) to nine (9) by 12/31/2018 (2017: 10)
- Decrease overall motorcycle fatalities 6.7% from 26 to 24 by 12/31/2018 (2017: 26)
- Reduce pedestrian fatalities 14.2% from 26 to 23 by 12/31/2018 (2017: 26)
- Decrease impaired driving fatalities 8.8% from 72 to 66 by 12/31/2018 (2017: 72)
- Reduce bicyclist fatalities to zero by 12/31/18 (2017: 1)

The GHSP utilizes surveys, national data, programs and high visibility enforcement campaigns modeled by decades of research provided by NHSTA in order to provide effective and measurable highway safety improvements.

The GHSP also works closely with various agencies and clientele groups throughout the state, including the Commission on Drunk Driving Prevention, the Alcohol Beverage Control Administration (ABCA), the West Virginia State Police, local law enforcement agencies, Emergency Medical Services (EMS), the Prosecuting Attorney's Institute, health care professionals, and even local businesses to educate the public and promote highway safety.

GHSP Federal Funding Policy Compliance

GHSP operates on funding that is provided federally and with required matching funds provided by the state. The GHSP is responsible for the oversight of these grants and their mandated policies and requirements.

NHTSA grant funding policy states that no more than 13% of a NHTSA grant may be expended on administrative costs. Federal statute requires that local political subdivisions be allocated at least 40% of all federal highway safety funding the State receives. GHSP distributed over 78% of its FY 2018 federal funding to various local governments, exceeding the requirements.

For certain grant fund programs, NHTSA requires that the State match at least 25% of all NHSTA funding received by GHSP. West Virginia's FY 2018 allocation exceeded this requirement.

The GHSP's regional traffic safety programs receive approximately 70% of West Virginia's federal highway safety driver behavior funding that goes towards regional enforcement, local media, administrative, and public education material production costs.

The remaining funds are utilized through the GHSP central office and other state agencies to fund statewide media campaigns, training, various safety programs, and to grow electronic data collection for accurate measures and reporting.

Law Enforcement Training [Based on the Federal Fiscal Year 10/1/17 - 9/30/18]

| | CLASSES | STUDENTS |
|------------------------------------|---------|----------|
| Speed Enforcement & Radar/Lidar | 3 | 21 |
| Occupant Protection | 13 | 371 |
| Checkpoints | 1 | 21 |
| Crash Investigation | 1 | 2 |
| Motorcycle Safety | 3 | 50 |
| DUI (Drug & Alcohol) | 11 | 365 |
| Other | 11 | 390 |
| | 43 | 1,220 |

Training for Everyone

| | CLASSES | STUDENTS |
|------------------------------|---------|----------|
| CPS Technician Certification | 3 | 55 |
| CPS Technician Renewal | 2 | 8 |
| Special Needs Class | 1 | 16 |
| Kidz in Motion | 4 | 48 |
| | 10 | 127 |

Law Enforcement **Citations and Warnings** [Based on the Federal Fiscal Year 10/1/17 - 9/30/18]

| | Citations | Warnings |
|-----------------------|-----------|----------|
| Child Restraint | 152 | 65 |
| Insurance | 6,009 | 3,718 |
| Other | 4,953 | 33,441 |
| Reckless Driving | 113 | 150 |
| Red Light & Stop Sign | 1,895 | 1,841 |
| Seat Belt | 10,094 | 3,997 |
| Speeding | 10,766 | 13,186 |
| Cell phone | 5,079 | 2,174 |
| Texting | 580 | 250 |

GHSP Crash Information

| | 2018 | 2017 |
|--------------------------------------|---------------|---------------|
| Crashes | 34,633 | 37,077 |
| Fatalities | 303 | 269 |
| Serious Injuries | 1,063 | 1,264 |
| Total Injuries | 14,075 | 14,568 |
| Alcohol Related Crashes | 1,771 | 1,632 |
| Alcohol Related Fatalities .08+ | 72 | 68 |
| Alcohol Related Injuries | 1,249 | 971 |
| Alcohol Related Fatality % | 23.7% | 25.3% |
| Underage Alcohol Sales | 22. 1% | 22. 1% |
| Motorcycle Crashes | 545 | 464 |
| Motorcycle Fatalities | 26 | 29 |
| Motorcycle Injuries | 485 | 437 |
| ATV Fatalities on Public Roadways | 18 | 17 |
| ATV No Helmets | 15 | 16 |
| ATV Unknown Helmets | 1 | 1 |
| Speed Related Fatalities | 84 | 60 |
| Speed Related Fatality % | 27.7% | 22.3% |
| Pedestrian Fatalities | 26 | 24 |

Sources: NHTSA, FARS, WVDOH, and GHSP.

Driver Services

Larry Cavender, Director

West Virginia's classified driver's license system specifies vehicle types that a licensee may operate. The class of licensees range from operators of 80,000 pound combination vehicles (Class A) to persons who are restricted to the operation of motorcycles only (Class F). The classified driver's license system ensures that licensees operate only those types of vehicles for which they have the proper training and safety record.

The DMV is linked to the National Problem Driver Point System (PDPS) for inter-jurisdictional tracking of driver records. The computerized system searches the driving records of licensed applicants by name and birth date.

The DMV's innovative digitized driver's license system has introduced one-stop-shopping to its customers and virtually eliminated the delays inherent in doing business with the agency via U.S. mail. New licenses, duplicates, and renewals are available in minutes at any DMV Regional Office. The computer-generated license system reduces the risk of fraudulent issuance and increases the efficiency of record keeping. The system also stores the facial images of licensees, thus providing reliable identification for subsequent transactions. Licensees have the option to store a digital fingerprint image in their license record as an extra security precaution.

The WV DMV offers two types of driver's licenses and identification cards: a Not for Federal use driver's license or ID card, or a REAL ID, For Federal Use card that contains a gold star, indicating that the card meets full federal requirements for future use at airports and other designated federal facilities and uses nationwide.

The WV DMV also offers driver's license renewal or duplicate license transactions through our online services portal and at our kiosks (self-service terminals) throughout the state to better serve the public.

Revocations & Suspensions

The DMV's responsibility does not end with the issuance of a driver's license. DMV monitors the driving activity of all licensees through a number of methods.

The main purpose of any license suspension is to protect the public from drivers who operate their vehicle in an unsafe or illegal manner, and to offer opportunities for motorists to improve their driving through participation in safety and training programs.

| License & ID Card Totals in 2018 | | | | | | |
|---|---------|--|--|--|--|--|
| Female Licensed Drivers | 549,705 | | | | | |
| Male Licensed Drivers | 588,541 | | | | | |
| Graduated Licenses | 37,626 | | | | | |
| Child ID Cards | 5,151 | | | | | |
| Employee ID Cards | 50,054 | | | | | |
| Total Drivers With License Restrictions | 641,124 | | | | | |
| All Non-Driver ID Cards* | 206,002 | | | | | |

*Includes salesperson license ID cards, employee, child, barber/ cosmetologist, DHHR REDI, secondary, and adult identification cards.

| License Indicators & Restrictions in 2018 | | | | | | |
|---|---------|--|--|--|--|--|
| Total Diabetic Indicators | 3,555 | | | | | |
| Total Organ Donors | 519,319 | | | | | |
| Total Hearing Impaired | 1,402 | | | | | |

Licensed Drivers by County & Class

| County | Class E | Class D | CDL | Total | County | Class E | Class D | CDL | Total |
|------------|---------|---------|-------|---------|-----------------|-----------|---------|--------|-----------|
| Barbour | 10,218 | 697 | 539 | 11,454 | Mingo | 16,388 | 427 | 658 | 17,473 |
| Berkeley | 76,152 | 1,339 | 2,659 | 80,150 | Monongalia | 58,183 | 1,631 | 1,141 | 60,955 |
| Boone | 14,030 | 532 | 572 | 15,134 | Monroe | 8,881 | 311 | 427 | 9,619 |
| Braxton | 8,548 | 669 | 548 | 9,765 | Morgan | 15,473 | 337 | 765 | 16,575 |
| Brooke | 14,747 | 185 | 539 | 15,471 | Nicholas | 16,890 | 864 | 1,015 | 18,769 |
| Cabell | 56,842 | 1,484 | 1,315 | 59,641 | Ohio | 31,094 | 401 | 930 | 32,425 |
| Calhoun | 4,276 | 403 | 228 | 4,907 | Pendleton | 5,173 | 176 | 340 | 5,689 |
| Clay | 5,454 | 429 | 333 | 6,324 | Pleasants | 4,764 | 216 | 265 | 5,245 |
| Doddridge | 3,069 | 275 | 215 | 3,559 | Pocahontas | 5,302 | 342 | 430 | 6,074 |
| Fayette | 28,647 | 1,385 | 1,385 | 31,417 | Preston | 20,967 | 1,152 | 1,219 | 23,338 |
| Gilmer | 3,608 | 330 | 217 | 4,155 | Putnam | 38,298 | 1,533 | 1,263 | 41,094 |
| Grant | 7,679 | 293 | 551 | 8,523 | Raleigh | 47,385 | 1,788 | 1,702 | 50,875 |
| Greenbrier | 24,440 | 1,209 | 1,071 | 26,720 | Randolph | 18,620 | 1,107 | 992 | 20,719 |
| Hampshire | 15,679 | 317 | 850 | 16,846 | Ritchie | 6,572 | 395 | 414 | 7,381 |
| Hancock | 22,821 | 194 | 710 | 23,7325 | Roane | 10,527 | 711 | 612 | 11,850 |
| Hardy | 9,425 | 255 | 606 | 10,286 | Summers | 6,315 | 234 | 292 | 6,841 |
| Harrison | 46,927 | 3,170 | 1,793 | 51,890 | Taylor | 15,236 | 882 | 671 | 16,789 |
| Jackson | 19,247 | 784 | 835 | 20,866 | Tucker | 4,657 | 259 | 243 | 5,159 |
| Jefferson | 41,530 | 564 | 1,052 | 43,146 | Tyler | 5,150 | 186 | 221 | 5,557 |
| Kanawha | 121,293 | 5,010 | 3,400 | 129,703 | Upshur | 14,940 | 1,111 | 971 | 17,022 |
| Lewis | 11,676 | 1,005 | 904 | 13,585 | Wayne | 25,640 | 570 | 915 | 27,125 |
| Lincoln | 12,592 | 711 | 696 | 13,999 | Webster | 5,494 | 355 | 337 | 6,186 |
| Logan | 21,512 | 973 | 913 | 23,398 | Wetzel | 12,140 | 523 | 502 | 13,165 |
| Marion | 32,743 | 1,951 | 924 | 35,618 | Wirt | 3,036 | 172 | 163 | 3,371 |
| Marshall | 18,715 | 282 | 663 | 19,660 | Wood | 59,007 | 1,601 | 2,011 | 62,619 |
| Mason | 17,482 | 467 | 675 | 18,624 | Wyoming | 13,597 | 434 | 599 | 14,630 |
| McDowell | 11,777 | 353 | 570 | 12,700 | | Е | D | CDL | Total |
| Mercer | 39,578 | 1,007 | 1,556 | 42,141 | STATE TOTALS | | | | |
| Mineral | 19,796 | 494 | 803 | 21,093 | | 1,190,232 | 44,485 | 46,220 | 1,280,937 |

Commercial Driver's License

A Commercial Driver's License, or CDL, is a license issued to an individual which authorizes the individual to drive a class of commercial motor vehicle in accordance with the requirements of WV State Code §17E-1-3. There are three types of CDL's issued: Classes A, B, and C, which would be dependent upon the type of vehicle driven, the GVWR or GCWR, and if transporting sixteen or more passengers, including the driver.

| County | Class A | Class B | Class C | Total | County | Class A | Class B | Class C | Total |
|------------|---------|---------|---------|-------|-----------------|---------|---------|---------|--------|
| Barbour | 391 | 146 | 2 | 539 | Mingo | 489 | 162 | 7 | 658 |
| Berkeley | 1,863 | 773 | 23 | 2,659 | Monongalia | 816 | 317 | 8 | 1,141 |
| Boone | 431 | 137 | 4 | 572 | Monroe | 321 | 106 | 0 | 427 |
| Braxton | 424 | 123 | 1 | 548 | Morgan | 568 | 196 | 1 | 765 |
| Brooke | 421 | 117 | 1 | 539 | Nicholas | 770 | 236 | 9 | 1,015 |
| Cabell | 976 | 327 | 12 | 1,315 | Ohio | 624 | 298 | 8 | 930 |
| Calhoun | 177 | 51 | 0 | 228 | Pendleton | 260 | 81 | 0 | 341 |
| Clay | 219 | 112 | 2 | 333 | Pleasants | 177 | 88 | 0 | 265 |
| Doddridge | 153 | 60 | 2 | 215 | Pocahontas | 335 | 95 | 0 | 430 |
| Fayette | 959 | 413 | 13 | 1,385 | Preston | 891 | 323 | 5 | 1,219 |
| Gilmer | 171 | 45 | 1 | 217 | Putnam | 954 | 301 | 8 | 1,263 |
| Grant | 444 | 96 | 11 | 551 | Raleigh | 1,199 | 486 | 17 | 1,702 |
| Greenbrier | 780 | 288 | 3 | 1,071 | Randolph | 750 | 241 | 1 | 992 |
| Hampshire | 617 | 227 | 6 | 850 | Ritchie | 294 | 118 | 2 | 414 |
| Hancock | 553 | 156 | 1 | 710 | Roane | 452 | 157 | 3 | 612 |
| Hardy | 510 | 92 | 4 | 606 | Summers | 219 | 71 | 2 | 292 |
| Harrison | 1,306 | 459 | 28 | 1,793 | Taylor | 499 | 170 | 2 | 671 |
| Jackson | 625 | 204 | 6 | 835 | Tucker | 192 | 51 | 0 | 243 |
| Jefferson | 550 | 489 | 13 | 1,052 | Tyler | 160 | 61 | 0 | 221 |
| Kanawha | 2,505 | 874 | 21 | 3,400 | Upshur | 756 | 214 | 1 | 971 |
| Lewis | 647 | 250 | 7 | 904 | Wayne | 694 | 215 | 6 | 915 |
| Lincoln | 527 | 165 | 4 | 696 | Webster | 268 | 69 | 0 | 337 |
| Logan | 675 | 237 | 1 | 913 | Wetzel | 371 | 131 | 0 | 502 |
| Marion | 619 | 296 | 9 | 924 | Wirt | 115 | 48 | 0 | 163 |
| Marshall | 461 | 199 | 3 | 663 | Wood | 1,423 | 569 | 19 | 2,011 |
| Mason | 515 | 157 | 3 | 675 | Wyoming | 405 | 160 | 34 | 599 |
| McDowell | 375 | 189 | 6 | 570 | | Α | В | С | Total |
| Mercer | 1,105 | 432 | 19 | 1,556 | STATE TOTALS | | | | |
| Mineral | 572 | 219 | 12 | 803 | | 33,573 | 12,297 | 351 | 46,221 |

Valid CDL License Types By County

CDL Restrictions

The DMV is authorized to impose license restrictions to assure the safe operation of motor vehicles. DMV may issue you a restricted license or may indicate restrictions on the form Application for Commercial Driver's License (CDL) and/or Endorsements (DMV-CDL-1). Operating a motor vehicle in violation of restrictions is a serious offense and could result in the suspension or revocation of your driving privileges.

Driver Examination Totals

| Commercial Driver's | PASS | FAIL |
|-----------------------------|--------|-------|
| General Knowledge | 2,490 | 2,242 |
| Air Brakes | 2,399 | 1,133 |
| Combination Trailers | 1,833 | 714 |
| Doubles & Triples | 305 | 117 |
| Tanker Trailers | 1,211 | 235 |
| Hazardous Materials | 1,287 | 422 |
| Passenger Endorsement | 605 | 397 |
| Pre-Trip Inspections | 2,437 | 280 |
| Basic Control Skills | 2,379 | 237 |
| Skills Testing | 2,353 | 192 |
| School Bus | 482 | 59 |
| CDL Totals | 17,781 | 6,028 |

Driver Licenses Restrictions

| | 2018 |
|-------------------------------------|--------|
| Artificial Limbs | 3 |
| Automatic Transmission | 7 |
| CDL Interstate Only | 1,142 |
| Class B or C Bus Only | 9,476 |
| Class C Bus Only | 448 |
| Corrective Lenses | 19,110 |
| Corrective Lenses & Outside Mirrors | 8 |
| Daylight Driving Only | 3 |
| Hearing Aids Required | 430 |
| Medical Variance | 62 |
| No Full Air Brakes (CDL Only) | 18 |
| No Manual Transmission | 1,788 |
| No Tractor Trailer (CDL Only) | 1,286 |
| Other Restrictions | 20 |
| Outside Mirrors | 24 |
| Trike With F Endorsement, F Class | 21 |
| Vehicle Without Air Brakes | 575 |

CDL Transfers In and Out of State in FY 2018

| State | IN | OUT | State | IN | OUT | State | IN | OUT |
|----------------------|----|-----|---------------|----|-----|----------------|-----|-----|
| Alabama | 6 | 7 | Kansas | 3 | 3 | North Carolina | 44 | 40 |
| Alaska | 0 | 0 | Kentucky | 30 | 39 | North Dakota | 1 | 5 |
| Arizona | 3 | 5 | Louisiana | 3 | 5 | Ohio | 104 | 82 |
| Arkansas | 1 | 0 | Maine | 0 | 1 | Oklahoma | 5 | 4 |
| California | 1 | 13 | Maryland | 50 | 100 | Oregon | 1 | 1 |
| Colorado | 6 | 14 | Massachusetts | 3 | 2 | Pennsylvania | 60 | 69 |
| Connecticut | 1 | 1 | Michigan | 8 | 6 | Rhode Island | 0 | 0 |
| Delaware | 2 | 4 | Minnesota | 1 | 1 | South Carolina | 26 | 21 |
| District of Columbia | 0 | 1 | Mississippi | 3 | 1 | South Dakota | 3 | 1 |
| Florida | 54 | 51 | Missouri | 11 | 36 | Tennessee | 27 | 15 |
| | | | Montana | 1 | 3 | Texas | 27 | 18 |
| Georgia | 22 | 20 | Nebraska | 3 | 3 | Utah | 5 | 0 |
| Hawaii | 0 | 0 | Nevada | 3 | 5 | Vermont | 1 | 1 |
| Idaho | 2 | 1 | New Hampshire | 2 | 0 | Virginia | 72 | 119 |
| Illinois | 3 | 6 | New Jersey | 4 | 16 | Washington | 3 | 4 |
| Indiana | 7 | 7 | New Mexico | 1 | 0 | Wisconsin | 4 | 2 |
| lowa | 7 | 28 | New York | 8 | 12 | Wyoming | 1 | 2 |

637

34,421

| MEDCERT 10-Day | Warning Letter | s Issued in FY 201 |
|---|---|---|
| ••••••••••••••••••••••••••••••••••••••• | • | • |

MEDCERT Medical Downgrades in FY 2018

26,803 3.400

CDL Assessment Unit

The CDL Assessment Unit is responsible for monitoring the records of our state's current pool of Commercial Driver's License (CDL) holders. The unit handles all information received from courts and the Public Service Commission for a CDL/CMV driver.

8

Federal Motor Carrier Safety Administration (FMCSA) regulations require court convictions to be placed on CDL holders/CMV's within 10 days of court adjudication. The FMCSA performs a yearly review of the state's CDL procedures to ensure compliance to their mandated regulations. Any inadequacies can result in a Finding against the state. Findings result in the state responding with a plan to correct or improve the inadequacy within a named time period. Therefore, accuracy and swiftness are of the utmost importance to the unit.

The unit updates our WV CDL records for all convictions received from in-state courts, updates out-ofstate CDL holders electronically through the Commercial Driver's License Information System (CDLIS) to the home jurisdictions's record and receives CDLIS electronic transmissions from other jurisdictions on our WV CDL holders. The unit processes all court notices for Failure to Appear, Pay, or Comply for CDL holders both in-state and out-of-state, fraud suspensions, Coal Resource Transportation System violations, and several other types of suspensions, revocations and disqualifications. They place the CDL convictions on the record and follow up with suspensions and disqualifications sanctioned by state code, legislative rule and federal regulations.

CDL Convictions

| | 2018 | 2017 |
|--|-------|----------------------|
| Out-of-State CDL Convictions Sent Through CDLIS | 1,378 | 1,137 |
| WV CDL Convictions Received Through CDLIS | 1,454 | 1,173 |
| WV CDL Convictions Entered | 6,678 | 4,165 |
| FMCSA CDL Serious & Major Offenses | 20 | 18 |
| | CMV | Private Passenger |
| DUI / Controlled Substances | 89 | 270 |
| Driving While Suspended/Revoked | 5 | 91 |
| Hit and Run/Leaving the Scene | 2 | 15 |
| Excessive Speeding | 37 | 429 |
| Speeding in School Zone/Passing Stopped School Bus | 0 | 3 |
| Reckless Driving | 3 | 39 |
| Improper/Erratic Lane Change | 36 | 32 |
| Following Too Closely | 16 | 41 |
| Using Handheld Mobile Phone While Driving | 32 | 173 |
| Texting While Driving | 0 | 5 |
| Driving W/Out Obtaining a CDL or Having Proper Endorsements | 4 | 4 |

CDL Licensees: Failure to Appear, Pay or Comply

| | 2018 | 2017 |
|-----------------------------------|-------|-------|
| WV CDL In-State Courts | 1,227 | 1,034 |
| WV CDL Out-of-State Courts | 176 | 205 |
| Out-of-State CDL WV Court (CDLIS) | 86 | 194 |

CDL Suspensions/Revocations/ Disqualifications

| | 2018 | 2017 |
|------------------------------------|------|------|
| DUI / Controlled Substance | 297 | 345 |
| Driving While Suspended or Revoked | 89 | 39 |
| Leaving the Scene | 20 | 11 |
| Felony Involving CMV | 0 | 1 |
| Second Serious CMV | 5 | 5 |
| Coal Resource Transportation | 4 | 1 |
| Fraud | 0 | 1 |
| Railroad | 0 | 1 |
| Driving CMV W/Out a CDL | 5 | 3 |
| Points | 32 | 10 |

| State | 2018 | State | 2018 | State | 2018 |
|----------------------|------|---------------|------|----------------|-------|
| Alabama | 4 | Kansas | 3 | North Carolina | 29 |
| Alaska | 1 | Kentucky | 31 | North Dakota | 5 |
| Arizona | 3 | Louisiana | 2 | Ohio | 534 |
| Arkansas | 5 | Maine | 0 | Oklahoma | 3 |
| California | 16 | Maryland | 131 | Oregon | 0 |
| Colorado | 0 | Massachusetts | 3 | Pennsylvania | 249 |
| Connecticut | 5 | Michigan | 5 | Rhode Island | 0 |
| Delaware | 2 | Minnesota | 1 | South Carolina | 20 |
| District of Columbia | 0 | Mississippi | 0 | South Dakota | 1 |
| •••••• | | Missouri | 3 | Tennessee | 27 |
| Florida | 4 | Montana | 1 | Texas | 9 |
| Georgia | 13 | Nebraska | 1 | Utah | 1 |
| Hawaii | 0 | Nevada | 1 | Vermont | 0 |
| Idaho | 0 | New Hampshire | 0 | Virginia | 282 |
| Illinois | 15 | New Jersey | 1 | Washington | 3 |
| Indiana | 24 | New Mexico | 2 | Wisconsin | 1 |
| lowa | 6 | New York | 3 | Wyoming | 4 |
| | | | | | 1,454 |

Violations by WV CDL Drivers Reported in Other Jurisdictions

Notable Violations by WV CDL Driver Reported by In-State Courts

| | 2018 |
|--|-------|
| Failure to Obey Traffic Signal / Control | 238 |
| Failure to Obey Stop Sign | 87 |
| Failure to Obey Traffic Light | 60 |
| Expired / Improper Registration | 208 |
| Expired / No Motor Vehicle Inspection Sticker | 268 |
| Violating Size, Weight, or Passenger / Cargo Limit | 108 |
| Operating Vehicle Without Insurance | 125 |
| Admin Per Se .08 CMV/CDL | 70 |
| Admin Per Se .10 CMV/CDL | 88 |
| Texting While Driving | 5 |
| Using a Hand-Held Mobile Phone While Driving | 173 |
| No / Improper Seat Belt | 813 |
| Speeding 1-10 MPH Over Speed Limit | 794 |
| Speeding 11-14 MPH Over Speed Limit | 189 |
| Speeding 15-19 MPH Over Speed Limit | 341 |
| Speeding 20 or More MPH Over Speed Limit | 88 |
| Speeding / No Speed Detail - Conv Only | 200 |
| Operating Without Equipment Required By Law | 252 |
| Equipment Used Improperly or Obstructed | 131 |
| Other Violations | 2,440 |
| | 6,678 |

DUI Programs

The DUI Program Unit administers court conviction revocations and administrative revocations for driving under the influence of alcohol or drugs. The unit also handles restoration of driving privileges which entails working in conjunction with the Bureau of Behavioral Health to assure the offender has completed the Safety and Treatment Program for DUI offenders.

The Safety and Treatment program allows private behavioral health providers and state-funded facilities to offer educational and rehabilitative services. This collaboration maximizes the availability of the program to DUI offenders and helps offenders to acknowledge the effects of alcohol on their lives while providing the means to resolve their alcohol-related problems.

DMV's Ignition Interlock Program makes it possible to restrict, rather than revoke, the driving privileges of DUI offenders. A breath alcohol content monitor is wired into the ignition of a participant's vehicle. Vehicles so equipped will not start unless an acceptable breath sample is submitted. DUI offenders are ineliaible for Ignition Interlock during any appeal of their license revocations, or if they have a previous conviction for driving while revoked or suspended within the last six (6) months, or if they have been convicted of DUI involving a controlled substance. Participants may be required to first serve a license revocation and must enroll in an approved DUI Safety and Treatment program. Ignition Interlock enables participants to avoid the disruption of their lives that a DUI would cause.

Our statistics show that the rate of DUI recidivism is much lower among Ignition Interlock participants than among the general population. Thus, the Ignition Interlock Program benefits both society and the problem driver.

Driver Improvement

The Driver Improvement Unit administers laws and regulations to ensure that all licensees drive responsibly, including placement of 69,402 of our WV licensees in 2018. This governing often requires the restriction, suspension, revocation, or disqualification of the licensee's privilege to drive. Restoration of driving privilege may be met when the driver takes the necessary corrective measures required by state code and legislative rule.

The Driver Improvement Section handles multiple types of offense related files including: Nonpayment of court ordered child support, fraudulent license suspensions, passing a stopped school bus, failure to pay for gasoline, driving on a suspended license, excessive points accumulation, student attendance for under age persons, unpaid citations through an in-state court, GDL suspensions and others.

Driving Under the Influence

| | 2018 | 2017 |
|-----------------------------------|-------|-------|
| DUI Revocations | 8,135 | 8,662 |
| Under 21 - Any Measurable Alcohol | 69 | 85 |
| Concurrent Revocation (2 Issues) | 747 | 984 |
| Magistrates Total Convictions | 4,967 | 5,710 |
| Circuit Court Total Convictions | 75 | 74 |
| Municipal Court Total Convictions | 480 | 573 |

Ignition Interlock Program

| | 2018 | 2017 |
|--------------------------------|-------|-------|
| Applications Approved | 2,893 | 4.828 |
| Applications Denied | 1,458 | 4,020 |
| Installations | 2,692 | 3,004 |
| Enrollees Completing & Removed | 2,428 | 2,509 |
| Persons Disqualified | 832 | 780 |

Non-Resident Violator Compact

West Virginia cooperates with other states in tracking unpaid and unresolved traffic citations. Member states reciprocally suspend the driver's licenses of their residents who fail to satisfy a traffic citation issued in another state. Restoration of driving privileges may be met when the driver provides proof of resolution of the outstanding traffic citation.

License Compact

The Driver's License Compact is an agreement among 46 states to report court convictions of non-resident traffic offenders to their home jurisdictions. Forty-four states allow non-resident motorists to accept a traffic citation for certain violations and proceed on their way without delay with the obligation of resolving the court issue later. Upon receipt of the court conviction from any member state, the appropriate information is applied to the West Virginia driver's record.

Second Chance Program

The Citations Unit handles the Second Chance Program that became effective June 12, 2016 underSenateBill634. This program is administered by the Division of Justice and Community Services (DJCS) and allows the driver to obtain a stay of a driver's license suspension from the Commissioner of the Division of Motor Vehicles, if the unpaid tickets are older than twelve months old and the driver is making monthly payments for unpaid court costs to the DJCS.

Second Chance Program

| | 2018 | 2017 |
|------------------------------|-------|-------|
| Total Applications Received | 2,056 | 2,815 |
| Total Applications Processed | 1,134 | 1,574 |
| Applicants Eligible | 81 | 117 |
| Licensed Participants | 61 | 86 |

Offenses Requiring Revocations

| | 2018 | 2017 |
|--|-------|-------|
| Reckless Driving (3rd Offense in 24 Mo.) | 1 | 0 |
| Driving While Revoked or Suspended | 5,098 | 5,022 |
| Speed Racing (On Public Highway/St.) | 13 | 18 |
| Hit & Run (Personal Injury) | 1 | 7 |
| Manslaughter (Negligent Homicide) | 6 | 6 |
| Leaving the Scene of an Accident | 23 | 16 |

Student Attendance Program

| | 2018 | 2017 |
|------------------------|------|------|
| License Suspensions | 574 | 750 |
| License Reinstatements | 644 | 520 |

Point System

| | 2018 | 2017 |
|----------------|------|------|
| Suspensions | 879 | 782 |
| Reinstatements | 802 | 717 |

Revocation/Suspension Totals

| Other Breakdown | 2018 | 2017 |
|-------------------------|------|------|
| Fraudulent Suspensions | 34 | 19 |
| GDL (2 or More Tickets) | 99 | 132 |
| Unpaid Child Support | 7 | 4 |

Resident Violators

| | 2018 | 2017 |
|------------------------|--------|--------|
| Suspensions | 62,595 | 58,308 |
| Reinstatements/Cleared | 37,445 | 34,287 |

Non-Resident Violators

| | 2018 | 2017 |
|---|--------|--------|
| Non-Compliance Reports for Other States/License Suspended for Failure to Comply | 3,168 | 4,254 |
| Files Closed Upon Receipt of Compliance with No Reinstatement Fees Needed | 1,066 | 1,229 |
| Files Closed Upon Receipt of Compliance and Reinstatement Fees Paid | 2,096 | 2,193 |
| Notices Mailed to Other States | 12,943 | 10,718 |

Medical Review Unit

The Medical Review Unit maintains files on all drivers who have been reported as having medical or visual conditions that could impact their driving. Cases are reviewed on an individual basis to determine the appropriate course of action. Periodic medical visual examinations and/ or driver re-examination may be required of atrisk drivers and commercial drivers with intrastate waivers that do not meet the federal standards due to diabetes, vision, or limb impairments.

The unit also consults with the Driver's License Advisory Board for recommendations as necessary. The Driver's License Advisory Board consists of five (5) physicians who are appointed by the Governor. These physicians advise the Commissioner of Motor Vehicles on vision standards and medical criteria that are relevant to driver licensing.

Medical Unit Statistics

| | 2018 | 2017 |
|----------------------------|-------|-------|
| Medical Suspensions | 361 | 217 |
| Re-Exam Suspensions | 143 | 112 |
| New Medical Files | 458 | 331 |
| Vision Report Reviews | 2,929 | 2,906 |

Reported Traffic Convictions*

| | 2018 |
|---|--------|
| Failure to Obey Traffic Signal/Cntrl Device | 664 |
| Failure to Yield to an Emergency Vehicle | 163 |
| Failure to Keep Vehicle Under Control | 885 |
| Failure to Observe Safety/Const. Zone | 321 |
| Following Too Closely | 224 |
| Hazardous Driving | 80 |
| Leaving Scene of Accident | 270 |
| No/Improper Seat Belt | 8,071 |
| Passing a School Bus | 52 |
| Reckless/Hazardous Driving | 632 |
| Speeding | 15,396 |
| Speeding in a School Zone | 196 |
| Texting While Driving | 196 |
| Using a Hand-Held Mobile Phone/Device | 4,483 |

*Includes only higher volume / safety impacted convictions

Violations by WV Drivers Reported in Other Jurisdictions

| State | 2018 | 2017 | State | 2018 | 2017 | State | 2018 | 2017 |
|----------------------|------|------|---------------|-------|-------|----------------|--------|--------|
| Alabama | 52 | 52 | Kansas | 39 | 52 | North Carolina | 46 | 53 |
| Alaska | 1 | 0 | Kentucky | 740 | 773 | North Dakota | 25 | 53 |
| Arizona | 26 | 22 | Louisiana | 26 | 27 | Ohio | 8,181 | 7,820 |
| Arkansas | 35 | 27 | Maine | 0 | 2 | Oklahoma | 26 | 43 |
| California | 17 | 14 | Maryland | 2,473 | 1,874 | Oregon | 38 | 36 |
| Colorado | 25 | 26 | Massachusetts | 3 | 4 | Pennsylvania | 1,897 | 1,672 |
| Connecticut | 26 | 37 | Michigan | 48 | 68 | Rhode Island | 0 | 0 |
| Delaware | 90 | 88 | Minnesota | 34 | 27 | South Carolina | 525 | 703 |
| District of Columbia | 0 | 0 | Mississippi | 13 | 7 | South Dakota | 15 | 17 |
| | | | Missouri | 39 | 61 | Tennessee | 349 | 313 |
| Florida | 228 | 250 | Montana | 15 | 10 | Texas | 145 | 150 |
| Georgia | 191 | 193 | Nebraska | 13 | 26 | Utah | 19 | 18 |
| Hawaii | 29 | 50 | Nevada | 9 | 12 | Vermont | 0 | 0 |
| Idaho | 15 | 14 | New Hampshire | 0 | 0 | Virginia | 10,745 | 10,941 |
| Illinois | 87 | 70 | New Jersey | 166 | 179 | Washington | 42 | 41 |
| Indiana | 113 | 141 | New Mexico | 39 | 36 | Wisconsin | 31 | 39 |
| lowa | 37 | 45 | New York | 211 | 270 | Wyoming | 35 | 47 |

Court Reports

| | 2018 | 2017 |
|---|-------|-------|
| Court Report Suspension Notices | 3,468 | 3,937 |
| Court Report Driver Suspensions | 2,796 | 2,948 |
| Court Report Vehicle Suspensions | 618 | 552 |
| Court Report State Police Secure Orders | 172 | 210 |

Crash Reports

| | 2018 | 2017 |
|---|------|------|
| Crash Report Suspension Notices | 906 | 995 |
| Crash Report Driver Suspensions | 558 | 644 |
| Crash Report Vehicle Suspensions | 103 | 148 |
| Crash Report State Police Secure Orders | 46 | 50 |

Fraudulent Insurance

| | 2018 | 2017 |
|---------------------------------------|------|------|
| Fraudulent Suspension Notices | 266 | 165 |
| Fraudulent Driver Suspensions | 200 | 142 |
| Fraudulent Vehicle Suspensions | 220 | 123 |
| Fraudulent State Police Secure Orders | 102 | 90 |

Court Ordered Judgement

| | 2018 | 2017 |
|--------------------------------------|------|------|
| Judgement Suspension Notices | 196 | 216 |
| Judgement Driver Suspensions | 145 | 187 |
| Judgement Vehicle Suspensions | 0 | 0 |
| Judgement State Police Secure Orders | 0 | 0 |

Online Insurance Verification

| | 2018 | 2017 |
|--|--------|--------|
| Vendor Issued Online Insurance Verification Letters | 44,554 | 58,146 |
| Online Insurance Verification Letters | 21,360 | 26,344 |
| Online Insurance Driver Suspensions | 9,827 | 9,601 |
| Online Insurance Vehicle Suspensions | 1,959 | 1,284 |
| Online Insurance State Police Secure Orders | 1,310 | 1,028 |

Compulsory Insurance

DMV monitors motorist compliance with West Virginia's compulsory automobile insurance law in several ways. The Compulsory Insurance unit takes administrative action through citations for "no insurance", review of crash reports submitted by law enforcement, courtordered judgments awarding monies due to an uninsured crash, random ongoing verification of registrants' insurance information, and insurance fraud.

The unit also processes all requests for driving records. Each request is reviewed to ensure proper disclosure of records, correct fees, and proper identification of the requestor. The request may be either by the licensee, an employer or an attorney.

Additionally, this unit handles all requests for certification of driving records and corresponding suspension and revocation files. These types of requests are from law enforcement, all branches of the judicial system, county prosecutors, etc. The majority of these requests are received through the West Virginia portal of Law Enforcements' weapons system, and must be handled expeditiously for proper prosecution or dismissal through the court.

Other Totals

| | 2018 | 2017 |
|--|--------|--------|
| Driving Records Processed by DMV | 31,786 | 48,295 |
| Driving Record Certifications | 19,520 | 19,595 |
| Insurance Waiver Program Participants | 248 | 318 |

Technology Services

Tony Stewart

DMV Technology Services is responsible for creating, modifying, and modernizing all DMV related systems to meet industry standards while maintaining appropriate access for overall data security. Additionally, Technology Services works with the Office of Technology to improve efficiency in current systems and processes, as well as researching, selecting, and implementing new systems for the DMV to use for its ever-changing customer service demands.

The DMV continues to enhance its online services through innovative technology, providing a way for customers to either "Skip the Line" and utilize a WV DMV Now kiosk, or "Skip the Trip" altogether and use the online services portal through the DMV web site. Kiosk services include driver's license and vehicle registration renewals, as well as printing driver records. The online services portal will allow customers to renew their driver's license and vehicle registrations, as well as print driver records. In addition, customers may: request duplicates (cards, decals, plates, driver's license), check their driver's license status, pay reinstatement fees, conduct motor carrier business, and more.

Kiosk Locations

Little General 3498 US Rt 60 East **Barboursville**, WV 25504

Kroger 6360 US Rt 60 East **Barboursville**, WV 25504

Kroger 133 Beckley Crossing **Beckley**, WV 25801

Sheetz 1408 North Eisenhower Dr. **Beckley**, WV 25801

WVDMV Regional Office 5707 MacCorkle Ave., SE, Ste. 200 **Charleston**, WV 25317

Sheetz 101 Stoneybrook Rd. **Clarksburg**, WV 26301 Kroger 198 Emily Dr. **Clarksburg**, WV 26301

WVDMV Regional Office 38 Severna Parkway Martinsburg, WV 25317

Kroger 302 Great Teays Blvd. Scott Depot, WV 25560

Sheetz 3522 Monongahelia Blvd. **Star City**, WV 26505

Sheetz 887 National Rd. **Wheeling**, WV 26003

Online Services Data

| Driver's License Duplicate2,775Driver's License Renewal21,958Driver's License Status Inquiries190,323Driver Records9,772Driver Reinstatements24,388Duplicate Cab Card125Duplicate Plates1,614Duplicate Registration Cards7,534IRP Fuel Decals318IRP Invoices977IRP Invoices977IRP Aotor Carrier Renewal189IRP Payments537Personalized Plates1,107 | Change of Address | 1,319 |
|---|-----------------------------------|---------|
| Driver's License Status Inquiries190,323Driver Records9,772Driver Reinstatements24,388Duplicate Cab Card125Duplicate Decals1,614Duplicate Plates1,145Duplicate Registration Cards7,534IRP Fuel Decals318IRP IFTA515IRP Invoices977IRP Motor Carrier Renewal189IRP Payments537 | Driver's License Duplicate | 2,775 |
| Driver Records9,772Driver Reinstatements24,388Duplicate Cab Card125Duplicate Decals1,614Duplicate Plates1,145Duplicate Registration Cards7,534IRP Fuel Decals318IRP IFTA515IRP Invoices977IRP Motor Carrier Renewal189IRP Payments537 | Driver's License Renewal | 21,958 |
| Driver Reinstatements24,388Duplicate Cab Card125Duplicate Decals1,614Duplicate Plates1,145Duplicate Registration Cards7,534IRP Fuel Decals318IRP IFTA515IRP Invoices977IRP Motor Carrier Renewal189IRP Payments537 | Driver's License Status Inquiries | 190,323 |
| Duplicate Cab Card125Duplicate Decals1,614Duplicate Plates1,145Duplicate Registration Cards7,534IRP Fuel Decals318IRP IFTA515IRP Invoices977IRP Motor Carrier Renewal189IRP Payments537 | Driver Records | 9,772 |
| Duplicate Decals1,614Duplicate Plates1,145Duplicate Registration Cards7,534IRP Fuel Decals318IRP IFTA515IRP Invoices977IRP Motor Carrier Renewal189IRP Payments537 | Driver Reinstatements | 24,388 |
| Duplicate Plates1,145Duplicate Registration Cards7,534IRP Fuel Decals318IRP IFTA515IRP Invoices977IRP Motor Carrier Renewal189IRP Payments537 | Duplicate Cab Card | 125 |
| Duplicate Registration Cards7,534IRP Fuel Decals318IRP IFTA515IRP Invoices977IRP Motor Carrier Renewal189IRP Payments537 | Duplicate Decals | 1,614 |
| IRP Fuel Decals318IRP IFTA515IRP Invoices977IRP Motor Carrier Renewal189IRP Payments537 | Duplicate Plates | 1,145 |
| IRP IFTA515IRP Invoices977IRP Motor Carrier Renewal189IRP Payments537 | Duplicate Registration Cards | 7,534 |
| IRP Invoices977IRP Motor Carrier Renewal189IRP Payments537 | IRP Fuel Decals | 318 |
| IRP Motor Carrier Renewal 189 IRP Payments 537 | IRP IFTA | 515 |
| IRP Payments 537 | IRP Invoices | 977 |
| | IRP Motor Carrier Renewal | 189 |
| Personalized Plates 1,107 | IRP Payments | 537 |
| | Personalized Plates | 1,107 |
| State Bar ID's 235 | State Bar ID's | 235 |
| Vehicle Renewals 123,097 | Vehicle Renewals | 123,097 |

DMV Now Kiosk Data

| Driver's License Duplicate | 0 |
|----------------------------|--------|
| Driver's License Renewal | 5,260 |
| Driver Records | 323 |
| Vehicle Renewals | 11,800 |

Information Services

Wilbur L. Thaxton II, Director

The Information Technology Services section houses the Data Processing & Records Retention units which serve to record, maintain and preserve all information/data related documentation for the Division of Motor Vehicles.

Data Processing & Retention Units

The Data Processing & Retention Unit is responsible for the entry of all title documentation and vehicle registration renewal data collection and recording associated with DMV transactions throughout the state of West Virginia. Our Processing & Retention Unit verifies, scans, updates, maintains and distributes vehicle title and registration information as well as collecting and maintaining all DMV records associated with the various sections within the DMV. This unit responds to information requests from legally authorized sources and is responsible for the optical imaging and document management of all DMV files.

| Data Entry Processir | ng |
|---------------------------------|-----------|
| Titles | 411,587 |
| Dealer Online Transactions | 130,563 |
| Manual Registration Entry | 211,798 |
| Automated Registration (OPSCAN) | 518,148 |
| | 1,272,096 |

| Records Retention and Processing [Scanning, Indexing, and Verifying] | | | |
|--|-----------|--|--|
| Handicap Documents | 18,482 | | |
| Plate Applications | 13,961 | | |
| Personnel | 3,983 | | |
| Driver Applications | 237,067 | | |
| Driver Suspensions | 258,059 | | |
| Temporary Tags | 97,512 | | |
| Title Documents | 765,846 | | |
| | 1,394,910 | | |

Investigation, Security & Support Services

Linda Ellis, Director

Investigation, Security, and Support Services (IS&S) is responsible for conducting internal and external investigations including:

- ·Internal employee fraud · Odometer fraud
- External customer fraud Vehicle tax fraud
- Title fraud Identity theft
- · License fraud · Stolen vehicles

Additionally, this section is responsible for all fingerprint based and name based background checks of all qualifying DMV employees as well as the third party CDL examiners in compliance with the REAL ID Act.

Investigations, Security, and Support Services provides all training and certifications, required by AAMVA, for all driver's license, motorcycle license, and commercial driver examiners as well as all third party CDL examiners.

While utilizing West Virginia's Mobile Commercial Driver's License (mCDL) program, this unit received federal grant funding for continued research and development of the program's software. This software permits third party CDL examiners to test multiple state residents in a professional and wireless manner.

The section is responsible for the managing and coordination of the DMV's fleet vehicles, serving as the central point of contact between the Fleet Management Office, Agency Drivers, and other personnel. This includes maintaining and verifying eligibility records of all assigned drivers, and assuring that all drivers are aware of the proper use of State vehicles as well as Policies and Procedures.

This section also provides program oversight and monitors the administration of CDL skills tests given by third party examiners and conducts low vision Bi-Optic testing for the DMV, as well as reviewing and comparing all photos processed daily through facial recognition for fraudulent activity.

IS&S Statistics

| | 2018 | 2017 |
|---|---------|--------|
| External Investigations Completed | 110 | |
| Law Enforcement Assist. Photos | 1,321 | 1,603* |
| Law Enforcement Assist. Vehicles | 376 | |
| Internal Investigations Completed | 1 | 9 |
| CDL Tests (Normal Observation) | 2,430 | 2,861 |
| CDL Tests (Covert Observation) | 251 | 299 |
| Employees Train - CDE & CME Training Classes | 65 | 34 |
| Employees Trained CDL (Recertification) | 32 | 38 |
| Contract Third Party Examiners Trained Recertification | N/A | 28 |
| Employees Trained CDE (Certification) | 19 | 8 |
| Low Vision Skills Tests | 6 | 9 |
| Fingerprint & Background Checks | 179 | 137 |
| Facial Recognition Cases Reviewed | 120,541 | 96,969 |
| Facial Recognition Investigations | 9 | 14 |

*The combined total of the three categories. The separate counts were not available for FY 2017.

Legal Services

Adam Holley, General Counsel

The Legal Services Section ensures the ethical interpretation and enforcement of all laws within the agency's purview, provides legal advice on all issues before the DMV and its boards, and directs representation of the agency before administrative and civil tribunals.

Additionally, this section reviews, prepares, and advises the Commissioner regarding legal documents, statutes, regulations, policies, and procedures. It also responds to all DMV litigation, FOIA requests, Driver Privacy Protection Act requests, writes contracts for the Division and represents the Division at Legislative hearings.

Litigation Statistics

| | 2018 | 2017 |
|---|-------|-------|
| Administrative Driver's License Hearings (OAH) | 2,028 | 2,169 |
| Bankruptcy | 9 | 13 |
| General Litigation | 3 | 3 |

| WV Circuit Court Cases | 2018 | 2017 |
|---------------------------------|-----------|-------------|
| Received | 55 | 94 |
| Won | 40 | 35 |
| Lost | 10 | 5 |
| | | |
| WV Supreme Court Cases | 2018 | 2017 |
| WV Supreme Court Cases Received | 2018 4 | 2017 |
| | | |

Management Services

Jim Jordan, Director

Management Services performs various administrative and fiscal tasks including revenue control, bad check collection, purchasing, auditing, accounting, and title entry.

Receiving & Processing

The Receiving & Processing Unit processes title work and vehicle renewals received via U.S. mail. In FY 2018 the efficient operation of this unit enabled the DMV to deposit \$48,640,713 in privilege tax remittances from vehicle owners within hours of receipt, while tracking the status of "in process" title work. This unit also processed checks from customers, totaling \$66,785,280 in FY 2018.

Additionally, this unit sends certified mail for the DMV and saved the DMV thousands of dollars by processing most of this certified mail electronically. The recipients' signatures are then verified online to ensure proper delivery.

Accounting

The Accounting Unit is responsible for depositing and recording all accounting transactions. In FY 2018 \$405,651,873 was collected in revenue. This includes the \$227,417,987 collected in sales taxes (formerly privilege taxes), which the state uses to match federal highway construction grants. Additionally, \$149,666 in checks that were received were returned to the DMV for insufficient funds. Of this total, \$90,897 was recovered.

Credit cards are accepted at most DMV offices, as well as online, at the kiosks, and the Fairmont Testing Center. During FY 2018, 459,530 credit card transactions were processed, totaling approximately \$42,240,274. A total of \$803,841 was paid by the DMV in user fees.

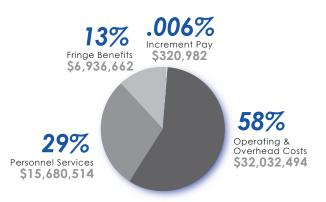
Receiving & Processing Transactions

| | 2018 | 2017 |
|--|---------|---------|
| Vehicle Titles & Applications Processed | 228,595 | 237,377 |
| Total Checks Processed | 199,312 | 196,660 |
| Total Pieces of Outgoing Certified Mail | 121,415 | 132,593 |
| Total Pieces of Electronic Certified Mail | 121,395 | 132,487 |

Accounting Transactions

| | 2018 | 2017 |
|---|---------|---------|
| Total Checks Returned for Insufficient Funds | 690 | 591 |
| Returned Checks Recovered | 397 | 406 |
| Total Credit Card Transactions Processed | 459,530 | 400,863 |

Agency Expenditures



Purchasing & Accounts Payable

The Purchasing and Accounts Payable Unit oversees all DMV purchases, expenditures, facility maintenance, security systems, repairs to equipment (telephones, shredders, copy machines, etc.), employee travel and training costs, building and equipment leases, postage accounts, fixed assets and surplus property distribution.

In FY 2018 this unit processed 4,012 live check and EFT payment transactions totaling \$29,471,855 and 7,024 credit card transactions totaling \$2,457,621.

Warehouse & Inventory Supply

The Division's Warehouse and Inventory Supply Unit is responsible for ordering and maintaining all DMV license plates, decals, titles and registration documents, forms, envelopes, brochures, manuals, and janitorial supplies. The Warehouse also ensures adequate stock and distribution of these supplies to DMV offices, County Sheriff's Offices, and Authorized Service Provider participating dealerships statewide.

Revenue Trend in U.S. Dollars

| FY 2008 - FY 2018 | FY | 20 | 08 | - FY | 2 0 1 | 8 |
|-------------------|----|----|-----------|------|--------------|---|
|-------------------|----|----|-----------|------|--------------|---|

| 2018 | \$405,651,873 |
|------|---------------|
| 2017 | \$335,357,016 |
| 2016 | \$323,996,952 |
| 2015 | \$324,568,507 |
| 2014 | \$312,635,977 |
| 2013 | \$285,630,817 |
| 2012 | \$297,811,535 |
| 2011 | \$284,115,429 |
| 2010 | \$254,019,887 |
| 2009 | \$260,318,868 |
| 2008 | \$276,438,497 |

Agency Revenue by Source

| Road Fund | 2018 Total | 2017 Total |
|---|---------------|---------------|
| Other Road Fund Revenue (600) | \$148,545,830 | \$104,354,021 |
| Sales Tax | \$227,417,987 | \$204,110,912 |
| Litter Control Fees | \$1,480,363 | \$1,876,083 |
| Miscellaneous Fees (611) | \$1,746,248 | \$1,868,405 |
| Special Revenue | | |
| Motor Vehicle Fees Fund (8223) | \$5,744,515 | \$5,328,551 |
| Boat License (DNR) | \$164,629 | \$721,892 |
| Motorcycle Safety (DMV) | \$423,108 | \$414,102 |
| Voter Registration Fees (Secretary of State) | \$127,821 | \$199,746 |
| DMV/DNR Non-game Wildlife Fund (1 year) | \$129,413 | \$192,885 |
| DMV/DNR Non-game Wildlife Fund (2 year) | \$146,854 | \$201,981 |
| Ad Valorem | \$17,018,929 | \$13,238,964 |
| Environmental Cleanup | \$2,672,981 | \$2,810,443 |
| Dealer Recovery Fund | \$31,500 | \$39,030 |
| State Police Lab | \$511 | N/A |
| Veteran's Asst. Fund | \$1,184 | N/A |
| Prior Year Expiring Funds | \$0 | \$0 |
| Total Revenue | \$405,651,873 | \$335,357,016 |



The first regional office of the DMV opened its doors in Winfield in 1975 and over the last 43 years, the number of full service regional offices available to the public has grown to 24. In addition to the

Across the state the DMV regional offices process the majority of all customer transactions.

to handle general customer inquiries and process DMV transactions on behalf of the agency.

regional offices, there is one testing site that is open to the public providing 25 total locations staffed

Regional Office Operation Totals

| | 2018 | 2017 |
|--------------------------|--------------|--------------|
| Dealer Revenue Collected | \$50,813,018 | \$62,635,909 |
| Titles Instant Printed | 99,914 | 109,446 |
| Titles Processed | 328,623 | 570,373 |
| Operator Renewals | 531,152 | 495,319 |
| Vehicle Renewals | 335,557 | 415,741 |
| Class E (knowledge) | 77,079 | N/A |
| CDL Exams (knowledge) | 16,467 | 29,146 |

Examples of what the regional offices do include:

- Conducts all driver, commercial driver, and motorcycle knowledge examinations.
- Conducts all driver and motorcycle skills examinations.
- Provides information and DMV publications and forms.
- Determines eligibility of all WV license and ID card applicants, ensuring compliance with the REAL ID Act of 2005.
- Verifies school enrollment forms provided for all Graduated Driver's License (GDL) transactions.
- Confirms legal and valid driver's license status via the Problem Driver Point System (PDPS).
- Processes driver's license card issuances, duplicates, and renewals.
- Transfers new resident title work, registration, and driver's licenses.
- Processes ID card issuances, duplicates, and renewals for adults and children.
- Processes state employee ID cards.
- Issues mobility impaired parking placards and license plates.
- Verifies liens and encumbrances.
- Verifies insurance coverage and payment of personal property taxes in conjunction with vehicle registration renewals.
- Assists customers in electronic voter registration.
- Collects fees for the West Virginia Road Fund and other state agency programs.
- Distributes information on alcohol awareness, motorcycle safety, ATV safety, child passenger safety, and the Governor's Highway Safety Program.
- Host sites for administrative hearings.

Regional Office Totals & Revenues

| Location | Transactions | Revenue |
|----------------------|--------------|---------------|
| Beckley | 75,292 | \$5,434,861 |
| Charles Town | 106,038 | \$8,550,172 |
| Clarksburg | 93,567 | \$7,711,766 |
| Elkins | 68,839 | \$6,481,828 |
| Fairmont (Test Site) | 22,964 | \$358,909 |
| Flatwoods | 39,565 | \$2,969,585 |
| Franklin | 20,734 | \$3,078,946 |
| Huntington | 104,344 | \$13,670,515 |
| Kanawha City | 139,444 | \$7,325,139 |
| Lewisburg | 46,473 | \$4,086,200 |
| Logan | 52,980 | \$4,310,045 |
| Martinsburg | 115,188 | \$10,933,527 |
| Moorefield | 41,330 | \$2,691,802 |
| Morgantown | 121,674 | \$13,209,824 |
| Moundsville | 75,590 | \$9,581,466 |
| Parkersburg | 108,646 | \$15,438,890 |
| Point Pleasant | 37,199 | \$4,563,226 |
| Princeton | 77,698 | \$7,332,069 |
| Romney | 53,230 | \$4,586,995 |
| Spencer | 31,396 | \$2,418,564 |
| Summersville | 63,385 | \$10,425,175 |
| Weirton | 52,894 | \$6,237,228 |
| Welch | 28,817 | \$1,455,117 |
| Williamson | 28,897 | \$3,464,813 |
| Winfield | 119,966 | \$12,452,203 |
| Total | 1,726,150 | \$168,768,863 |

Vehicle Services

Michael Maggard, Director

The Vehicle Services section is composed of three units within DMV that are connected by the requirement to title and register vehicles in West Virginia. The units are as follows: Titles & Registrations, Dealer Services and Motor Carrier Services.

Titles & Registrations

The Titles and Registrations unit processes registrations and titles for all vehicles (including motorboats) and issues special license plates. Technological innovation has enabled the unit to process all title work promptly upon receipt, track all title work in progress, and provide comprehensive information to customers who call in with questions.

This unit has been aggressive in implementing federal mandates that require increased scrutiny of odometer statements and the use of special tamper-resistant forms for many title transactions.

This unit also handles all customer requests through DMV online services for duplicate titles, decals, and license plates as well as registration renewals.

Dealer/Leasing Services

The Dealer Services unit issues motor vehicle dealer licenses and license service operation permits. They also inspect reconstructed vehicles, oversee temporary registration plate issuances by dealers and license services, conduct inspections and investigations of licensed dealers and license services annually and issue salesperson licenses.

Title & Registration Transactions

| | 2018 | 2017 |
|-------------------------|---------|---------|
| Titles Processed | 731,710 | 807,166 |
| Title File Scans | 765,846 | 648,542 |
| License Plate Transfers | 176,722 | 183,311 |
| License Plate Exchanges | 449 | 550 |
| Duplicate Plate Issues | 7,811 | 8,797 |
| Duplicate Decal Issues | 8,223 | 9,156 |
| Lien Recordings | 287,877 | 299,186 |

Registrations by Class

| | Class | 2018 | 2017 |
|---|-------------------------|-----------|-----------|
| Α | Passenger | 1,362,629 | 1,376,643 |
| B | Trucks | 52,883 | 42,166 |
| С | Trailers & Semis | 265,845 | 301,704 |
| G | Motorcycles | 44,848 | 50,755 |
| Н | Buses | 226 | 199 |
| J | Taxicabs | 123 | 107 |
| Μ | Special Mobile Equip. | 659 | 583 |
| Р | Government | 41,125 | 40,203 |
| R | Camping Trailers | 33,698 | 29,419 |
| T | Boat Trailers | 87,127 | 89,207 |
| V | Antique Vehicles | 38,610 | 26,490 |
| X | Farm Vehicles | 3,746 | 2,738 |

West Virginia assesses leased vehicle taxes according to the value of a vehicle's lease, rather than the value of the vehicle itself. The DMV accordingly allows a special process for titling leased vehicles.

Annual revenues under this program have increased from \$854,000 to \$9,007,031 since FY 1995.

Vehicle Registrations by County

| County | 2018 | 2017 | County | 2018 | 2017 |
|------------|---------|---------|--------------|-----------|-----------|
| Barbour | 16,301 | 15,969 | Mineral | 33,367 | 32,610 |
| Berkeley | 120,047 | 115,613 | Mingo | 23,710 | 23,632 |
| Boone | 20,231 | 20,577 | Monongalia | 75,778 | 75,257 |
| Braxton | 15,713 | 15,437 | Monroe | 16,443 | 16,044 |
| Brooke | 18,976 | 19,105 | Morgan | 21,118 | 20,262 |
| Cabell | 83,283 | 83,527 | Nicholas | 31,642 | 30,797 |
| Calhoun | 8,120 | 8,032 | Ohio | 39,893 | 40,042 |
| Clay | 9,193 | 9,406 | Pendleton | 10,861 | 10,620 |
| Doddridge | 5,941 | 5,732 | Pleasants | 7,666 | 7,562 |
| Fayette | 44,379 | 44,012 | Pocahontas | 11,594 | 11,294 |
| Gilmer | 7,053 | 7,059 | Preston | 37,438 | 36,886 |
| Grant | 16,005 | 15,836 | Putnam | 56,366 | 55,316 |
| Greenbrier | 41,528 | 40,600 | Raleigh | 71,028 | 69,997 |
| Hampshire | 29,934 | 29,392 | Randolph | 31,242 | 30,703 |
| Hancock | 29,469 | 29,725 | Ritchie | 13,275 | 12,967 |
| Hardy | 18,357 | 18,100 | Roane | 15,558 | 15,397 |
| Harrison | 74,996 | 73,749 | Summers | 11,715 | 11,304 |
| Jackson | 33,772 | 33,436 | Taylor | 14,976 | 15,314 |
| Jefferson | 63,458 | 61,439 | Tucker | 8,045 | 7,898 |
| Kanawha | 180,851 | 180,564 | Tyler | 9,403 | 9,156 |
| Lewis | 22,269 | 22,236 | Upshur | 32,470 | 32,481 |
| Lincoln | 19,418 | 19,579 | Wayne | 29,507 | 29,120 |
| Logan | 29,040 | 28,963 | Webster | 10,006 | 9,880 |
| Marion | 59,131 | 58,668 | Wetzel | 19,844 | 19,725 |
| Marshall | 26,898 | 26,661 | Wirt | 7,006 | 6,791 |
| Mason | 26,400 | 26,128 | Wood | 86,830 | 85,859 |
| McDowell | 17,612 | 17,639 | Wyoming | 20,878 | 20,437 |
| Mercer | 58,469 | 58,483 | Out-of-State | 47,162 | 44,460 |
| | | | | 1 901 445 | 1 947 479 |

1,891,665 1,867,478

Special & Organizational Plates

| Plate Style | 2018 | 2017 |
|---------------------------|--------|--------|
| Amateur Radio | 935 | 870 |
| Antique | 19,928 | 17,982 |
| Breast Cancer Awareness | 1,790 | 1,452 |
| Certified Firefighter | 136 | 126 |
| Character Education | 58 | 45 |
| Disabled Veteran | 5,409 | 5,078 |
| DNR Wildlife (Bird) | 6,899 | 7,166 |
| DNR Wildlife (Deer) | 12,683 | 10,080 |
| Donate Life | 297 | 241 |
| Educator | 664 | 622 |
| EMS | 2,029 | 814 |
| Firefighter | 878 | 915 |
| Former Legislator | 68 | 66 |
| Governor's Numbers | 973 | 923 |
| Legislative | 151 | 143 |
| Medal of Honor | 1 | 1 |
| Military Organizations | 8,491 | 7,242 |
| Mobility Impaired | 6,128 | 5,057 |
| NASCAR | 1,062 | 1,294 |
| National Guard | 654 | 646 |
| Patriotic | 6,529 | 5,625 |
| Pearl Harbor Survivor | 7 | 8 |
| Personalized | 39,272 | 40,678 |
| Prisoner of War | 63 | 59 |
| Purple Heart | 1,971 | 1,996 |
| Silver-Haired Legislature | 4 | 3 |
| Special Organizations | 4,572 | 6,731 |
| Veteran | 12,342 | 12,839 |
| Volunteer Firefighter | 2,032 | 1,647 |
| Whitewater Rafting | 900 | 666 |
| Wounded Law Enforcement | 36 | 33 |
| 4H/FFA | 229 | 191 |
| 9-11 Commemorative | 4,514 | 4,818 |

Vehicle Dealer Oversight

| | 2018 | 2017 | | 2018 | |
|---------------------------------------|---------|--------|--|-------------|--|
| Dealers Licenses | 1,445 | 1,459 | Temporary Plates Issued to Motorcycles | 1,788 | |
| Dealer Pre-Application Inspections | 181 | 176 | Temporary Plates Issued to Dealers | 98,590 | |
| Dealer Applicant Investigations | 322 | 101 | Temporary Plates Issued to License Services | 11,535 | |
| Dealer Compliance Investigations | 3,211 | 3,506 | Temporary Plates Issued to | 285 | |
| Unlicensed Dealer Investigations | 113 | 149 | Auto Auctions | ¢0.007.021 | |
| Reconstructed Vehicle | (| 4.450 | Revenue Leased Vehicles | \$9,007,031 | |
| Inspections | 4,027 | 4,419 | Rental Taxes Collected | \$1,679,965 | |
| Total Temporary Plates Issued | 112,198 | 99,305 | | | |

Motorboat Registrations by County

| County | Fee Paying | Non-Fee Paying | Gov. | Total | County | Fee Paying | Non-Fee Paying | Gov. | Total |
|------------|---------------|-------------------|------|-------|--------------|---------------|-------------------|------|--------|
| Barbour | 330 | 96 | 1 | 427 | Mingo | 772 | 137 | 3 | 912 |
| Berkeley | 1,984 | 343 | 3 | 2,330 | Monongalia | 1,841 | 186 | 16 | 2,043 |
| Boone | 661 | 56 | 0 | 717 | Monroe | 323 | 55 | 1 | 379 |
| Braxton | 618 | 86 | 1 | 705 | Morgan | 462 | 133 | 0 | 595 |
| Brooke | 385 | 71 | 1 | 457 | Nicholas | 1,119 | 155 | 1 | 1,275 |
| Cabell | 1,753 | 112 | 5 | 1,870 | Ohio | 654 | 137 | 0 | 791 |
| Calhoun | 199 | 50 | 0 | 249 | Pendleton | 81 | 93 | 1 | 175 |
| Clay | 303 | 78 | 1 | 382 | Pleasants | 269 | 63 | 3 | 335 |
| Doddridge | 144 | 44 | 0 | 188 | Pocahontas | 169 | 70 | 1 | 240 |
| Fayette | 1,388 | 103 | 2 | 1,493 | Preston | 629 | 103 | 1 | 733 |
| Gilmer | 119 | 23 | 0 | 142 | Putnam | 1,611 | 166 | 1 | 1,778 |
| Grant | 263 | 94 | 1 | 358 | Raleigh | 1,899 | 134 | 2 | 2,035 |
| Greenbrier | 658 | 285 | 8 | 951 | Randolph | 475 | 163 | 0 | 638 |
| Hampshire | 482 | 247 | 0 | 729 | Ritchie | 335 | 156 | 2 | 493 |
| Hancock | 539 | 72 | 3 | 614 | Roane | 463 | 181 | 2 | 646 |
| Hardy | 280 | 232 | 0 | 512 | Summers | 368 | 27 | 2 | 397 |
| Harrison | 1,628 | 327 | 2 | 1,957 | Taylor | 591 | 58 | 1 | 650 |
| Jackson | 980 | 168 | 1 | 1,149 | Tucker | 115 | 34 | 0 | 149 |
| Jefferson | 922 | 134 | 2 | 1,058 | Tyler | 291 | 108 | 0 | 399 |
| Kanawha | 4,588 | 476 | 209 | 5,273 | Upshur | 692 | 99 | 3 | 794 |
| Lewis | 750 | 77 | 7 | 834 | Wayne | 1,104 | 48 | 3 | 1,155 |
| Lincoln | 714 | 67 | 2 | 783 | Webster | 277 | 43 | 0 | 320 |
| Logan | 910 | 118 | 1 | 1,029 | Wetzel | 483 | 139 | 3 | 625 |
| Marion | 1,442 | 239 | 4 | 1,685 | Wirt | 202 | 72 | 0 | 274 |
| Marshall | 626 | 199 | 1 | 826 | Wood | 2,167 | 498 | 13 | 2,678 |
| Mason | 726 | 159 | 1 | 886 | Wyoming | 925 | 81 | 0 | 1,006 |
| McDowell | 402 | 76 | 0 | 478 | Out-of-State | 79 | 7 | 0 | 86 |
| Mercer | 1,562 | 146 | 0 | 1,708 | | | | | |
| Mineral | 570 | 232 | 0 | 802 | TOTALS | 44,322 | 7,556 | 315 | 52,193 |

Motor Carrier Services

This unit of the DMV Vehicle Services section oversees credential issuance to and revenue collection from the commercial trucking industry. The Motor Carrier Services section administers West Virginia's participation in two, multi-jurisdictional, revenue and credential reciprocity compacts:

1) International Registration Plan (IRP): IRP regulates commercial vehicle registration.

2) International Fuel Tax Agreement (IFTA): IFTA administers credentialing for commercial fuel taxes.

The two compacts spearhead a technology-driven effort to simplify legal compliance procedures for the trucking industry and bring maximum economic efficiency to interstate and US-Canadian commerce.

Registered Dealer Key Dealer Types

| D | New & used vehicles, not including motorcycles |
|-----|--|
| DTR | Trailers, semi-trailers, and/or house trailers |
| DUC | Used vehicles, not including motorcycles |
| F | New & used motorcycles |
| MFG | Reconstructors, assemblers, and/or reassemblers of vehicles with special bodies |
| TRS | Transporters of vehicles to and/or from plants and agents of a manufacturer of purchaser |
| REP | Financial institutions authorized to repossess vehicles |
| DRV | Recreational vehicle dealers |
| AA | Auctioneers |
| WDR | Dealers in used parts, wreckers, and dismantlers of vehicles for resale of parts |
| | |

Registered Dealers & Types

| County | AA | D | DRV | DTR | DUC | F | MFG | REP | TRS | WDR | Total | County | AA | D | DRV | DTR | DUC | F | MFG | REP | TRS | WDR | Total |
|------------|----|----|-----|-----|-----|---|-----|-----|-----|-----|-------|------------|----|-----|-----|-----|-----|----|-----|-----|-----|-----|-------|
| Barbour | 0 | 1 | 0 | 0 | 6 | 0 | 0 | 0 | 0 | 1 | 8 | Mineral | 0 | 3 | 2 | 4 | 11 | 1 | 0 | 0 | 0 | 2 | 23 |
| Berkeley | 1 | 4 | 6 | 8 | 85 | 4 | 0 | 2 | 0 | 6 | 116 | Mingo | 0 | 2 | 3 | 1 | 3 | 1 | 0 | 0 | 0 | 1 | 11 |
| Boone | 0 | 2 | 1 | 0 | 5 | 1 | 0 | 1 | 0 | 0 | 10 | Monongalia | 0 | 11 | 4 | 5 | 37 | 5 | 0 | 1 | 0 | 5 | 68 |
| Braxton | 0 | 2 | 3 | 3 | 5 | 1 | 0 | 0 | 0 | 1 | 15 | Monroe | 0 | 0 | 1 | 3 | 4 | 1 | 0 | 0 | 0 | 0 | 9 |
| Brooke | 0 | 1 | 1 | 0 | 6 | 2 | 0 | 0 | 0 | 4 | 14 | Morgan | 0 | 1 | 1 | 2 | 6 | 1 | 0 | 1 | 0 | 1 | 13 |
| Cabell | 0 | 9 | 6 | 3 | 37 | 4 | 0 | 4 | 0 | 9 | 72 | Nicholas | 0 | 3 | 1 | 3 | 11 | 0 | 0 | 0 | 0 | 2 | 20 |
| Calhoun | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 1 | 0 | 0 | 3 | Ohio | 0 | 11 | 5 | 6 | 18 | 2 | 0 | 0 | 0 | 2 | 44 |
| Clay | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 3 | Pendleton | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Doddridge | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 4 | Pleasants | 0 | 1 | 2 | 3 | 5 | 0 | 0 | 0 | 0 | 0 | 11 |
| Fayette | 0 | 1 | 2 | 0 | 19 | 0 | 0 | 2 | 0 | 1 | 25 | Pocahontas | 0 | 1 | 1 | 0 | 2 | 0 | 0 | 0 | 0 | 1 | 5 |
| Gilmer | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 2 | Preston | 1 | 2 | 1 | 1 | 18 | 1 | 0 | 0 | 0 | 1 | 25 |
| Grant | 0 | 0 | 1 | 1 | 7 | 1 | 0 | 1 | 0 | 0 | 11 | Putnam | 1 | 4 | 3 | 5 | 10 | 1 | 2 | 0 | 2 | 1 | 29 |
| Greenbrier | 0 | 4 | 2 | 1 | 18 | 2 | 0 | 0 | 0 | 5 | 32 | Raleigh | 1 | 9 | 10 | 10 | 39 | 5 | 1 | 0 | 0 | 2 | 77 |
| Hampshire | 0 | 1 | 4 | 3 | 13 | 2 | 0 | 2 | 0 | 0 | 25 | Randolph | 0 | 5 | 2 | 7 | 17 | 2 | 0 | 3 | 0 | 1 | 37 |
| Hancock | 0 | 1 | 0 | 0 | 8 | 0 | 0 | 0 | 0 | 2 | 11 | Ritchie | 0 | 0 | 0 | 2 | 6 | 1 | 2 | 0 | 0 | 1 | 12 |
| Hardy | 0 | 3 | 1 | 1 | 5 | 1 | 0 | 2 | 0 | 0 | 13 | Roane | 0 | 1 | 0 | 0 | 3 | 1 | 0 | 0 | 0 | 0 | 5 |
| Harrison | 1 | 9 | 6 | 6 | 51 | 8 | 0 | 0 | 0 | 4 | 85 | Summers | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 2 |
| Jackson | 0 | 1 | 3 | 5 | 19 | 1 | 1 | 2 | 0 | 1 | 33 | Taylor | 0 | 1 | 0 | 0 | 6 | 0 | 0 | 0 | 1 | 3 | 11 |
| Jefferson | 0 | 2 | 1 | 3 | 13 | 1 | 0 | 0 | 0 | 1 | 21 | Tucker | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 1 | 3 |
| Kanawha | 2 | 16 | 14 | 17 | 62 | 8 | 0 | 8 | 1 | 8 | 136 | Tyler | 0 | 2 | 0 | 0 | 1 | 0 | 0 | 2 | 0 | 0 | 5 |
| Lewis | 0 | 4 | 3 | 1 | 8 | 0 | 0 | 1 | 0 | 2 | 19 | Upshur | 1 | 2 | 1 | 2 | 14 | 1 | 0 | 0 | 1 | 2 | 24 |
| Lincoln | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 | 0 | 4 | 10 | Wayne | 0 | 2 | 5 | 1 | 11 | 0 | 0 | 0 | 0 | 4 | 23 |
| Logan | 0 | 3 | 2 | 2 | 9 | 2 | 0 | 1 | 0 | 0 | 19 | Webster | 0 | 0 | 0 | 1 | 3 | 0 | 0 | 0 | 0 | 0 | 4 |
| Marion | 0 | 6 | 6 | 7 | 37 | 2 | 0 | 1 | 0 | 4 | 63 | Wetzel | 0 | 1 | 3 | 2 | 5 | 1 | 0 | 0 | 0 | 0 | 12 |
| Marshall | 0 | 4 | 2 | 1 | 11 | 0 | 0 | 1 | 0 | 4 | 23 | Wirt | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 3 |
| Mason | 0 | 0 | 0 | 1 | 4 | 0 | 0 | 0 | 0 | 1 | 6 | Wood | 0 | 10 | 16 | 10 | 43 | 8 | 3 | 5 | 0 | 11 | 106 |
| McDowell | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 1 | 0 | 0 | 8 | Wyoming | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 4 |
| Mercer | 0 | 7 | 8 | 6 | 38 | 4 | 0 | 1 | 0 | 6 | 70 | TOTALS | 10 | 154 | 138 | 137 | 773 | 79 | 9 | 46 | 3 | 110 | 1,459 |

IRP and IFTA enable United States and Canadian commercial motor carriers to operate throughout most of North America with tax and registration credentials issued by their home jurisdiction. The compacts require all vehicles of more than 26,000 pounds gross vehicle weight (GVW) and having three (3) or more axles to register their vehicles and pays their fees in their home jurisdictions. Ten Canadian provinces and all of the states of the continental United States recognize IRP credentials. IFTA credentials are valid for travel in all of Canada and the continental United States.

This unit also utilizes the Commercial Vehicle Information Systems Network (CVISN) and other Intelligent Transportation Systems/Commercial Vehicle Operations (ITS/CVO) initiatives directed by the Federal Motor Carrier Safety Administration (FMCSA). CVISN and ITS/CVO initiatives are focused on streamlining government regulatory processes by consolidation of functions and electronic data exchanges.

Other Motor Carrier Operations

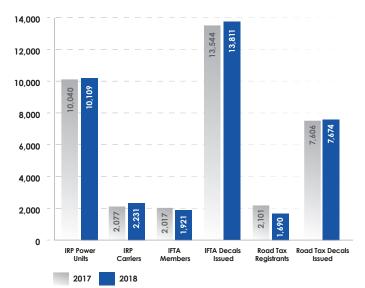
- Collection of apportioned ad valorem fees for West Virginia counties
- Advice and training for law enforcement personnel and others concerning policies, regulations, and statutes pertaining to commercial vehicles
- Processing and issuance of fuel tax decals for intrastate motor carriers

Motor Carrier Goals & Objectives

- Continue to introduce new motor carriers to electronic credentialing and self-credentialing
- Streamline administration of motor carrier credentialing and taxation
- Reduce administrative paperwork and enhance compliance with motor carrier regulations through technology
- Continue the PRISM program to improve the safety performance of high-risk carriers

Motor Carrier Totals

IRP, IFTA, and Road Tax



| Commercial Driver's License Holders | 2018 | 2017 |
|--|--------|--------|
| | 46,221 | 44,376 |

IRP Revenue

| | 2018 | 2017 |
|-------------------------------------|--------------|--------------|
| Collected from WV Based Carriers | \$42,518,651 | \$38,682,599 |
| Collected from Other States | \$32,055,594 | \$26,199,610 |
| Paid to Other States | \$5,203,408 | \$5,378,676 |
| Ad Valorem | \$16,924,445 | \$13,597,299 |



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